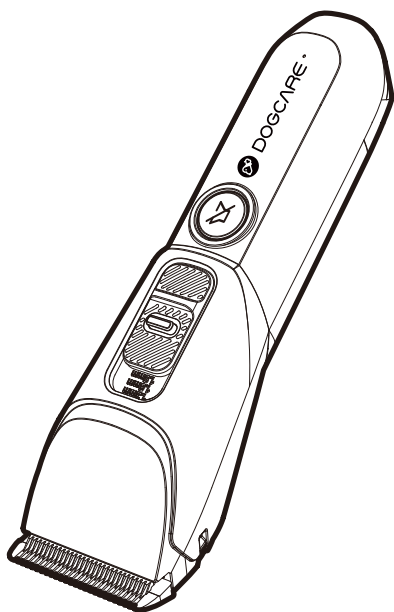




SHORT & SWEET Pet Clipper

User Manual

Model: PC03



www.dogcare.net

+1-833-220-1900

9am – 9pm EST, 6am – 6pm PST



dogcare@afterservice.vip



[@dogcareglobal](https://www.facebook.com/dogcareglobal)



[@dogcare_global](https://www.instagram.com/dogcare_global)

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS PRODUCT READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL.

KEEP AWAY FROM WATER.

DANGER

To reduce the risk of electric shock:

1. Do not place or drop into water or other liquid.
2. Do not use while bathing or in a shower.
3. Do not handle any part of the charger or product with wet hands.
4. Do not place or store the product where it can fall or be pulled into a tub or sink.
5. If the product falls into water, unplug it immediately. Do not reach into the water.
6. Turn off and unplug the product before cleaning.
7. Always unplug the product immediately after charging.

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

1. The product is intended for household use only.
2. Do not use the product for any other purpose than clipping dogs' or cats' hair. Not recommended for pets that are pregnant, sick (including skin diseases), old, aggressive or easily frightened.
3. The product is not intended for use by, on, or near young children, invalids or infirm persons with reduced physical, sensory, or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
4. Use only as described in this manual. Do not carry out any maintenance other than shown in this manual. Do not use attachments not recommended by DogCare.
5. Do not store or charge near heat sources.
6. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
7. Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur.
8. Use only the USB cable provided for charging this product. Do not use with a damaged cable.
9. If the product is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, or dropped into water, do not use and contact the DogCare customer support.
10. Contact the DogCare customer support when a service or repair is required. Do not disassemble the product as incorrect reassembly may result in an electric shock or fire.
11. Contact the DogCare customer support to replace or recycle the battery. Do not attempt to open the product to remove or replace the built-in battery. The battery used in this product may present a risk of fire or chemical burn if mistreated.
12. When not in use, the product should be unplugged, stored in a safe and dry location, out of reach of children.
13. The ambient temperature range for operation and charging should be 32°F to 104°F.

THIS DOGCARE PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.



Do not use the product for any other purpose than grooming the toe-nails of a dog or cat.



The product is not waterproof. Keep away from water.



Keep pet hair away from the spinning grinding wheel.



Do not use the product with damaged grinding wheel or power cord.

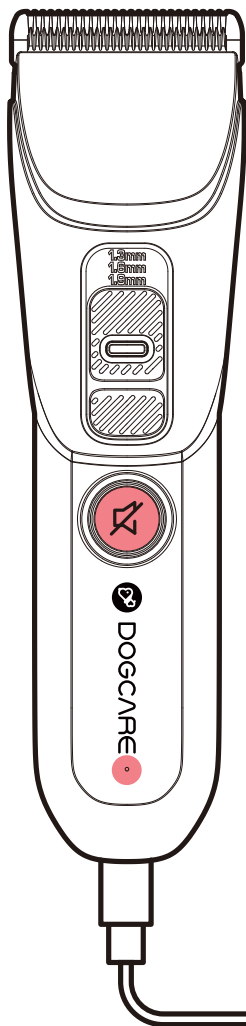


Do not store or charge near heat sources.



Store in a stable and safe place, out of reach of children.

Quick Start



Charging

Your clipper will need to be fully charged before first use. Battery is fully charged when the LED is steady green.

