

# Get to know your eSIM

**Note:** For security reasons, once the eSIM you purchased is downloaded and installed, it cannot be installed and used on other terminals.

## Install eSIM

There are two ways to install:

### Method 1: Scan the QR code

A. Purchase eSIM data package and you will receive a QR code and eSIM install information via App or email

B. Using your terminal, [Settings]->[Mobile Data]->[Add a New Plan]->[Scan QR Code]



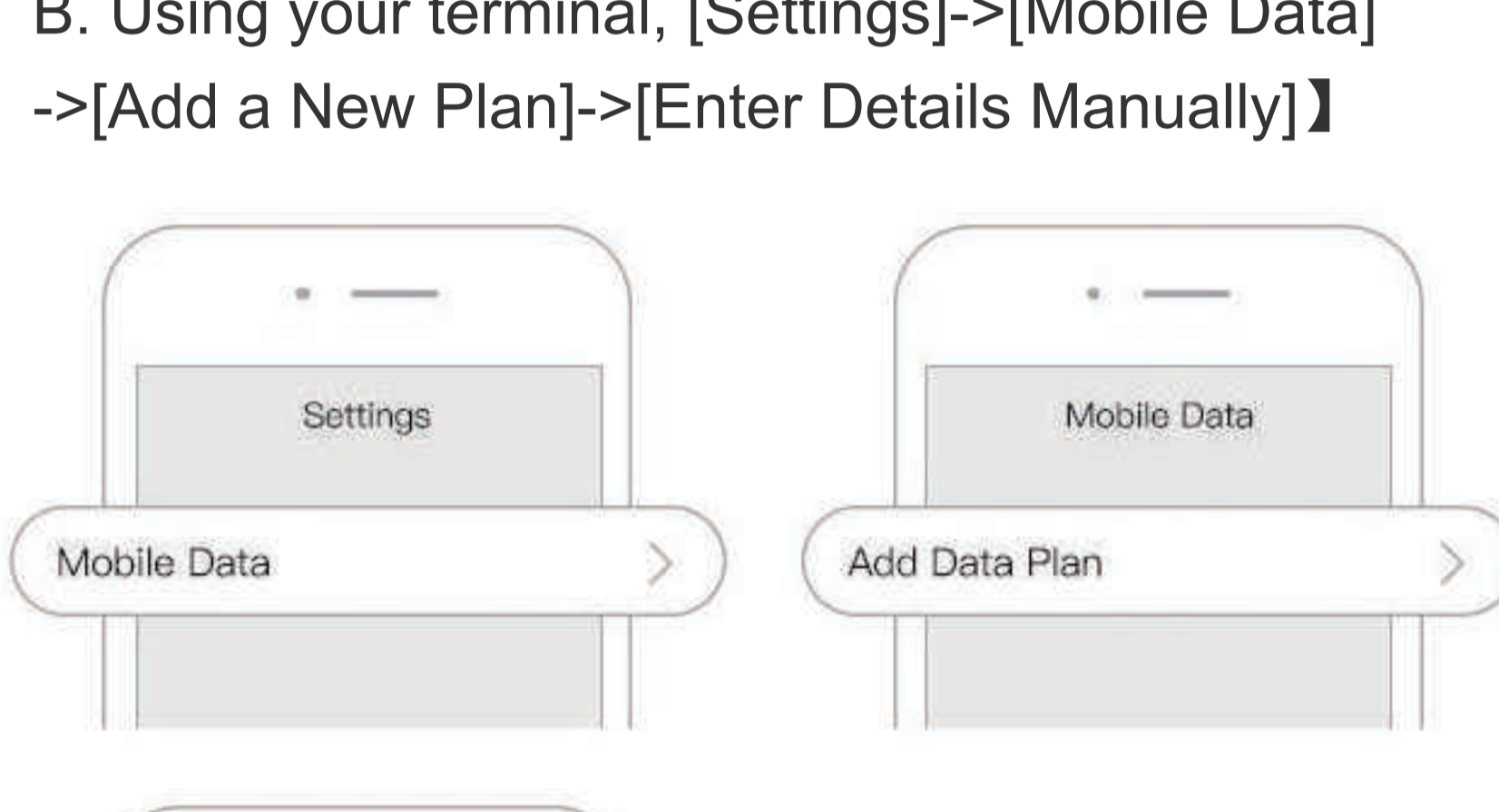
C. Scan QR code to install

D. Name the installed eSIM for easy recognition, such as U-Asia, U-Europe

