



Cool Mist Humidifier With Night Light

User's Manual



Model No.: DG001

Questions or Answers?

Dreamegg Official Support provides timely and friendly services in 24 hours for any problems.



supportjp@mydreamegg.com

PROTECT YOUR WARRANTY

Dreamegg cool mist humidifiers come with 365 days replacement warranty and 60 days money back guarantee, which starts from the purchase date of the order.

Additional 6-Month Warranty

To extend your extra 6 months warranty and register your new Dreamegg, please email directly to **supportjp@mydreamegg.com** with following information.

Your Name _____

Amazon Order ID _____



SAFETY INFORMATION

IMPORTANT:

Please read and comply with all of the instructions and warnings provided in this manual before using the product. Failure to comply with the instructions and warnings provided herein may result in inaccurate results and/or damage to the product itself.

1. Disassembly, repair or remodeling by an unauthorized person may result in serious harm and will void the manufactures warranty.
2. Always place the humidifier on a flat surface. This humidifier may not work properly on an uneven surface.
3. Do not place this product on cloth, carpet or an soft and fluffy surface. This may block air inlet.
4. Do not use if the plug is damaged or loose. Make sure it is unplugged before filling or cleaning the unit.
5. Do not tilt or move the unit once the humidifier is plugged in.
6. Do not remove the water tank from the unit while it is on.
7. Do not handle the plug with wet hands.
8. Do not excessively bend, twist, pull or damage the power cord.
9. Do not fill the water tank with hot or boiling water.
10. Do not use the product in direct sunlight or near a heat source such as a stove, heater or radiator.
11. Do not use if the water tank becomes cracked or damaged.
12. Unplug the cord when unit is not in use for an extended period of time and/or when no one is at home.

13. Do not keep water in the tank when not in use for an extended period of time.
14. Do not clean the unit, water tank or water reservoir with detergents or chemicals of any kind.
15. Do not cover the spray spout at any time during use. Do not put anything on or in the tank.
16. Do not get water in or on the power cord or where it connects to the product.
17. Do not touch the water tank during operation.
18. Do not submerge the unit in water or pour water on the unit from the mist nozzle.
19. When emptying water from water tank, pour on drain side.
20. Use clean or distilled water if necessary. Hard water areas will require more frequent cleaning.

SAVE THESE INSTRUCTIONS

Note

1. Please do not drop the unit which may cause damage of it. If the unit is not working properly, please contact the customer service immediately.
2. Always place the unit on a flat surface. This unit may not work properly/fall down on an uneven surface.
3. Please do not place the unit on the top of appliances that radiate heat such as heaters, air purifiers. The water reservoir of this unit may spill water during refilling process and damage the appliances.

