



Return Form

PLEASE READ CONDITIONS AT THE BOTTOM OF THE FORM
BEFORE RETURNING YOUR PRODUCT.

FULL NAME _____ PURCHASE CHANNEL _____

ORDER NUMBER _____ EMAIL _____

SN OR LOT NO.(ELECTRONIC ITEMS ONLY) _____

BEST SHIPPING ADDRESS (FOR REPLACEMENT)

REASONS FOR RETURNS& EXCHANGES

NOT AS EXPECTED CHANGE MIND WRONG PRODUCT RECEIVED

LATE ARRIVAL PRODUCT NOT FUNCTIONING DAMAGED

OTHER(PLEASE SPECIFY) _____

Conditions for Returns& Exchanges

You'll get a full refund or a replacement if the following conditions are met:

- If you have changed your mind, we may offer you a refund provided that the refund is made within 30 days of purchase. ***(The customer is responsible for contacting customer service to start a return directly and may be subject to return shipping fees.)***
- Issue related to product performance or satisfaction -- please contact our team for specific solutions before submitting a return/refunds. Our team members will assess the item to determine whether a refund will be offered in accordance with our Returns Policy. (The product is not subject to the exclusions listed below.)

Exclusion conditions

To protect all our customers and make sure that we handle every return with reasonable fairness, we cannot accept a return in certain situations, including:

- Products damaged by misuse, abuse, improper care or negligence, or accidents;
- Products returned for personal reasons unrelated to product performance or satisfaction after 30-day "Change of mind" Period;
- Products that have been expired, soiled or contaminated, until they have been properly cleaned;
- Certain products that are restricted from importation into the United States or require a license;
- On rare occasions, past habitual abuse of our Return Policy.