

User's Manual

For ORCC Trampolines



Please attention:

ORCC 15ft & 14ft & 12ft trampoline comes in 3 boxes, 10ft comes in 2 boxes. Please be patient while waiting for the other packages if only one or two arrive early.

If you have any questions, please contact the ORCC Customer Service Team. We will answer your questions and resolve your problems within 24 hours.

Email: orcc.official@gmail.com

CAUTION: Adult Assembly Required

KEEP THIS USER GUIDE FOR FUTURE REFERENCE



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The Safety Instruction of Trampoline

To reduce the risk of serious injury, read and follow all of the warnings, precautions, and instructions in this manual before you use the trampoline enclosure. Warnings and instructions for care, maintenance, and use of this trampoline and enclosure are included to promote safe, enjoyable use of this equipment.

Safety Instructions:

- 1. Do not attach anything to the barrier that is not a manufacturer-approved accessory or part of the enclosure system.
- 2. Do not uses or stands near the trampoline in windy or gusty conditions. A trampoline can become airborne when exposed to sustained wind or gusting wind conditions. This can result in serious injury, paralysis, or death, as well as property damage. To reduce these risks, disassemble the trampoline and enclosure and store them until weather conditions improve. Anchoring a trampoline frame may prevent the trampoline from moving as a result of the wind, but even anchored trampolines can become airborne or damaged. Consult a qualified contractor to determine what type of anchor works best in your location.
- 3. Avoid bouncing too high. Stay low until bounce control and repeated landing in the center of the trampoline can be accomplished. Control is more important than height. While keeping the head erect, focus eyes on the trampoline toward the perimeter. This will help control bounce.
- 4. Learn fundamental bounce and body positions thoroughly before trying more advanced skills. A variety of trampoline activities can be carried out by performing the basic fundamentals in various serious and combinations, performing one fundamental after another, with or without feet bounces between them.
- 5. Avoid bouncing when tired. Keep turns short.
- 6. Properly secure the trampoline when not in use. Protect against unauthorized use. If a trampoline ladder is used, the supervisor should remove it from the trampoline when leaving the area to prevent the unsupervised access by children under 6 years of age.
- 7. Bounce only when the surface of the bed is dry. Wind or air movement should be calm to gentle. The trampoline must not be used in gusty or severe winds.
- 8. To stop your bounce, flex your knees when you land on the mat with your feet. Learn this skill before attempting others.
- 9. Wear clothing free of drawstrings, hooks, loops or anything that could get caught while using the trampoline/enclosure and result in entanglement or strangulation, or both.
- 10. Make sure the barrier and the enclosure support (frame) padding is correctly and securely positioned before using.
- 11. Keep enclosure tightly fastened to the trampoline in accordance with the instructions.

- 12. Enter and exit the enclosure only at the enclosure door or barrier opening designated for that purpose.
- 13. Inspect the trampoline enclosure before each use. Make sure the barrier and the enclosure support (frame) padding is correctly and securely positioned. Replace any worn, defective, or missing parts.
- 14. Climb on and off the trampoline. It is a dangerous practice to jump from the trampoline to the floor or ground when dismounting, or to jump onto the trampoline when mounting. Do not use the trampoline as a springboard to other objects
- 15. Use trampoline enclosure only with mature, knowledgeable supervision.
- 16. For additional information concerning the trampoline equipment, contact manufacture or instructor
- 17. Keep objects away which could interfere with the performer. Maintain a clear area around the trampoline.
- 18. Do not use a trampoline while under the influence of alcohol or drugs.
- 19. This trampoline is not recommended for children under 6 years old.
- 20. Do not attempt or allow somersaults. Landing on the head and neck can cause serious injury, paralysis, or death, even when landing in the middle of the bed.
- 21. Do not allow more than one person inside the trampoline enclosure. Use by more than one person at the same time can result in serious injury.

Safety Warning:

In the trampoline use, as in all active recreational sports, participants can be injured. However, there are steps that can be taken to reduce the risk of injury. In this section, primary accident patterns are identified and the responsibilities of supervisors and jumpers in accident prevention are described.

Accident Classification:

- 1. Somersaults (flips): Landing on your head or neck, even in the middle of the trampoline mat, increases the risk of a broken back or neck, which can result in paralysis or death. Such events can occur when a jumper makes an error trying to perform a forward or backward somersault (flips). Do not perform somersaults (flips) on this backyard trampoline.
- 2. Multiple Jumpers: More than one jumper at a time on the trampoline increases the chance of a jumper becoming injured by losing control of his or her jump. Jumper may collide with one another, fall off of the trampoline, fall onto or through the springs, or land incorrectly on the mat. The jumper weighing the least is the jumper most likely to be injured.
- 3. Mounting and Dismounting (Getting On and off): The trampoline mat is several feet above ground level.

