

Install CD0624 & CD0625's driver on Windows 10/8.1/8/7

1, Visit the following link

<https://support.frescollogic.com/portal/kb/articles/usb-3-0-v>

or

<https://www.cablecreation.com/download/?ss=CD0624&stype=download>

2, On the right side of the page, you would see the following, click Windows version, and download the driver.

USB 3.0 to VGA/DVI/HDMI Driver (Windows)

① If your device connects a computer to a monitor or TV then you want our **USB 3.0 to VGA/HDMI Driver**.
If your device adds USB ports to your computer then you want our **USB 3.0 Host Controller Driver**.

① Download Agreement

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Drivers

USB 3.0 to VGA/DVI/HDMI Driver
(Windows)

USB 3.0 to VGA/DVI/HDMI Driver
(Mac)

USB 3.0 xHCI Host Controller Driver

Which driver do I need?

Other Product Drivers

Latest Drivers

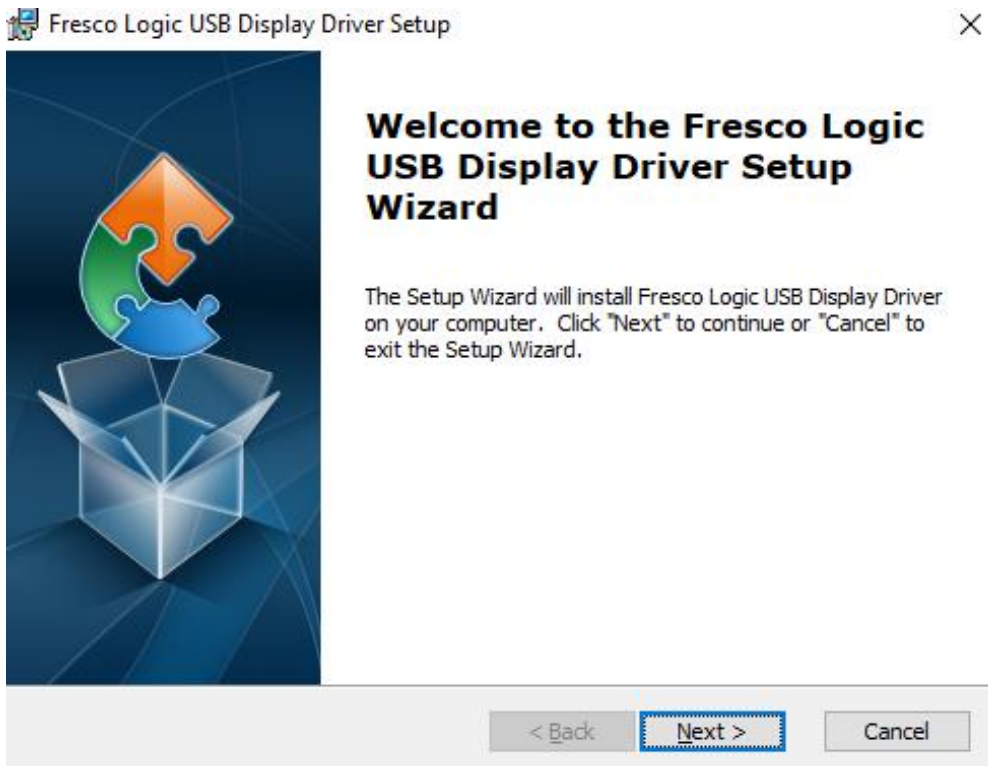
Tags

f12000 driver hdmi download
installer software f12000dx vga
dvi video

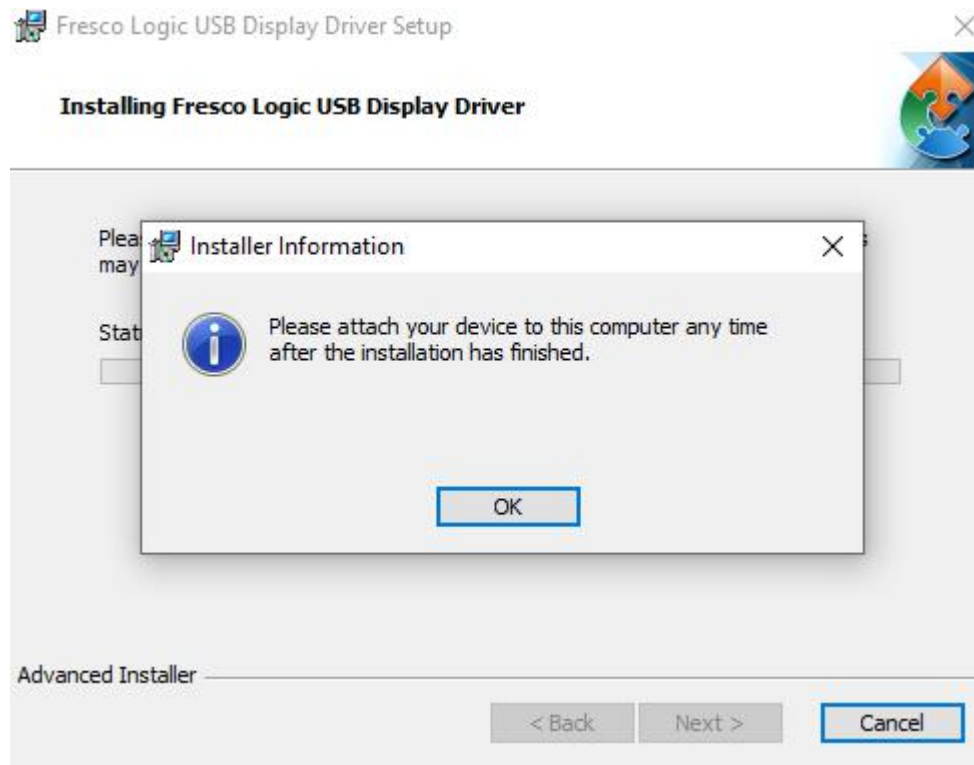
3, Run the executable file with your Administrator's permission.

Note: If you do not have the permission in your office, contact your company's network administrator to get more support.

When you run the driver, you would see the following screen, click next.



When installed finished, you would see the following screen.
Click OK.



Then hooked your VGA monitor, your VGA monitor would work.

Troubleshooting

<p>I got very low resolution on my VGA monitor, such as 800*600</p>	<p>1, Update your laptop's USB 3.0 host controller.</p> <p>Note: You can contact visit your laptop or PC's official website or contact the manufacture to update the latest driver including a USB 3.0 host controller.</p> <p>2, Hook the USB A side to your computer or laptop's USB 3.0 port, do not hook USB 2.0 port.</p>
<p>Why is the screen resolution only 800x600?</p>	<p>1, When the cable connected to the PC at USB 2.0 speed, it only operate at 800x600;</p> <p>2, Make sure the computer has a USB 3.0 port. USB 3.0 ports have an "SS" next to the USB symbol and most have blue plastic centers. If the computer does not have a USB 3.0 port, the maximum resolution will be 800x600.</p>
<p>My VGA monitor could not work</p>	<p>1, Set VGA as your monitor's input source. Your monitor probably has different input source, please choose the corresponding VGA port as the input source</p> <p>2, Make the connection stable including tighten the VGA screws and the USB 3.0 port.</p> <p>3, Install the driver correctly.</p>
