GazingSure

User Manual

Facebook: GazingSure
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FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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1. Warranty

Thanks for your purchase. For ease of using, please read the user manual carefully before operating the floodlight camera. The floodlight camera which can be connected to a mobile phone supports remote and short-range wireless network.

From the date when you purchased the camera, this product will have a 1-year warranty. If you require any support for your product or have any problems during the period of warranty, please send an email to the GazingSure technical service at service@gazsecurity.com or contact GazingSure Facebook. It is our priority to provide outstanding customer service.

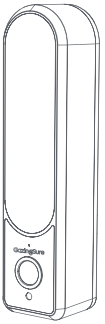
If you contact us but not receive any reply in two working days, please check your spam box or change other methods to contact us.

Note:

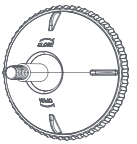
- This security camera only supports 2.4GHz Wi-Fi, it doesn't support 5GHz Wi-Fi.
- This security camera just don't accept the special characters ~ ! @ # $ % ^ & * () (including camera's name and password, network's name and password)
- Please do not use non-English letter in Wi-Fi name.
- Please do not use a Wi-Fi without password.
- If your Wi-Fi has admin password and tourist password, please use admin password to connect the camera.
- Please ensure that the Wi-Fi signal strength is to be over than 80%; if the camera is far away from the signal source, it won't be connected successfully for the first time.
- If your router is connected with too many devices, the camera will fail to connect Wi-Fi because of the IP address conflict.
- Keep the camera at least 1 meter away from any wireless devices or metal in order to avoid wireless interference, including Wi-Fi routers and phones.
- This security camera supports events recording when Wi-Fi disconnected, but it is better to connect Wi-Fi to work.

- Please make sure the micro SD card you used is a genuine brand with class 10 and the micro SD card is not over than 128GB, and special for security camera.
- Incompatible SD card may cause the camera drop off connection.
- Please format the SD card to FAT32 format on PC before you use.
- DO NOT remove Micro SD card while the device is ON, it may damage device or Micro SD card.
- Avoid dropping the device.
- Please pay attention to the environmental protection, don't discard this product freely. Throw this product in the fire is prohibited in order to avoid an explosion.

2. Package List

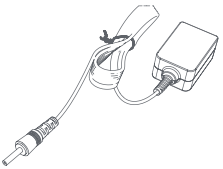


Floodlight Camera

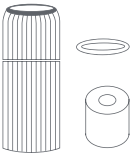


Mounting Bracket

Pack of Screws



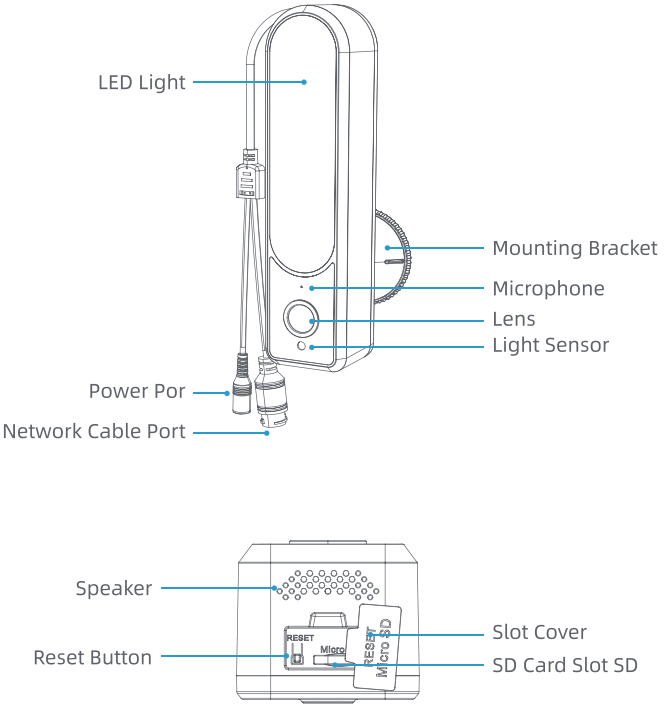
3m Power Adapter



Waterproof Case for Wired Connection

Quick Guide

3. Product Diagram



4. Download & Install APP

Download Smart Life APP from Google Play or APP Store. Or scan the QR codes as below by smart phone to download Smart Life APP.

NOTE:
1. Cannot share accounts in different registered regions.
2. If your phone is SAMSUNG phone, please click 'Settings' to allow the APP to start automatically when your phone is turned on. Or you will not receive the APP notification.

