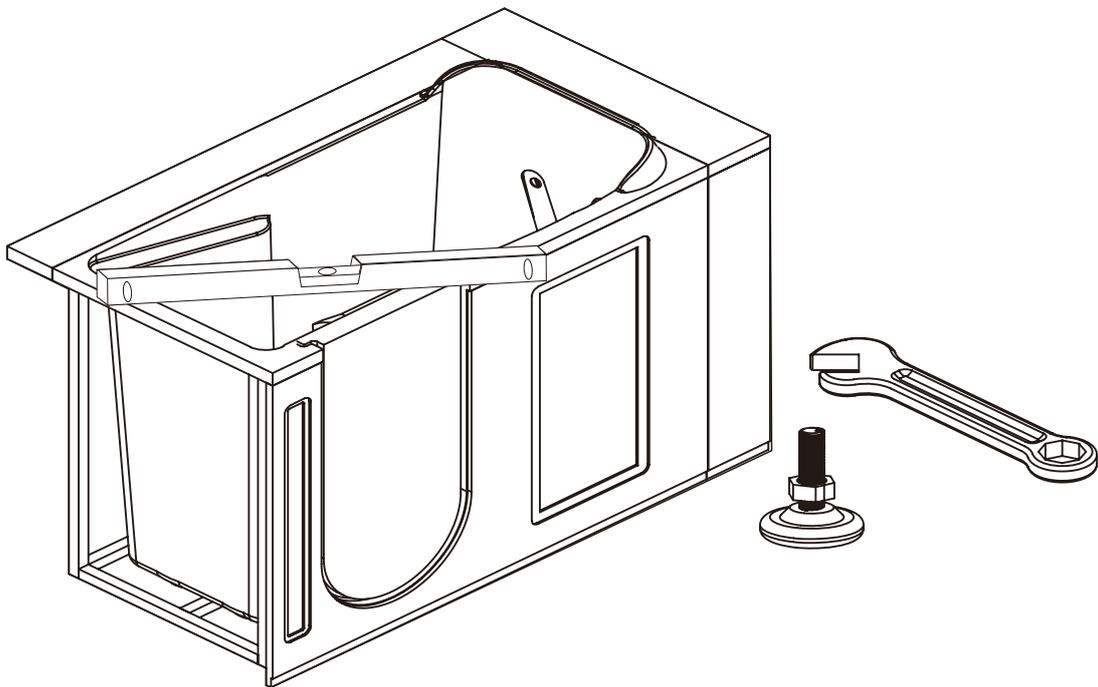




**WALK-IN TUB  
INSTALLATION INSTRUCTIONS  
AND OWNER'S MANUAL**



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1. Instruction before Installation
2. Installation Procedures
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# Pre-installation Instructions

**WARNING:** When using this tub, the following basic precautions should be followed:

- Avoid the risk of electrical shock. Connect only to a circuit protected by a ground-fault circuit-interrupter(GFCI). Grounding is required; All electrical connections should be made by a licensed electrician, in accordance with requirements of national electrical codes and procedures.

- INSTALLER/OWNER BEARS ALL RESPONSIBILITY TO COMPLY WITH ALL STATE AND LOCAL BUILDING CODES WHEN INSTALLING THIS UNIT

## TESTING YOUR WALK-IN TUB BEFORE INSTALLATION BY FOLLOWING PROCEDURES

1. Before unpack the unit, please inspect the carton carefully for any damage. Any damage, please take a picture or record all damage carefully. If necessary, contact your dealer/distributor immediately to file a freight claim.
2. Unpack the carton, then inspect the carton carefully for any damage and check if all the spare parts are there. If there is any damage, please take a picture or record all it carefully. If necessary, contact your dealer/distributor immediately
3. Water test before installation. Although all our walk-in tub are water tested before they leave our factory, there may be some loose of the hose connections due to the transport
  - a. Place the tub on a flat surface in an area where it may be drained after testing.
  - b. Check if there is any loose of the connection system.
  - c. Close the door, fill the tub with water to the overflow and allow standing for a few minutes to inspect the tub for leaks. .
  - d. Insert the plug, start all the function for few minutes (which includes the functions of massage, air bubble, underwater light, ozone sterilization, aroma and so on.), inspect the tub completely any defect must be reported to your dealer/distributor prior to installation in order to have it covered under warranty.

