



VOCiC ROLLATOR

INSTRUCTION MANUAL

>>> English 1



- V-RL-Z62-A-BK Black Rollator
- V-RL-Z62-A-SV Silver Rollator
- V-RL-Z62-A-PB Purplish Blue Rollator

✉ service-us@vocic.vip

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Thank you for purchasing a VOCIC Rollator!
The VOCIC Rollator made of aluminium has been developed with a lot of attention to safety and will support you in your everyday life.

Please read these directions carefully before you start using the product and keep them for future reference. If you have any other questions or valuable suggestions, please send to: service-us@vocic.vip, we look forward to hearing from you, thank you.

Manufacturer: Genteel Homecare Products Co., Ltd.
Address: LIYU INDUSTRY AREA, DANZAO, NANHAI, FOSHAN, GUANGDONG, CHINA 528216
Distributor: Hengshui Ruilangde Medical Equipment Co., Ltd
Address: East D block of Haiwei West Road, North of Zhongkuang Road
Miaozhen Development Zone, Jingxian County, Hengshui City, Hebei Province

I. Safety Instructions

■ Safety Precautions Before Use

- Make sure the rollator is completely unfolded and locked into position.
- Check that the rollator is fully intact each time before using it. Check that the brake is working. Check that the back strap is fixated properly.
- Use only on even and solid surfaces, never on an incline or uneven ground.

■ Accident Prevention

- Always use both brakes at the same time! Do not sit on the rollator if the parking brake is not active or if it is at an angle.
- The backrest is not intended to support full body weight. Avoid leaning while sitting as this may result in a fall.
- All four wheels must be in contact with the ground at all times. Only in this way the rollator is safely balanced which prevents accidents.
- Always be careful when crossing thresholds, railway tracks, gully covers with wide slits and the like. A wheel can get caught or trapped in them, stop abruptly and you might fall.
- Do not use the Rollator if any part has been damaged, broken or cracked, or if it is missing.
- Regularly check the screws and fasteners on the Rollator and retighten if necessary.
- Never use in the presence of flammable/combustible and burning substances.

■ Restrictions on Use

- Use only as a walking aid! DO NOT MOVE ROLLATOR WHILE SEATED. This is a walking aid only and is not to be used as a transportation device or a wheelchair.
- The net bag may be loaded with a maximum of 4.5 kg/10 Lbs and do not overload it.
- Do not exceed the maximum user weight: 136 kg/300 Lbs.

■ WARNING



Keep the plastic packaging materials away from children due to the risk of suffocation.



II. Product Information

■ Product: Rollator

■ Indication for Use

The VOCIC Rollator was developed for indoor and outdoor use. It serves as a mobility aid with four wheels for people with walking difficulties. The user should have the necessary physical, visual and cognitive abilities to operate the rollator safely.

■ Please Note:

We are only able to issue a guarantee if the product is used in accordance with the specified conditions and for the specified purpose.

■ Contraindication

The VOCIC Rollator is not suitable for people with very weak arm strength, significant cognitive impairment, or very poor balance. The use and application of the VOCIC Rollator should be assessed and instructed by a doctor or therapist.

■ Technical Data

Max. user weight	300lbs	Handle height (4 regulations)	32.5''-36.4''
Total weight approx.	19.4lbs	Seat (width x depth)	22.2''x8.7''
Max. bag load	10lbs	Seat height	22.2''
Length/Overall depth	28.5''	Front wheels (diameter x width)	7.9''x1.4''
Width (open)	26.4''	Rear wheels (diameter x width)	7.9''x1.4''
Width (folded)	12.8''	Measurements folded	28.5''x12.8''x32.5''
Material of frame	Aluminum	Material of handles	TPE
Material of tyres	TPE	Material of seat	Polyester fabric + PVC backing

III. Product Overview



- | | |
|---------------------------------|----------------------|
| 1. Backrest | 7. Braking Pad |
| 2. Padded Seat | 8. Adjustable Button |
| 3. Storage Bag | 9. Frame |
| 4. Front Wheel | 10. Handle Brake |
| 5. Back Wheel | 11. Handle Grip |
| 6. Lifting lever/Curb assistant | |

Inspection on Delivery

Check the contents for completeness and make sure nothing is damaged. Should you find any irregularities or damage, please contact our customer service (service-us@vocic.vip).

IV. Assembly Instructions

Our rollator is delivered pre-assembled.

V. Operation Instructions

1. Folding System

- **Unfolding**

Unclip the grey safety clip first. Grab both handles, pull outwards until the frame is half-open. Place both hands on each side of the seat and push downwards until you hear a click.

- **Folding**

Lift the seat by the cut-out in the middle and push the handles toward each other.



2. Height Adjustment

The handles should be level with your wrist when standing in an upright position. If in doubt, consult your physical or occupational therapist.

- **Push the button**
- **Adjust the handle**
- **Release**



Check that the handle is locked in a secure position.

3. Brake System

To apply the handbrake pull the brake lever up. To engage the parking brake, press the brake lever down until it locks. To disengage the parking brake, pull the brake lever up.



4. Sitting

The Rollator gives support when walking. If you want to take a break, you can sit on it. Place the rollator on a solid, level surface. Lock the brakes (parking position). The Rollator must stand and must not slip. Sit straight up.

5. Using the Curb Aid

Carefully press on the curb aid with a foot. Pull slightly by the handles to lift the front wheels off the ground.



Be aware that the stability of the Rollator changes when it is reclined. Be cautious and try to bypass rather than climb high obstacles.

6. Removing/Attaching the Carry Bag

You only need to use a little effort to pull or push the straps of the bag over the two plastic handles without using any tools, then you can easily attach or remove the bag.



7. Transport and Storage

If the rollator is to be stored or shipped, it is advisable to retain the original packaging. Your rollator will have an optimum protection against environmental influences during storage and transport.

8. Maintenance

- Avoid long-term exposure to the sun and rain;
- Do not scratch the surface of the rollator with hard tools, sharp knives, etc.;
- If corrosive liquid is splashed on the surface of the rollator, please wipe it quickly with a dry towel;
- To keep your rollator clean, regularly cleaning the wheels with warm water and mild detergent is recommended;
- If the wheels are found to have sharp and harsh sounds, they should be lubricated regularly.



VI. After-sales Service

1. Replacing of Parts

Wearable parts such as tires are subject to wear and tear. Please contact us for the replacement of parts if necessary.

2. Warranty

Once you purchase with VOCiC, you are covered by an 1-year warranty and lifetime after-sales service. Our 24/7 after-sales service is always available to answer any questions you may have during installation and use.

Contact

If you have any questions, please contact us: service-us@vocic.vip



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