 Jumping from the trampoline to the ground or any other surface may result in injury. Jumping onto the

trampoline from a roof, deck, or other objects also presents a risk of injury. Smaller children may need assistance getting onto or down from the trampoline. Climb carefully onto and off of the trampoline. Do not step onto the springs or the frame pad. Do not grasp the frame pad to pull yourself onto the trampoline.

- 4. Striking the Frame or the springs: Injury may result from hitting the frame of falling through the spring while: Injury may result from hitting the frame or falling through the springs while jumping or getting onto or off of the trampoline. Stay in the center of the mat when jumping. Be sure to keep the frame pad in place to cover the frame. The frame pad is not made or intended to support the weight of the trampoline user. Do not step or jump directly onto the frame pad.
- 5. Loss of Control: Jumpers who lose control of their jumps may land on the mat incorrectly, land on the frame or springs, or fall off of the trampoline. A controlled jump is one where the landing is in the same spot as the takeoff. Before learning a more difficult stunt, you should be able to do one before over and over with control. Attempting a stunt beyond present skill levels increases the chance of loss of control. To regain control and stop your jump, bend your knees sharply when you land.
- 6. Alcohol or Drug Use: The chance of injury increases when a jumper has consumed alcohol or taken drugs. There substances impair a person's reaction time, judgment, and physical coordination.
- 7. Encountering Objects: Jumping on a trampoline while other people, pets, or objects are underneath it will increase the chance of getting hurt. Jumping while holding or having an object on the trampoline, particular one that is sharp or breakable, will increase the chance of injury. Placing a trampoline too close to overhead electrical wires, tree limbs, or other objects can increase the chance of injury.
- 8. Poor Maintenance of the trampoline: Jumpers may be injured if a trampoline is used when it is in poor condition. A torn mat, bent frame, broken spring, or missing frame pad, for example, should be replaced before anyone is allowed to jump. Inspect the trampoline before each use.
- 9. Weather Conditions: A wet trampoline mat is too slippery for safe jumping. Gusty or high winds can cause jumpers to lose control. To reduce the chance of injury, use the trampoline only when the weather is good.
- 10. Access: To prevent access to the trampoline by unsupervised smaller children, the optional access ladder should always be taken away and stored in a safe place when the trampoline is not in use.



Where to Place My Trampoline?

Make Sure the Trampoline Size You Need

- The size of your trampoline should fit with your garden, measure your garden to check out the exact numbers.
- 2. The trampoline you buy should have at least 2.5 meters of clear space around it.
- 3. If you have an enclosure, the space asks for at least 1 meter.
- 4. In terms of horizontal clearance, please ensure that no hazardous objects are near the trampoline such as tree parts, other recreational objects (i.e. swing sets, swimming pools), electrical power wiring, walls, fences, etc.

Put Your Trampoline on a Level Surface

- 1. The trampoline should put on the level ground to make sure the user's safety.
- 2. On level ground, the user could get the most power bounce from it.
- 3. Never place your trampoline on a hill or somewhere is sloping. If there is more sloping, there is more dangerous the jumper will have.
- 4. If your ground is a little uneven, please adjust to make sure the trampoline in good balance.

The Lawn Should Be an Admirable Place

- 1. The lawn is soft, so that it can protect users from injuries in case they fall.
- 2. The lawn could reduce the impact energy.
- 3. The ground like driveway, asphalt or concrete, are not good places to put your trampoline, for they're too hard.
- 4. The lawn could provide traction. When you use the trampoline, the lawn could keep the trampoline stable and firm from sliding with the user.

Adequate Overhead Clearance Is Essential

- 1. Make sure there is no obstacle above your trampoline, such as tree limbs, where no leaves or bird droppings are fall on it.
- 2. For the jumper's safety, please away from tree limbs, porch overhangs, electrical wires or other possible hazards.
- 3. The minimum overhead clearance required is 24 feet (7.3 meters).
- 4. Use the trampoline in a well-lighted area.