**IMPORTANT:** Failure to follow the pre-installation Instruction and water test the bathtub before installation, manufacturer will not be liable for the removal or installation of the bathtub.

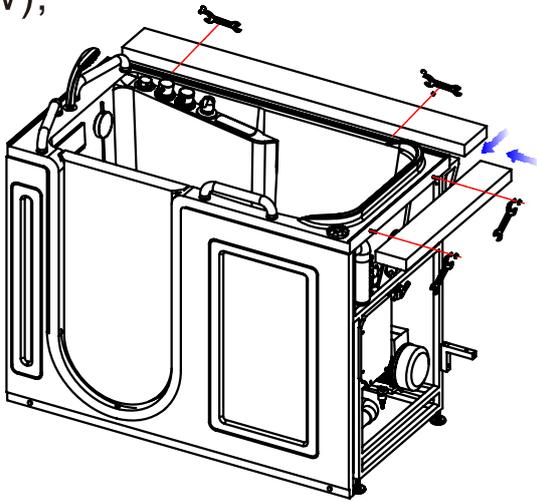
# Installation Procedures

1. The bottom of the tub is installed the leveling feet.

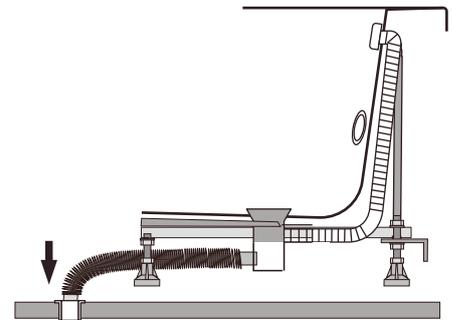
**Note:** It is important that all leveling feet are completely touching the floor. If fail to do so, it will influence the water recycle system and drain the water completely.