<p>I could not mirror or extend.</p>	<p>Windows</p> <p>"Windows key+P" to mirror or extend the desktop.</p> <p>If you want to mirror your desktop, make sure the VGA monitor's resolution fits for the laptop's resolution. For example, if your laptop's resolution is 1920*1080P, however, your VGA monitor's best resolution is 1440*900, you have to make your laptop's resolution down. You should find the same resolution both your laptop and VGA monitor can accept.</p>

<p>Why does the screen display abnormally or even blank screen?</p>	<p>Please check the following to see if something caused this issue:</p> <ol style="list-style-type: none"> 1,Check if your system display adapter driver is installed properly. 2,If you have DisplayLink devices installed in your system, please remove the driver from Control Panel\ Programs and Features\ since these kind of devices may influence the performance. 3,If you have the USB to VGA adapter connected to a USB 3.0 Hub, connect it directly to a USB 3.0 port on your computer instead. 4,Out of date USB3.0 xHCI hosts may have some compatibility issues due to the specification. It could cause either blank/blinking screen, or only low resolutions supported. Please connect the device to the latest USB 3.0 xHCI hosts.
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<p>When I play video, the video is not fluent.</p>	<p>The adapter supports 1920*1080P, it's suggested not to use this adapter to run 4K videos. If you really want to play 4K video, remember to quit some other necessary applications and try again.</p>
<p>Can I use multiple adapters to add more monitors to my system?</p>	<p>No, most system can only support one FL2000 based USB video adapter. For more details, you can refer to the following link: https://support.frescollogic.com/portal/kb/articles/can-i-use-multiple-fl2000-adapters-to-add-more-monitors-to-my-system</p>
<p>How to resolve unable to install/remove windows driver package problem</p>	<p>If you encounter this issue, please visit the following Microsoft website and download tool to solve your install/remove problem. https://support.microsoft.com/en-us/help/17588/windows-fix-problems-that-block-programs-being-installed-or-removed</p>

Any other questions, kindly email to us via support@cablecreation.com