ORCC® Trampoline Specifications

Diameter	Spring Quantity	Leg Quantity	New upgraded anti-skid ladder
10ft/305cm	60	3	2-Step
12ft/366cm	72	4	3-Step
14ft/427cm	96	6	3-Step
15ft/457cm	108	6	3-Step



ORCC® Trampoline part list

Part	Part image	Description	Quantity	Quantity	Quantity
Number	. are mage	2 3301.151.011	(10ft)	(12ft)	(14ft&15ft)
#1		Trampoline Mat, Stitched with V-Rings	1	1	1
#2		Frame/Springs Padding	1	1	1
#3		Top Rail with Leg Sockets	6	8	12
#4		Leg Base	3	4	6
#5		Vertical Leg Extension	NA	NA	6
#6	0	Vertical Leg Extension with holes	6	8	6
#7		Steel Upper Net Pole with Foam Pad	6	8	6
#8		Steel Lower Net Pole with Foam Pad	6	8	6
#9		Safety Net	1	1	1
#10		Bolts Set	12	16	12
#11		Galvanized Springs	60	72	96(14ft) 108(15ft)

ORCC				
#12	Spring Loading Tool	2	2	2
#13	Anti-skid ladder	1 (2-Step)	1 (3-Step)	1 (3-Step)
#14	Trampoline Rain Cover	1	1	1
#15	Lawn Stake for Trampoline	3	4	6
#16	Slip-resistant Parts for Base Legs	6	8	12
#17	Pad for taking off shoes	1	1	1
#18	Spanner	1	1	1
#19	Tube cup	6	8	6
#20	Net cord	1	1	1

How to Assemble My Trampoline?

Trampoline assembly video: https://youtu.be/S_eKHJGbsOI



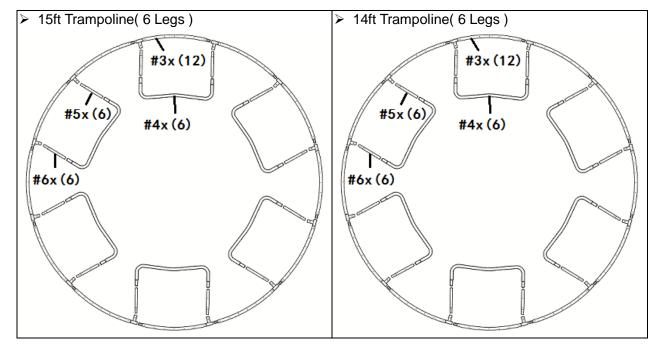
Scan QR code of ORCC trampoline assembly video Prior to Assembling:

- 1. Please read the assembly instructions before beginning to assemble the product.
- 2. It is recommended that a minimum of 2 persons participate in the assembly of this product.
- 3. The assembly steps use these descriptions and numbers as reference for your convenience. Make sure that you have all parts listed.
- 4. To assemble this trampoline all you need is the special spring loading tool provided with this product.
- 5. To prevent any injuries to your hands from pinch points during assembly, please use gloves to protect your hands.
- 6. Keep springs dry as wet springs are very slippery.
- 7. During periods of non-use, this trampoline can be easily disassembled and stored.

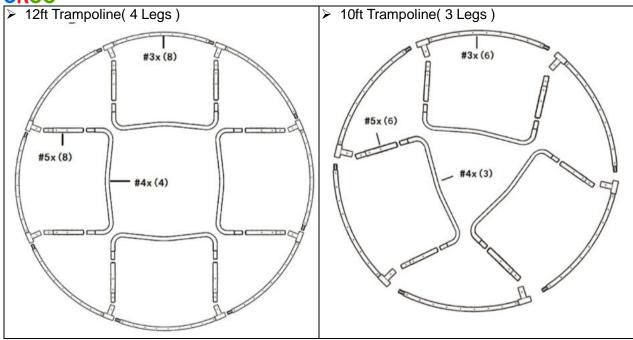
Assembly Instructions:

Step 1 - Frame Layout

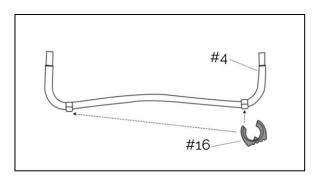
All parts with the same part number are interchangeable and have no "right" or "left" orientation, to connect the parts, simply slide section (male) tubing that is smaller on one end into the adjacent section (female) that has a larger opening. These joints are called "connector points".



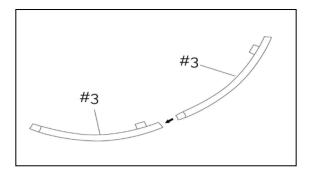




Step 2 - Support Assembly

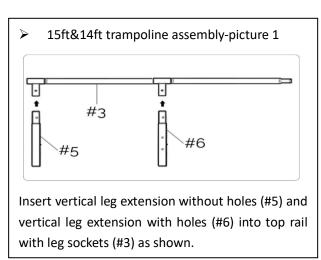


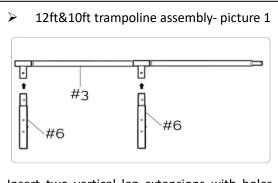
Now, let's start the assembly from here. Put these slip-resistant parts (#16) onto the two sides of the Leg Base (#4).