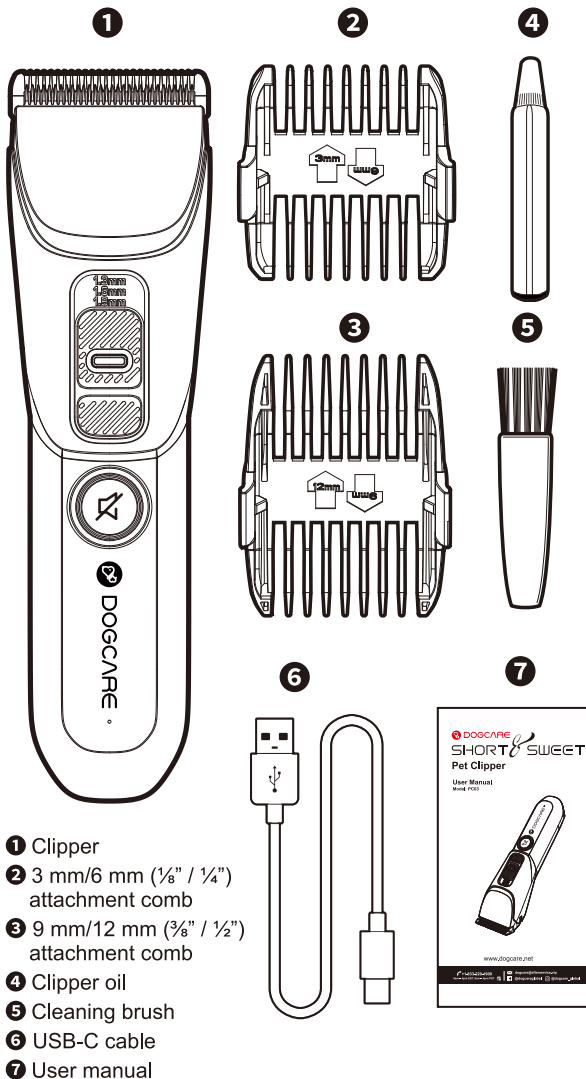
Power Modes

Your clipper has two power modes for different tasks.

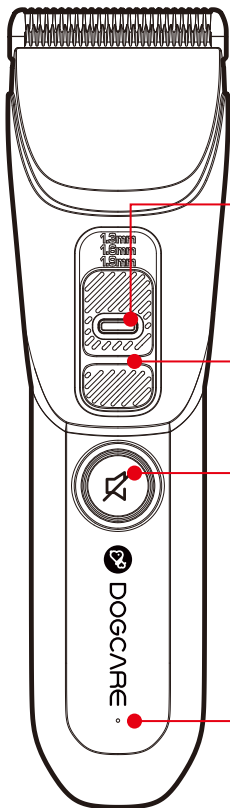
Quiet: Slow and gentle clipping for a precise and detailed result. Runs at a very low volume. Especially suitable for sensitive pets.

Turbo: High speed and powerful clipping. Cuts through the thickest coats with a moderate running volume.

In the Box



Functions



Taper Switch Lock

To slide the taper switch down, press the lock simultaneously.

Taper Switch

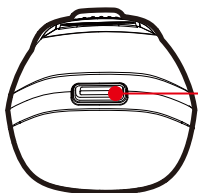
The taper switch allows you to fine-tune the cutting length. Slide the switch up for a shorter cut, and down for a longer cut.

Mode Button

When the clipper is off, press the button to enter Quiet Mode. In Quiet mode, press the button to enter Turbo Mode. In Turbo mode, press the button to power off.

LED

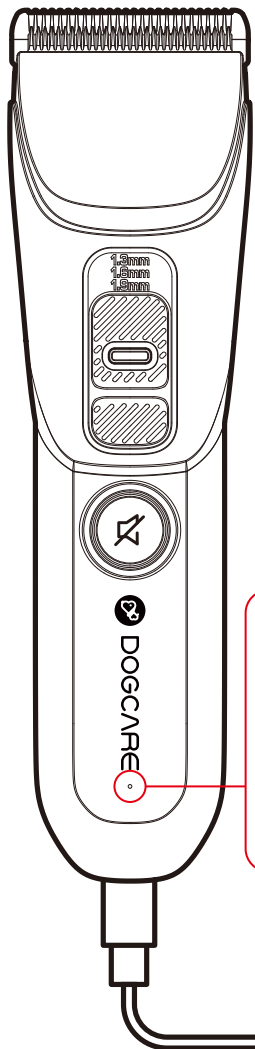
The remaining battery is displayed in real-time. Charge the clipper when the LED turns red.



Charging Port

Recharges with standard USB-C included in the box, which works with computer ports, portable power banks, and existing USB power adapters.

