



## Smart Battery Video Doorbell



FCC ID: 2AUDF-DB1

QUICK START GUIDE DB1

## Warranty Service

Thanks for your shopping and trust. We have been optimizing our products and improve our **lifetime customer service** to offer you a better shopping experience. If you have any problems, please feel free to *write us e-mail* We will solve your problems **within 24 hours**. In addition, your advice or suggestions will be much appreciated and welcomed.

Register via link below to get **3 Years Warranty** Extension.

<https://bit.ly/3zBSB2y>

## Product Service

Email: [support@dzees.com](mailto:support@dzees.com)

Distributor: [distributor@dzees.com](mailto:distributor@dzees.com)

## More About Us

Web: [www.dzees.com](http://www.dzees.com)

Facebook: [www.facebook.com/DzeesHome](http://www.facebook.com/DzeesHome)

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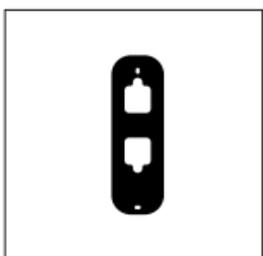
# 1. Packing List



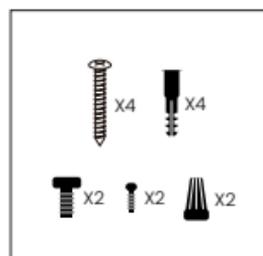
Doorbell



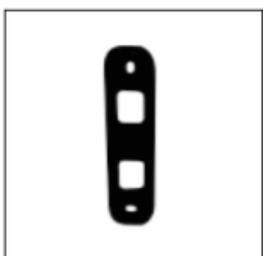
Chime



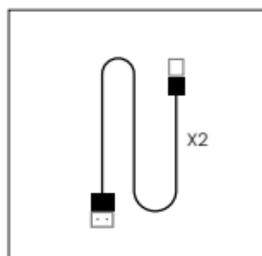
Flat Mounting Bracket  
(3M Adhesive)



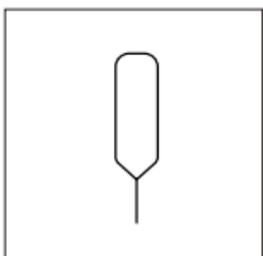
Screws Set



20° Mounting Wedge



USB Power Cable



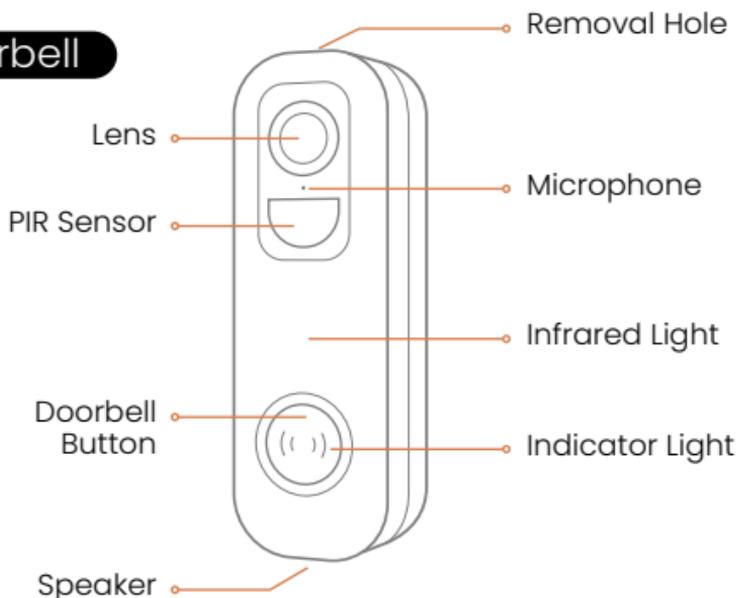
Doorbell Detaching Pin



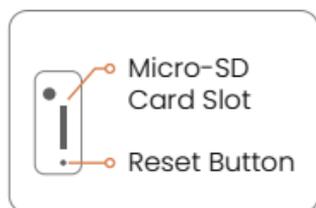
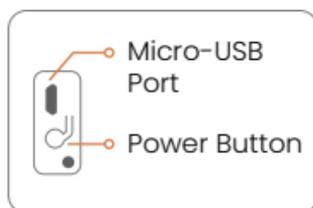
User Guide