5. Connect Camera to APP

Download Smart Life APP from Google Play or APP Store. Or scan the QR coThis camera doesn't support AP mode connection now.

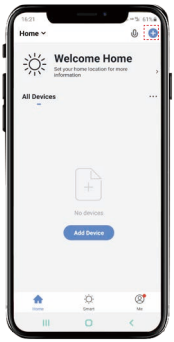
Please make sure your phone and camera connect to the same Wi-Fi at the first connection.

Please make sure the Wi-Fi is 2.4GHz not 5GHz.

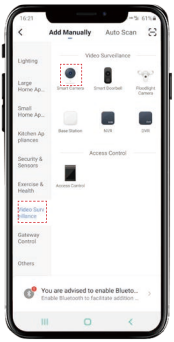
Please make sure the Wi-Fi's and camera's name & password not include special characters: ~ ! @ # $ % ^ & * ( ) .

Please press reset button more than 8s and wait for 30s until you hear a sound to restart the camera before you connect it.des as below by smart phone to download Smart Life APP.

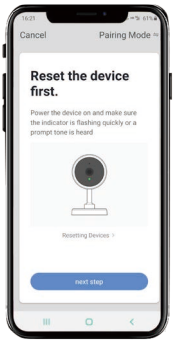
5.1 QR Code Connection



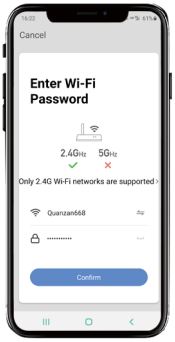
Tap '+' or 'Add Device' to add device



Tap 'Video Surveillance '-'Smart Camera'

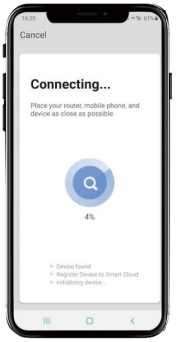


Press reset button of the camera and then tap 'next step'



Input 2.4GHz Wi-Fi's name & password or allow location access to find nearby Wi-Fi devices

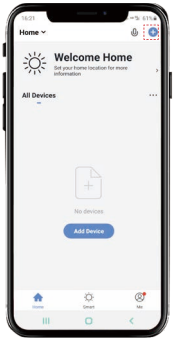
Use camera to scan QR code



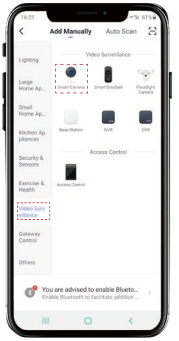
Wait for the connection

When the connection is completed, click "Done", this device will be added in the device list, then you can view the videos via smart phone wherever you are

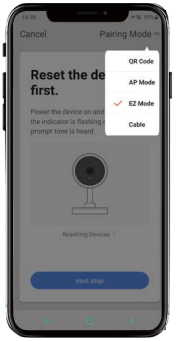
5.2 EZ Mode Connection



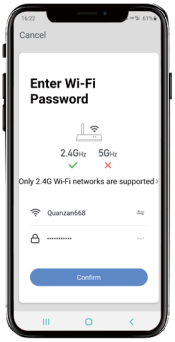
Tap '+' or 'Add Device' to add device



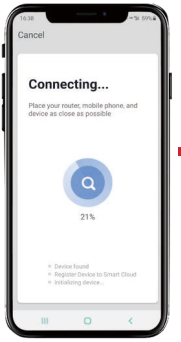
Tap 'Video Surveillance'-'Smart Camera'



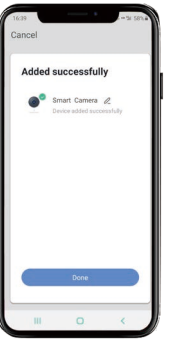
Tap 'EZ Mode' from 'Pairing Mode'



Input 2.4GHz Wi-Fi's name & password or allow location access to find nearby Wi-Fi devices



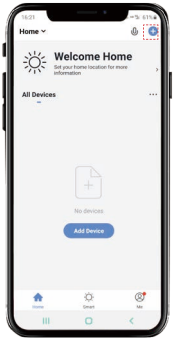
Wait for the connection



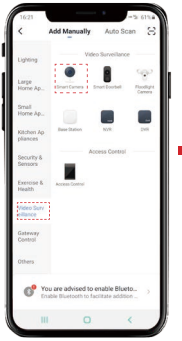
When the connection is completed, click "Done" , this device will be added in the device list, then you can view the videos via smart phone wherever you are.