2. If your tub comes with wall extension kit, please connect it with the bathtub as following way (Please use M8 screw);

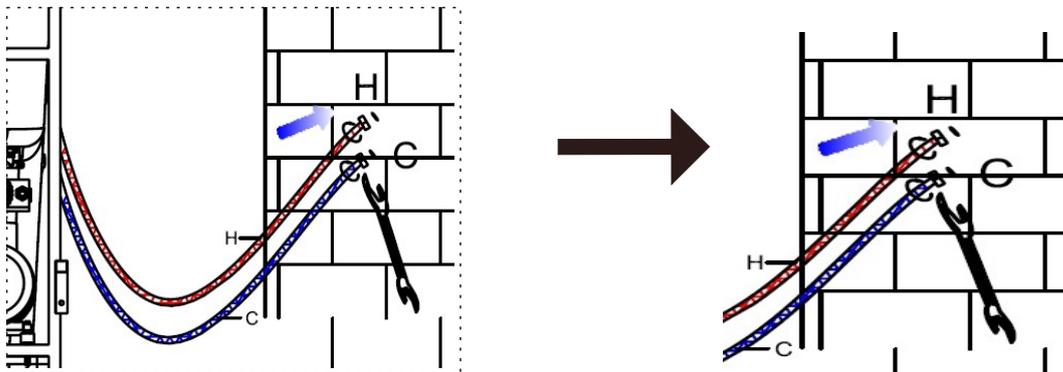


Connect your drain hose and the floor drain

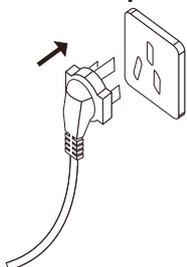


3. The way to connect the hot/cold water hoses to your house's water connection

**Notice:** Red water hose is for the hot water, blue water hose is for the cold water.

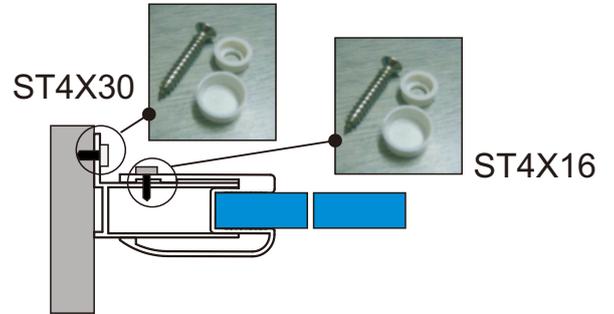
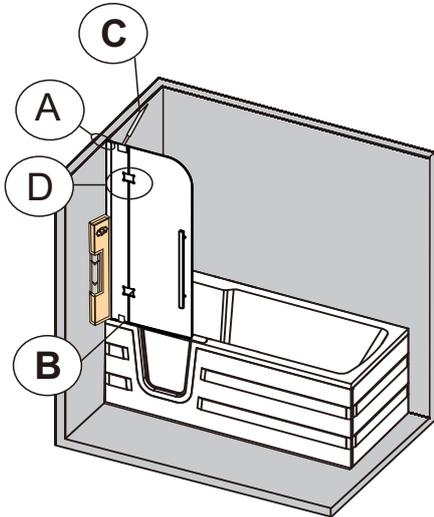
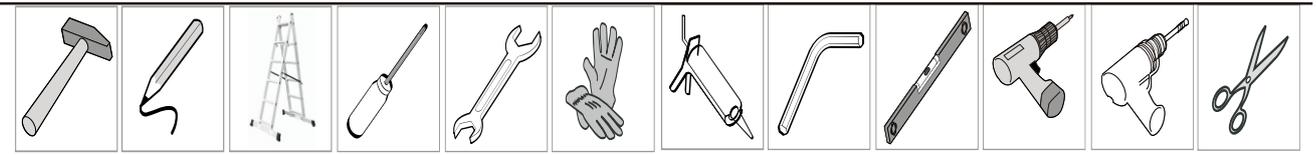


4. Insert the plug.

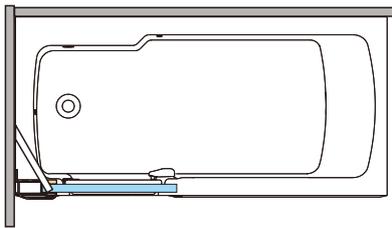


**Notice:** The picture of the plug is just for reference, not the actual one which will come with the tub. We will provide different plugs according to different countries.

5, Steps to install the glass screen.



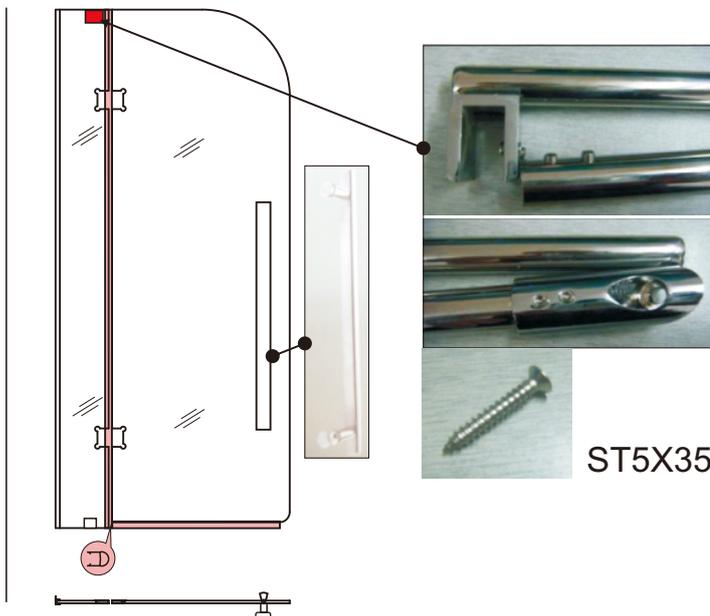
A. Fix the glass clamp to the wall according to the bathtub edge



B. Fix the glass clamp on the bathtub edge, and the board use this glass clamp clips the glass



C. Install one fixed rod between the glass board and the wall; adjust the moving screw nut to a suitable length to support the glass.



