



The manufacturer reserves the right to make changes to the product,
and update this manual at any time.



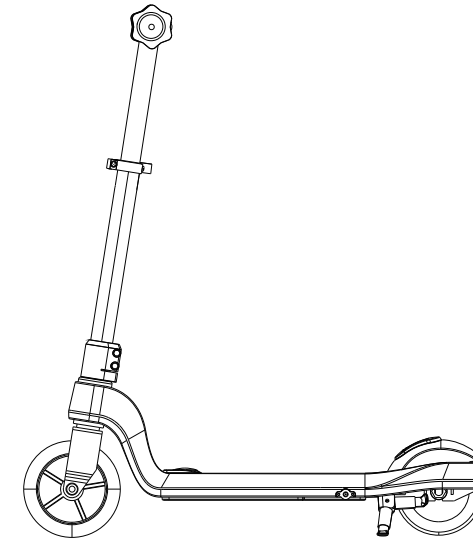
HIBOY

Kids Electric Scooter EQ1
USER MANUAL

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1. Package Contents



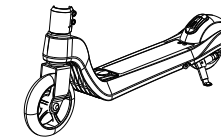
Carefully check package contents, if anything is missing or damaged, please contact Hiboy customer service for support:
us.support@hiboy.com



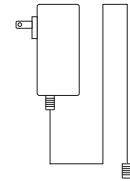
handlebar x 1



Stem x 1



Body x 1



Charger x 1pcs

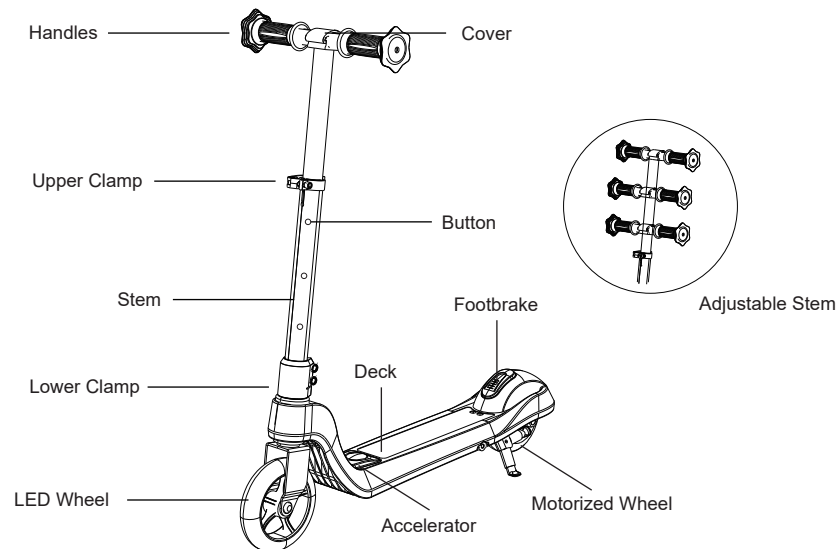


User manual x 1pcs



Hex Key x 1

2. Product Overview

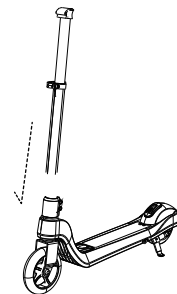


Control Panel

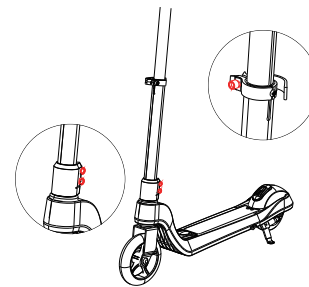
Accelerator: Boost the scooter with your foot, then step (continuously) on the accelerator to start.

Rear brake: Step on the rear brake to slow down/stop.

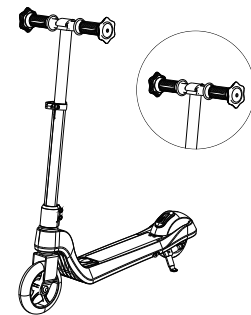
3. Assembly and Adjust Height



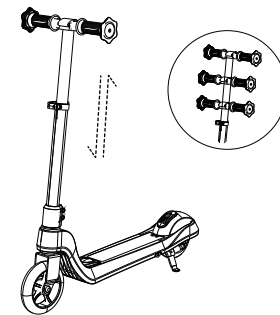
Step 1. Slide the stem over the turning fork and push it down until you hear a clear click.



Step 2. Use the screw to tight the Upper and Lower Clamp

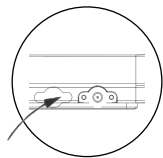
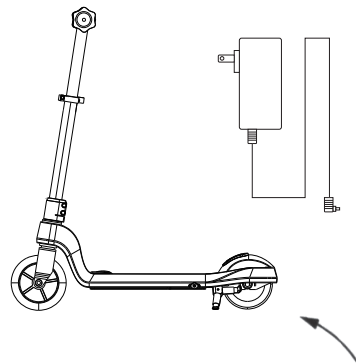


Step 3. Place the handle in the groove and close the cover then tighten the screw. Make sure the stem is securely attached to the turning fork before riding.