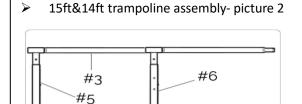
Two top rail with leg sockets (#3) as a group. Slide one top rail with leg sockets (#3) onto other top rail with leg sockets (#3) as shown.

Step 3 - Top Rail Assembly

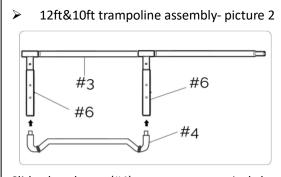




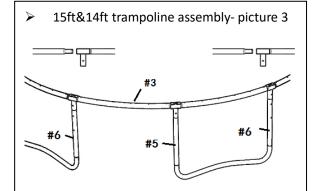
Insert two vertical leg extensions with holes (#6) into top rail with leg sockets (#3) as shown.



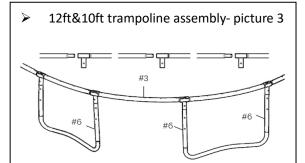
Slide leg base (#4) onto vertical leg extension without holes (#5) and vertical leg extension with holes (#6) as shown.



Slide leg base (#4) onto two vertical leg extension with holes (#6) as shown.



Two people will be necessary at this point to assemble the trampoline. One person lifts the support assembly from the previous step, the other person holds other top rail end and inserts that leg sockets (#3) as shown.



Two people will be necessary at this point to assemble the trampoline. One person lifts the support assembly from the previous step, the other person holds other top rail end and inserts that leg sockets (#3) as shown.

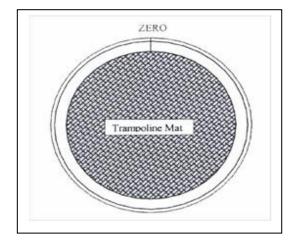
Note: There is no vertical leg extension without holes (#5) for 12ft & 10ft

If you have any questions during the assembly of the trampoline, please contact ORCC professional customer service team directly at **orcc.official@gmail.com**, we will spare no effort to solve the problem for you.

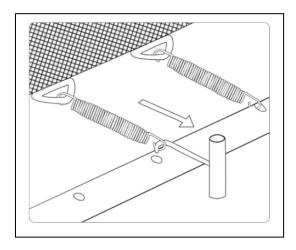
Step 4 - Attaching the Jumping Mat to the frame

Failure to follow instructions may result in damaged springs or frame warping/displacement. The trampoline is under heavy tension, more effort may be required to attach springs to the frame as you go on. Springs should be attached as per instruction below:

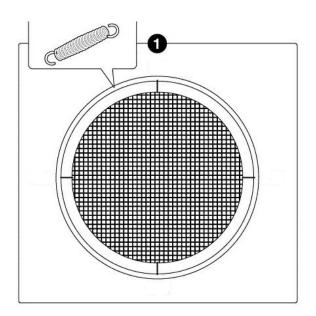
- Use the included special spring loading tool (#12).
- Make sure all springs (#11) hooks face down.
- All warning labels must be facing upwards.
- Spring hooks must be pushed securely into the frame holes.
- Keep springs dry as wet springs are very slippery.
- Wear heavy duty working gloves to protect your hands and avoid pinch your fingers.

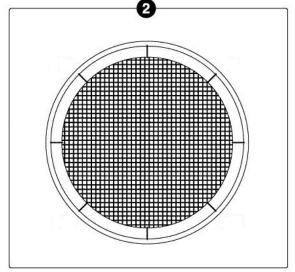


Lay the jumping mat (#1) inside the frame with warning labels facing up. Attach one spring into one of the triangle rings on the mat, and then attach spring with ring to frame.



Use the spring loading tool (#12) to attach a spring (#11) with spring hooks face down to the v-ring of the mat and to the aligned hole of the trampoline frame.

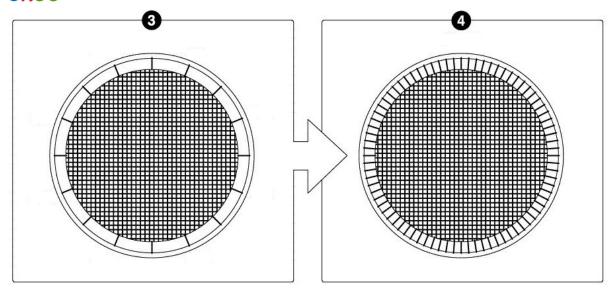




The first 4 springs should be attached to the frame from 12 o'clock then next to 3, 6, 9 o'clock. Drop hook into frame hole until it latches on completely and tap it down if hook is not completely in the hole.