5.3 Cable Connection

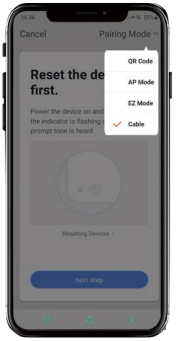
Connect with a network cable, waiting for the LED signal light is on.



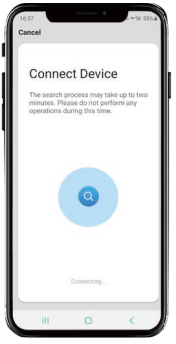
Tap '+' or 'Add Device' to add device



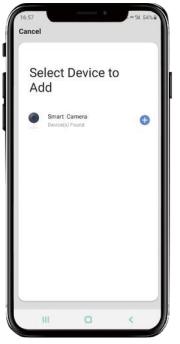
Tap 'Video Surveillance'-'Smart Camera'



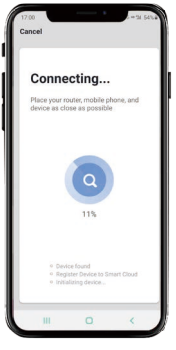
Tap 'Cable' from 'Pairing Mode'



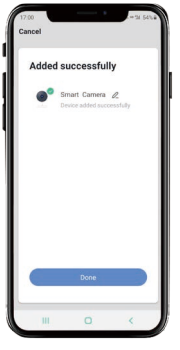
Wait for your phone to find the device (If failed, please restart your phone to try again)



Tap '+' to add the device which you want to connect

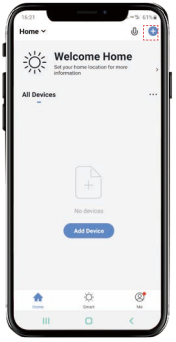


Wait for the connection



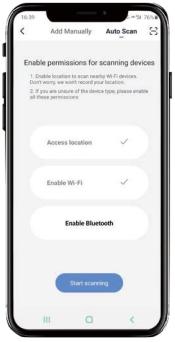
When the connection is completed, click "Done" , this device will be added in the device list, then you can view the videos via smart phone wherever you are.

5.4 Auto Scan Connection

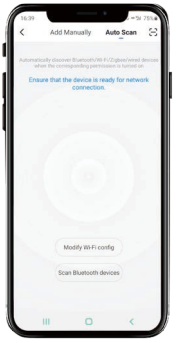


Tap '+' or 'Add Device' to add device

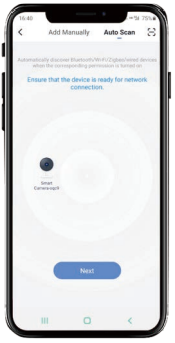
Tap 'Auto Scan'



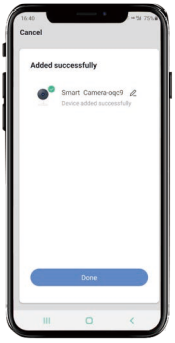
Tap 'Start scanning'



Wait for the APP to find the camera



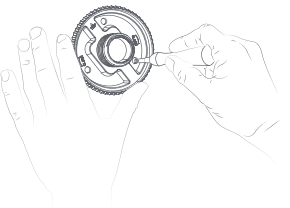
After finding the camera, click 'Next' to connect it



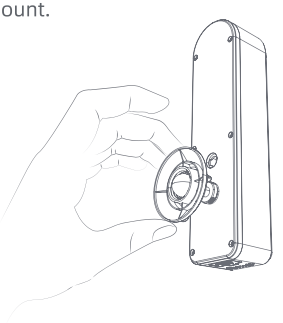
Tap 'done' to finish the connection

6. Installation Guide

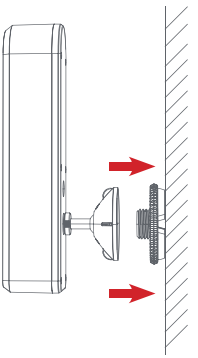
A. Loosen the base case from mounting bracket, fix the base case on the wall with the mounting screws.



