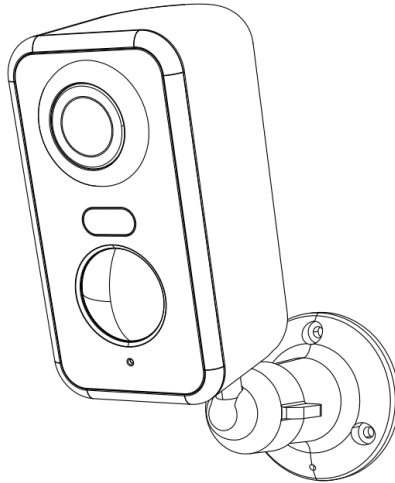




Wire-Free Rechargeable Security Battery Camera

User Guide



E-mail: service@cococamtech.com
Website: www.cococamtech.com

Contents

Claim Your Lifetime Warranty



Thank you for choosing COCOCAM products.

We are committed to providing the best service to all our customer.

If anything has happened to your product, please contact us for a lifetime warranty.



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Service Hotline: +1 888 238 6566(US)

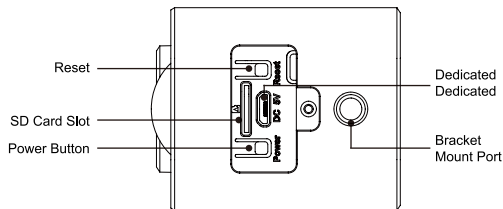
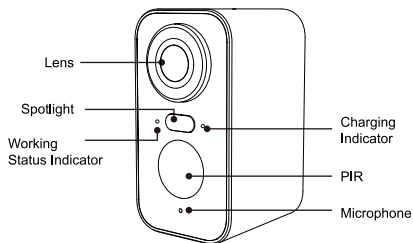
Working Hours: Mon-Fri 9am-12am, 1pm-6pm(EST)

Kind reminder: Phone service only support **English**. For other languages, SCSMS-20230508 please send us email or chat to us online.

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1. Product details

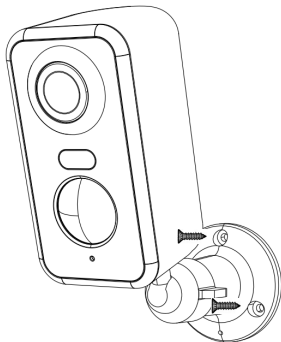


No.	Camera Button	Operation
1	Power-Button	Press and hold the button for 5 seconds to turn the device on and off.
2	Power-Button	Quick press 1 second to wake up the camera from standby mode.
3	Reset-Key	Press and hold for 5 seconds, it will reset and restart.
No.	LED Status	Operation
1	Slow blinking Red	Awaiting Wi-Fi connection, start adding devices.
2	Fast blinking Red	Wi-Fi connecting.
3	Solid on Red	Network is abnormal.
4	Solid on Blue	Wi-Fi connected, camera running normally.

2. Install camera

Please fix the bracket first, then install the camera.

1. If it is a wooden wall, you can use the nails provided by the product to fix the bracket and the wall.
2. If it is cement wall or ceramic tile wall, please use the electric drill to drill the hole in the wall and then install the bracket, and install it with the expansion screw provided by the product.
3. Rotate the button counterclockwise to instantly remove the camera.



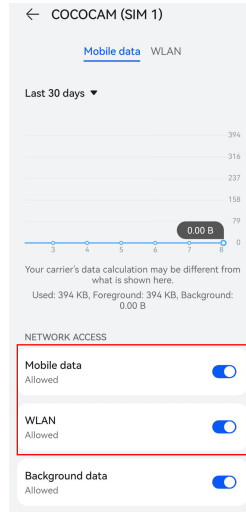
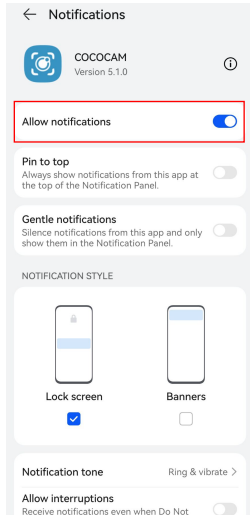
3. Installation CocoCam APP

Search "CocoCam" in the APP Store or Google Play, or scan the QR code to download and install it on your phone.



NOTE: Please turn on 2 permissions below when you use this APP for the first time.

1. Allow CocoCam to access mobile cellular data and wireless LAN, or it will be failed to add camera.
2. Allow CocoCam to receive pushed messages, or the phone will not receive an alarm push when motion detection or audible alarm is triggered.



3.1 Register account:

New users need to register by e-mail, click "Register", follow the steps to complete the registration of the account, and log in.

3.2 Help and Feedback

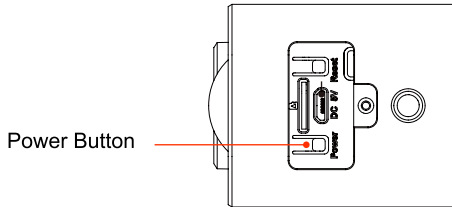
For product issues or questions, please send an email to service@cococamtech.com (We recommend your e-mail address and product model number. We will reply to you within 24 hours by e-mail.)