## 2. Product Appearance

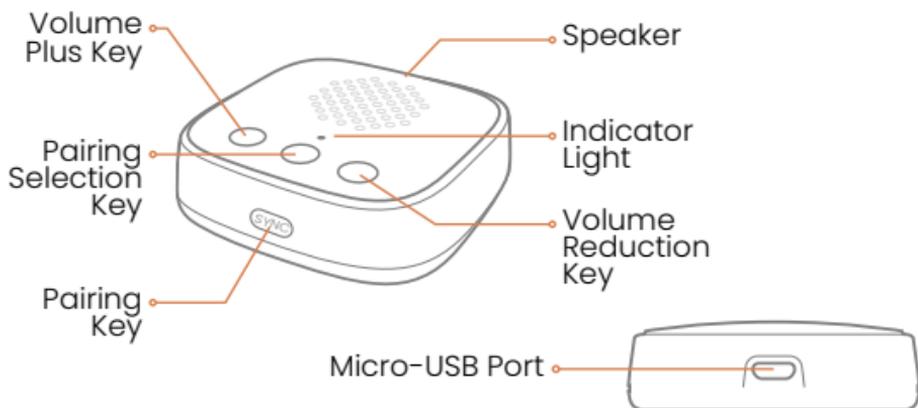
### Doorbell



Exploded views of functional interfaces on both left and right sides without flat bracket



### Indoor Unit



## 3. Download & Install App

The doorbell supports Android and iOS system. Please scan the QR code below or search 'Dzees Home' in App store to download the App, and follow the instruction to register account. If you encounter any problems during the installation process, please feel free to contact us via [support@dzees.com](mailto:support@dzees.com)



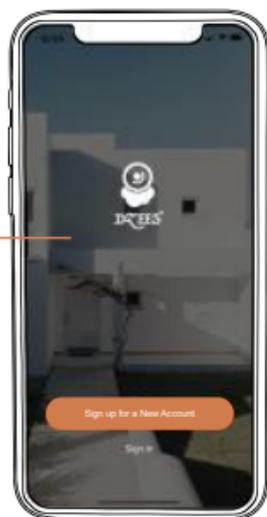
Dzees Home App



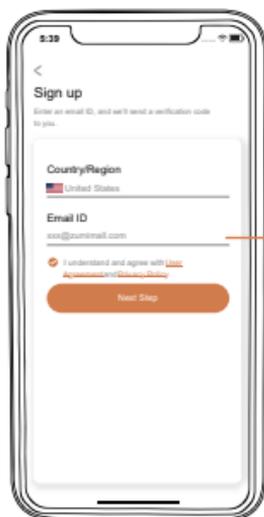
## 4. Account Registration

New users need to sign up with email ID. Click 'Sign up a New Account' and follow the steps to complete the registration.