Charging



- Connect to a USB port using the cable included in the box (or any USB-C cable that meets safety standards).



- The LED will flash on and off during charging and turn steady green when fully charged. It takes approximately five hours to fully charge the clipper.



- The clipper will not turn on while being charged.



- If not using the clipper for a prolonged period of time, charge it every three months to preserve battery life.



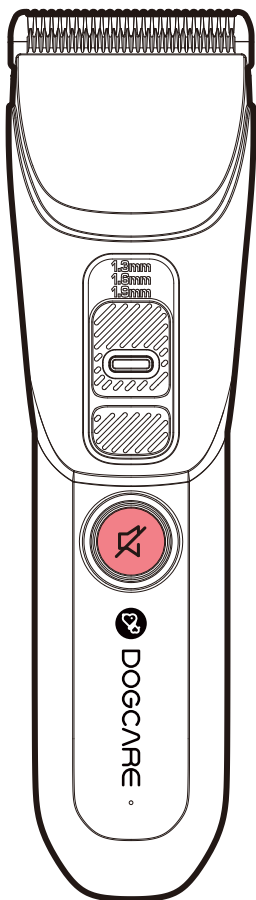
Battery is fully charged when the LED is steady green.



Battery is getting low and needs charging when the LED is steady red.

Power Modes

Your clipper has two power modes for different tasks.



Quiet Mode

When the clipper is off, press the mode button to enter Quiet Mode. In Quiet mode, the clipper features a slow clipping speed driven by low power intensity and operates at an extremely low volume. It is suitable for thin and fine hair and areas that are difficult to clip. When using the clipper for the first time, and for clipping pets with a more sensitive personality, it is recommended to try Quiet mode first.

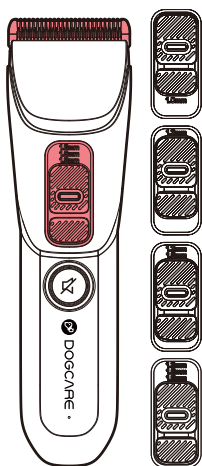


Turbo Mode

In Quiet mode, press the mode button to enter Turbo Mode. In Turbo mode, the clipper features a fast clipping speed driven by high power intensity and operates at a moderate volume. It is suitable for thick and dense hair and areas that need to be clipped quickly.

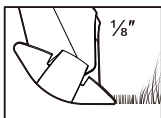
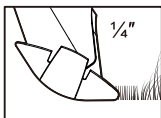
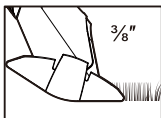
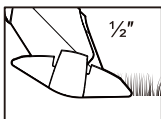
Customizing Cutting Length

You can use the taper switch or the attachment combs to adjust the cutting length.



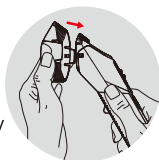
Taper Switch

- You can fine-tune the cutting length by sliding the taper switch. If sliding down, press the lock simultaneously.
- From the smallest to the largest, each digital scale represents the cutting length as follows:
- When the switch is at 1.0 mm, the blades leave hair approximately 0.04".
- When the switch is at 1.3 mm, the blades leave hair approximately 0.05".
- When the switch is at 1.6 mm, the blades leave hair approximately 0.06".
- When the switch is at 1.9 mm, the blades leave hair approximately 0.07".

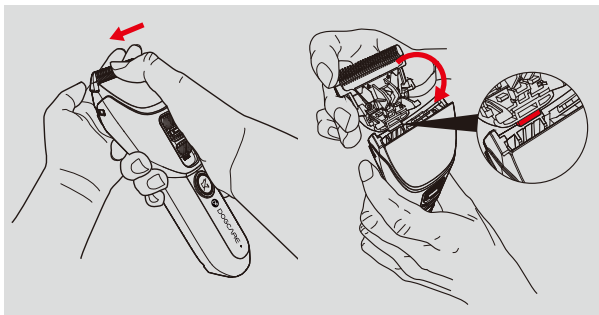


Attachment Combs

- To install the attachment comb, place the comb under the blades and snap it through the grooves firmly to the clipper body until you hear a click.
- There are 4 sizes of attachment combs included in the box to trim the hair to different lengths. From the largest to the smallest:
- The 12 mm comb leaves hair approximately 1/2".
- The 9 mm comb leaves hair approximately 3/8".
- The 6 mm comb leaves hair approximately 1/4".
- The 3 mm comb leaves hair approximately 1/8".
- When using the clipper for the first time, if you are unsure of how long each comb leaves the hair, start by placing the largest comb and make your way down if the desired length is shorter.