Spring under heavy tension may require adjacent springs to be attached every four holes, making the springs tension averagely distributed.

Important: Do not install each adjacent spring in turn, or you'll find it's getting harder to attach the springs, even unable to attach it in the end.

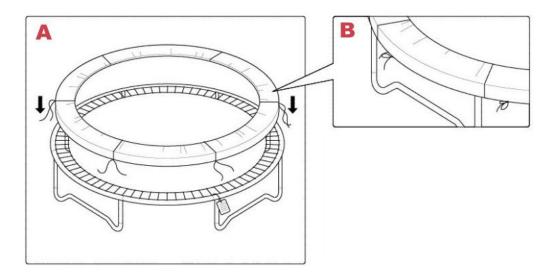


The next spring should be the middle one of every two springs that has been installed. If you notice that you have skipped a hole and v-ring connection, recount and remove or attach any spring required to maintain the count of springs.

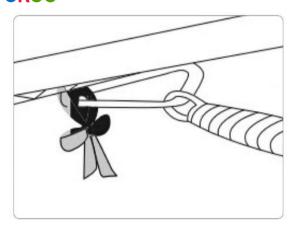
Attach the remaining springs until all the spring are placed on the frame and secured firmly.

Step 5 - Frame Padding Assembly

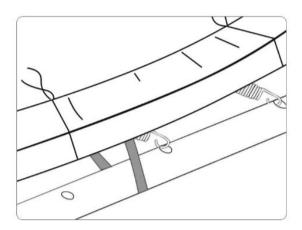
Note: Never use the trampoline without attaching the frame padding. Properly tie down the frame padding before each use. Do not use trampoline even if one spring or v-ring is damaged or missing.



- A. Lay the Frame Padding over the trampoline so that the springs and the steel frame are covered. Please ensure that the Frame Padding covers all metal parts.
- B. Tie the strap located at the underside of the frame pad to the frame.



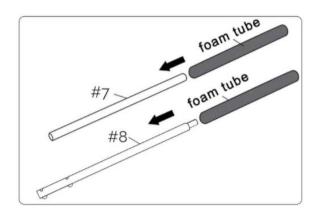
Tie all black webbings which sewn on the inner arc of padding to V-ring.



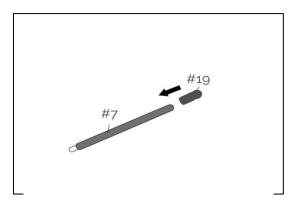
Attach the hook of the elastic straps to V-ring rounding the outside of the top rail frame.

Step 6 - Net and Poles Assembly

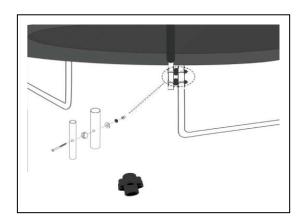
Note: Two adults in good physical condition are required for the following assembly



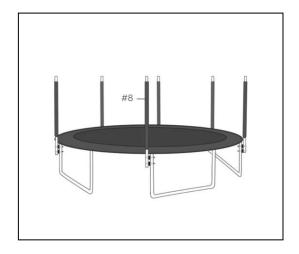
Starting from the foam tube, slide foam tube over pole assembly as shown. Repeat with remaining poles. (We've done this step for you.)



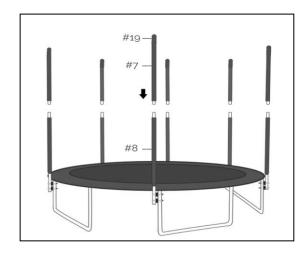
Attach tube cup (#19) to the upper net pole (#7) as shown.



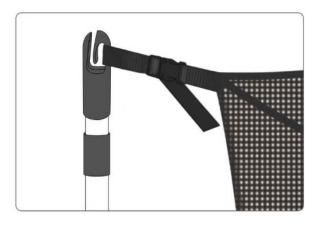
Carry gathered mesh/poles (#8) to chosen entrance site on trampoline. Assign at least one person to hold gathered mesh/poles. Bring lower pole (#8) to one leg and hold in place. Firmly bolt set the lower pole (#8) to the hole of the trampoline leg (#4). Then fasten net pole by Spanner (#18) on the leg.



After succeeding in the first pole, repeat with remaining orderly.



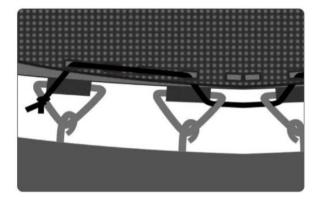
Install the upper net pole with tube cup to the lower net pole as shown.