### Method 2: Manual Input

A. Purchase eSIM data package and you will receive a QR code and eSIM install information via App or email

B. Using your terminal, [Settings]->[Mobile Data]->[Add a New Plan]->[Enter Details Manually]



C. Enter the eSIM install information where required, include SM-DP+ etc.

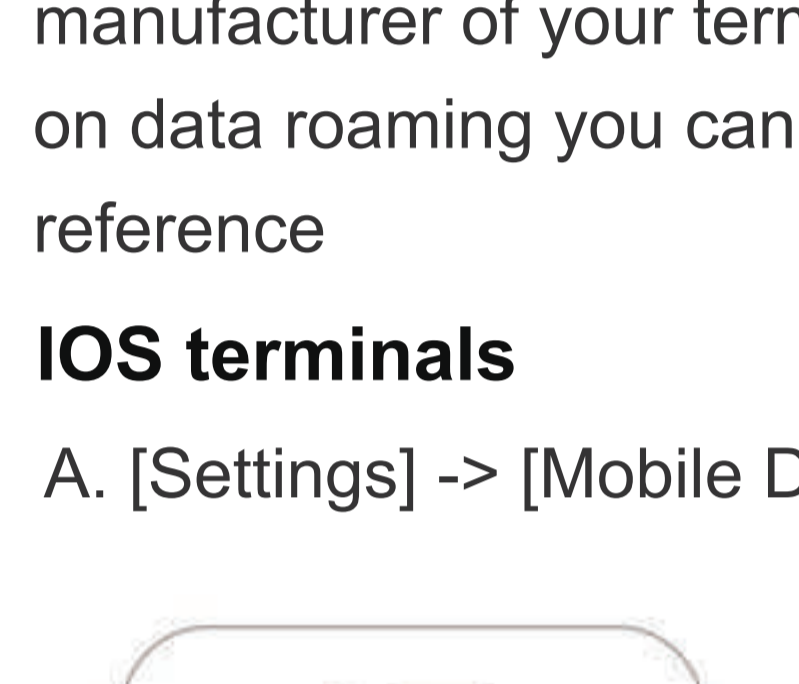
D. Name the installed eSIM for easy recognition, such as U-Asia, U-Europe

## Turn on data roaming

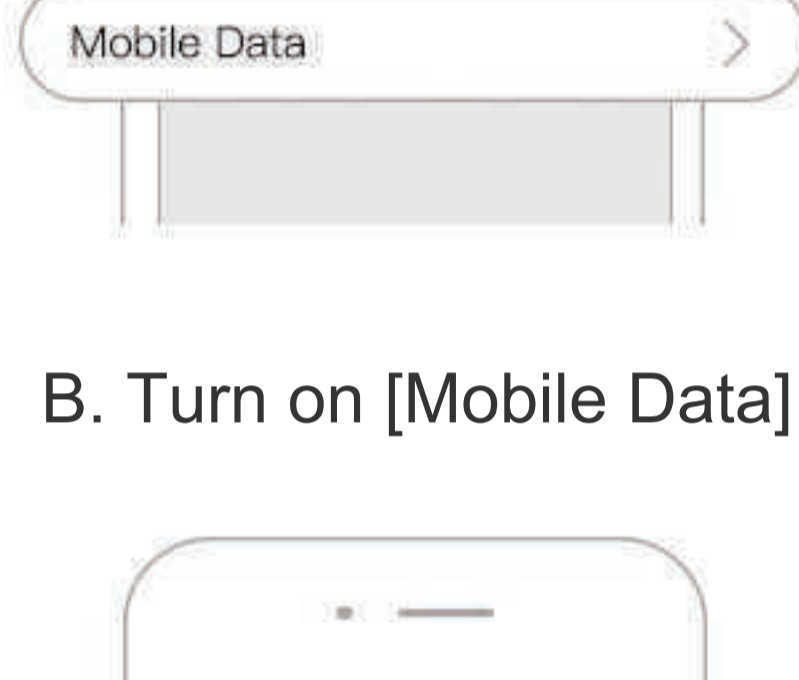
Different terminals have different user-interface to setup data roaming. Please check with the manufacturer of your terminal. If you need to turn on data roaming you can use the following for reference