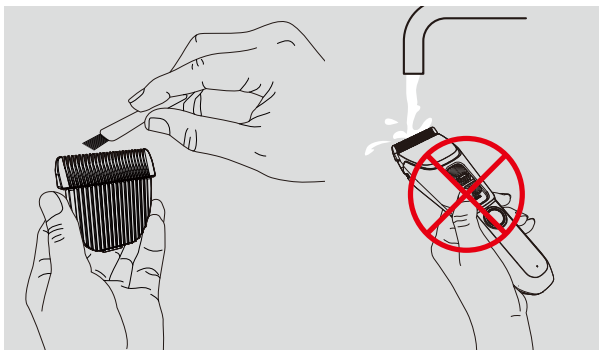


Blade Maintenance



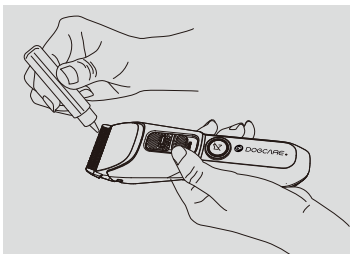
Remove and Install the Blades

- To remove the blades, with the clipper off, press the blades where they are attached to the clipper's body with your thumb and push the blades backward firmly. To avoid causing damage to the blades from falling, take care to hold the blades with your hands when removing them.
- To install the blades, with the clipper off, align the knob on the blades with the slot on the back of the clipper's body, and then push it into the body.
- **When removing and installing the blades, please avoid violent operations, otherwise you may cause injury to yourself. Please be careful not to allow the blades to hit metal and other hard objects, otherwise it may lead to blade damage.**



Clean the Blades

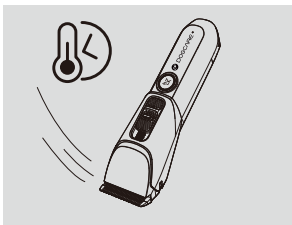
- Excess hair and dirt may accumulate between the blades. After removing the blades with the clipper off, you can clean the hair away with the cleaning brush included in the box or a worn out toothbrush.
- **Do not use water to clean the blades.**



Do not use hair oil, grease, or any oil mixed with kerosene or other solvents

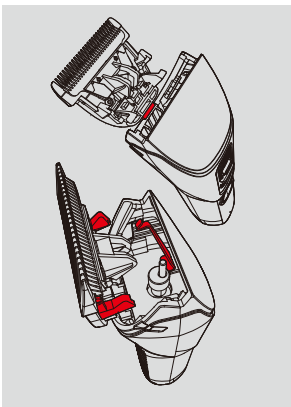
Oil the Blades

- Blades should be oiled before, during, and after each use. Turn on the clipper in Quiet mode, and place a few drops of oil on the front and each side of the blades. Leave the clipper running for a couple of seconds for the oil to penetrate evenly between the blades. Then turn off the clipper and wipe excess oil off blades with a soft dry cloth.
- For the safety of your pet, use the clipper's dedicated oil. **Do not use hair oil, grease, or any oil mixed with kerosene or other solvents at any time.**



Cool down the Blades

- Due to the high-speed nature of your clipper, the blade temperature will increase during use. If the blades are not adequately lubricated, the blade temperature will rise rapidly. Please oil the blades as needed.
- Check the blade temperature regularly. When clipping sensitive areas such as the stomach, make sure that the blade temperature is comfortable for your pet. If the temperature is too high, you can switch off the clipper and place it in a cool and ventilated place for several minutes. If there are replacement blades at hand, you can also replace the blades to continue clipping.



Replacing the Blades

- Replace the blades if they are broken or reach the end of their service life. **Do not use the clipper with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur.**
- Visit www.dogcare.net or DogCare's Amazon store to purchase replacement blades.

Troubleshooting

? Will not charge

- ✓ Check that the household electrics are on—test by plugging in another appliance.
- ✓ Check that the outlet is working—test the clipper in a different USB port.
- ✓ Check the cable for signs of damage. If damaged, stop using and contact DogCare Customer Support.
- ✓ The ambient temperature range for operating and charging should be 32°F to 104°F. The nail grinder has a built-in safety mechanism that may suspend the charging function if exceeds the safe operating temperature range.

