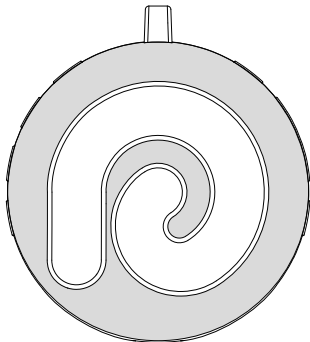




# D11 Portable White Noise Sound Machine

## User's Manual



Model No.: HFD-W11

### Questions or Answers?

Dreamegg Brand Official Support provides timely and friendly services in 24 hours for any problem.



[supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com)

# PROTECT YOUR WARRANTY

Dreamegg Sound Machine comes with 365 days replacement warranty and 60 days money back guarantee, which starts from the purchase date of the order.

## **Additional 6–Month Warranty**

To extend your warranty 6 months more and register your new Dreamegg, please email directly to **[supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com)** with following information.

Your Name \_\_\_\_\_

Product Model \_\_\_\_\_

Amazon Order ID \_\_\_\_\_

Please complete your registration warranty as above. We will get back with a confirmation email in 24 hours.



# SAFETY INFORMATION

## **IMPORTANT:**

Please read and comply with all of the instructions and warnings provided in this manual before using the product. Failure to comply with the instructions and warnings provided herein may result in inaccurate results and/or damage to the product itself.

1. Avoid placing the unit in rain or humid place, keep it dry.
2. Avoid dropping objects or spilling liquids onto the unit.
3. The unit should be situated away from fire, like candles or the others.
4. Do not put heavy stuff on this product.
5. Put the unit away from heat source, dust or vibration.
6. Do not press too hard when pressing the buttons.
7. Use provided power cord for the sake of safety.

8. The unit should be cleaned regularly with a soft, dry cloth. Do not use any liquids or sprays (including solvents, chemicals or alcohol) or abrasives to clean.

## **SAVE THESE INSTRUCTIONS**

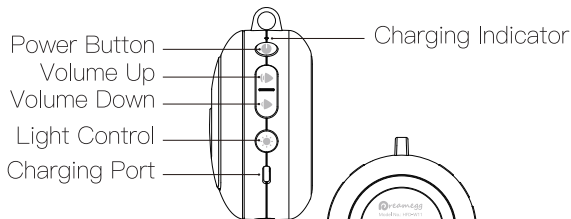
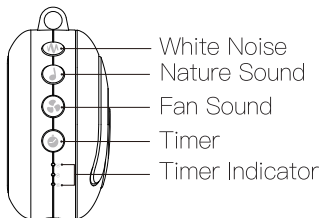
# **PACKAGE CONTENTS**

- 1 X Dreamegg Sound Machine (with built-in rechargeable battery)
- 1 X TYPE-C Charging Cable
- 1 X Owner's Manual

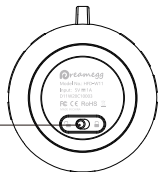
# TECHNICAL INFORMATION

Output Power	5W
Power Supply	5V/1.0A
Dimensions	3.35x3.35x1.77 inches
Weight	0.36 lb
Speaker Specification	40mm, 2Ω 3W
THD+N	≤1%(1W, 1KHz)
SNR	≥78.7dB
Battery	3.7V/500mAh
Charging Cable	TYPE-C

# GETTING TO KNOW YOUR DREAMEGG



Child Lock Button



# GETTING STARTED



## Power On

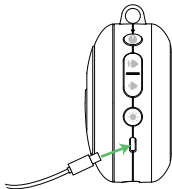
1. This unit is powered by built-in rechargeable battery.
2. Long press power button for 2 seconds to turn on/off the unit.
3. By default, you will hear the ocean sound at medium volume, the night light is on and the timer is set at 60 minutes.

**Note:** By default, the unit is fully charged. It might end in low battery due to transportation and storage. Refer to below to get your device charged when necessary.

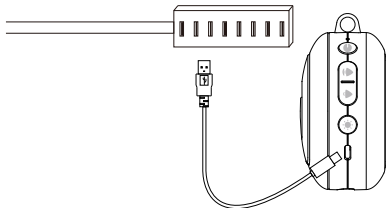
## Charge Your Dreamegg

1. Insert the provided charging cable to “charging port” on the right side of the unit. Please insert the charging cable all the way to make sure well connection.





2. Connect the provided charging cable to any USB outlet to charge.




3. The charging indicator will turn red when plug in for charging, and it will turn green once it is fully charged. It generally takes around 2 hours to get it fully charged.


## Over-voltage Protection

When DC power supply is over 5V, over-voltage protection will automatically turn the machine off to protect it from burn-out. Please use provided USB charging cable or qualified 5V/1.0A charger (not included) for safety and proper use.

## USING YOUR DREAMEGG

### Pick a Sound

 **1 White Noise:** Press this button to play white noise sound.

 **9 Nature Sounds:** Short press this button to choose a nature sound. In sequence they are ocean, brook, lullaby, music box, shushing, vacuum cleaner, fetal tone, fair sound and cricket sound. You will hear an indicator sound when you press the button 9 times.