### IOS terminals

A. [Settings] -> [Mobile Data]



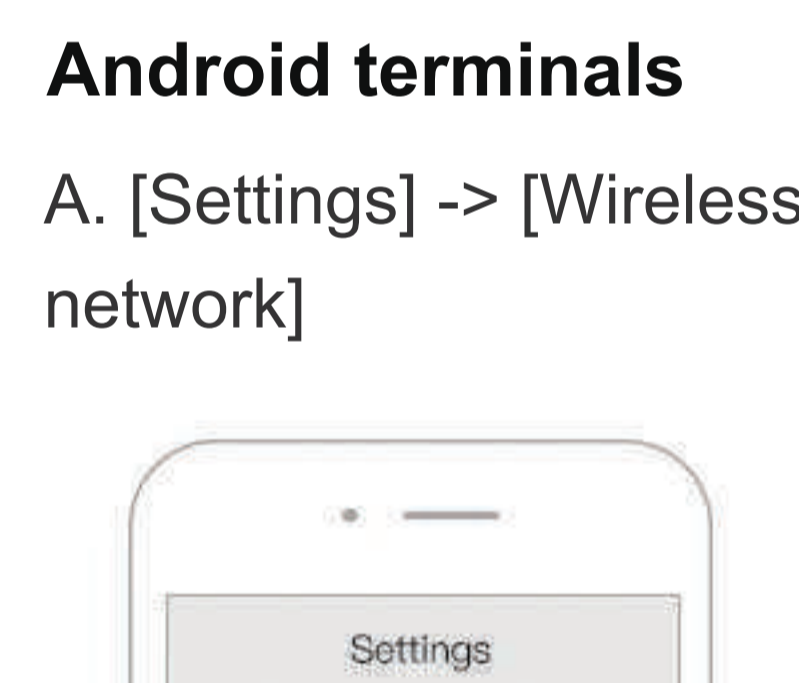
B. Turn on [Mobile Data]



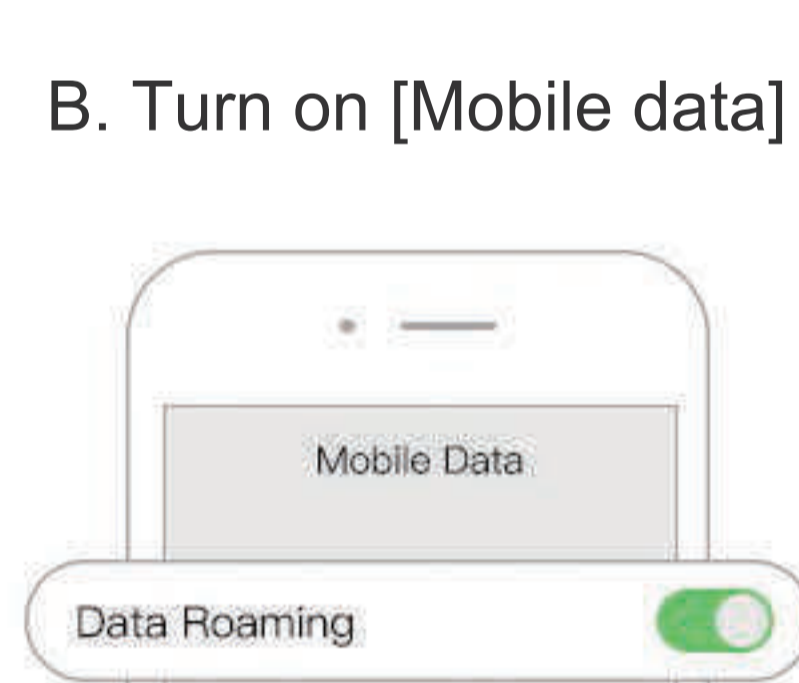
C. [Mobile Data Options] -> turn on [Data Roaming] [Enable LTE]