Step 1



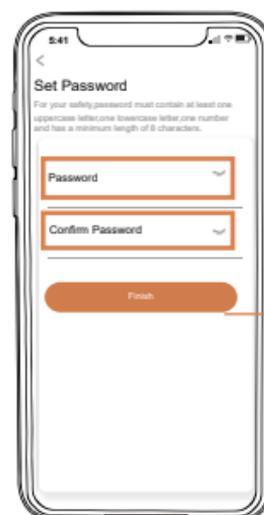
Step 2



Step 3

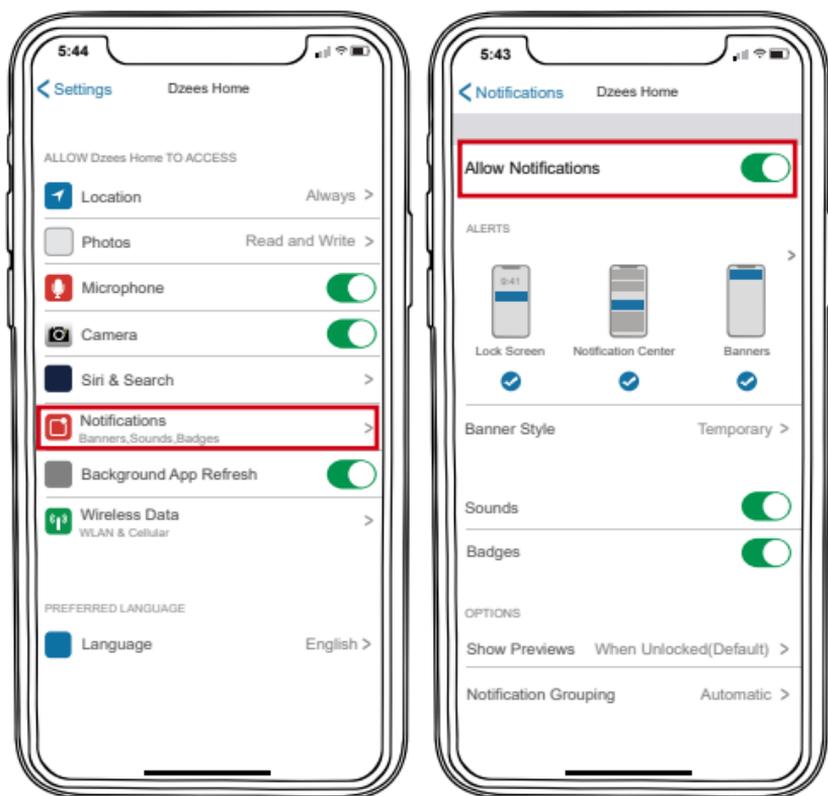


Step 4



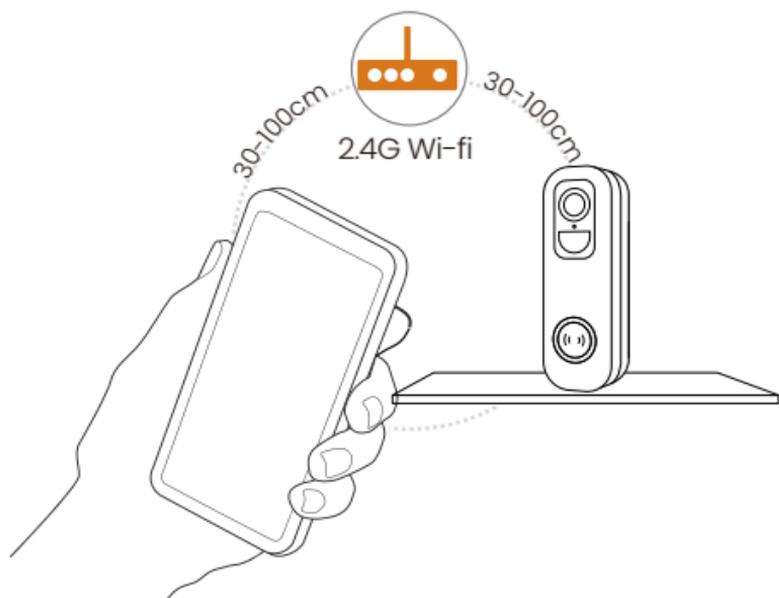
## 5. Add Doorbell to APP

1. Allow 'Dzees Home' App to access mobile cellular data and wireless LAN, or it will fail to add doorbell.
2. Allow 'Dzees Home' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.



## 5.1 Preparation for Connection

1. Insert Mirco SD card (not included) before turnon the doorbell. We also provide 7-day free cloudstorage, the doorbell can work without SD Card.
2. The doorbell only works with 2.4GHz Wi-Fi, not support 5G.
3. Take the doorbell close to the router whileconnecting.
4. Keep pressing the power button for 2-4s to power on/off the doorbell.



## 5.2 Connect doorbell to App

- (1) By searching the activated doorbell to connect
- (2) By scanning the QR code to connect



Sign in Dzees Home App



Turn on doorbell



Connect to 2.4GHz Wi-Fi



Confirm connection mode



Scan QR code



Name and mark



Check Wi-Fi signal



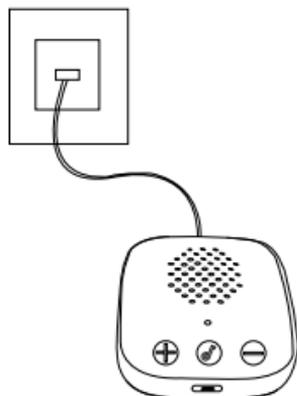
Add another doorbell

- ! If you can't hear 'Ding Dong Ding Dong', please double-click the power button to enter the network configuration mode again.

