



Warranty Service

Thanks for your shopping and trust.

We have been optimizing our products and improve our lifetime customer service to offer you a better shopping experience. If you have any problems, please feel free to send us an E-mail. We will solve your problems **within 24 hours**. In addition, your advice or suggestions will be much appreciated and welcomed.

Product Service

Email: Tech@tiejus.com

Distributor: distributor@tiejus.com

More About Us

Web: www.tiejus.com

Facebook: www.facebook.com/zumimallofficce

Brand Story

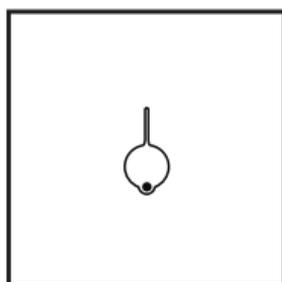
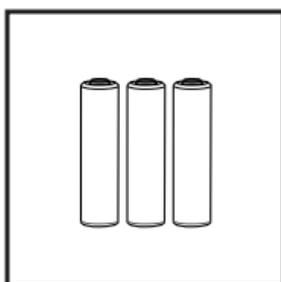
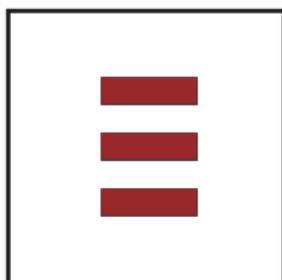
TieJus is a young and fresh security brand that has attracted millions of technology enthusiasts in just 6 months of establishment. TieJus is committed to creating a smarter and easier modern lifestyle for consumers. Let more consumers enjoy convenient modern life without worrying about information security.

At the beginning of 2022, combined with advanced intelligent AI technology, TieJus launched the first surveillance camera that combines artificial intelligence and security system. We believe small details make a big difference - that's why we create quality, easy-to-use smart home products.

Choose TieJus - the new security weathervane.

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1. What's in the Box



Doorbell*1

Quick User Guide*1

Screws Set*1

AAA Batteries*3

DingDong*1

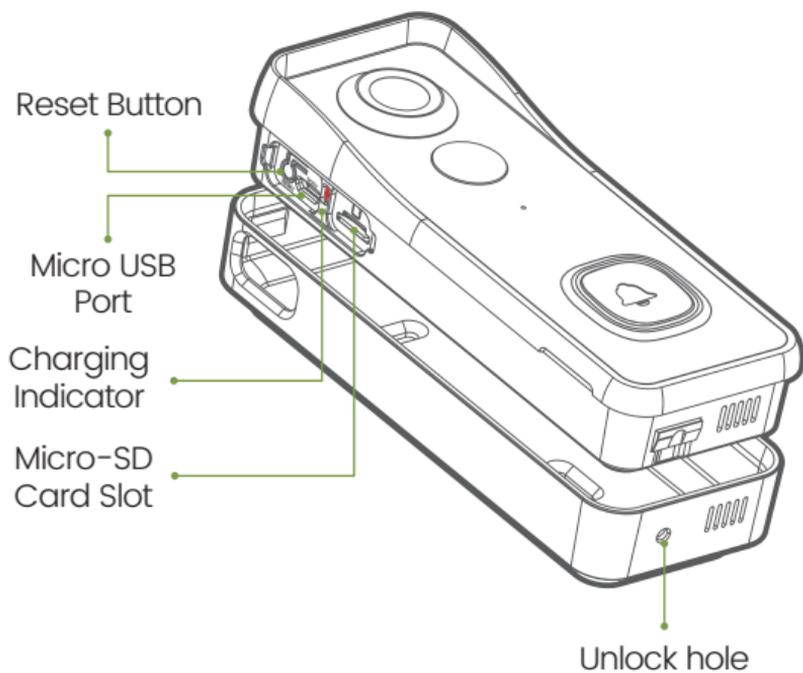
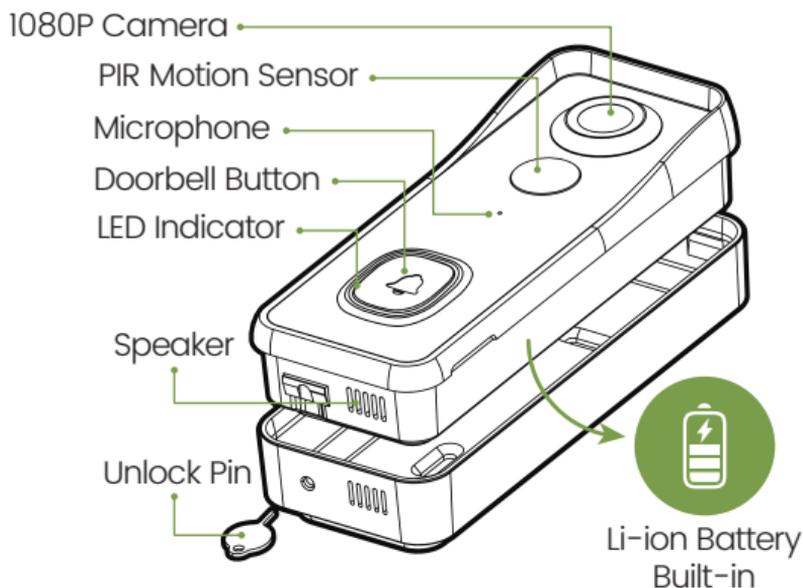
USB Cable*1

