

* Please carefully read user manual before using.

1. How to charge kids fitness tracker?

BIGGERFIVE kids fitness tracker watch comes with a charging cable. No charging adapter is included. You could connect your phone's charging adapter with BIGGERFIVE charging cable to charge fitness watch.

2. How to bind the tracker to your phone?

a. Download and install "BIGGERFIVE" APP from App Store/Google Play or scan the QR code at user manual. b. Open "BIGGERFIVE" APP, register and login in, add device at device page, tap "Add Device" and select "Bracelet", search and find "BIGGERFIVE Vigor 2", click and paired successfully.

3. How to set time?

The time will be automatically synchronized after fitness tracker was connected to "BIGGERFIVE" APP successfully.

4. Is your smartphone compatible with "BIGGERFIVE" APP?

APP "BIGGERFIVE" is compatible with IOS 9.0 or above and Android 6.0 or higher smart phones only, it is not compatible with PC, iPad or Tablets.

5. Will the fitness tracker still work when it is away from the phone and not connected to app?

Yes, When the tracker and the mobile phone are far away, the fitness tracker and the app are disconnected, but fitness tracker still record exercise data. You can view these data directly on the fitness tracker: steps, calories, heart rate, moving distance, and active minutes. The data will be transferred to the app once the tracker connect smart phone again.

6. How to connect disconnected fitness tracker to "BIGGERFIVE" APP?

Ensure fitness tracker is turn on and within 10 meters of the phone, turn on bluetooth, GPS and network of your phone before connecting, open "BIGGERFIVE" APP and fitness watch automatically connects to phone/app.

7. Is the watch strap suitable for your kids' wrist?

The wrist circle length is around 5.5 inch ~ 7.32 inch. It can be set to fit wrists 4.8 to 6.49 inches in circumference.

8. Is it waterproof?

The watch supports sweat-proof, rain-proof and splashed water proof etc. It is no problem to wash you hands or doing some washing/cooking by wearing it. But it can not be kept under the water for a long time, if you wear the watch to swim for more than 30 minutes in a swimming pool over 1.5 meters, may water will enter the watch. And for any wearable devices, it will be better for its using life to keep it dry and clean.

9. Why the fitness tracker data will be lost?

The fitness tracker watch will reset under the following situations:

- a) The watch time and data will reset when a new day begins;
- b) The bracelet will be off automatically if there is no power, and it will be on once you put it to charge, then time and data will reset again.