

# YOU MUST READ THIS QUICK GUIDE BEFORE YOU START!



For FAQs and more information, please visit: xprousa.com/pages/support

### \*STOP! MUST READ\*

#### PLEASE REMEMBER TO VIEW THE ASSEMBLY VIDEO BEFORE PROCEEDING!

For Assembly video and Troubleshooting Tips, please visit below link or scan the QR code below with your mobile phone. <u>tinyurl.com/xpro128</u>



We want to thank you for choosing us. We are committed to making sure you are happy with your purchase, so we would love to hear your experience with your new product!

Please give us a chance to make it right before you leave negative feedback. If you are not satisfied with your experience, we will do whatever needs to be done to make it right. Please visit our website for assembly guide, product maintenance, product support, replacement parts, and any other questions or concerns.

If you are missing a piece or there is shipping damage, need instructions or require help with other issues, please reach out to our customer care team by e-mailing us at **support@motopro.freshdesk.com.** 

If you have any question, please send us a video no less than 30 seconds showing the problem so that we can forward it to the manufacturer for tech support. We would also like to offer an additional 1 month warranty after receiving your video.

You have to option to send us your video:

- 1. Message us the video attachment to phone number (469) 815-8600.
- 2. Email us the video.

Your engagement and support are our greatest motivation to provide the best customer service possible. We highly appreciate your cooperation. Hope you have a pleasant shopping experience.

Please register your warranty service by visiting our official website directly or scan the QR code below by mobile phone. Thank you and we are always here to help you!



## Tips

## Upon receiving your vehicle (and after reviewing the video) we recommend that you heed the following tips:

- 1. Perform your first **oil change** by replacing the Engine oil with 10W40 motor oil prior to starting. Always remember to check the oil level on your dipstick after adding new oil to see if the oil is at the right level. It is better to use fresh unleaded gasoline. If your vehicle has been unused for an extended period of time, remember to replace the gasoline before use.
- 2. You will find the rearview mirrors, owner's manual and handlebar bolts under the **seat storage room**.
- 3. Always remember to check and **tighten your bolts** before you ride for safety. You can also use a little Loctite Threadlocker to reinforce the loose screw.
- 4. Remember to **connect and double check the battery wires**. The battery will take charge itself during riding. Disconnect the battery if you will not intend to use the vehicle for an extended period of time.
- 5. You can find all the **light switches** on handlebars, refer to the owner's manual for details.
- 6. Perform the correct break-in procedures: Break in on a new vehicle usually will last for 100 miles (speed under 25 mph). Always adjust speed gradually and let your engine cool down for 5—10 minutes after one hour's ride. Following proper break-in procedures will help ensure maximum performance and extend the life-expectancy of your new scooter.
- 7. Please note **routine maintenance** such as periodic oil changes, carburetor and air filter cleaning and changes, and tune-ups will be required for the lifetime of your vehicle. Failure to perform these tasks may render your vehicle inoperable. If you are unable to complete repairs yourself, you will need to hire a local mechanic for assistance.
- 8. **Paperwork for registration** will be sent to you by separate mail service to your shipping address. It is not with the bike shipment. Once received, you will need to take the MSO documents to your local DMV or secretary of state to register and receive a title.

If you have any questions or issues, just feel free to contact us, we are always here to help. Thank you!