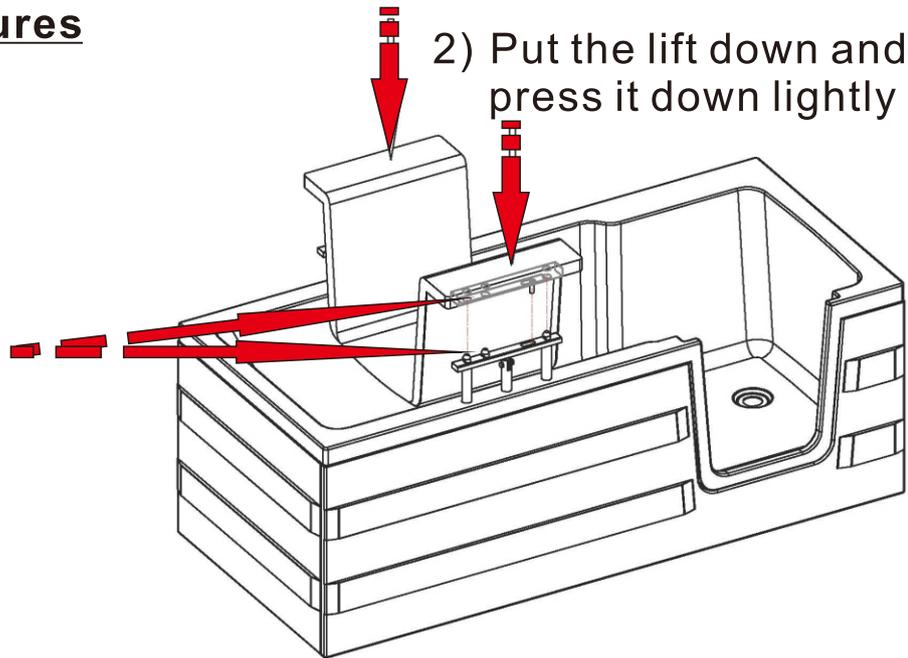
D. Install the door hinges; connect the glass board and the glass door



□ 6, Steps to install / dismantle the lift

**Install procedures**

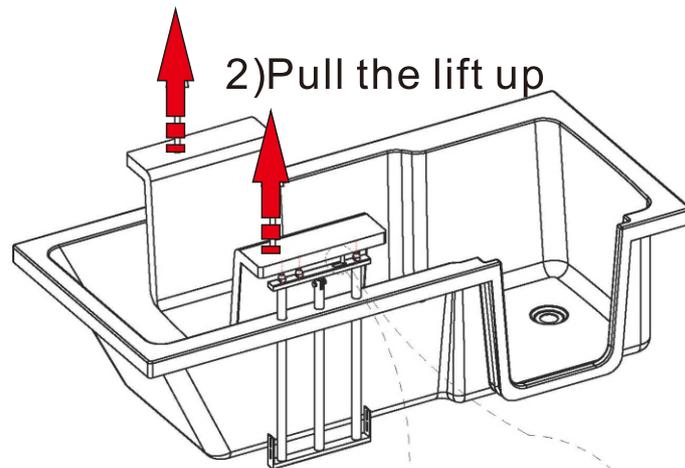
1) Align the pin and the pin hole



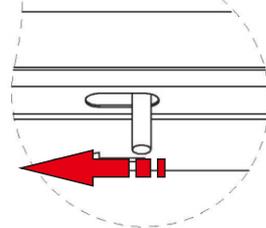
2) Put the lift down and press it down lightly

**Dismount procedures**

1. Push the pin according to the direction as the picture



2) Pull the lift up



# Operating Safety Instructions

INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS.