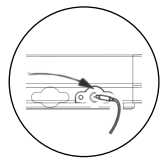


Step 4. Open the quick-realse lock, press the button into the stem. Adjust height of the stem until it suits the height of the rider. Then, close the quick-release lock.

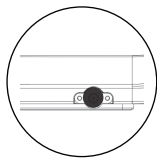
4. Charging



Open the rubber plug



Insert the charging plug in

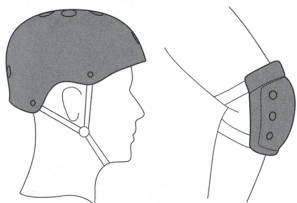


Fill and fix the rubber plug
after the charging

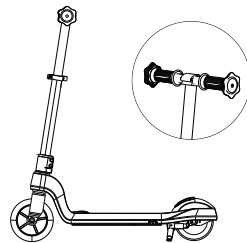
First-Time Use: Charge the scooter for at least 2.5 hours before using it.
When the scooter is fully charged, the adapter's indicator light will turn blue.

- Disconnect all cables once charging is finished.
- Do not connect the charger if the charging port is wet. Cover the charging port when not use.
- Do not use the scooter while it is charging or connected to the charger.
- The charging time is approximately 2-4 hours. Charging longer than that may affect battery life and/or performance.
- Use only the charger provided with your EQ1. If you have lost or misplaced your charger, contact customer support to get a replacement.

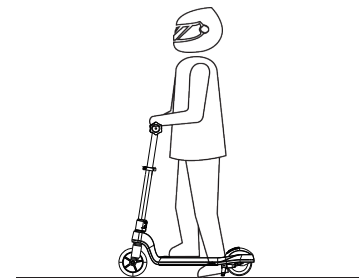
5. Riding Basics



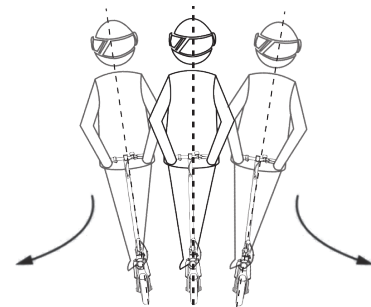
Always wear a helmet and safety gear so to avoid falling and injury during the driving learning, as shown in the figure.



1. Hold both handles.



2. Gently kick off the ground to generate some speed by yourself.



4. Tilt your body to the steering direction as you turn, and turn the handlebar slowly



3. When the electric scooter begins to glide, Press the accelerator with your foot. Put both feet on the deck as desired.

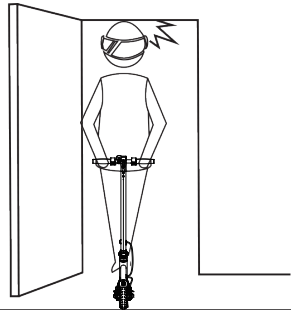


5. Step on the rear brake to slow down/stop.

6. Riding Notice



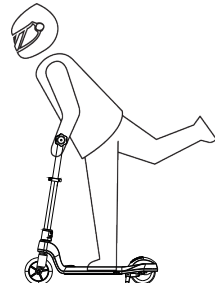
⚠ Do not ride in the rain.



⚠ Look out for doors, elevators and other overhead obstacles.



⚠ Do not hang bags or other heavy stuff on the handlebar.

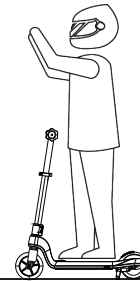


⚠ Keep both feet on the deck all time.

7. Dangerous Actions (No Attempting!)



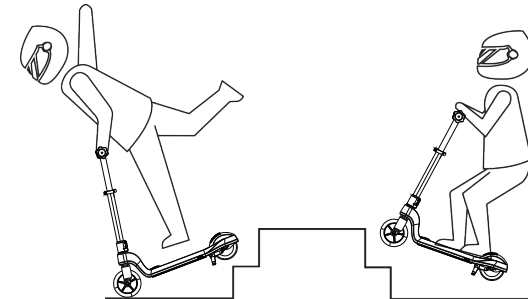
⊘ Do not turn the handlebar violently during high-speed riding



⊘ Do not keep your hands away from handlebar.



⊘ Do not ride in a ponding that is higher than 0.79 inches.



⊘ Do not try riding up or down stairs, and jumping over obstacles

8. Daily Care and Maintenance

Cleaning and storage

If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.

Notes: do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage. Do not wash the board with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems.When the scooter not in use, keep it indoors where it is dry and cool. Do not put it outdoors for a long time. Excessive sunlight, overheating and overcooling accelerate the battery pack's lifespan .

Battery maintenance

1. Use original battery packs, use of other models or brands may bring about safety issues;
2. Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuit which may result in battery damage or even injuries and deaths;
3. Use original power adapter to avoid potential damage or fire;
4. Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.
- 5.After every use, fully charge the battery to prolong its lifespan.