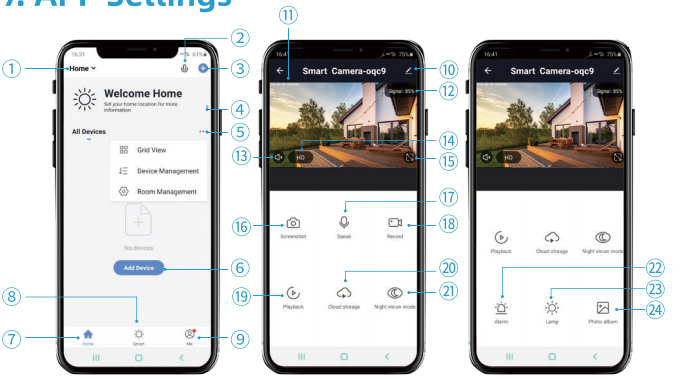
B. Securing the screw cap nuts to the camera, adjust the angle of the camera via the ball mount.



C. Tight the base case to the mounting bracket after you adjust the camera's angle.



7. APP Settings



① Family management
② Voice control entrance
③ Add a device
④ Location information
⑤ Display management
⑥ Add a device/Access device's live viewing
⑦ Home device list
⑧ With smart speaker function device list
⑨ Me (Personal Information; Home Management; Motion Detection Message Center; FAQ & Feedback; More Services; Settings)
⑩ Camera setting
⑪ Time of the device
⑫ Device's Wi-Fi signal
⑬ Sound option (Speaker)
⑭ Resolution switch
⑮ Full screen
⑯ Capture image (save images on phone)
⑰ Intercom option
⑱ Manually record (record videos on phone)
⑲ Playback recordings
⑳ Cloud storage
㉑ Night Vision Mode
㉒ Alarm (Motion detection setting)
㉓ Lamp (LED control ON/OFF/Timing)
㉔ Photo album

8. Basic Function Introduction

● Motion Detection Settings
1. Select "Alarm" on the camera screen
2. Turn on the motion detection alarm switch
3. Set the "sensitivity" according to your preference
4. Schedule alarm setting is also available

● Motion Detection Notification Settings
1. Select 'Me' to access 'Message Center'
2. Click “ ⚙ ” in the upper right corner to enable the notification.

● Night-Vision Mode and Lamp Settings
You can select the night-vision mode and LED lamp status according to your preference. The two functions work together in concert. The effect depends on the combination.

Night-vision mode selection	LED Lamp status selection (ON/OFF)
Smart mode	ON: The LED lamp lights up and turns on continuously for 30 seconds.
	OFF: The camera switches to infrared mode automatically, and the LED lamp lights up and turns on continuously for 30 seconds.
Infrared mode	ON: The LED lamp lights up and turns off after 2 seconds.
	OFF: LED lamp does not light
IPL mode	ON: The LED lamp is always on.
	OFF: The LED lamp does not light.

9. Parameters

Operation System	Embedded LINUX OS system
Resolution	1080P FHD
WIFI	802.11b/g/n
Video Compression	Smart H.264+
Illumination	0.1LUX/F1.2
Camera lens	3.6mm
View Angle	110°
Lamp board	Dual light 21 pcs white LEDs and 8 pcs infrared LEDs
Video file size	2.5GB-4.5GB/Day
Video storage	TF Card/Cloud
Network Interface	1*RJ45, 10/100M10-100 Base-T, self-adaptable Ethernet port
Stream	Dual Stream
Network Protocol	Support TCP/IP、RTSP、ONVIF, etc
Transmission mode	P2P, Cloud Sever
Power input	DC 12V 2A
Power consumption	12W
Installation mode	Flat put、Wall mounted、hoisting
Working Temperature	-20℃ - + 55℃
Working humidity	10% - 90%

10. Docking Smart Speaker

1. Precondition

(1) Download and install the Amazon Alexa (or Amazon Echo) APP
(2) Register your Alexa account and pair your Echo speakers

2. Pairing Smart Life to Alexa

(1) Click on the menu in the top left corner of the Alexa APP
(2) Select skills in the menu to enter the skill store
(3) Smart Life will appear in the search results, click to enter details
(4) In the Smart Life details page, there is an Enable button that is enabled by clicking
(5) After enabling the skill, you will enter the account binding interface by stepping forward. Please enter the Smart Life account and click Login
(6) When the page prompts that the binding is successful, you can turn off the page
(7) After turning off the binding result page (or click the back to return the details page), when you come back to details page the Alexa will remind you whether you would search the devices immediately. After clicking the discover devices, you will login the smart home center. (you can also discover devices on the main menu)
(8) In the main menu, you can find Discover Devices beneath Your device and click it you can search for the device as well
(9) It will remind you of the progress indication when searching is proceeding
(10) After the search is completed, the device under your account can be displayed. The red tag is the device name, and the device can be controlled by this name. After adding skills and equipment, you can start controlling your device. In addition, you can also find the device through the speaker, the voice command is: Alexa, discover my smart home devices or Alexa, discover device, Alexa find device. After waiting for 20 seconds, the speaker will prompt you how many devices

you have found. You can log in to the Alexa APP and go to the 'smart home' menu to see the name of the device.