### Android terminals

A. [Settings] -> [Wireless and network]->[Mobile network]



B. Turn on [Mobile data] -> Turn on [Data roaming]



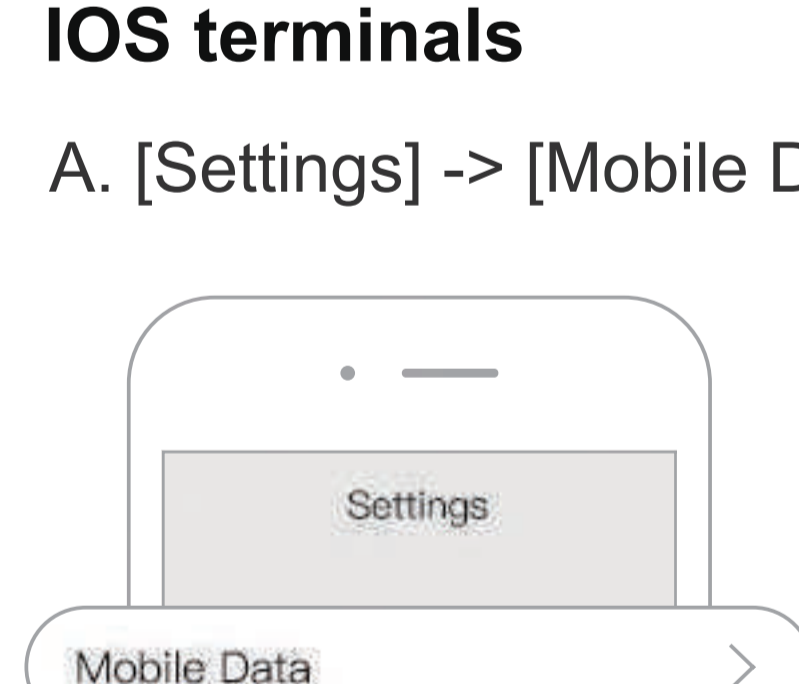
C. [Preferred network mode] -> Choose[4G/3G/3G auto]

## APN Setting

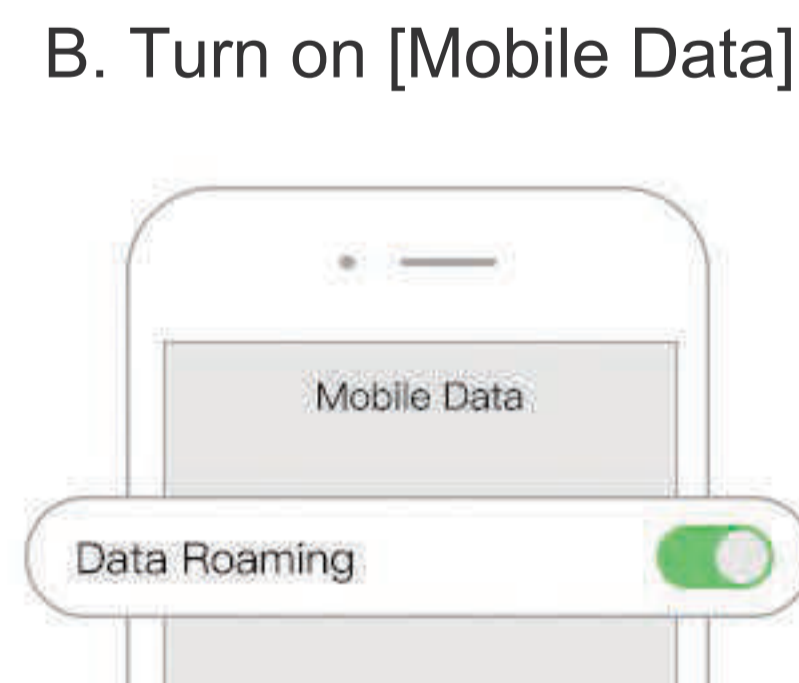
APN needs to be set. For specific APN information, please check the details of the purchased data package, the following is for reference only:

### IOS terminals

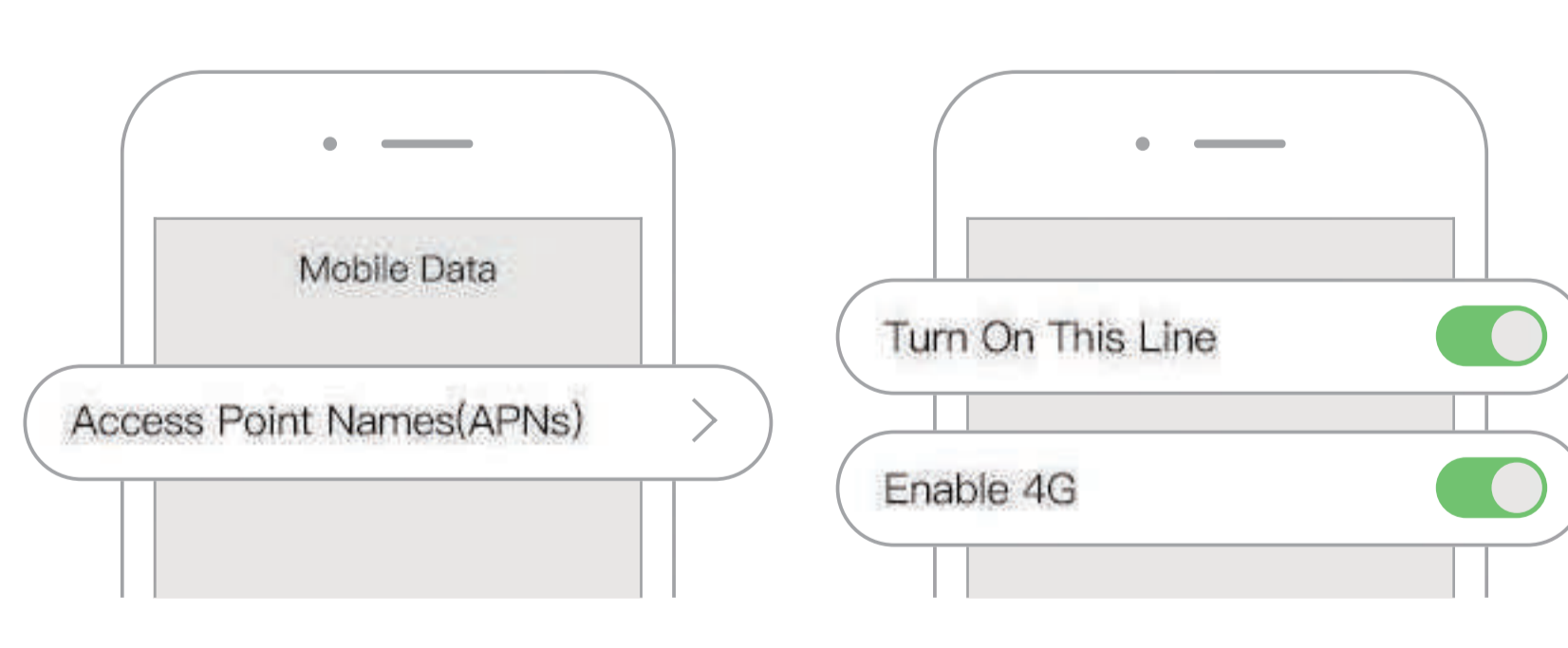
A. [Settings] -> [Mobile Data]



