



Return & Exchange Form

Please fill the form below to get the response ASAP and sent it to us at: service@gmclimbing.com & gmclimbing-service@gmail.com. Make sure that the email subject starts with "Return" or " Exchange", followed by the Order ID. Otherwise Email may be filtered out. You will get our response by email no more than 2 workdays.

Order Number _____

Customer ID _____

Email _____

Items to be Returned/Exchanged:

Item name	Qty	Rtn or Exch?	Reason

Return & Exchange Policy Reference

We are happy to accept return or exchange request if you are not satisfied with the order in terms within 60 days of the purchase. If you have any confusion or question, your emails are always welcome. Please check the below requirements for the exchange & return:

Please use the check list to make sure your item is acceptable:

- 1 The items should be in good, new, original condition.
- 2 The items should be in the original packaging.
- 3 The equipment is defective due to manufacturing defects, missing parts, damages during transport.

Please use the checklist to make sure your item are not in the list:

- 1 Clearance items
- 2 Special/Custom-order items
- 3 Used items

More details please click: <https://gmclimbing.com/pages/returns-exchanges>

Email: service@gmclimbing.com or gmclimbing-service@gmail.com
You are always welcome and we are always at your service!