

HEAVY DUTY DOG CAGE

38/42/48 DC



Missing parts, damages, and any problems in the installation process, please contact us by text or email. Please choose SMS or email as your first choice for communicating with us.

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Parts list



1 x Dog Cage



1 x Plastic Tray



1 x Wire Tray



1 x Top Fence



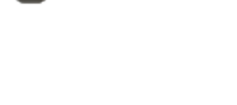
2 x Wheels with Brake



2 x Wrenches



2 x Wheels



4 x Bolt Sets



2 x Screws



1 x Allen Key

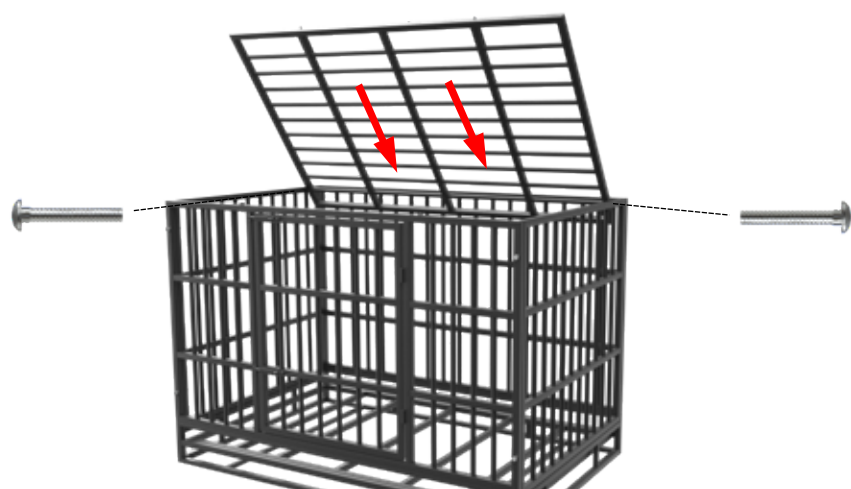
Installation steps



1. Putting the product on the flat floor. Taking out the plastic tray, wire tray and all other accessories.



2. Expand the two sides and use 2 wrenches for tightening 4 Bolt Sets and all panels.



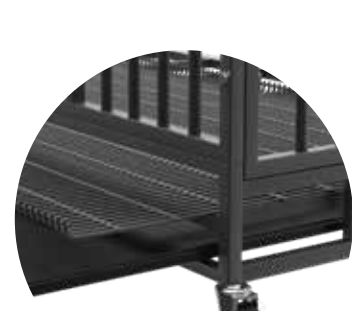
3. Use Allen Key to tighten the screws and top panel.

Installation steps

Make sure the Plastic Tray and Wire Tray are removed and that the Crate is empty before wheel installation.



4. Put the cage upside down and use wrench to install 4 wheels.



Please note the wire tray is face up

5. Inserting the wire tray and plastic tray into the bottom of the box in order, plastic tray is under the wire tray.

Q&A

1.

Q: The wheels of my product were fall off, what can I do?

A: Please check whether the weld of the dog cage is losing weld or the threads of the wheel are not available. If it was the wheels without threads, please contact us and we will provide you with a replacement. If it was losing weld, please send us some photos. We will provide you with a solution.

2.

Q: Does the tray also fit inside the crate? Using inside like other crates do so our dog does not walk in wires all day.

A: We recommend using wire tray on top of plastic tray because the main function of plastic tray is to prevent dust from falling on the floor. If the plastic tray is used directly, it is easy to broke because the weight of dog.

3.

Q: The lock on the top of my crate can't align and can't close, what should I do?

A: First loosen the top two screws, aligned them after the door closed and then tighten the screws, you can solve the problem.

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Please feel free to **send us the text or email**. We will reply to you within 24 hours. Also please feel free to contact us if you have received the defective items. Due to time zone differences, please use email as your first choice to communicate with us.

Follow our YouTube Channel then you will be able to find our **assembling video** as a pinned video.