 **1 Fan sound:** Press this button to play fan sound.



## Set a Timer

Toggle through the TIMER button until the corresponding LED illuminates next to the time of your choice 30, 60 or 90 minutes. The unit will automatically shut off after the selected time. If you want to restart, press Power button again.

## Run Continuously

The unit could run continuously if you don't set the timer. Toggle through TIMER button until the corresponding LED goes off, it means you are in continuous mode.

## Volume Adjustment



Volume Up: Short press or long press to turn up the volume and you will hear a “ding” sound when volume reaches it's maximum.



Volume Down: Short press or long press to turn down the volume until it's mute.



## Night light

1. Short press the night light button, it turns on in steady mode.
2. Short press the second time, it turns in breathing mode.
3. Short press the third time, the night light turns off.

## Brightness Level Adjustment

When the night light is in steady mode, **hold and long press** the night light button, the light brightness will circulate between bright and dim. Release the button when you find the desired brightness, the night light will keep on at this brightness level.

## Child Lock Function

To lock or unlock the sound machine, toggle the Child Lock switch on the back of the unit.

It locks the buttons once turning on the child lock so that the mode you've chosen cannot be easily changed by a child while he/she is playing with it.

**Note:** When Child Lock function is activated, only the Power button works.

## Memory Function

It will remember the last setting of sound, volume, timer and light settings, so you don't bother to push buttons all the time!

## Low Battery Warning

The charging indicator will blink red when the battery is low. It becomes solid red while charging, and turns green once it is fully charged.

# TROUBLESHOOTING

Problem	Possible Cause	Solution
Sound machine doesn't power on.	Unit is running out of battery.	Use the provided cable to charge your unit. See <b>Charge Your Dreamegg</b> . (page 7–8 )

	Power button has not been pressed.	Hold and long press power button for 2 seconds.
	Over-voltage occurs or fast charging cable is used.	Use the provided cable only. See <b>Over-voltage Protection.</b> (page 9)
	Sound machine is defective or malfunction.	Immediately discontinue use and contact <b>Customer Service.</b> (page 16)
Sound machine doesn't respond to button controls.	Sound machine is in child lock mode.	Unlock the sound machine. See <b>Child Lock Function.</b> (page 11)
	Unit is running out of battery.	Use the provided cable to charge your unit. See <b>Charge Your Dreamegg.</b> (page 7–8)
Sound machine cannot run continuously.	Timer setting is on.	Cancel the timer. See <b>Run Continuously.</b> (page 10)
No sound when machine powers on.	Low volume setting.	Press volume up button. See <b>Volume Adjustment.</b> (page 10)

Cannot find right sound option.	Wrong sound mode.	Press white noise/ nature sound/ fan sound button to choose a different sound. See <b>Pick a Sound.</b> (page 9)
Machine turns off automatically.	Timer setting is on.	Cancel timer setting. See <b>Run Continuously.</b> (page 10)
	Unit is running out of battery.	Use the provided cable to charge your unit. See <b>Charge Your Dreamegg.</b> (page 7–8)
Sound machine makes unusual noise while operating or turning off.	Sound machine is defective or malfunction.	Immediately discontinue use and contact <b>Customer Service.</b> (page 16)
Charging indicator turns red.	Battery is less than 10%.	Use the provided cable to charge your unit. See <b>Charge Your Dreamegg.</b> (page 7–8)
Charging indicator doesn't turn green after charging.	Charging time is short.	Charge more time to see the result.
	Battery is defective or malfunction.	Discontinue use, contact <b>Customer Service.</b> (page 16)
For other issues you might come across, contact us at <b>supportjp@mydreamegg.com</b> , we will reply in 24 hours and offer a satisfactory solution for you.		

# WARRANTY

Dreamegg Sound Machine comes with 365 days replacement warranty and 60 days money back guarantee, which starts from the purchase date of the order. A defect arises and a valid claim is received within the warranty period at its option. Dreamegg will replace the product with a new item.

**Obtaining Service:** To obtain warranty service, please email to [supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com) with your order ID to register.

## Replacement & Refund

1. Would love a replacement for defective products? Should your product is defective within the specified warranty period, please contact us via [supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com) with order number. Once our customer support team hear from you, we will process your request in 24 hours.



2. Not happy with the unit or passed Amazon 30 days return window? No worries! Be sure to contact Dreamegg customer service at **[supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com)** with your order number, we will process your request faster and easier, usually in 24 hours.

## CUSTOMER SERVICE

 **[supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com)**

Need help? Contact us directly at **[supportjp@mydreamegg.com](mailto:supportjp@mydreamegg.com)** with your order ID. We are more than happy to serve you in 24 hours. Dreamegg support is here to make sure you are completely satisfied with your product.

# FCC DISCLAIMER

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the users authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and

used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



*Dreamegg*