Help & Feedback

4. Power on camera

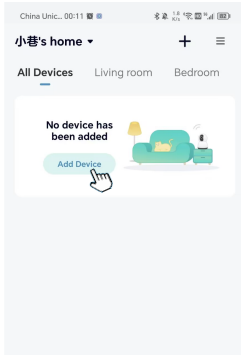
Press the power button for 5 seconds to turn on camera (If it can not power on, please plug in the DC5V 1A/2A power adapter to charge the camera for 15 minutes first.)
The camera is on when the indicator light is flashing slowly.
(Indicator light below the lens)



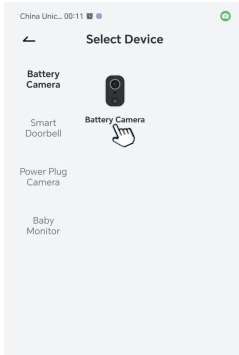
5. Add Camera

Before Using:

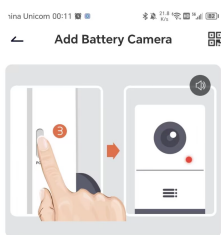
- 1) Please insert the Micro SD card before power on, otherwise, the Micro SD card cannot be detected.
- 2) Bring the camera and your phone within 1 to 3 feet (30 to 100cm) to the router and connect Wi-Fi.
- 3) Note: If your camera does not support 5G band, please use 2.4G band network.



Tap '+' to Add Device



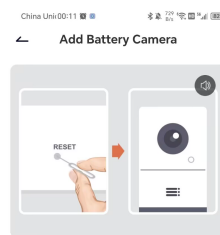
Select Battery Camera



Hold the device power button to start the device.

- Press the [battery camera] button to wake up the device if it is asleep.
- Please stay near to your router for the best signal.

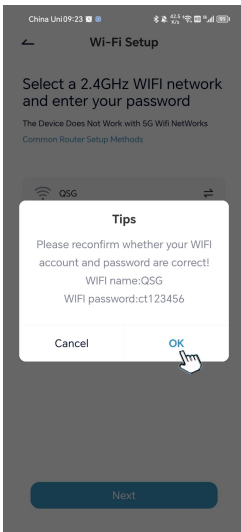
Power on Camera



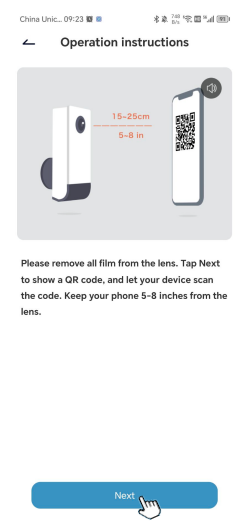
Please reset the device.

- Hold the RESET button on your device for 4-5 seconds (please refer to the user manual for more on this).
- Wait for a flashing RED indicator light.

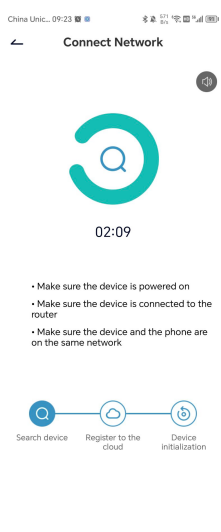
Reset Device



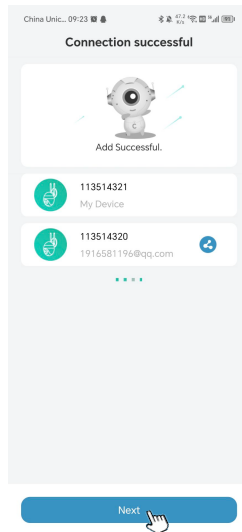
Input Wi-Fi Password



Scan QR Code



Wait for Connection



Device Added

6. PIR Detection

PIR Sensor Detection Range

PIR “Alarm Setting” is on by default and the Default sensitivity is “high”, but it is adjustable. “Device”-“Settings”-“Alarm Setting”. The detection distance is 10 meters(32ft).

***NOTE:** Higher sensitivity offers longer detecting distance, but it would lead to more false alarms.

7. Alarm push notification and playback

The battery camera with PIR sensor is not designed for 7×24 hours all day recording, but aims at pushing alarm message notification to APP and record video to the micro SD card or cloud server(need to pay) when PIR sensor detected human body motion events, when you can playback the motion videos wherever you are via CocoCam APP.

When PIR is triggered, camera and system will actions.

1. Alarm sound in the APP(please open the permission for the notification the CocoCam APP in the mobile setting and turn off the mobile Volume on).
2. Alarm Messages Notification (please activate the notification via CocoCam APP in the mobile setting).
3. Alarm snapshot and video recordings on micro SD card/cloud storage(please make sure the micro SD card is inserted). CocoCam APP notification in mobile.