11. FAQ

You can find the answers in FAQs of our website. We will continually update the questions which our clients concerning about. If you have more questions, please visit our website(www.gazingsure-security.com) or contact email(service@gazsecurity.com) or Facebook (GazingSure).

Q1: How can I reset the factory settings of my camera?
A1: Delete the camera from your list directly or press the reset button more than 8s under charging till you hear the sound, the factory settings of camera will be restored.

Q2: I have selected 2.4GHz Wi-Fi and input Wi-Fi password correctly, why does the camera still not connected to Wi-Fi?
A2:
① Please make sure the network you used in your camera and the phone are the same one.
② Please make sure your router open DHCP, you can log in the router setting and find the DHCP to check it closed or opened. If it close, then it will not distribute IP address to this IP camera, and it will fail.
③ Please make sure the network you used is 2.4GHz not 5GHz.
④ Please press the 'reset button' more than 8 seconds under charging to reset the camera if you want to change Wi-Fi.
⑤ Please access camera's setting to confirm its Wi-Fi signal, please make sure Wi-Fi signal intensity is over 80%.
⑥ If you choose Wi-Fi connection, please make sure the Wi-Fi signal connected to the camera is up to 80%.
⑦ If your camera can't connect well but your network is good, please take out your SD card and try again, may

the SD card is incompatible.
⑧ If the device connected to WIFI are excessive, it will cause the IP address conflict and fail to connect to Wi-Fi.
⑨ Please keep the camera at least 1 meter away from any wireless devices or metal in order to avoid wireless interference, including Wi-Fi routers and phones.
⑩ This camera just don't accept the special characters ~ ! @ # $ % ^ & * () (including doorbell's name and password, network name and password)
⑪ If your Wi-Fi has admin password and tourist password, please use admin password to connect the camera.
⑫ Restart your smart phone to try again.
If your device is connected but offline now, please check the blue indicator, if it flashes slowly, means the camera is online but the network is not good now.

Q3: How to connect the camera to another router?
A3: First log in the APP to delete and reset the device, and configure the device again through the APP.

Q4: SD card cannot be recognized. After a period, video and cycle video cannot be recorded?
A4: Please check your camera's settings and make sure you set up the cameras to record videos on SD card.
There is something wrong with the compatibility of the SD card or the SD card itself if it cannot be recognized. Please check whether the SD card is compatible or not and whether SD card is damaged or not. Please format it first, and try it again. SD card in the camera is more easily damaged than in the other facilities because the SD card is reading and writing the videos all the time in the camera. If it still can’t work, please change another SD card to use. It is suggested to use SanDisk special white security micro SD card, class 10 (legal), not over than 128GB. Incompatible SD card may cause can’t connect network well.
It is recommended to insert and remove the SD card after power off the device.
Check if the SD card is under normal service conditions

and the format is FAT32. The APP shall suggest 'could not find SD card' under unstable network of the mobile phone or the device.
Using the advanced intelligent alarm push algorithm to ensure that the alarm message will not be frequently, but the camera will record all the alarm messages and videos.

Q5: The device is online and has an alarm event, but the mobile phone cannot receive the information?
A5: First confirm that APP allows notification in the settings of your mobile phone. And turn off "Power saving mode" of your phone.
If your phone is SAMSUNG phone, please click ‘Settings’ to allow the app to start automatically when your phone is turned on. Or you will not receive the APP notification.
Under normal circumstances, when an anomaly is detected, a message will appear in the notification bar of your mobile phone. You should set a notification sound or vibration in your mobile phone.
In addition, when viewing the real-time video in the APP, you cannot receive alarm of the cameral being viewed. Because the device defaults the camera being viewed indicating that the user is focusing on the monitoring video, and there is no need for an alarm.

Q6: Why I can’t hear any sounds from my camera?
A6: The camera will record sound automatically, please turn on the sound icon if you want to hear sounds at live viewing. If you want to get two-way audio function, please remember to turn on two-way talk from camera setting.

Q7: Why my camera is so hot?
A7: It is normal for the camera to become hot, which is caused by the working of the LED light. It is a normal issue because of the LED lamp work. It handles temperature range between -4 °F and 140 °F (-20° C to 131° C).