Limited Lifetime Warranty

Home Decorators Collection (warrantor) warrants to the original consumer purchaser, that all products manufactured or supplied by warrantor will be free from defects in material and workmanship. This warranty is for your lifetime as long as you own the cabinetry, on product used for Residential Purposes only and is not transferable to subsequent owners. Proof of Purchase is required.

This warranty does not cover damage resulting from normal wear, accident, misuse or lack of reasonable and necessary maintenance and service; nor does it warranty the improper installation or unauthorized repair, alteration, or modification or defects in the product when the product is installed. This warranty is limited to the repair or replacement of the defective part at the sole discretion of warrantor. Warranty is limited to Home Decorators Collection branded products excluding all electrical components: Excluded items may carry separate warranties as provided directly by the manufacturer of these products.

It is our option to provide repair parts or replace with functionally equivalent product. Return of product may be required for replacements. Such repair parts or replacement shall be at warrantor’s expense, but customer shall bear all other expenses, including, but not limited to, cost of removal, transportation, re-installation, communication and any special service required by customer such as, overtime labor, etc.

Natural woods vary in color and grain pattern and exhibit color change over time. Cabinets may darken or lighten with age due to exposure to certain environmental conditions including but not limited to sunlight, moisture, household cleaners, smoke, etc. These variations are considered the natural characteristics of the material and are not covered under this warranty.

In the event of a warranted product performance issue, submit request including proof of purchase documentation, specific description of warranty issue (include photos where possible) in writing to:

Warranty Department
210 Century Boulevard
Bartow, FL 33830

EXCEPT TO THE EXTENT PROVIDED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE SHORTER OF THE PERIOD PROVIDED BY LAW OR THE PERIOD OF THIS WARRANTY, AND UNDER NO CIRCUMSTANCE SHALL HOME DECORATORS COLLECTION BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED IN CONNECTION WITH THE PRODUCT. THE EXPRESS WARRANTY ABOVE CONSTITUTES THE ENTIRE WARRANTY AND IS IN LIEU OF ALL OTHERS EXPRESSED OR IMPLIED.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts, therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

INDEMNITY

Home Decorators Collection shall not be liable for either its failure to perform or its delays in performance hereunder arising out of or resulting from causes beyond its control, including but not limited to, acts of God, acts of Representation, acts of Government, wars, fires, floods, epidemics, quarantine, strike, freight embargoes, weather or default by suppliers due to any such causes.