



## Q&A

For all models (HOTT Portable CD Player)

Dear Customer:

Thanks for choosing HOTT CD player! Please read instruction manual carefully before using.

We would like to offer you some tips when you operate the items. Here for you:

### **Problem 1: Can I connect external speaker with it?**

**Solution:** You can connect the player to your speaker via the Audio cable with 3.5mm jack to play audio.

### **Problem 2: The product cannot be turned on when it has been powered.**

**Solution:**

- A. The power adapter is damaged, the CD player needs a 5V/1A adapter, change another adapter.
- B. Poor contact at the Power outlet, please kindly try another power outlet.
- C. Poor contact between the charging hole of the CD player and the power cord, please re-plug it.
- D. The power adapter wrongly Insert into the earphone hole. Plug the power adapter in DC port.
- E. If powered by AA batteries, the battery may be out of power or the battery is installed upside down. Change other AA batteries.
- F. If powered by built-in battery: The built-in battery may be out of power, and the power cord may be broken and cannot be charged normally and cannot be turned on. Please charge the CD Player fully.

### **Problem 3: Why it does not work after you press the start button( ▶|| ) ?**

**Solution:**

Please check the back side where printed "HOLD" (For model CD204, the "HOLD" button is on the front surface), if this button is at the "ON" position, it means that all buttons are locked. What you need to do is just push the button to the "OFF" end, then you go back to check the start button "▶||"

### **Problem 4: CD is rotating, but no sound.**

**Solution:**

- A. Check the volume and adjust the volume of CD Player and earphones or speakers.
- B. Check the format of your CD. As our CD player only supports CD, MP3, CD - R, CD – RW (DVD or other types of Discs will not be supported. ).

### **Problem 5: CD player does not work suddenly**

**Solution:**

- A. The batteries might be out of power or low. Change another batteries (if use AA battery )or charge it (rechargeable battery).
  - A. The power adapter is loose. Re-plug the adapter and try again.
  - B. The disc was severely scratched and stuck, which caused an automatic shutdown. Change another disc to try.
  - C. After playing the last song of the disc, it will automatically shut down unless the loop mode is turned on.
  - D. Please confirm if the volume is closed. Slide the roller up(in below red marked) to turn up the volume. And then use the earphone of your phone to test the CD player.
- Also, you could try to use a audio cable to connect CD player with your speaker to find that if there is sound. After that, if still no work, please contact us with your order number, CD model, serial number for our



reference, and we would help you return for a replacement.

**Problem 6: There is noisy and screaming when it plays, or it automatically skips part of the contents of CD.**

**Solution:**

A: Maybe using time of the disk is too long, so the disk is not smooth. You can clean the CD or change other CD to try.

B: If there is a "Jiji" sound inside the earphone, it may be caused by scratching the disc. You can clean the CD or change other CD to try.

C. The current of the power adapter is too large, resulting in bottom noise. Change another power adapter.

**Problem 7: Bluetooth cannot be paired.**

**Solution:**

A. Check whether your CD player has Bluetooth function.

B. The initial pairing in some Bluetooth device is done differently (the Bluetooth buttons on some headset or some speakers have to be held down 7-10 seconds when pairing the first time) than subsequent pairings.

C. If the Bluetooth of this CD player has been paired with many different Bluetooth audio devices, when these paired Bluetooth audio devices turn on the Bluetooth at the same time, the CD player will be random paired with one Bluetooth audio device of these. It means it can be paired with only one Bluetooth audio device in one time. So you need turn off other Bluetooth audio device which you needn't want to use at that time.

D. Because the Bluetooth protocol may be different on the car model or some Bluetooth devices, our CD player may not be compatible with the Bluetooth in some cars or Bluetooth devices. You need to change another Bluetooth device to try.

**Problem 8: The CDs stuck during playing a song.**

**Solution:**

A. The CD disc is severely scratched. Please clean the CD or change other CD to try.

B. Please do not use it during strenuous exercise.

**Problem 9: One earphones works but the other doesn't work.**

**Solution:**

A. Whether the headphone plug is fully inserted into the CD Player, you can try to re-plug the earphones.

B. The headset is damaged. Change another headset.

**Problem 10: The Bluetooth connection is invalid during playback.**

A. The CD is severely scratched.

B. There are obstacles blocking, and the connection distance is too far, normally within 10 meters.

C. There is other signal interference.

**Warm Tip:** The headphones coming with the package is only for testing purposes, please use your own good headphones in order to experience the lossless sound quality!

**We fully understand our products and can provide you with professional solutions.**

We offer 24/7 support and aim to respond within 48 hours.

If you have any other questions, please email us at [info@hottaudio.com](mailto:info@hottaudio.com).