





FCC ID: 2AUDF-CG6

# Wire-Free Security Camera

QUICK START GUIDE (CG6)

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## **Product Service**

Email: Support@Dzees.net Distributor: Distributor@Dzees.net Cell/iMessage/SMS/Whatsapp/Wechat: +8618938687483

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# Contents

1. Packing List	<b>P</b> 1
2. Product Appearance	P2
3. Download & Install App	P3
4. Account Registration	P4
5. Add Camera to App	P5
5.1 Preparation for Connection	P6
5.2 Connect Camera to App	P7
6. Install the Camera	P8
7. Battery Management	P10
8. Indicator Light Status	P10
9. Device Menu	P11
10. PIR Motion Detection	P13

# Contents

11. Night Mode P1	15
12. Activity Zone P1	16
13. Filter VideoP	17
14. Two-Way Audio P	18
15. Share Camera P	18
16. Multi-Device Management P2	20
17. Camera ResetP2	21
18. Files Storage P2	21
19. Product Specification P2	22
20. Firmware Upgrade P2	22
21. FAQP2	23

## **1. Packing List**







Camera

Charging Cable

Metal Mount



**Screws Set** 

User Guide



## 2. Product Appearance





## 3. Download & Install App

The camera supports Android and iOS system.

Please **SCAN** the QR code below or search 'Dzees Home' in App store to download the App, and follow the instruction to register account. If you encounter any problems during the installation process, please feel free to contact us via support@dzees.net







## 4. Account Registration

New users need to sign up by Email ID.

Click 'Sign up a New Account' and follow the steps to complete the registration.



## 5. Add Camera to App

1. Allow 'Dzees Home' App to access mobile cellular data and wireless LAN, or it will fail to add camera.

2. Allow 'Dzees Home' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.

5:44	5:43
Settings Dzees Home	Notifications Dzees Home
ALLOW Dzees Home TO ACCESS	Allow Notifications
Location Always > Photos Read and Write >	ALERTS
Microphone	
i Camera	Lock Screen Notification Center Banners
Siri & Search >	
Banners,Sounds,Badges >	Banner Style Temporary >
Background App Refresh	
Wireless Data > WLAN & Cellular	Sounds
	Badges
PREFERRED LANGUAGE	OPTIONS
Language English >	Show Previews When Unlocked(Default) >
	Notification Grouping Automatic >
	/

## **5.1 Preparation for Connection**

1. Insert Mirco SD card when the camera is off(Supports up to 128GB.SD card not included). We also provide 7-day free cloud storage for you, the camera can work without SD Card.

- 2. The camera only works with 2.4GHz Wi-Fi, not support 5G.
- 3. Take the camera close to the router while connecting.
- 4. Keep pressing the power button for 2-4s to power on/off the camera.



## 5.2 Connect Camera to App



If you can't hear 'Ding Dong Ding Dong', please double-click the power button to enter the network configuration mode again.

## 6. Install the Camera

(1) Select a proper position for your camera.

Make sure the camera is not blocked and ensure it is in coverage of Wi-Fi.



(2) Install bracket

Step 1: Choose a dean, smooth and dry surface.

Step 2: Stick screw the bracket on. For wooden wall, it's recommended to screw the bracket on. For cement or ceramic tile wall, it's recommended to drill holes in the wall and fasten with provided explosion screws.

Step 3: Adjust the camera to a proper angle.

Tips: To avoid falling down, it is recommended you fasten the bracket with screws.



### Io reduce false alerts, please note that:

- Do not install the camera in a position facing strong lights/mirror/window/swimming pool.
- Do not place the camera too close to any angle with busy traffic.
- Recommended distance between the camera and motion objects is within 8M (25ft)
- Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- Keep the camera at least 1 meter away from any wireless devices to avoid interference, such as microwave stove or Wi-Fi routers and etc.
- If there is any motion detection delay or false alerts, please contact 24/7 after-sales service via Support@Dzees.net

## 7. Battery Management

1. Built-in 5200mAh battery can last 2-3 months, assuming triggering of 30 times/day.

2. Charger Standard: DC 5V 2A (adapter not included).

3. It takes 6-8 hours to fully charge it. Please fully charge the camera before first use.

4. The battery durability depends on how frequently the camera is woken up. The more times the camera is woken up, the faster the battery drains. It is recommended to lower down the 'Motion Detection' sensitivity or turn it off occasionally.

## 8. Indicator Light Status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged	Green

## 9. Device Menu







## **10. PIR Motion Detection**

1. Turn on 'Motion Detection' and adjust sensitivity PIR Motion Detection is defaulted to 'High' level. But it is adjustable.

When you turn on 'Alarm Siren' (In Sound Setting) , the camera will sound an alarm when motion detected.





Before turn on 'Notification', please first turn on 'Motion Detection' to receive alarm messages.

## 11. Night Mode

After Night Vision is turned on, the camera will support night viewing to improve camera shooting performance in dark environment.



## 12. Activity Zone

1. All videos will still be recorded after setting activity zones, but you will only receive notification of movements in your activity zone.

2. The principle of Activity Zone is to judge the objects activity in pointed area with combining intellegent analyse on cloud. Therefore it's a cloud-based AI.



## **13. Filter Video**

Select videos by camera names, tags and others.