**WARNING:** When using this unit, following basic precautions should be followed.

1. Do not permit children to use this unit unless an adult closely supervises them at all times. Supervision is also required when an elderly or handicapped individual uses whirlpool bath.
2. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Do not operate this unit without the suction cover over the suction fitting. This suction cover is a safety device that reduces the potential hazard of hair or body entrapment. Keep hair and body away from suction cover when the pump is running.
4. Never operate electrically connected devices in or near the bath. No electric appliances should be within 5 feet/1.5 meters of this bathtub (such as hair dryers, lamp, telephone, radio, television and so on.)
5. Never drop or insert any object in any opening within the whirlpool.
6. For the early months of pregnancy, pregnant or possibly pregnant women should limit whirlpool water temperature to 100°F (38°C), because the excessive water temperatures have a high potential for causing fetal damage.
7. The use of drugs or alcoholic beverages before or during whirlpool use may lead to unconsciousness with the possibility of drowning.
8. Person with a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using a whirlpool.
9. Persons using medication should consult a physician before using a whirlpool since medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.
10. The thermostatic mixer can maintain the temperature of the water input, please use carefully according to the operating instruction to avoid the scald or catch a cold.
11. The water in a whirlpool should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Use time should be limited to approximately 30 minutes, followed by a shower to cool down. Lower water temperatures are recommended for extended use (exceeding 10-15 minutes) and are definitely recommended for younger children. If you become nauseous, dizzy or develop a headache, get out at once and cool down. Get medical attention if symptoms persist. Check with a physician before using whirlpool again.
12. This unit must be connected to a circuit that is protected by a Ground Fault Circuit Interrupter (GFCI). The GFCI should be provided and installed by a licensed electrician and tested on a regular basis (at least monthly). To test the GFCI push the TEST button. The GFCI should interrupt the power. Push the RESET button and the power should be restored. If the GFCI fails to operate in this manner there is a possibility of an electric shock, DO NOT OPERATE THIS UNIT. Disconnect the unit and have the problem corrected by a licensed electrician before using.

**CAUTION:** DO NOT USE HARSH ABRASIVES OR SOLVENTS TO CLEAN THIS PRODUCT.

**SAVE THESE INSTRUCTIONS**

# Operating Procedures

## 1. Pneumatic switch

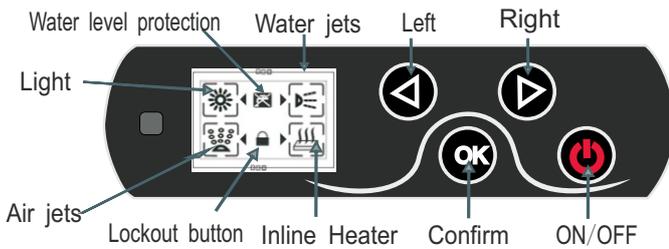
Insert the plug, press the above button then power on; Press the button again, then power off.



ON/OFF

## 2. Computer control panel

A



- 1, To turn power on, press key. It will start the system and the functions' icon will be showed on the display. Press this key again then power off.
2. Press or key to choose the function (underwater light, water jets, inline heater, and air jets) you want as follow.



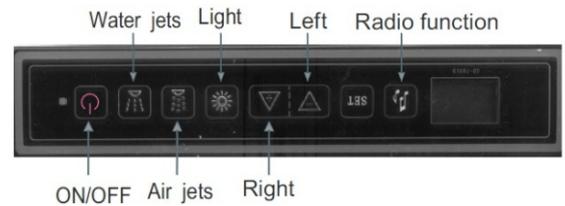
Press the key to confirm the function you choose, and then the function starts. Press the key again, then the function off.

3. If the water level of the bathtub do not reach the minimum water level, the icon will flicker and you can not start the massage function.
4. The control panel will be locked automatically when it is not touched for more than one minute. Press key for 2 second to start it again.