? Running time is too short

- ✓ Make sure that the clipper is fully charged before each use.
- ✓ The blades may not be adequately lubricated. Oil the blades before, during, and after each use, as described in Blade Maintenance.
- ✓ It is normal to have a moderate reduction in battery discharge time due to battery age or use.

? Will not switch off

- ✓ In Quiet Mode, press the mode button twice to power off. In Turbo Mode, press the mode button once to power off.

? Stops working or no LED

- ✓ Fully charge the clipper.
- ✓ The clipper has a built-in safety mechanism that will automatically stop it if exceeds the safe operating temperature range or if the blades become blocked.
- ✓ The ambient temperature range for operating and charging should be 32°F to 104°F. Do not use it outdoors.
- ✓ The blades may not be adequately lubricated. Oil the blades before, during, and after each use, as described in Blade Maintenance.
- ✓ The blades may be clogged. Clean and oil the blades while the clipper is off as described in Blade Maintenance.
- ✓ Turn the clipper on again after trying the above steps. If the clipper is still not working properly, please contact DogCare Customer Support.

? No speed difference between modes

- ✓ Please contact DogCare Customer Support.

? Unusual noise

- ✓ The level of sound from your clipper will vary depending on the power mode selected. To decrease the noise, use the mode button to select Quiet Mode.
- ✓ If the noise is louder than usual, clean and oil the blades with the clipper off as described in Blade Maintenance.
- ✓ Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur. Replace the blades.

? Clipper body overheats

- ✓ The ambient temperature range for operating and charging should be 32°F to 104°F. Do not use it outdoors.
- ✓ The blades may not be adequately lubricated. Oil the blades before, during, and after each use, as described in Blade Maintenance.
- ✓ The blades may be clogged. Clean and oil the blades while the clipper is off as described in Blade Maintenance.
- ✓ Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur. Replace the blades.

? Ceramic moving blade does not move

- ✓ Fully charge the clipper.
- ✓ The blades may be clogged. Clean and oil the blades while the clipper is off as described in Blade Maintenance.
- ✓ Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur. Replace the blades.

? Blades pull hair or cut unevenly

- ✓ Make sure your pet's hair is dry. The clipper does not clip wet hair properly.
- ✓ The blades may not be adequately lubricated. Oil the blades before, during, and after each use, as described in Blade Maintenance.
- ✓ The blades may be clogged. Clean and oil the blades while the clipper is off as described in Blade Maintenance.
- ✓ Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur. Replace the blades.

? Blades overheat

- ✓ The ambient temperature range for operating and charging should be 32°F to 104°F. Do not use it outdoors.
- ✓ The blades may not be adequately lubricated. Oil the blades before, during, and after each use, as described in Blade Maintenance.
- ✓ The blades may be clogged. Clean and oil the blades while the clipper is off as described in Blade Maintenance.
- ✓ Do not use the product with a damaged or broken attachment comb nor with teeth missing from the blades as injury may occur. Replace the blades.
Turn off the clipper and place it in a cool and ventilated place for several minutes, or replace the blades.

If the problem is still not resolved after trying the above solutions, please speak to DogCare Customer Support Team. Do not disassemble the product, as incorrect reassembly may result in an electric shock or fire.

Contact Us

Live Chat

Live chat with us 24/7 on

www.dogcare.net or on Facebook **@dogcareglobal**.



◀ Scan the QR code to access

Phone

1-833-220-1900

Our helpline hours:

- 9am - 9pm EST, 6am - 6pm PST
- 7 days a week

Email

dogcare@afterservice.vip

To help us address your inquiry as quickly as possible, please include the following in your email:

- Your name
- Phone number
- Product name or model number

We will respond to your inquiry within 12 hours.

Guarantee Terms and Conditions

DOGCARE CUSTOMER CARE

Thank you for choosing to buy a DogCare product.

Your DogCare product will be covered for parts (excluding blades and battery) and labor for 12 months from the date of purchase, subject to the terms of the guarantee. However, indispensable legal rights of the final consumer under applicable national legislation governing the sales of consumer goods are not affected by the terms of the guarantee.

If your DogCare product needs a repair, call DogCare (toll free) at 1-833-220-1900 so we can discuss the available options. If your DogCare product is under guarantee, and the repair is covered, it will be repaired at no cost.

LIMITED 12-MONTH WARRANTY

Terms and conditions of the DogCare 12-month limited guarantee.