8. Best conditions for night vision

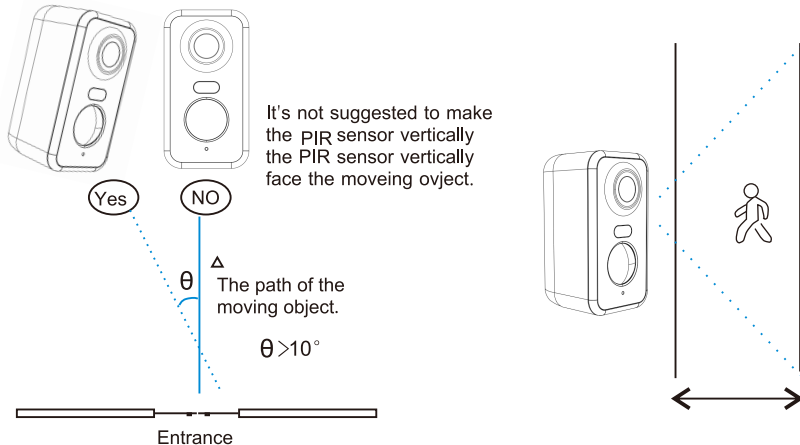
When the camera is turned on in night vision mode, if there is obstruction within three meters of the lens, infrared rays will have a concentrating effect, which will cause the obstruction part to be extremely bright, and other screens will be darker, and the night vision effect will be poor (No matter where the camera is installed, make sure there are no obstacles within 3 meters of the lens)

9. Important information for reducing false alarms

9.1 To reduce false alarms, please:

- Do not install the camera in a place where the bright objects or light is directed, including sunshine, bright lamp lights, etc
- Please do not place the camera in the place where the vehicle and people often come and go.
- Keep the camera away from outlets such as air conditioning vents. Humidifier, heat transfer openings of projectors etc. remote.
- Do not leave the camera facing the mirrors or glass.
- Keep the camera at least 1 meter away from wireless devices to avoid wireless interference.

9.2 Cover of the surveillance area



When installing the camera, the PIR sensor should not be vertically aligned with the moving object, as it may not detect movement. It is recommended that the camera be tilted more than 10 degrees to capture all motion.

10. Video playback and micro SD card

Video recording was stored in micro SD card (micro SD card is not included in package) or cloud.

10.1 Only support 2-128GB.

10.2 To ensure the recognition rate and micro SD card life, we recommend the use of Class 10 Speed Micro SD Card, Samsung, SanDisk, Kingston Micro SD Card.

10.3 It is recommended to check the micro SD card for damage before using the micro SD card. Format the Micro SD card before inserting it into the camera. The format must be FAT32 or EXFAT32.

10.4 After you insert a micro SD card into the camera properly, in the app "CocoCam", it will show the memory volume. That means the camera micro SD card is readable.

10.5 If the micro SD card is not readable, you could contact us.

Troubleshooting table		
No.	Description	Solution and operation
1	Connection can not be established	1) Check your Wi-Fi name and password. 2) Note: If your camera does not support 5G band, please use 2.4G band network. 3) Make sure your camera and mobile phone are near the router. 4) Email contact customer service staff to solve your problem within 24 hours.
2	Reset to default	1) Press and hold the reset button for 5 seconds. 2) Hear a "bugu" sound. 3) The red light starts to flash slowly.
3	How to connect the camera to new Wi-Fi network	1) Press the reset button to the factory setting. 2) Remove the camera in the CocoCam APP. 3) Re-connection.
4	Alarm picture without persons	1) The camera needs time to wake up and people are moving too fast. 2) Some objects with dissipative heat may be detected by PIR, and it is recommended to lower the sensitivity of the PIR alarm.
5	Frequent alarm	1) Because the environment or the number of vehicles where you install the camera trigger the cameras frequently. 2) Adjust the camera alarm sensitivity to "low".
6	Why is someone crossing without alarm?	The PIR inspection area has a range limitation. It may be that the person passing the position is too far or too close, or the person passes quickly from a corner of the camera and is not successfully detected by the PIR.
7	No alarm push	Enable notification of the CocoCam APP in the mobile settings.
8	No alarm video recording	Please insert the micro SD card, or turn on cloud storage.
9	Device offline	Check if the network works well. It is possible that the location where the camera is installed is too far from the router, causing the Wi-Fi to not cover the camera.

10	Video delay	Check the Wi-Fi network, the distance between the camera and the router should not be too long.
11	Short battery life	The camera was awakened too often and should not be placed on the roadside or in the sun.
12	CocoCam APP Flashback	<p>1) It may be that your phone system version is too low or too high, resulting in poor compatibility. It is recommended that you uninstall the APP and re-download it.</p> <p>2) Contact customer service staff to provide information such as the model number and system version number of your mobile phone.</p>
13	Unable to register account	<p>1) When registering an account, please select the correct country.</p> <p>2) When you register your account, you do not need to enter a verification code.</p> <p>Please follow the process to register your account.</p>
14	Unable to add friend	Your account and friend account must choose the same country, or the same area. For example, accounts in Europe and America cannot add friends.