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# **14. Two-Way Audio** Step 1: Activate the audio option. Step 2: Press and hold the intercom button to speak.



## 15. Share Camera

A is the person who shares the camera; B is the person who is shared (Register own account).

1. A enter the 'Device info' page and open the QR code.





2. B enters the 'Home' page and click 'Add Friend's Camera', then scan A's QR code. After A accepts sharing, sharing is complete!



## 16. Multi-Device Management



Click '+' to add more devices

Split screen setting can watch live broadcast from multiple cameras at the same time



### Strong Wi-Fi Connection View Multiple Cameras at the Same time



## 17. Camera Reset

1. Press the 'P' hole with a pin to reboot camera.

2. Double-click the camera power button to reset the camera and enter connection mode again.



## 18. Files Storage

Micro SD Card

1. Press buttons on both sides, and pull out the back cover.

2. Insert the Micro SD card and wait a few seconds until you hear 'SD card detected', or you can check if the Micro SD card is inserted successfully in 'Advanced Setting' (If not, try it again after turning off the camera).

#### **Cloud Recording**

- 1. Cloud Recording can be subscribed on 'Dzees Home Awareness'.
- 2. Subscribe different service.



## **19. Product Specification**

ltem	Specification
Camera lens	Field of view: 120°
Resolution	1080P HD
Video bit rate	Adaptive
Storage media	Micro SD card (Up to 128GB)
Battery capacity	5200mAh
Adapter requirement	5V 2A
Size	66*58*88mm

## 20. Firmware Upgrade

When you connect your camera to the 'Dzees Home' App, it will prompt you if the latest firmware is available. You can also manually check the firmware upgrade in the 'Advanced Setting' of the App.

Please make sure that your camera is fully charged or charging while upgrading the firmware, please do not cut off the power supply during upgradation.

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## 21. FAQ

### 1. Q:How to share my camera with others?

A,1. Go to 'Home' page and click 'Share' in the upper right corner of this page, or click 'Setting' to get to setting interface, then click 'Share'. You will see a QR code.

2. Have him/her to download 'Dzees Home' App . Then register his/her account on App and log in.

3. Then he/she should go to 'Home' page, click '+' and select 'Add Friend's Camera'. Then scan your QR code with his/her phone.

4. You will receive a share request, then just click 'Accept' to finish sharing.

## 2. Q:What should I do if I cannot connect to the camera?

A,1. Make sure the camera is power enough and turned on.

2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.

3. Make sure to enter the correct Wi-Fi name and password.

4. Take camera and phone close to your router to ensure strong signal.

5. Go to 'Home' page and click '+'. Click 'Add a new camera' and follow the steps till done.

If you cannot connect successfully, please contact us Support@dzees.net. We will offer sollutions within 24 hours.

### 3. Q:What if I did not receive motion detection notification?

A,1. Go to 'Setting' page of your phone -> Notification -> Dzees Home App -> turn on 'Notification'.

- 2. Go to 'Home' page of App -> Setting -> Notification -> turn on 'Notification'.
- 3. Make sure to turn on the 'Motion Detection' function of the camera in App.
- 4. Reboot your internet router and make sure a strong Wi-Fi signal. Add your camera to your phone again in App.

23

## 4. Q:What should I do if my camera doesn't work?

A,1. Please open the camera back cover and rubber plug, find the 'P' hole, insert a pin, and press it for more than 5s to reboot the camera.

2. Double-click the camera power button to reset the camera and add it again.

### 5. Q:How to turn on the alarm?

A,1. Go to 'Home' page and click 'Setting' on upper right corner of this page.

- 2. Click 'Motion Detection' to turn on this function.
- 3. Click 'Sound Setting' to turn on 'Alarm Siren'.

### 6. Q:How to find the serial number (SN) of the camera?

A,1. Go to 'Home' page and click 'Setting' on upper right corner of this page.

2. View 'Camera Info' and click 'More info', you will see the SN number.

# 7. Q:What is the longest time for the camera to record an alarm video?

A,1. It records 3 minutes maximum under 'Auto' mode.

2. If you want each video to be 10s, 15s or 20s, you can set it in App.

## 8. Q:What if the SD card cannot be detected?

A,1. It must be a Micro SD card; at least 10 MB/S can be used (For a Micro SD card 64GB, 128G, 30 MB/S is recommended).

2. Insert the SD card to your camera when it is power on. You will hear 'SD card detected'. If no voice reminding, please turn off your camera and then insert the card again. Then turn on the camera and check the SD card status in App.

- 3. If it still cannot be detected, try formatting the SD card and reinsert.
- 4. Try to use another SD card and see if it works well.

## 9. Q:Why does the camera battery drain fast?

A,1. The longer the camera works, the faster the battery drains. Therefore, we suggest, if it's possible, reduce the sensitivity of motion detection, the time of two-way calls and watching live.

2. If you receive too many alarm notifications, please adjust the sensitivity from 'High' to 'Low' to reduce the number of alarms, or set the 'Activity Zone' to narrow the detection range.

3. You can adjust the installation angle of the camera to avoid unnecessary alarms, to save battery power. For example, don't let the camera face a sparkling swimming pool, swaying trees, or heavy traffic, etc.

4. As you may know, battery drains faster in cold enviroment.

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