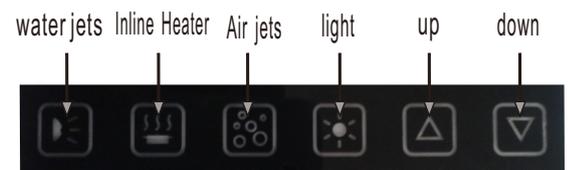
## C Computer control panel with lift function

Press corresponding icon, then you can start the function you want. Press it again, and then close the function.

B



1. To turn power on, press key. It will start the system and the functions' icon will be showed on the display. Press this key again then power off.
2. Press it will start the massage function. Press the button again, it will power off.
3. Press , it will start the air bubble function. Press the button again, it will power off.
4. Press , it will start the underwater light function. Press the button again, it will power off.
5. Press RADIO icon, you can choose the radio, audio and spa function recurrently. When the radio function starts, press button to adjust the volume; Press set button, and then you can choose the channel by press button. For the audio function, it needs to connect to external digital equipment.



## 3. Hydro massage flow rate control

Hydro massage is controlled alternatively by water force. You can adjust it manually. Rotate the knob clockwise, then the water column strength smaller; rotate the knob anticlockwise, then the water column strength stronger. Or you can press the nozzle to control water column strength.



Water pressure massage adjust

## 4. Faucet

### A Thermostatic Mixer

- ✍ a.Button A control the water temperature
- ✍ b.Button B control the shower sprinkler
- ✍ c.Button C control the water inlet

Notice:

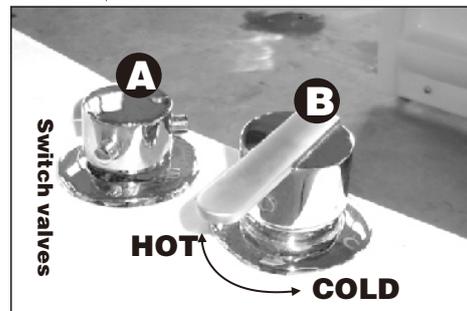
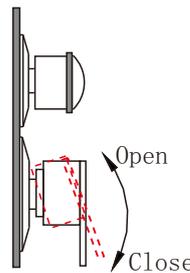
1. Rotate button A to set the temperature you want, then the water inlet temperature will be maintain the set temperature within  $\pm 1^{\circ}\text{C}$  ;
2. Normally, the water pressure is 0.7MPA.
3. When the water temperature and water pressure changed, the thermostatic valve can be adjusted to set the temperature automatically.
4. The recommended temperature is about  $38^{\circ}\text{C}$  to avoid scald and get cold.
5. Safety lock temperature: Reserved maximum temperature  $104^{\circ}\text{F}$  ( $40^{\circ}\text{C}$ ). If you want to set the temperature higher than  $40^{\circ}\text{C}$  , you need to press the red button to set the temperature.



### B Two-piece set faucet

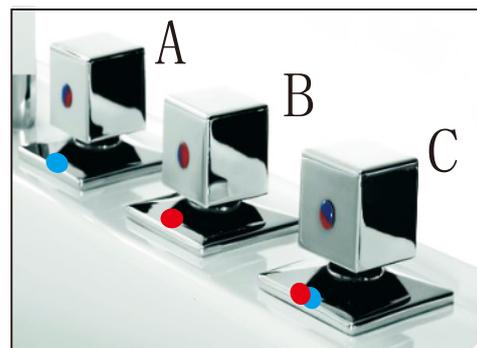
Switch A is the transferable switch of sprinkler and waterfall: Rotate switch A to one side then the sprinkler inflow water; Rotate switch B to other side, then the waterfall inflow water.

Switch B controls the water inflow and the water temperature: Up the handle to open, otherwise down the handle to close water inflow (You pull up the handle higher; the water force will be stronger. Otherwise, the water force will be weaker.); You can rotate switch B to left or right to set the water temperature you want.



### C Three-piece set faucet

Switch A marked blue is cold water switch;  
Switch B marked red is hot water switch;  
Switch C marked blue and red is the transferable switch can be rotated to waterfall and sprinkling style.