## 6. Connect the Chime

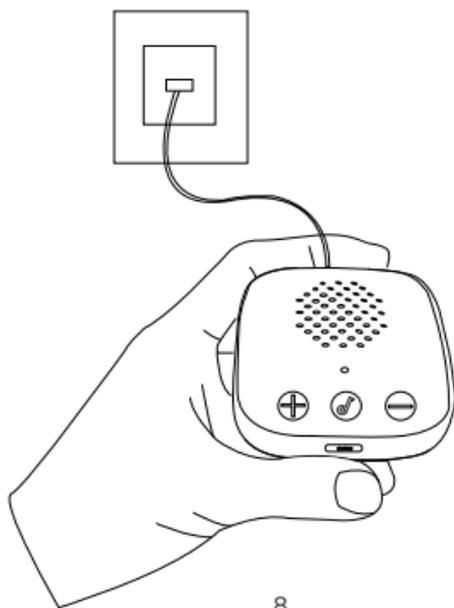
### (1) Connect the chime with a charger

Connect the Chime to the power supply of 5V/1A-5V/2A, the Chime will ring once.



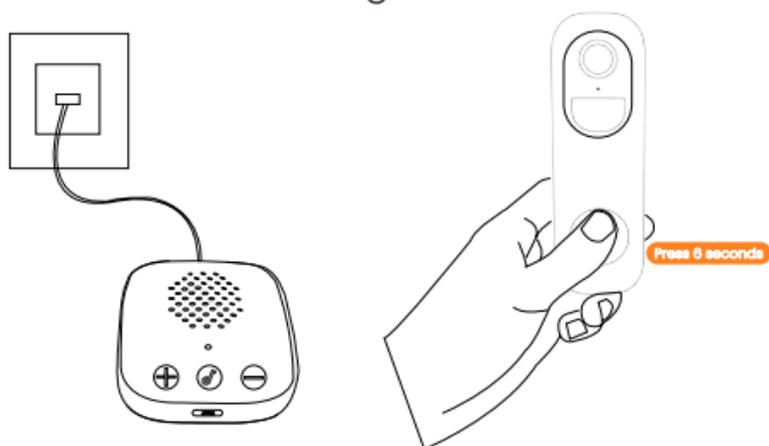
### (2) Make the chime into Sync State

Press and hold the "SYNC" button on the side of the Doorbell Chime until the indicator light flashes.



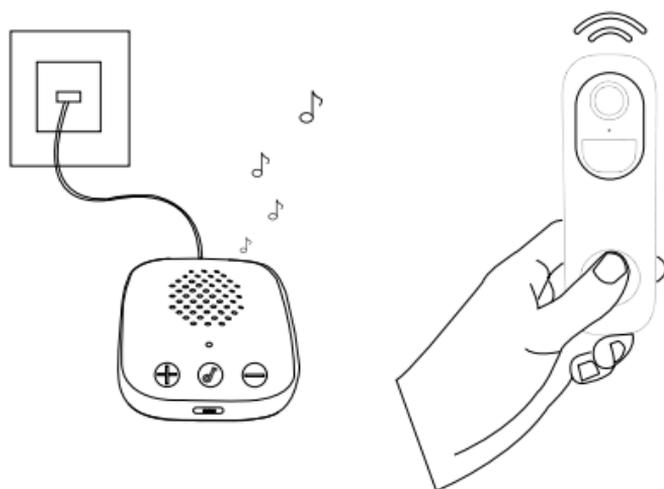
### (3) Press your doorbell to pair up

Press and hold the Doorbell button for 6 seconds, the doorbell will ring twice, and send a connection signal the Doorbell Chime will ring.



