

PRE CONTRACTUAL INFORMATION

GENERAL INFORMATION

Company

simplesurance GmbH

Am Karlsbad 16 - 10785 Berlin

Tel.: +49 30 920 355 25

Email: support.fi@simplesurance.de

Internet: fi.simplesurance.de/claims

Robin von Hein, Dr. Clemens Dietrich, Joachim von Bonin and Manuel Kester are the legal authorised representatives of the simplesurance GmbH.

Trade register

simplesurance GmbH is entered in the trade register of the district court of Charlottenburg under the number HRB 142163 B with its registered office in Berlin.

License and registration

simplesurance GmbH is registered with the Chamber of Commerce and Industry (CCI) of Berlin as an insurance agent with a license in accordance with Section 34d para. 1 of the Trade Commerce and Industry Regulation Act (GewO). simplesurance GmbH is listed in the insurance intermediary registry in accordance with Section 34d para. 10 GewO under the number: D-KE16-N09NS-41.

simplesurance GmbH is duly authorized to carry out the activity of insurance mediation in Finland under the freedom to provide services and is registered in the list of EU intermediaries.

Complaints regarding the mediation services

Our aim is to provide you with a service of first class. However, sometimes you might have the feeling that we have failed in our mission. If that is the case, we welcome you to let us know so that we can solve this problem as best as possible. Your legal rights will not be affected if you choose to file a claim.

Please contact us as indicated in the first place.

In order to help us process your complaint as quickly as possible, please let us know your name, address, insurance policy and dispute number if applicable, as well as the copies of all relevant correspondence.

If you are not satisfied with the solution, you may be entitled to file a complaint with the Insurance Mediation.

- Website: www.mediation-assurance.org
- Postal address: LMA, TSA 50110, 75441 Paris Cedex 09, France

It is also possible to get detailed information concerning a dispute resolution service in matters of financial services in your country of residence at:

https://ec.europa.eu/info/business-economy-euro/banking-and-finance/consumer-finance-and-payments/retail-financial-services/financial-dispute-resolution-network-fin-net/make-complaint-about-financial-service-provider-another-eea-country_en

Information about intermediary's activities

Please note that when performing its insurance mediation activities, simplesurance GmbH acts on behalf of the insurer and not on behalf of the client.

simplesurance GmbH mediates insurance coverage to its customers but does not offer advice services for insurance contracts.

CONFLICTS OF INTERESTS AND TRANSPARENCY

Participation

simplesurance GmbH does not hold a direct or indirect share of more than 10% of the voting rights or capital of an insurance company or of the mother company of an insurer. Allianz Partners SAS (7 Rue Dora Maar, Saint-Ouen) holds a share of 99,8% of the voting rights or the capital of simplesurance GmbH. Allianz Partners SAS is the holding company of the insurer AWP P&C S.A. and is ultimately owned by Allianz SE (Königinstraße 28, München).

simplesurance GmbH does not conduct insurance distribution business exclusively with one insurance undertaking and does not give advice on the basis of a fair and personal analysis.

simplesurance GmbH has in place distribution agreements with the following insurance companies:

- AWP P & C S.A. – Dutch and UK branch
- White horse Insurance Ireland dac
- ARAG SE
- DIA Deutsche Industrie Assekuranzkontor GmbH & Co. KG
- Coya AG
- Europe Assistance

Commission

simplesurance GmbH receives a commission from the respective insurer for a successful mediation of an insurance contract. This commission is already included in the insurance premium to be paid by the customer and therefore does not have to be paid separately from the customer. simplesurance GmbH does not receive another contribution as compensation for the intermediary services. Therefore, the compensation does not consist of a connection of commission and another contribution.

Pricing and premium

The insurance contract is subject to the payment of a premium, the amount of which as well as the various payment options available are displayed before the conclusion of the insurance contract.