Storage and Disposal

- 1.Please try to store the scooter in a cool and dry place between 14°F and 104°F. In extremely humid environments the interior of the scooter may suffer condensation or even water accumulation, which may damage the battery rapidly.Devices are not intended for use at elevations greater than 2000 m above sea level Prolonged Exposure to UV Rays, Rain and the Elements May Damage the Enclosure Materials, Store Indoors When Not in Use.
2. In daily use, try to avoid recharging the scooter after completely exhausting the battery. If the battery is low, charge it as soon as possible.
3. Please charge the scooter every other month to preserve the battery.

9. Specifications

EQ1	Item	Electric Scooter
Dimensions	Adjustable Handlebar Height	from 25.98 inch to 32.67 inch
Weight	Net Weight	9.26LB/4.2KG
User	Load Weight	110LB/50KG
	Recommended Age	3-12 years old
Scooter	Max. Speed	10km/h
	Max. Range	10-15 km
	Operating Temperature	-10-40°C
	IP Rating	IPX4
Battery	Voltage	24V
	Max. Charging Voltage	100V -240V
	Capacity	2500mah
Motor	Nominal Power	80W
	Max Power	120W
Charger	Input Voltage	100V -240V
	Output Voltage	25.2V
	Output Current	0.5A
	Charging Time	2-4.5hours

10. Limited Warranty Statement

30 DAY SATISFACTION GUARANTEED RETURN POLICY

If you are unsatisfied with your purchase, Hiboy's return policy allows you to return the product purchased on the Authorization channel within 30 days counting from the date of receipt of shipment, and request a refund from the Authorization channel for any reason. Note: Express shipping cost is non-refundable.

For the return request, Hiboy is not responsible for lost packages due to the carrier, or products received that cannot be verified. Received products that have damage determined to have been caused by the end-user may be subject to denial of the return request.

TO QUALIFY FOR A REFUND, ALL THE FOLLOWING CONDITIONS MUST BE MET:

- 1.A Return Merchandise Authorization (RMA) must be requested from Hiboy within 30 days from the date of receipt of shipment. To request an RMA, contact Hiboy Service Team at us.support@hiboy.com.
- 2.The cost of return shipping will be borne by the customer.
- 3.For warranty service, please keep your receipt and/or invoice to validate proof of purchase.
- 4.Returned product must be in good physical condition (not physically broken or damaged).
- 5.All accessories originally included with your purchase must be included with your return.
- 6.If you return a product to Hiboy, (a) without an RMA from Hiboy(b) without all parts included in the original package, Hiboy retains the right to refuse delivery of such return.

LIMITED PRODUCT WARRANTY

Hiboy warrants the original purchaser that your Hiboy product shall be free from defects in materials and workmanship under normal use for a period aforementioned. Hiboy does not warrant the operation of the product will be uninterrupted or error-free. Hiboy is not responsible for damage arising from failure to follow instructions relating to the product's usage.

REMEDIES

If a hardware defect is found and a valid claim is received by Hiboy within the Warranty Period, Hiboy will, at its option and to the extent permitted by law, either (1) repair the product at no charge, using new or refurbished replacement parts or, (2) replace the product with a new or refurbished product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Warranty is valid only in the jurisdictions where the products are sold by www.hiboy.com, and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

HOW TO OBTAIN WARRANTY SERVICE

A Warranty Service Order must be requested from Hiboy within Warranty Period from the date of receipt of shipment. To request a Warranty Service Order, contact Hiboy Service Team us.support@hiboy.com. To obtain warranty service, you must deliver the product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by Hiboy. In accordance with applicable law, Hiboy may require the customer to furnish proof of purchase details and/or comply with registration requirements before receiving warranty service.period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

LIMITATION OF DAMAGES

Except to the extent prohibited by applicable law, Hiboy shall not be liable for any incidental, indirect, special, or consequential damages, including but not limited to loss of profits, revenue or data, resulting from any breach of express or implied warranty or condition, or under any other legal theory, even when Hiboy has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

11. Important Notices

1. Ride on smooth, paved surfaces away from motor vehicles.
2. Avoid sharp bumps, drainage grates, and sudden surface changes. Scooter may suddenly stop.
3. Avoid streets and surfaces with water, sand, gravel, dirt, leaves and other debris.
Wet weather impairs traction, braking, and visibility.
4. Brake will get hot from continuous use. Do not touch after braking.
5. Avoid excessive speed associated with downhill rides.
6. Adults must assist children in the initial adjustment procedures to unfold scooter, adjust handlebar and steering to height, and finally to fold scooter.
7. Obey all local traffic and scooter riding laws and regulations.
8. Watch out for pedestrians.
9. Check and secure all fasteners before every ride.
10. Replace worn or broken parts immediately.

Question & Answer

1. What if the E-Scooter arrived missing accessory or broken part?

A: Please take a photo and send to Hiboy Support Team by sending email: us.support@hiboy.com
And Hiboy Support Team will reply you soon and send correct accessory or part replacement.

2. Is that possible to replace some components for example the charger/battery?

A: Yes, please take a photo and send to Hiboy Support Team by sending email: us.support@hiboy.com
And Hiboy Support Team will reply you soon.

Contact Us

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your Hiboy EQ1

HIBOY INTELLIGENT INC

4050 Cheyenne Ct Chino CA 91710

E-mail Service: us.support@hiboy.com