# Mini Hidden Camera



# **Product User Manual**



## 1. Things to Know Before Using

1. It can work with or without WiFi. There are two ways

to use it. (See Part 4"How to use it?", Page 5).

2. <u>Multiple users share the same device need password.</u>

One user account can connect to multiple devices.

3. <u>It can not work unplugged</u>. To ensure the clarity of the video recording, you must <u>remove the protective</u> <u>film on the cover and keep the cover clean.</u> Otherwise, the recorded video may be blurry.

4. It supports <u>cloud storage</u>(purchase required) or <u>micro SD card storage</u> (Not included, C10 or above, Format before using, Max support 1286).

5. When inserted a memory card, all recorded videos will be on it. <u>You can view or download all of the videos</u> <u>on the memory card through the APP.</u>

### 2. APP Download

Download the APP before using it.

- ①Android search "LOOKCAM" on Google Play.
- ②iOS search "LOOKCAM" in the App Store.
- ③Scan the QR code below in the browser and download.



Open the app and allow access to recording, storage and notifications permissions to save recorded videos, send alarm messages, etc.

### 3. About the Indicator Lights

- > Red light on >>>> Starting or resetting.
- Blue light flashes slowly >>>> Device hotspot is connected / not connected.
- > Blue light flashes quickly >>>> WiFi connecting.
- Blue light on >>>> WiFi connected.



### 4. How to use it?

Lt can work with or without WiFi.

- With WiFi, choose "WiFi Mode".
- No WiFi, choose "Direct Recording Mode".

## <u>WiFi Mode</u>

<u>WiFi mode</u>: Connect the device to WiFi for real-time remote monitoring on mobile devices (<u>Only applicable to</u> 2.4GHz WiFi, not applicable to 5GHz WiFi).

**Step 1. Turn on the device** >>>> Plug it into a power socket, red light on for about 15-20s and then blue light flash slowly.

Step 2. Connect to device hotspot >>>> Find a hotspot in your WLAN list that named "F000000AAAAA", click to connect (<u>Your phone may remind you that this</u> network is unavailable, please keep connected).



**Step 3**. Connect the device to WiFi >>>> Open the APP, click "OK" in the "Do you want to connect it to WiFi?" option, then choose a stable WiFi to connect.

A >>>> If you don't connect WiFi now, you will be in AP mode. In AP mode, you can also real-time viewing the device, but within a short distance (about 30ft). Once the distance between the camera and phone exceeds 30ft, the hotspot will disconnect, and real-time access is unavailable.





Wait for about 30-40s (IMPORTANT) >>>>

Waiting for about 30-40s for WiFi connecting until the blue light stop flashing and on, and then click to refresh till device status shows "device online".



>> If the device status keeps "Connecting" or "Offline" for minutes, and your WiFi password is correct. >>>> Try reset the device(Page 14).

You can also connect or change WiFi by clicking the "Device Setting > WiFi Setting".

 >>>> If your WiFi is hidden, click any WiFi in the list, manually modify it's name to your WiFi name, enter the WiFi password. **Step 4**. **Set a password** >>>> Click to watch the video, select "Modify" in the pop-up "Do you want to modify the password?" option. And set a password of your own (<u>the default password is "123456"</u>).

Using the default access password is not an wise choice, do you want to modify it ? CANCEL MODIFY
K Modify the access password
Old password 123456
New password
Confirm •••••
ОК
CANCEL

>>>> Reminder: Set a password to protect privacy.
When others connect to the device, they need to enter the password to access real-time monitoring.
If you forget your password, try "reset" the device and set a new one.

**Step 5**. **Share your device** >>>> You can share your device with anyone who has downloaded this app by scanning your device QR code.

To scan other's QR code, follow the below steps:

A. Click "+" in the upper right corner.



B. Select "Add new online Camera"



C. Click "SCAN QR CODE"

<	Add Device	
Device Name		Cam
Device ID		
Device Pwd		•••••
	ADD BY LAN	
	SCAN QRCODE	

To share your QR code, follow the below step:

You can get your device QR code by clicking "Device Setting > Device ID".