### (4) Confirm the connection is successful

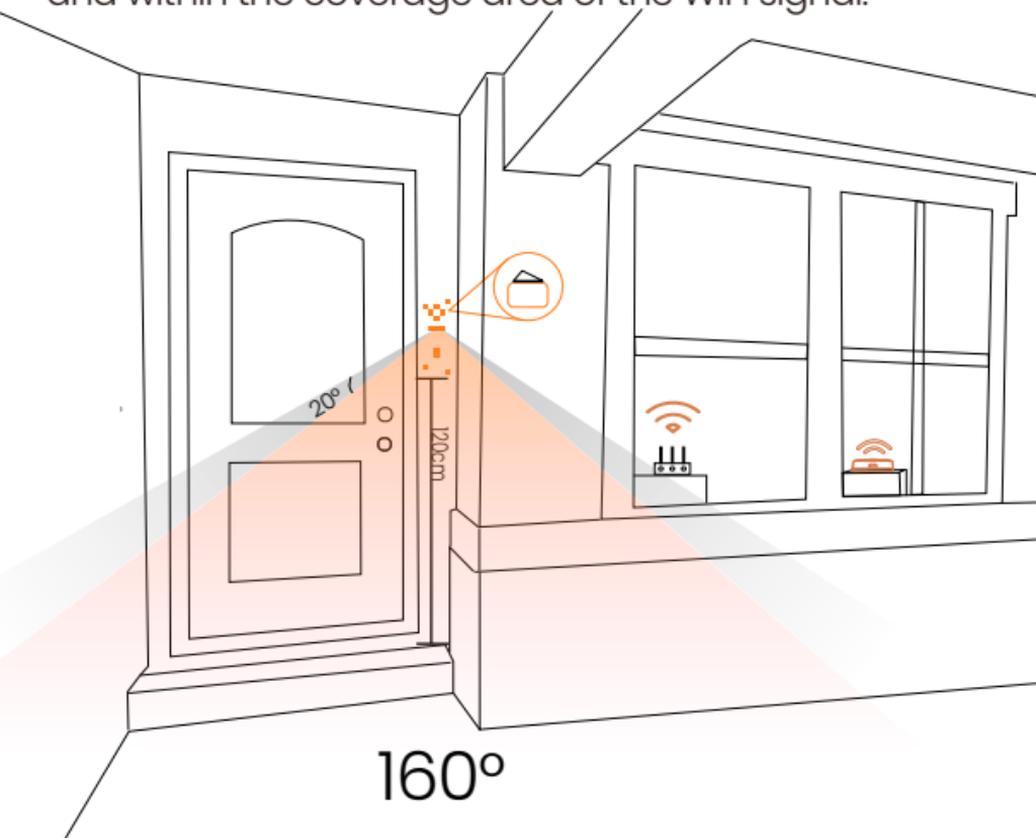
Press the doorbell button, the Chime rings.



## 7. Install the Doorbell

### (1) Select a location

It is suggested to mount the doorbell at least 4ft (120cm). Make Sure it is an unobstructed view and within the coverage area of the WiFi signal.

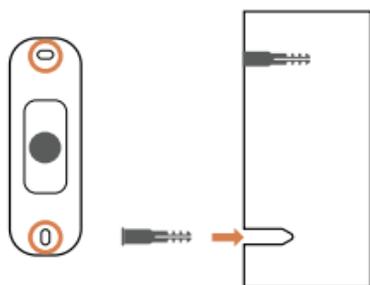


! Optional: If you need to see images from different angles, you can use the 20° left and right inclined brackets as supplementary mounting brackets for installation.

## (2) Select an installation method

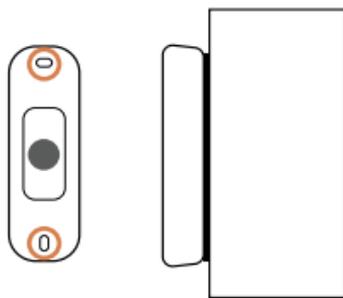
### Method 1 : Fixing with screws

When you choose to install on a rough surface (such as: cement wall, brick wall, concrete, and wooden door), first mark the screw hole positions with brackets attached to the wall, drills to make holes in the wall, install expansion bolts.