WHAT IS COVERED

Your DogCare product is warranted against original defects in materials and workmanship for a period of 12 months from the date of purchase or delivery, when used in accordance with the DogCare User Manual. Please retain your proof of purchase.

This warranty provides, at no extra cost to you, all labor and parts (excluding blades and battery) necessary to ensure your product is in proper operating condition during the warranty period (if any part is no longer available or out of manufacture, DogCare will replace it with a functional replacement part).

This warranty is only valid if the product is used in the country in which it was sold.

WHAT IS NOT COVERED

DogCare shall not be liable for costs, damages or repairs incurred as a result of, due to, or from:

- Accidental damage, faults caused by negligent use or case, misuse, neglect, careless operation or handling of the product which is not in accordance with the DogCare User Manual.
- Use of the product for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the DogCare User Manual.
- Use of parts and accessories other than those produced or recommended by DogCare.
- Faulty installation (except where installed by DogCare).
- Repairs or alterations carried out by unauthorized parties or agents.
- Normal wear and tear (e.g. blades etc.).
- Reduction in battery discharge time due to battery age or use.

If you are in any doubt as to what is covered by your warranty, please contact DogCare.

WARRANTY LIMITATIONS AND EXCLUSIONS

To the fullest extent permitted by applicable law, any implied warranties relating to your product including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.

To the fullest extent permitted by applicable law, your remedy for breach of this warranty is limited to the warranty service described below.

DogCare will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your product.

This limited warranty gives you specific legal rights. You may also have other rights which vary by State.

This limited warranty is not transferable.

SUMMARY OF COVER

The repair or replacement of your DogCare product under guarantee will not extend the period of guarantee.

The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

The guarantee becomes effective from the date of purchase (or to the date of delivery if this is later).

You must provide proof of (both the original and any subsequent) purchase/delivery before any work can be carried out on your DogCare product. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note.

All work will be carried out by DogCare or its authorized agents. Any parts which are replaced by DogCare will become the property of DogCare.

CONFORMITY INFORMATION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Technical Specifications

Product Name	DogCare Pet Clipper
Model	PC03
Weight	7.3 oz
Dimensions	6.5 x 1.8 x 1.7 in
Battery Type	Rechargeable lithium-ion battery
Motor Power	7W
Input	5V/1A
Input Interface	USB-C
Operating Ambient Temperature	32°F to 104°F



DOG CARE

HUMAN & ANIMAL BOND



DogCare's Guide to Stress-Free Pet Grooming

1

Consult Your Veterinarian

To be safe, check with your veterinarian before clipping. If your pet has a skin condition, please refer to your veterinarian for treatment, and do not shave your pet at home.



2 **Brush out Coat Thoroughly**

Sand and mats can build up in your pet's hair. If they hit the high-speed blades, it will reduce the blade service life or, even worse, cause safety hazards. Therefore, before using the clipper, give your pet a nice brush. Follow the direction of hair growth, and patiently brush out all the sand, dirt, tangles, and mats. Do not wet your pet's coat at this point, as this will make brushing more difficult.



3 **Give Your Pet a Bath**

Bathe your pet to clean his or her coat and skin. We recommend using a mild, tear-free shampoo formulated specifically for pets. Massage and rinse thoroughly.



4

Dry and Brush Again

Once bathed, towel dry and blow dry your pet. And then give him or her another brush. Your pet's hair should be fully dry and free of tangles when you are done.



5

Choose A Safe Place

Choose a well-lit indoor place to do the job. For best results, the light should be adequately bright and evenly distributed. You need a safe, nonslip surface so that your pet does not slip and fall. If your pet is a cat or a small to medium-sized dog, a grooming table is ideal for the clipping to be performed at a comfortable working height. If your pet is a large dog, you can work on the floor.