## 5. Drainage

Rotate the cover clockwise to close the drain.  
Rotate the cover anticlockwise to open the drain

When the water is over the maximum water level, the excess water will be drained by overflow.

### **Notice:**

When the overflow cover is faulty or it is hard to rotate, please upward the chain to draining the water by hand.

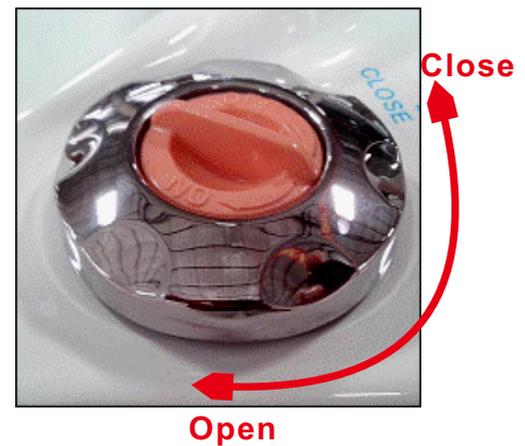


## 6. Aromatherapy box

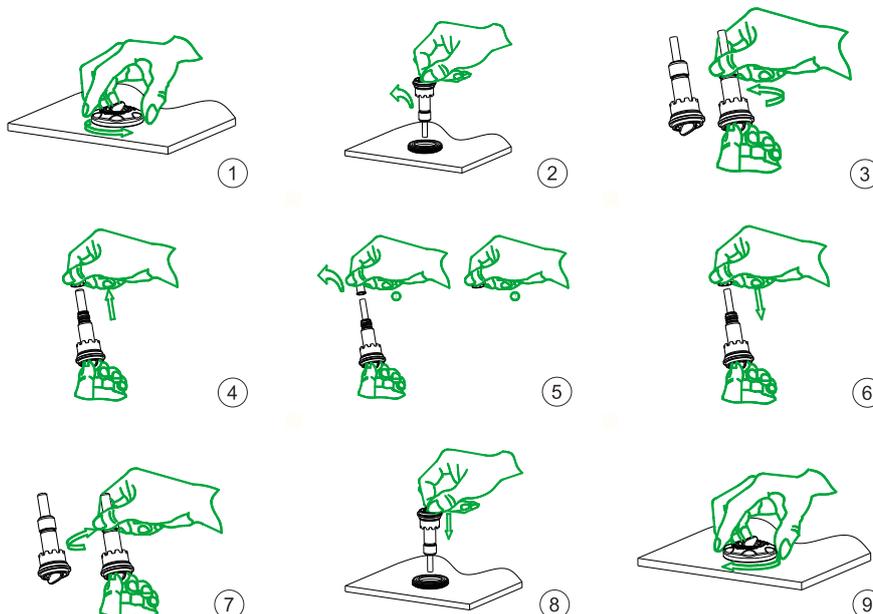
Follow the indicator on the red cap of Aromatherapy box to open or close this function. The aromatherapy liquid will enter the bathtub through the air bubble function.

### **Notice/Caution:**

Please always keep the aromatherapy box screw tightly to avoid electric shock.



When the Aroma is used up, please change the new one as follow steps:

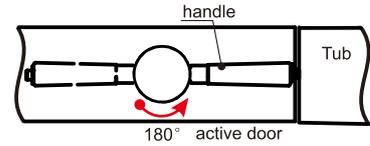


## 7. Door lock:

### Outward opening door lock:

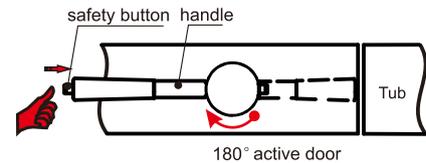
#### **Steps to close the door**

- A Closing the door
- B Anticlockwise rotate the handle 180°



#### **Steps to open the door**

- A Press the safety button
- B Rotate the handle clockwise 180°
- C Open the door



