

## Letter Of Thanks

Dear Customer: Hello!

Gratitude for the source of benefit. We know that every progress and success we achieve cannot be separated from the customer's concern, trust and support. Your understanding and trust are a powerful driving force for our progress; and your care and support is an inexhaustible source of our growth.

The road to Taobao is full of ups and downs. If you receive an item, for any reason, there is something dissatisfied, first we apologize to you. Please contact us in time, I believe that our after-sales will be handled properly for you and let you be satisfied. We look forward to receiving your praise, if you are satisfied with our goods and services, your trust and satisfaction is our driving force.

In the years to come, we will continue to bring comfort and enjoyment to the listeners, and to improve the after-sales service system. I believe that our cooperation will be more enjoyable and I hope to continue to receive your support!

---Wish you a happy life!

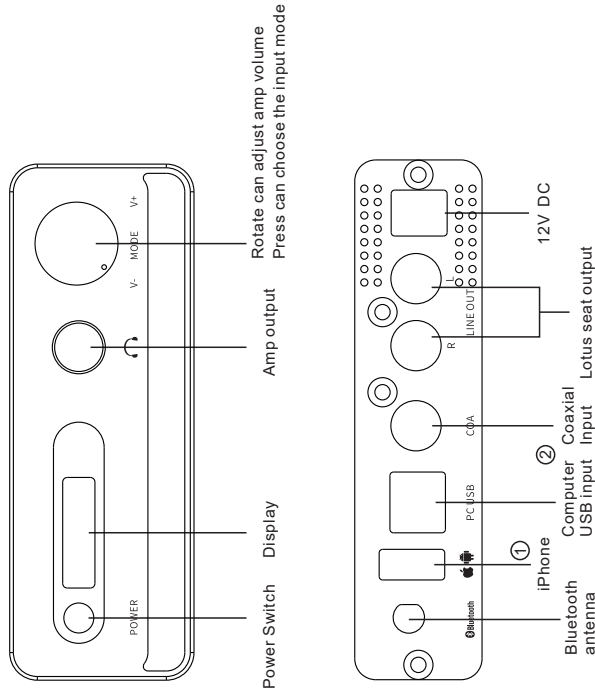
# DS4

# V1.0

# User Manual

(Please read this manual carefully before use)

## Panel Schematic



Note: 1. Do not connect the USB both interfaces at the same time.  
2. With our custom line can support Android phone OTG in USB mode

## Product Parameters

Input interface: USB iOS Coaxial Bluetooth  
 Output interface: Stereo lotus seat, 3.5 headphone holder  
 Distortion: <0.0003%  
 Signal to noise ratio: 129dB  
 Headphone output impedance: 16-600R  
 Switching mode: knob button switching  
 Maximum output level: 2V  
 Sampling rate: Coaxial: 384kHz-32bit/USB decoding: 192kHz-24bit  
 Panel material: 8mm alloy wire drawing  
 Dimensions: 112\*105\*40mm

## Precautions

1. When USB is connected to the computer for the first time, you need to install the driver, and it can be used after the installation is completed.
2. USB port and iOS port cannot be connected at the same time. Otherwise there will be an unrecognizable phenomenon.
3. In order to protect your hearing, please turn the volume knob to the minimum before using the headphone.
4. If there are other problems, please scan the code to contact customer service, and we will serve you sincerely.

## Troubleshooting

| Phenomenon  | Cause Analysis               | Approach   |
|---|------------------------------|--|
| Computer USB playback is silent                     | Drive problem                | Detect if the system audio has an XMOS device, and the DAC front mode needs to be selected as USB. The XMOS driver can be reloaded once the DAC is not recognized. |
|   | Playback software            | Try to change the different playback software (FB2000 / Cool Dog / Thousands) Play the software settings output as XMOS...   |
|   | Rear wiring                  | Try to connect different headphones and amplifier speakers to check if they are in place and set correctly.  |
| Optical fiber coaxial playback silent               | Setting problem              | The player (computer/TV/DVD...) settings correspond to digital output, Select the corresponding mode in front of the DAC (optical fiber/coaxial)                   |
|   | Channel problem              | DAC is a stereo device, output mode / playback source needs to be selected as PCM stereo   |
| USB playback has noise                              | Power interference           | DAC for a separate power outlet (keep the power of computer or speaker far away)   |
|   | Equipment interference       | Place the DAC farther away from other electronic playback devices  |
|   | Song problem                 | Try different playback software (FB2000/CuGou / Qianguan) with different song detection  |
| USB play card or pop                                | CPU usage is too high        | Try to shut down other software to play the song separately.   |
|   | Wiring ground problem        | Change other audio cables and reinsert them  |
| Do not play the wiring to start the noise (beep...) | Signal interference          | The DAC is not connected to the input, and the direct output is connected to the amplifier to detect if there is a problem.  |
|   | Sound source quality problem | Recommended use high quality lossless music as the sound source  |
| Sound quality is not good                           | Downtime problem             | The new machine needs a period of time to take the aging process to achieve good results (accumulated more than 76 hours)  |
|   | Player selection             | The computer recommends using F00BAR2000 playback software (required for fans), load and install AS10 and select as output mode.                                   |

The above problems or methods have not been solved, please contact us Taobao after-sales customer service, and we will deal with the problem in time!