



WARRANTY CLAIM FORM

We are sorry for any inconvenience caused to you, LEDSION provides 5 years warranty for most of its products. Thanks very much for providing below information so we can help solve your problem ASAP.

1. Your Company: _____
2. Projects Address: _____
3. Email: _____
4. Your Contact Sales Name in LEDSION: _____
5. PI (Invoice) No / Date: _____

Please Fill Below For Problem Fixtures

6. Model No. and Unit No: _____
7. Date of purchase / Date of Failure: _____
8. Average Hours Daily Usage: _____
9. Installed Location Type and Area: _____

10. Please describe the Problem you are experiencing (ex: The PCB loosen and cause the product flicker or the fixture has water inside)

11. Please Attach Photos of the label sticker and problem Videos.
12. Please Attach PI (Invoices)