Input information in Email Setting

For different email boxes, information to be input can be different. In this document we take examples of major email providers to explain how to input information correctly.

We're not able to test email setting for all emails in the world. If you succeed an email setting which is not shown in this document, you're welcome to send us your setting to complete this document. We'll update this online document on a regular basis to help other Ctronics users.

- Hotmail

To configurer email alert with Hotmail, you may input email information by following below example:

SMTP Server	smtp.live.com
Server Port	587
Encrypt Type	STARTTLS
Authentication	ON
User Name	xxxxx@hotmail.com
Password	xxxxxxxx
Send to	xxxxx@hotmail.com (or other email address)
Sender	xxxxx@hotmail.com

- Yahoo Mail

In order to protect your email at higher security level, today many email providers like Yahoo Mail request to activate **2-Step Verification** and get **Application Password** if you hope to use email service in third-party applications. Here's the procedure to set email alarm with Yahoo Mail :

1. Entrer your Yahoo Mail box with navigator;

2. Clic on "Account Info" beside your avatar.

3. Go to "Account Security" and switch on 2-Steps Verification, following online procedure to finish activation of 2-Steps Verification.

4. After activation of 2-Step Verification, you'll be able to create Application Password in "Account Security". Write down your Application Password and use it in CTRONICS application to replace your original email password.
Yahoo Application Password contains 16 letters. Do not enter space between the letters.

5. Following below example to input information in CTRONICS application.

SMTP Server	smtp.mail.yahoo.com
Server Port	465
Encrypt Type	SSL
Authentication	ON
User Name	xxxxx@yahoo.com
Password	Application password instead of your original password
Send to	xxxxx@yahoo.com (or other email address)
Sender	xxxxx@yahoo.com

- Gmail

Gmail requires to activate **2-Step Verification** and use **Application Password** if you hope to use Gmail in third-party applications. Please read the article in below links carefully and finish the procedure. Otherwise you won't be able to succeed the email setting.

Here's the official link explaining how to activate 2-Step Verification for Gmail: https://support.google.com/accounts/answer/185839

Here's the official link explaining how to generate Application Password for Gmail: https://support.google.com/accounts/answer/185833

Following below example to input information in CTRONICS application:

SMTP Server	smtp.gmail.com
Server Port	465
Encrypt Type	SSL
Authentication	ON
User Name	xxxxx@gmail.com
Password	Application password instead of your original password
Send to	xxxxx@gmail.com (or other email address)
Sender	xxxxx@gmail.com

- Aol Mail

Aol Mail also requires to activate **2-Step Verification** and use **Application Password** if you hope to use Aol Mail in third-party applications.

Here's the procedure:

1. Enter into your Aol Mail box with navigator;
2. Clic on Options on top to the right of the page, then clic on Account Information;
3. In the new page, you may activate 2-Step Verification in Account Security;
4. After activation of 2-Step Verification, you'll see option to create Application Password in Account Security.
5. Following below example to input information in CTRONICS application:

SMTP Server	smtp.aol.com
Server Port	587
Encrypt Type	STARTTLS
Authentication	ON
User Name	xxxxx@aol.com
Password	Application password instead of your original password
Send to	xxxxx@aol.com (or other email address)
Sender	xxxxx@aol.com

Other emails:

- **Orange Mail**

Serveur SMTP	smtp.orange.fr
Port	25
Encryptage	non
Authentification	désactivé
Nom d'utilisateur	xxxxxx@orange.fr

or

Server SMTP	smtp.orange.fr
port	465
Encryption	SSL
Authentication	ON
Nom d'utilisateur	xxxxx@orange.fr

- **Free Mail**

Serveur SMTP	smtp.free.fr
Port	25
Encryptage	non
Authentification	désactivé
Nom d'utilisateur	xxxxxx@free.fr

- **SFR Mail**

Serveur SMTP	smtp.sfr.fr
Port	465
Encryptage	SSL
Authentification	Activé
Nom d'utilisateur	xxxxxx@sfr.fr

- **GMX Mail**

SMTP Server	mail.gmx.com
Server Port	465
Encryptage	SSL
Authentification	On
User Name	xxxxxx@gmx.com

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- **T-online Mail**

SMTP Server   securesmtp.t-online.de
Server Port   465
Encryptage   SSL
Authentification   On
User Name   xxxxxx@t-online.de

- **1&1 Mail**

SMTP Server   smtp.ionos.de
Server Port   587
Encryptage   TLS / STARTTLS
Authentification   On
User Name   xxxxxx@inos.com

Tips:

1. Please input full email address in "User name", "Send to" and "Sender".
2. Email setting requires stable network connection. Otherwise the settings may fail. If you fail the setting with mobile application, you may try to connect the camera with LAN cable or use PC browser (web interface) to set email.

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For all questions, please don't hesitate to contact us by email: support@ctronics-tech.com. Our service team will reply to you within 24 hours.