### Method 2 : Fixing with 3M

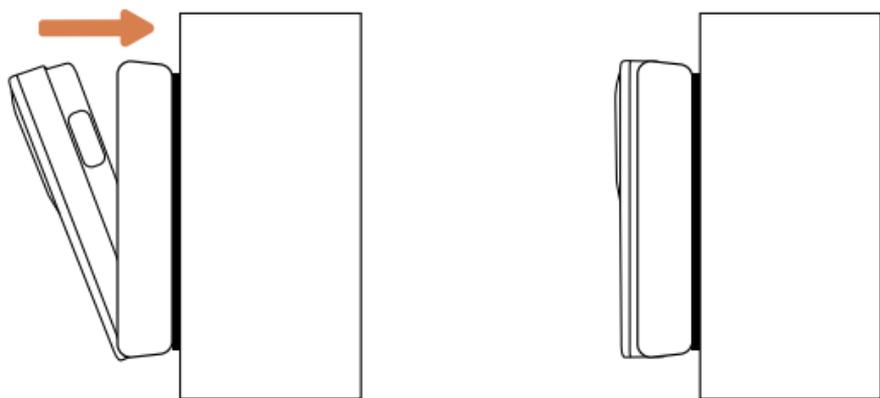
When you choose to install on a clean and smooth surface (such as: glass, marble, and latex surface), clean it first, and mark the bracket the approximate location before sticking the bracket with 3M adhesive.



 **TIPS:** Please note that the adhesive backing will not fully sticky until 24 hours after it has been applied.

### (3) Mount your doorbell

Install the lower end of the doorbell on the bottom of the bracket, and then snap it into the bracket from bottom to top. When you may hear a "click" sound, the doorbell is well installed!



- !** To reduce false alerts, please note that:
- Do not install the doorbell in a position facing strong lights mirror/glasse/water.
  - Do not place the doorbell to busy traffic.
  - Recommended distance between the doorbell and motion objects is within 5M (16ft).
  - Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat.transfer vents of the projectors, etc.
  - Fo rany qustions please contact 24/7

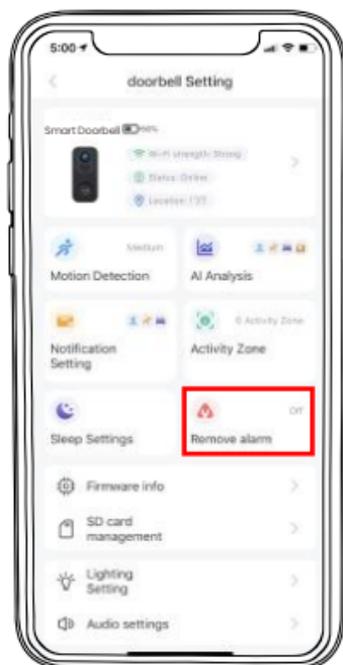
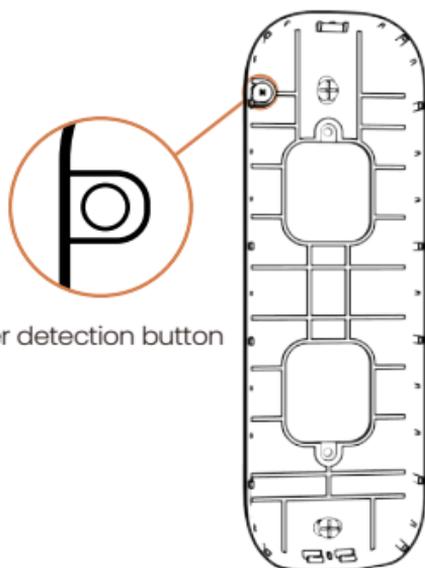
after-sales service: [support@dzees.com](mailto:support@dzees.com).

## 8. Remove the Doorbell

When you need to dismantle the doorbell from the bracket, please use the removal pin to press and insert the removal hole at the top of the doorbell, and then take out the doorbell from the back to the front.

## 9. Tamper Alert Setting

The version with electronic tamper will trigger a 10s tamper alarm when it is removed, and you can turn it off to cancel the alarm via the App or by long pressing the power button.



## 10. Battery Management

1. Battery can last 3-5 months, assuming triggering of 20 times/day.
2. Charger Standard: DC 5V 1.5A (adapter not included).
3. It takes 8-12 hours to fully charge it. Please fully charge the doorbell before first use.
4. The battery durability depends on how frequently the doorbell is woken up. The more times the doorbell is woken up, the faster the battery drains. It is recommended to set up 'Motion Detection' sensitivity to "Low" or turn it off if you don't need it.
5. The battery of your doorbell may drain faster below 32°F(0°C). When you receive low-battery alert on your App, it is suggested to recharge it INDOOR.