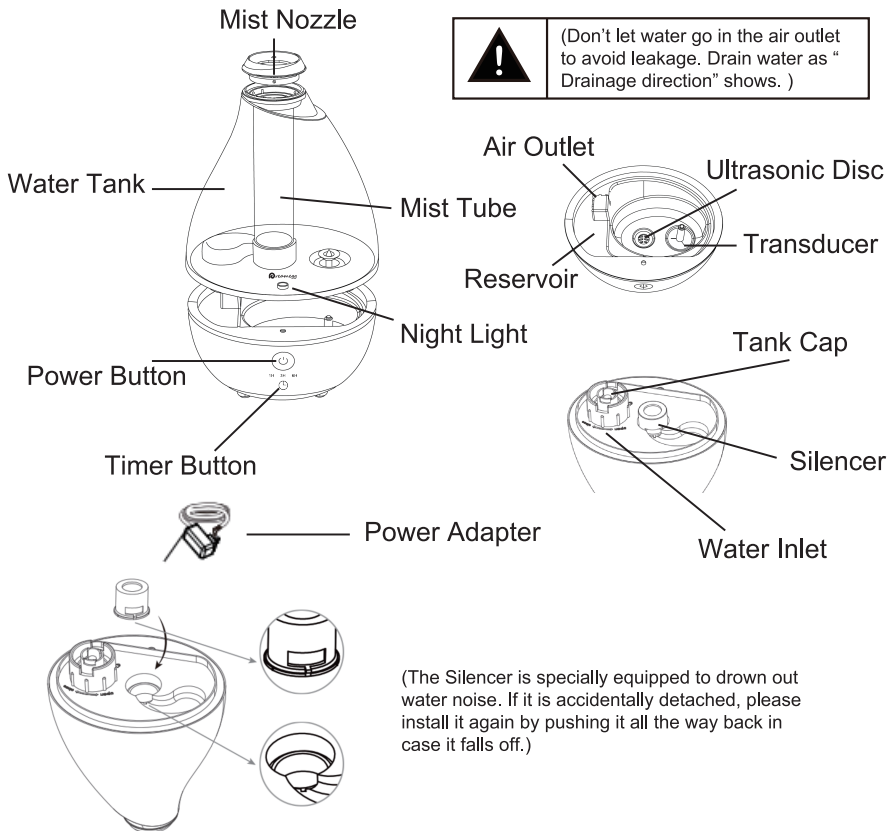
PACKAGE CONTENTS

- 1 X Dreamegg Cool Mist Humidifier
- 1 X Power Adapter
- 1 X User's Manual

TECHNICAL INFORMATION

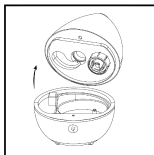
Product Name	Cool Mist Humidifier
Model	DG001
Power	100~240V, AC / 50~60Hz
Tank Capacity	2L(0.5 Gallon)
Running Time	12 hours (high mist), 30 hours (low mist)
Noise	≤30dB
Dimension	7 X 6 X 10 inches (180 X 150 X 270 mm)

GETTING TO KNOW YOUR DREAMEGG

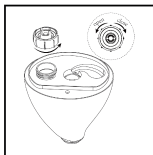


GETTING STARTED

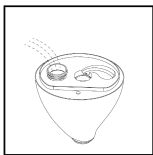
■Unplug the unit before operations as below.



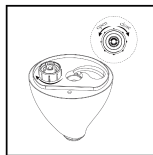
1. Separate the tank from the reservoir.



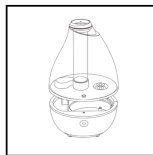
2. Open the tank lid counterclockwise.



3. Pour cool, clean water directly into the tank. (Distilled water is best)



4. Close the tank lid clockwise. (Secure the lid tightly)



5. Attach the tank to the base of unit and plug in.

Warm Tips:

1. Don't add water through mist tube.
2. Do not add any water into the reservoir. Pour water through water inlet ONLY.
3. No towel or carpet under the unit to avoid inadequate airflow and malfunction.
4. Make sure the water tank sits well on the base of the machine for proper air flow.

USING YOUR DREAMEGG



Power / Mist Level / LED Night Light Button

Power / Mist Level

Touch the Power button once, it powers on and runs on high mist level.

Touch the button for 2nd time, it runs on low mist level.

Touch the button for 3rd time, it powers off the unit.

Note: 1. Once plug in, you will hear a beep sound and all light indicators light up then go off. It is a normal performance. This explains the product is in a good condition.

2. By default, when the unit powers on, it runs on high mist level without setting timer and night light.

LED Night Light

Hold and touch the Power button for 2S, the blue night light turns on.

Hold and press the Power button for another 2S, the blue night light turns off.



Timer Setting

Toggle through the TIMER button until the corresponding LED illuminates next to the time of your choice 1H, 3H or 6H. The unit will automatically shut off after the selected time. If you want to restart the unit, touch Power button again.

Run Continuously

The unit could run continuously if you don't set the timer. Toggle through TIMER button until the corresponding LED goes off, it means the unit is in continuous mode.

Waterless Indicator and Auto-off Function

When water level runs low, the unit shuts off automatically for safety guarantee. Meanwhile, the Power Button turns red for 2 minutes to remind you for refilling. After 2 minutes, the light will go off to avoid disturbing your sleep. Simply add more water to continuous use.

CLEAN AND MAINTAIN YOUR DREAMEGG

Note:

1. Always unplug before cleaning or moving the unit.
2. Always empty the water tank and pour any left water in the base on a daily basis.
3. Clean the humidifier once or twice a week as maintenance routine.

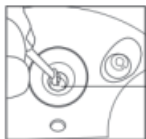
1. Water Tank. Empty water tank first and add white vinegar with fresh cool water to the tank, soak it for 5 minutes then rinse.
(vinegar:water=1:10)

2. Reservoir. Wash out the unit with fresh water and white vinegar (steps as above). Please clean the ultrasonic disc with a soft brush (NOT provided) or cloth if needed.

Note: Do NOT submerge the base of the unit into water, or allow water to flow inside the dry air inlet.

3. Ultrasonic Disc. Use a soft brush (NOT provided) to gently clean disc and remove buildups and deposits.

Do NOT scrub the ultrasonic disk, or it may cause malfunction.



Ultrasonic Disc

4. Mist Tube. Reverse the water tank and clean the mist tube with fresh running water. Bottle cleaning brush (NOT provided) is also recommended if necessary.

5. DESCALING

If you use the tap water or scale becomes difficult to remove after some period of time, cleaning and descaling (if necessary) may be required weekly or every other week to optimize its performance and maintain your health.