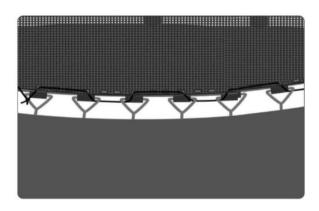


Attach the snap in buckles on the top of the netting enclosure to the tube cap (#19) as shown.



Attach the top snap in buckles for all tube frames.

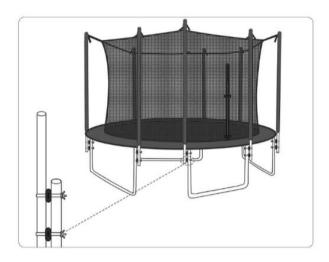




Tie end of the net cord (#19) to the trampoline mat ring first, pull the net code through net edge and trampoline mat ring as shown.

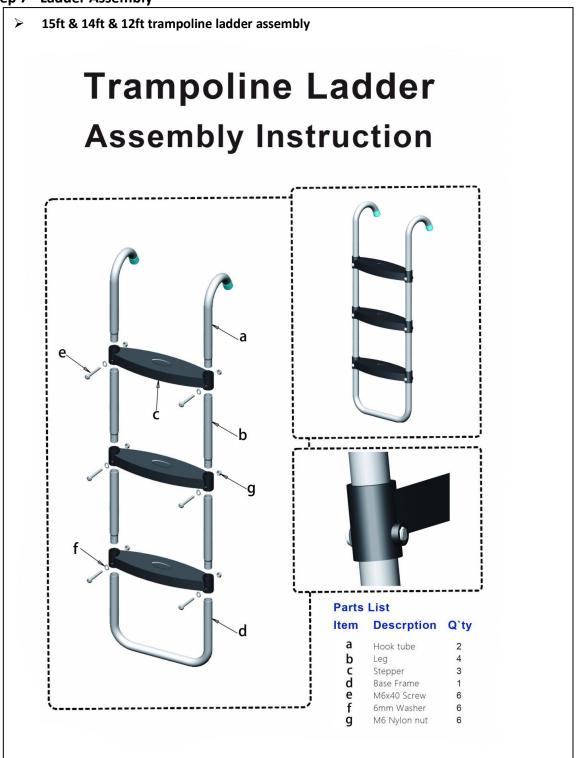
Before using the net cord to tie to V-ring of the jumping mat, you can cut the rope into 4-6 short ropes, and then use each small piece to fix the next to the V-ring, step by step, finally a whole circle finished.

Pull the net code over all the trampoline mat rings, and then tie both ends of the net code together.



Note: There is space between the trampoline vertical tube and enclosure tube, to allow some gap between two tubes for the pad flap.

Important tips: If you have any difficult during the assembly of ORCC® trampoline, please feel free to contact the ORCC Customer Service Team at orcc.official@gmail.com and we will respond to you within 24 hours.

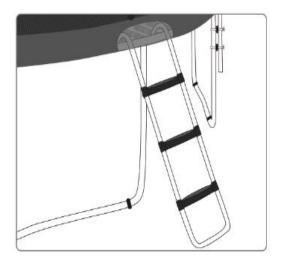


Please assemble the ladder follow the above picture.

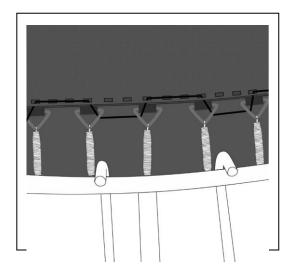




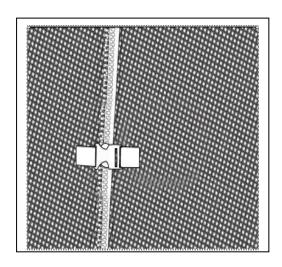
Please assemble the ladder (10FT) follow the above picture.



Hang the ladder on the frame which closes to the zipper.



As shown in the picture, hang on the trampoline frame.



Responsible adult supervisor must re-zip the zipper and re-hook all the hooks securely before jumping begins.



As shown in the picture, the assembly of the ladder is completed. If you have any questions with this step, please contact us at orcc.official@gmail.com, we will solve it for you within 24 hours.



Step 8 - Secure the Leg Base by Lawn Stake



Get the leg base (#4) stuck on the ground by inserting the lawn stakes (#15) into the lawn, to avoid the risk of accidents occur. Every leg base (#4) has one lawn stake to fix.



Congratulations! Your trampoline is fully assembled and enjoys your good time.