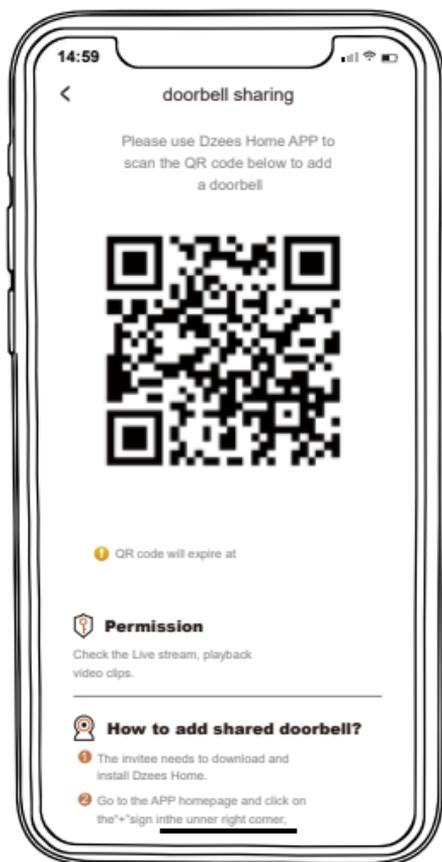
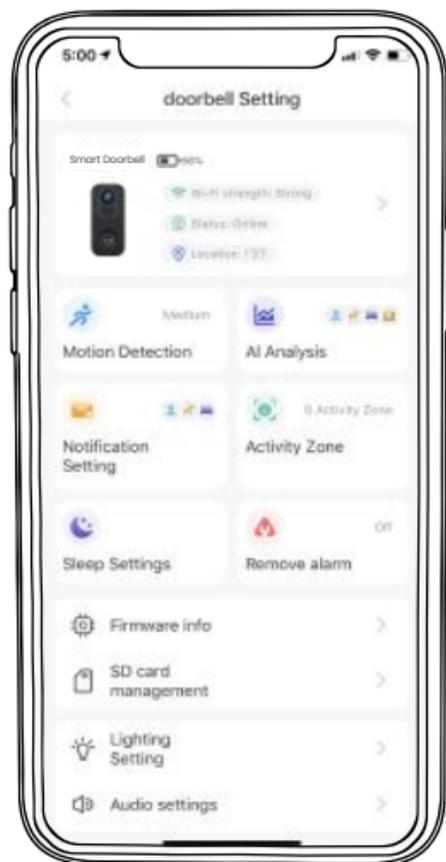
## 11. Indicator Light Status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged	Green

## 12. Share Doorbell

A is the person who shares the Doorbell; B is the person who is shared (must register his own account first).

1. A enter the 'Device info' page and open the QR code.



## 13. Multi-Device Management



Click '+' to add more devices

Split screen setting can watch live view from multiple doorbells at the same time

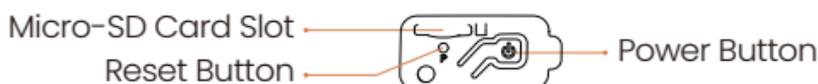


With strong Wi-Fi connection you can view multiple cameras at the same time



## 14. Doorbell Reset

1. Press reset button with the pin.
2. Double-click the power button to enter connection mode again.



## 15. Filter Storage

### Micro SD Card

1. Insert the Micro SD card and wait for a few seconds until you hear 'SD card detected', or you can check if the Micro SD card is inserted successfully in 'Advanced Setting'. If not, try it again after turning off the doorbell.

### Cloud Recording

1. Cloud Recording can be subscribed on 'Dzees Home Awareness'.
2. Subscribing Dzees awareness plan can get smarter security. One subscription supports multiple devices store data more secure, support one-click downloading and sharing.