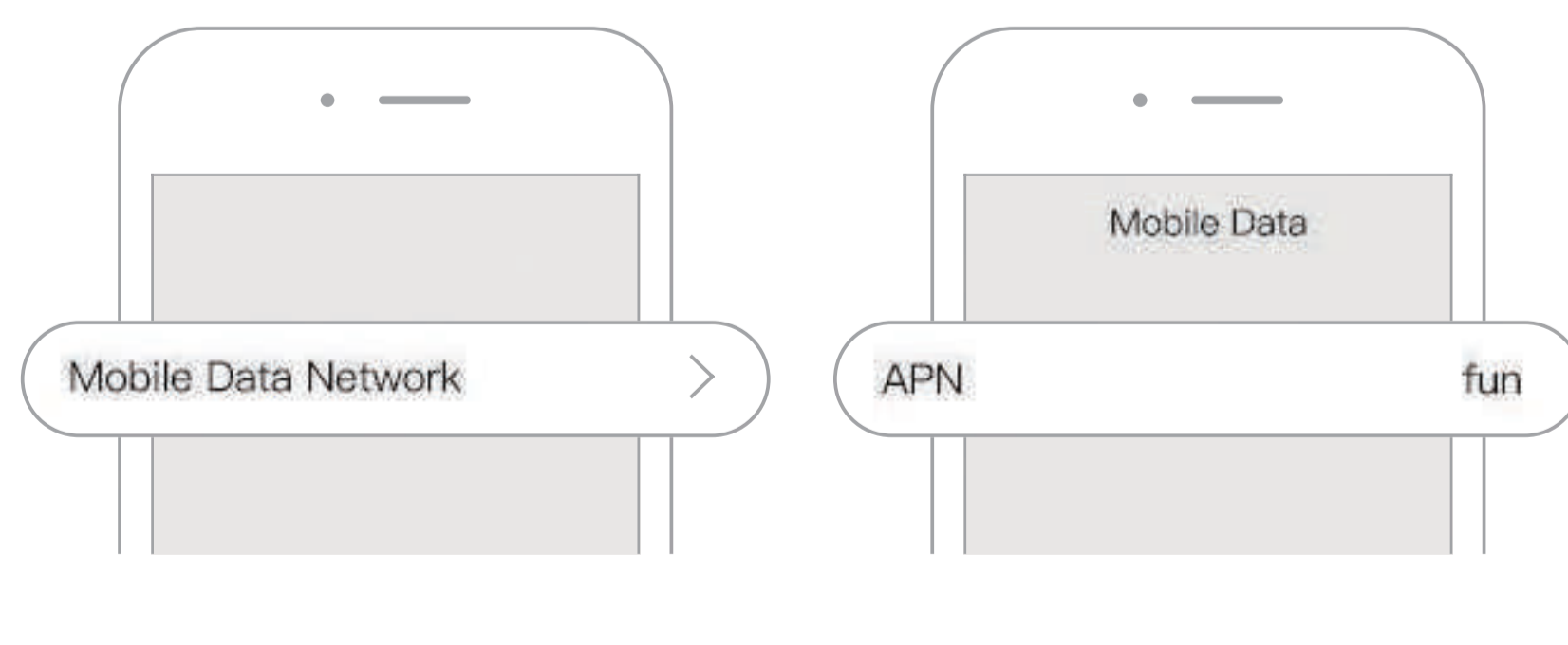
B. Turn on [Mobile Data]