LOOK CAM	F457636JRSRJ F457636JRSRJ Device Online		Ø
<	Device Setting		
Device ID	F457	7636JRS	RJ >

If there is a delay in real-time viewing, this is because the WiFi or your phone data is slow or the device is too far away from the WiFi router. You need to change to another WiFi or move the camera to a closer position to the WiFi router.

### After-sales Service

Reminder: If there are problems like network disconnect, device not working, <u>contact our</u> <u>professional customer support team below.</u>

Amazon After-sales E-mail: <u>kingdansaftersales@126.com</u>

We have a <u>new product plan</u> to let customers experience our new product, you have the chance to <u>get a new product free of charge every month</u>. If you are interested, <u>contact us BY EMAIL.</u>

# Direct Recording Mode

<u>Without WiFi (Direct Recording mode)</u>: No network connection is required. Need to insert a micro SD card (not included) before using. Keep the USB side down in case the video recorded upside down. In this mode, the camera continues to work, keeps recording and storage.



## How to Reset?

#### Many problems can be solved by "reset":

Plug it into a power socket. After the device starts, keep pressing the "reset" button by the card pin for about 10s, till the red light is on(means restarting).











## 6. Questions & Answers

- 1. Why can't I connect to WiFi all the time?
- > Wrong WiFi password.
- Don't do anything when waiting for WiFi connecting. Wait for about 30s until the blue light is on, and then click to refresh till device status shows "device online".
- > Try "reset" the device(Page 14).
- 2. Why is the video playback always loading?
- > The device-connected WiFi is slow.
- > The device is too far away from the WiFi router.
- Your mobile device network is poor.
- 3. Do I have to set a password? What if I forget it?
- Set a password to protect privacy. If you set a password of your own, when others connect to the device, they need to enter the password to access real-time monitoring.
- If you forget your password, try "reset" the device and set a new one. The default password is 123456.
- 4. Why is my video blurry?
- Remove the protective film on the front cover and keep the cover clean.
- 5. How to turn off the indicator light on the device?
- By clicking the indicator logo on the view page to turn on/off the indicator lights on the device.



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- 6. Why is there always noise?
- This is because your mobile phone is too close to the device, and the electro interacts with each other. As long as you keep 15ft from the device, the noise will disappear.
- 7. Why is there no alarm notification?
- > Make sure your app notification is permitted.
- > Make sure you have turned on the alarm mode.
- Check your "message" page and refresh for alarm messages.
- If you want to see the alarm picture, you need to pay for this service(cloud page, \$1 forever valid for alarm pictures.)

# 8. Why can't I drag the progress bar in my playback video?

> You need to download the video to do that.

#### 9. How to share my device with others?

> Details on Page 10 > "Step 5. Share your device".

#### 10. How to change to another WiFi?

By clicking "Device Setting > WiFi Setting", choose the WiFi you want to select from the WiFi list.

#### 11. Why does my memory card not save the video?

- Make sure your SD card(Max 128GB) is Class 10 or above.
- Make sure to insert/take out the card when the device is unplugged.
- > Make sure to format the memory card before use.

#### 12. Why is the video saved in the memory card not

#### displayed in the app?

- Select your device with the memory card through the upper right corner, and then wipe to refresh the page.
- 13. If my WiFi is hidden, how can I connect?
- Click any WiFi in the list, manually modify its name to your WiFi name, enter the WiFi password.

#### 14. What if I encounter another problem?

- If your device is not working, try resetting the device (by pressing the reset button on page 14 or clicking "Device Setting > Reset Factory").
- If the reset can not solve your problem, please get in touch with our professional customer service team (Page 12). We will reply to you within 24 hours.

### 这 Reset Factory

The logic of the network connection:

> Start up the device first.

>> Connect the device hotspot, let the device recognize your mobile phone.

>>> Connect the device to WiFi through the APP(WiFi fast, no delay; WiFi or mobile phone data slow, delay or keep loading.)

>>>> Set a password to prevent others from accessing your device.

So if you need to use the device elsewhere, you need to reset the device and connect to the new WiFi.