	No plan	Basic	Plus	Pro
Cloud Recording	7 days (≤1GB)	15 days (≤3GB)	30 days (≤5GB)	60days (≤10GB)
Intelligent Notification	✗	✓	✓	✓
Activity Zone	✗	✓	✓	✓

## 16. Product Specification

### Doorbell Specification

Item	Specification
Doorbell lens	Field of view: 160°
Resolution	2K 3MP
Video bit rate	Adaptive
Storage media	Micro SD card (Up to 128GB)
Battery capacity	5200 mAh
Adapter requirement	5V/1.5A
Size	144*46*31mm

### Chime Specification

Item	Specification
Power Port	Micro USB
Ringtone type	Chord music
Number of ringtones	5
Communication protocol	FSK
Adapter requirements	5V/1.5A
Size	65*65*20mm

## 17. Firmware Upgrade

When you connect your doorbell to the 'Dzees Home' App it will prompt you if the latest firmware is available. You can also manually check the firmware upgrade in the 'Advanced Setting' of the App.

- ! Please make sure that your doorbell is fully charged or charging while upgrading the firmware, please do not cut off the power supply during upgradation.

## 18. FAQ

### 1. Q: How to share my doorbell with others?

1. Go to 'Home' page and click 'Share' in the upper right corner of this page, or click 'Setting' to get to setting interface, then click 'Share'. You will see a QR code.
2. Have him/her to download 'Dzees Home' App . Then register his/her account on App and log in.
3. Then he/she should go to 'Home' page, click '+' and select 'Add Friend's Device'. Then scan your QR code with his/her phone.
4. You will receive a share request, then just click 'Accept' to finish sharing.

### 2. Q: What should I do if my doorbell cannot connect to WIFI?

1. Make sure the doorbell is power enough and turned on.
2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.
3. Make sure to enter the correct Wi-Fi name and password.
4. Take doorbell and phone close to your router to ensure strong signal.

5. Go to 'Home' page and click '+'. Click 'Add a new device' and follow the steps till done. If you cannot connect successfully, please contact us [support@dzees.com](mailto:support@dzees.com). We will offer solutions within 24 hours.

### **3. Q: What should I do if my doorbell doesn't work?**

A,1. Please open the doorbell back cover and rubber plug, find the 'RST' hole, insert a pin, and press it for more than 5s to reboot the doorbell .2. Double-click the doorbell power button to reset the doorbell and add it again.

### **4. Q: What if I did not receive motion detection notification?**

A,1. Go to 'Setting' page of your phone -> Notification -> Dzees Home App -> turn on 'Notification'.

2. Go to 'Home' page of App -> Setting -> Notification -> turn on 'Notification'.

3. Make sure to turn on the 'Motion Detection' function of the doorbell in App.

4. Reboot your internet router and make sure a strong Wi-Fi signal. Add your doorbell to your phone again in App.

### **5. Q: How to turn on the alarm?**

A,1. Go to 'Home' page and click 'Setting' on upper right corner of this page.

2. Click 'Audio Setting' to turn on 'Alarm Siren'.

### **7. Q: Where to find the serial number (SN) of the doorbell?**

A,1. Go to 'Home' page and click 'Setting' on upper right corner of this page.

2. View 'doorbell Info' and click 'More info', you will see the SN number.

### **8. Q: What is the longest time for the doorbell to record an alarm video?**

1. It records 3 minutes maximum under 'Auto' mode.
2. If you want each video to be 10s, 15s or 20s, you can set it in App.

### **9. Q: What if the SD card cannot be detected?**

1. It must be a Micro SD card; at least 10 MB/S can be used (For a Micro SD card 64GB, 128G, 30 MB/S is recommended).
2. Insert the SD card to your doorbell when it is power on. You will hear 'SD card detected'. If no voice reminding, please turn off your doorbell and then insert the card again. Then turn on the doorbell and check the SD card status in App.
3. If it still cannot be detected, try formatting the SD card and reinsert.
4. Try to use another SD card and see if it works well.

### **10. Q: Why does the doorbell battery drain fast?**

1. The longer the doorbell works, the faster the battery drains. Therefore, we suggest, if it's possible, reduce the sensitivity of motion detection, the time of two-way calls and watching live.
2. If you receive too many alarm notifications, please adjust the sensitivity from 'High' to 'Low' to reduce the number of alarms, or set the 'Activity Zone' to narrow the detection range.
3. You can adjust the installation angle of the doorbell to avoid unnecessary alarms, to save battery power. For example, don't let the doorbell face a sparkling swimming pool, swaying trees, or heavy traffic, etc.
4. As you may know, battery drains faster in cold environment.

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instead of returning any unqualified product to Amazon

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THANK YOU