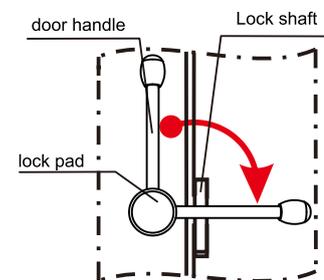
### Inward opening door lock

#### **Steps to close the door**

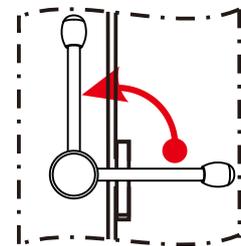
Close the door, press the door handle downward

#### **Steps to open the door**

Lift up the handle, open the door



**close**



**open**

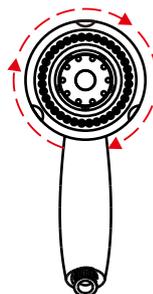
#### **Notice :**

1. The water tight system is well-design and professional. You do not need to press door handle downward with so much strength, so that you can lift up the door easily when you open the door.
2. Before filling the water into the tub, please make sure that the bathtub door is locked tightly. Failure to do so will result in water leakage.
3. Before opening the door lock, please make sure that the water has been drained completely.

## 8. Multi-function handheld shower with back flow protector.

Rotate the shower head shell can adjust the water pattern as follow:

- Inner water column
- Middle water column
- External water column



# Care and Maintenance

**Regular care of your walk-in tub with the hydro massage system will keep it clean and working at its best.**

Pump and pipe circulation systems should be flushed before first use and on a monthly basis when product is under normal use. Below are the recommended procedures for cleaning:

1. Do not run the jet massage system dry.
2. Fill the tub with hot water 2-3 inches above the jets and add 2-3 teaspoons of low foaming detergent such as dishwashing machine detergent.
3. Turn on jet massage system and run for 10 minutes.
4. Drain tub completely.
5. Fill tub with cold water above jets.
6. Turn on jet massage system and run for 15 minutes.
7. Drain tub completely.
8. Cleaning the “suction cover”: Clean and remove any hair or lint from the suction cover. On a monthly basis, unscrew the suction cover and clean away any hair, lint or debris from the cover and housing, then remount the cover in place. Some suction covers are not designed to be removed; only suction covers that have screws on the cover, visible from the inside of the tub, can be removed. Never operate the unit with the safety suction cover off. Do not use abrasive cleaners as they will scratch and dull the surface. Use a mild liquid household detergent cleaner. Plaster can be removed using a wooden stick.
9. Do not use metal scrapers, wire brushes, water barrier wallboard or other harsh abrasive tools. Usually a mild detergent will remove construction debris. More stubborn debris may be removed with denatured alcohol. Light scratches and dulled areas may be restored to original luster by rubbing with an automotive type cleaning compound.

# Troubleshooting Guide

<b>SYMPTOMS</b>	<b>PROBLEMS</b>	<b>SOLUTIONS</b>
Water pump will not start.	1. Air hose connected to the pneumatic switch is loose; 2. Pneumatic switch does not work flexible; 3. Disconnected to the power or defective wiring; 4. There are some debris stuck the pump impeller; 5. Water level does not reach the minimum water level of the bathtub;	1. Tighten the connection of air hose and pneumatic switch; 2. Adjust the pneumatic switch; 3. Insert the plug; 4. Clean the debris; 5. Inflow water until it reaches the minimum water level of the bathtub.
Door leaks slightly	1. Door lock is not closed tightly; 2. There is some debris on the door seal.	1. Close the door lock tightly; 2. Clean the debris on door seal.
Computer control panel does not work	1. Disconnected to the power; 2. Poor contact plug.	1. Connect the power; 2. Insert the plug again.
Cannot control the hydro massage flow rate	1. Power is not normal (Low voltage); 2. Pneumatic switch does not work; 3. Air hose is not connected tightly.	1. Insert the plug tightly; 2. Adjust pneumatic switch; 3. Connect air hose tightly.
Water hose leaks	1. Rubber ring is not good; 2. Screw nut is not tightened, the connection is not good;	1. Change a new rubber ring; 2. Tighten screw nut and make sure its connection is good.