6

Restrain Your Pet

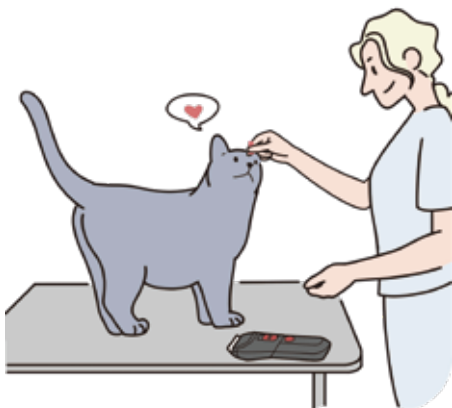
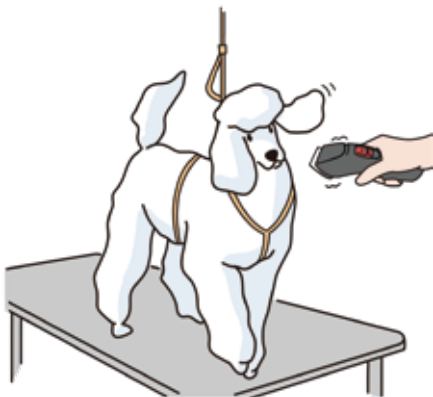
To prevent your pet from moving much while you perform clipping, you need to hold him or her in place. Since you will need both hands to do the clipping, you can use a grooming restraint to secure your pet (but do not leave your pet alone on the table in a restraint). Or it may be helpful to ask another person who is familiar with your pet (a family member or neighbor, etc.) to help. If your pet is at all resistant, calm him or her down first.



7

Desensitize Your Pet

Make sure your pet is in a calm mood. If it is their first cut, it is essential to acclimate your pet. The sound of the clipper operating may trouble some sensitive pets. Turn the clipper on and set it to Quiet mode, and run it close to your pet's ear for a while to get them used to the noise. In addition, you can help your pet develop a positive connection with the clipper by offering them petting, praise, or treats during clipping.



8

Oil the Blades

Blades should be oiled before, during, and after each use. For instructions, please refer to the Blade Maintenance section. For your pet's safety, use the clipper's dedicated oil. **Do not use hair oil, grease, or any oil mixed with kerosene or other solvents at any time.**



9

Move the Clipper Properly

Clip with the growth of the hair. Otherwise, you will create harsh and uneven lines. Move your clipper properly by using slow and gentle strokes. Avoid applying downward pressure to the clippers, as this is likely to cause damage to your pet's skin.



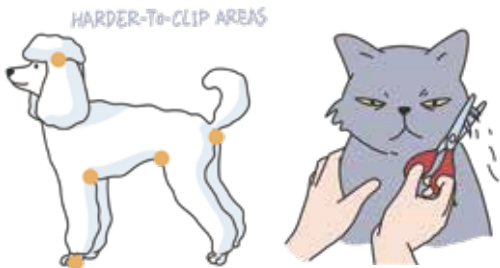
10

Order of Clipping

Generally, it is recommended to start clipping from the most challenging areas. Because your pet will tend to become more impatient as time progresses. Typically, the head, paws, underarms, stomach, and bottom are more difficult to clip. The neck, back, and chest are easier.

The order can be adjusted accordingly. If your pet is already very nervous at the beginning, you can start from easier areas—for example, the back of the neck—to allow your pet to adapt.

Unless your pet is completely still, it is not recommended to use the clipper on your pet's face, especially around the eyes. Instead, you can use scissors for fine trimming.



11

Paws

Paws easily pick up sand and dirt. Before you clip the hair on your pet's paws, make sure that the hair has been thoroughly cleaned, otherwise it may damage the blades and cause safety hazards.

Keeping the hair on your pet's paws short will help reduce the risk of mats building up between their pads which causes painful walks and even injuries. Keep in mind that paws are very sensitive for dogs and cats. Go slow and gentle to give your pet time to adjust. Use the clipper to shave the hair on top of the paws and then carefully trim between the toes.

While clipping, check your pet's paws for any signs of injury.

For better grooming results, pair up with DogCare

Pet Nail Grinder. Please visit www.dogcare.net or

DogCare's Amazon store for more information.



12

Underarms

To trim the underarms, make sure your pet is still and lift his or her leg with a gentle motion. Clip with the growth of the hair—from the armpit to the leg.

The skin in the underarm area is very delicate and sensitive. Check the blade temperature regularly. If the temperature gets too high, take a break to cool down the blades—please refer to the Blade Maintenance section.



13

Sanitary Area

Clip the hair on your pet's back and bottom to help your pet maintain hygiene when going to the bathroom.

Clip with the growth of the hair. Go slow and gentle, using almost no pressure against the skin. Watch out for the folds on the skin around the anus. Be careful not to nick the nipples and genital area.

The sanitary area is very delicate and sensitive. Check the blade temperature regularly. If the temperature gets too high, take a break to cool down the blades—please refer to the Blade Maintenance section.