Step 9 - Supplementary explanation for rain cover

Put the rain cover on trampoline to prolong your trampoline's life when you not going to use it.



We recommend removing the net and pole when the trampoline is not in use, and covering the jump mat and frame of the trampoline with rain cover.

How to Use My Trampoline?

Tips To Reduce the Risk of Accidents

1. Jumper's role in accident prevention

The key here is to stay in control of your jumps. Learn fundamental bounce and body positions thoroughly before trying more advanced skills. A variety of trampoline activities can be carried out by performing the basic fundamentals in various serious and combinations, performing one fundamental after another, with or without feet bounces between them. Education is also key to safety and very important. Read, understand, and practice all safety precautions and warnings prior to using the trampoline. A controlled jump is when you land and take off from the same location. For additional safety tips and instructions, contact a certified trampoline instructor.

2. Supervisor's Role in Accident Prevention

Supervisors need to understand and enforce all safety rules and guidelines. It is the responsibility of the supervisor to provide knowledgeable advice and guidance to all jumpers of the trampoline. If supervision is unavailable or inadequate, the trampoline should be stored in a secure place, disassembled to prevent unauthorized use, or covered with a heavy tarpaulin that can be locked or secured with lock or chains. The supervisor is also responsible to ensure that the safety placard is placed on the trampoline and that jumpers are informed of these warnings and instructions.

Lesson Plan

The following lessons are suggested in order to learn basic steps and bounces before moving onto more difficult, complicated bounces. Before actually getting on and using the trampoline, you should read and understand all safety instructions. A complete discussion and demonstration of body mechanics and trampoline guidelines should occur between the supervisor and student as well.

Lesson 1

- 1. Mounting and Dismounting Demonstration of proper techniques
- 2. he Basic Bounce-Demonstration and practice
- 3. Braking (Check the Bounce) Demonstration and practice. Learn to brake on command
- 4. Hands and knees Demonstration and practice. Stress should be on four- point landing and alignment

Lesson 2

- 1. Review and practice of techniques learned in Lesson 1.
- 2. Knee Bounce-Demonstration and practice. Learn the basic down to knee and back up before trying half twist to left and right.
- 3. Seat Bounce -Demonstration and practice. Learn basic seat bounce then add a knee bounce, hands and knees; repeat.

Lesson 3

- 1. Review and practice skills and techniques learned in previous lessons.
- Front Drop-To avoid mat burns and teach the front bounce position, all students should be requested to assume the prone position (face down on the ground) while the instructor checks for faulty positions that could cause injury.
- 3. Start with a hands and knees bounce and then extend body into prone position, land on the mat and return to feet.
- 4. Practice Routine-Hands and knees Bounce, Front Bounce, back to feet, seat bounce, back to feet.

Lesson 4

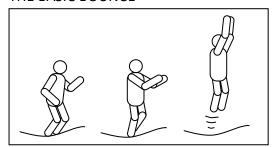
1. Review and practice skills and techniques learned in previous lessons

- 2. Half-Turn
- 3. Start from front drop position and as you make contact with the mat, push off with arms in either the right or left direction and turn head and shoulders in same direction.
- 4. During turn, be sure to keep back parallel to mat and head up.
- 5. After completing turn, land in front drop position

After completing this lesson, the student now has a basic foundation of trampoline bounces. Jumpers should be encouraged to try and develop their own routines with the emphasis on control and form.

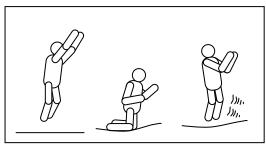
Player one starts with a maneuver. Player two has to do Player One's maneuvered and adds on another. Player Three does the maneuvers of one and two and then add a third maneuver. Avoid bouncing too high. Stay low until bounce control and repeated landing in the center of the trampoline can be accomplished. Control is more important than height. While keeping the head erect, focus eyes on the trampoline toward the perimeter. This will help control bounce.

THE BASIC BOUNCE



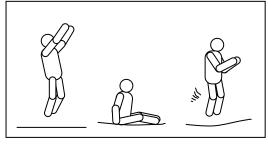
- 1. Start from standing position, feet shoulder width apart and with bead up and eyes on mat
- 2. Swing arms forward and up and around in a circular motion.
- 3. Bring feet together while in mid-air and point toes downward
- 4. Keep feet shoulder width apart when landing on mat.