1. Add white vinegar and water to the tank (vinegar: water=1:1).
2. Shake the tank for 1 minute.
3. Soak them for 20 minutes.
4. Pour the mixture to the base and clean the reservoir with a soft brush or piece of cloth. Clean the mist nozzle and tube if needed.
5. Rinse all the parts with fresh water and shake to dislodge any remaining deposits.

6. STORAGE

Please clean and dry the humidifier completely before storing. Do NOT store it with water inside the base or water tank. Pack the unit properly and store it in a cool, dry place.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Mist doesn't come out	Power cable doesn't plug in well.	Check the power source and ensure the provided power cable inserts tightly to the port from the rear of unit.
	Power button has not been touched correctly.	Please touch and release the power button. NOT press the button.
	Water level is low.	Add more water for continuous use.
	Ultrasonic disc is dirty.	Clean the ultrasonic disc. See CLEAN AND MAINTAIN YOUR DREAMEGG (page 8)
	Hard tap water is used.	Replace with softer water or distilled water instead.
	Timer setting is on.	Cancel the timer. See Timer Setting (page 7)
	Unit is defective or malfunction.	Immediately discontinue use and contact Customer Service . (page 12)
Mist output is not thick as supposed	Ultrasonic disc is dirty.	Clean the ultrasonic disc. See CLEAN AND MAINTAIN YOUR DREAMEGG (page 8)
	Water tank doesn't sit well on the base.	Make sure the water tank and the base connects well.
	Towel or carpet is placed under the unit.	Take them away for proper airflow.
	Water temperature is too cold.	Replace with cool(not cold) water and soft water.

Water leaks from the unit	Unit is placed in a slant or soft surface.	Place the unit on a hard, flat surface.
	Water tank doesn't sit well on the base.	Make sure the water tank and the base connects well.
	Tank cap doesn't switch tightly.	Check and make sure the tank cap is switched tightly.
	Towel or carpet is placed under the unit.	Take them away for proper airflow.
	Tank cap/ tank/ base has cracks.	Immediately discontinue use and contact Customer Service. (page 12)
	Water goes in air outlet accidentally when draining water.	Follow the Drainage Direction logo on the surface of the base.
	Humidifier is defective or malfunction.	Immediately discontinue use and contact Customer Service. (page 12)
Power indicator turns red	Water level runs low.	Add more water and restart for continuous use. See Waterless Indicator and Auto-off Function (page 8)
Unit doesn't respond to button controls	Buttons have not been touched correctly.	Be sure to touch the button NOT press the button.
	Humidifier is defective or malfunction.	Discontinue use, contact Customer Service (page 12)
Can not turn on /off night light	Wrong operation mode.	See LED Night Light (page 7)

White dust is forming on nearby furniture	Hard water is used.	Hard water deposit a certain kind of dust. Dust in the air settles because of added humidity in the room. Use distilled water if this becomes a nuisance.
Noise turns loud	Towel/ carpet or anything soft is placed under the unit.	Take them away if any.
Mist comes out with a bad smell	Poor maintenance or dirty water	Clean the product thoroughly and fill with fresh water.
For other issues you might come across, contact us at supportip@mydreamegg.com , We will reply in 24 hours and offer a satisfactory solution for you.		

CUSTOMER SERVICE

✉ supportip@mydreamegg.com

Need help? Contact us directly at supportip@mydreamegg.com with your order ID. We are more than happy to serve you in 24 hours. Dreamegg support is here to make sure you are completely satisfied with your product.

FCC DISCLAIMER

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the users authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARRANTY

Dreamegg cool mist humidifiers come with 365 days replacement warranty and 60 days money back guarantee, which starts from the purchase date of the order. A defect arises and a valid claim is received within the warranty period at its option. Dreamegg will replace the product with a new item.

Obtaining Service: To obtain warranty service, please email to supportip@mydreamegg.com with your order ID to register.

Note: The use of water additives including ethereal/essential oils, fragrances, eucalyptus, etc. will damage the appliance materials and as a consequence the whole unit. Any use of such additives will void the manufactures warranty.

Replacement & Refund

1. Would love a replacement for defective products?

Should your product is defective within the specified warranty period, please contact us via supportip@mydreamegg.com with order number. Once our customer support team hear from you. We will process your request in 24 hours.

2. Not happy with the unit or passed Amazon 30 days return window?

No worries! Be sure to **contact Dreamegg customer service at** supportip@mydreamegg.com with your order number. We will process your request faster and easier, usually in 24 hours.

JOIN DREAMEGG MOVEMENT

Follow @dreameggoofficial on Instagram/TikTok for latest product updates and promotions



Our Official Website: www.mydreamegg.com

Contact: supportip@mydreamegg.com

Our Social Media: @dreameggoofficial