C. Click the corresponding [Cellular Phone Number Label] -> [Enable this number] [Enable 4G]

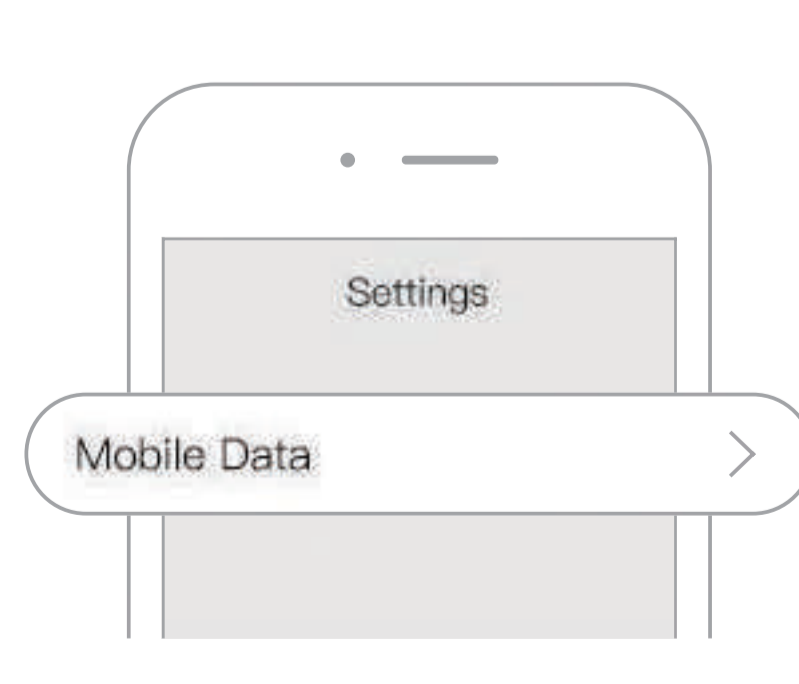


D. Click [APN Settings] -> Enter the [APN], leave the other areas blank

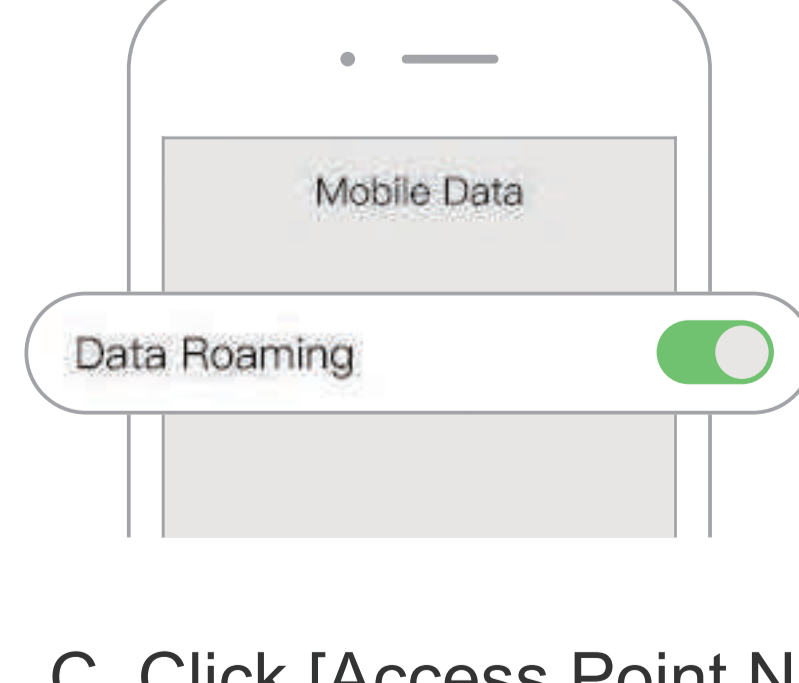


### Android terminals

A. [Settings] -> [Wireless and network]



B. Turn on [Mobile network]



C. Click [Access Point Name (APNs)] -> [New APN] -> enter the [APN], and leave the other areas blank