KNEE BOUNCE



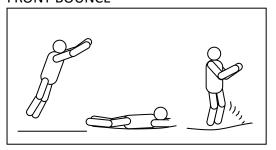
- 1. Start with basic bounce and keep it low
- 2. Land on knees keeping back straight, body erect and use your arms to maintain balance
- Bounce back to basic bounce position by swinging arms up

SEAT BOUNCE



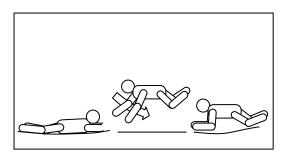
- 1. Land in a flat sitting position.
- 2. Place hands on mat besides hips
- 3. Return to erect position by pushing with hands.

FRONT BOUNCE



- 1. Start with front bounce position
- 2. Land in prone (face down) position and keep hand and arms extended forward on mat
- 3. Push off the mat with arms to return to standing position

180 DEGREE BOUNCE



- 1. Start with front bounce position
- 2. Push off with left or right hands and arms (depending on which way you wish to turn)
- Maintain head and shoulders in the same direction and keep back parallel to mat and head up
- 4. Land in prone position by return to standing position by pushing up with hands and arms

How to Maintain My Trampoline?

Prior To Know About

- 1. All ORCC® trampolines get TUV certified and exceed ASTM standards. TUV is German organization that works to validate the safety of products of all kinds to protect humans and the environment against hazards. As independent consultants, they examine products which require monitoring. All ORCC® trampolines are German quality, safety assurance.
- 2. ORCC® trampoline was designed and manufactured with quality materials and craftsmanship. If proper care and maintenance is provided, it will provide all jumpers with years of exercise, fun, and enjoyment as well as reduce the risk of injury.

Keep Your Trampoline Clean

- 1. Please take care of your trampoline and keep it clean especially when anyone uses it. Make sure there are no leaves, debris, mildew or bird droppings on it.
- 2. Every two weeks to wash your trampoline mat with garden hose is admirable.

Use the Rain Cover To Against UV Damage

1. Although ORCC® trampoline's mat is UV-protected, it's much better to put the rain cover on it to prolong your trampoline's life when you not going to use it.

2. Replace it under a tree can help you to protect your trampoline from UV damage and remember to put the rain cover first to avoid cleaning the leaves or bird droppings.

Choose the Right Way to Have Fun with It

- Jumpers should either wear socks, gymnastics shoes, or be barefoot when using the trampoline.
 Please be aware that street shoes or tennis shoes should not be worn while using the trampoline.
- 2. In order to prevent the trampoline mat from getting cut or damaged please do not allow any pets onto the mat. Also, jumpers should remove all sharp objects from their person prior to using the trampoline. Any type of sharp or pointed objects should be kept off the trampoline mat at all times.
- 3. If you also have a grill, please keep your trampoline away from it.

Windy conditions

In severe wind situations, the trampoline can be blown about. If you expect windy weather conditions, the trampoline should be moved to a sheltered area or disassembled. Another option is to tie the round, outside portion (top frame) of the trampoline to the ground using ropes and stakes. To ensure security, at least three (3) tie downs should be used. Do not just secure the legs of the trampoline to the ground because they can pull out the frame sockets.

Moving the trampoline

If you need to move the trampoline, two people should be used. All connector points should be wrapped secured with weather resistant tape, such as duct tape. This will keep the frame intact during the move and prevent the connector points from dislocating and separating. When moving, lift the trampoline slightly of the ground and keep it horizontal to the ground. For any type of other move, you should disassemble the trampoline.

Always inspect the trampoline before each use for worn, abused or missing parts. A number of conditions could arise that may increase your chances of getting injured. Please be aware of:

- > Punctures, holes, or tears in the trampoline mat
- Sagging trampoline mat
- Loose stitching or any kind of deterioration of the mat
- Bent or broken frame parts, such as the legs
- > Broken, missing, or damaged springs
- Damaged, missing, or insecurely attached frame padding
- Protrusions of any types (especially sharp types) on the frame, springs, or mat

If you find any of the previous conditions, or anything else that you feel could cause harm to any user, the trampoline should be disassembled or secured from use until the conditions has been resolved.

The Warranty of ORCC® Trampolines

This limited warranty applies to the following products and time frames, beginning from the original date of purchase:

One year warranty for Trampoline pads and enclosure nets;

Two year warranty for jumping mats and springs;

Three years warranty for trampoline frames.

A replacement for any defective part will be supplied free of charge at any time.

This warranty does not cover damage associated with weather related damage, damage due to improper assembly, damage due to misuse, damage due to excessive weight or improper maintenance and storage.

Please attention:

If you have any questions during your use of the trampoline, please feel free to contact us at orcc.official@gmail.com, we will solve it for you within 24 hours.

NOTE: 15 14 12 FT Trampoline comes in 3 separate packages. 10ft trampoline comes in 2 separate packages. Please be patient while waiting for the other packages if only one or two arrive early.