3M Tape*3

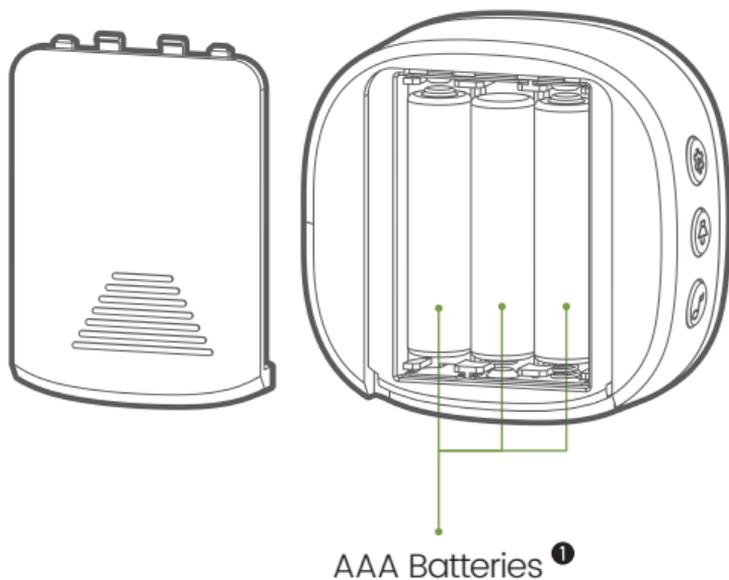
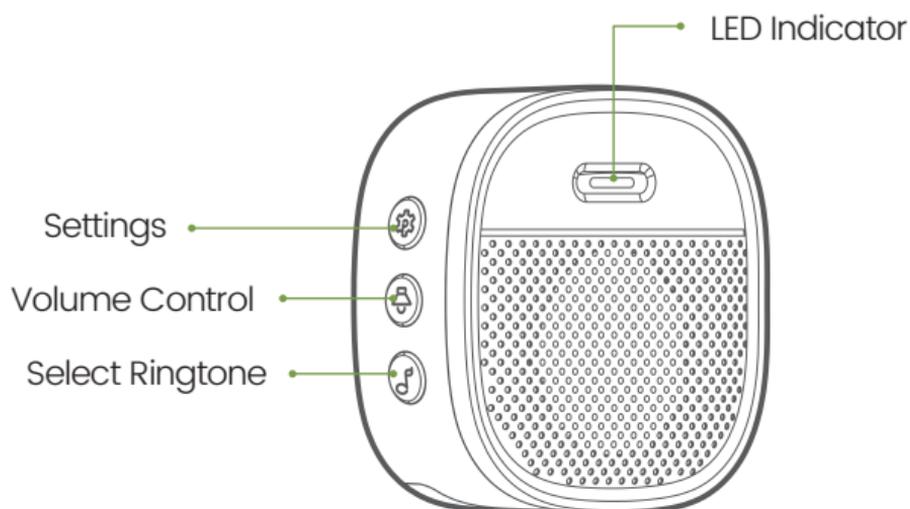
Unlock Pin*1

NOTE: Micro SD card and power adapter are not included.

2. Meet the Doorbell



3. Meet the Chime



① Please mind the battery polarities when installing.

4. Download and Install App

Download ZUMIMALL App from Google Play™ or App Store™. Or scan the QR codes as below, with your smart phone.

NOTE: Google Play™ is a trademark of Google Inc.
App Store™ is a service mark of Apple Inc.



iOS



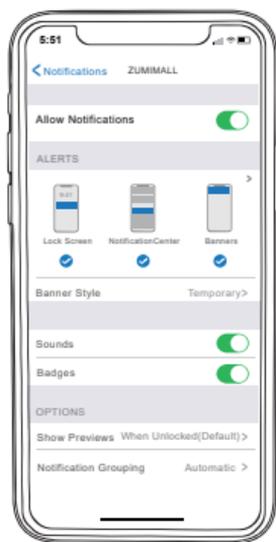
ZUMIMALL



Android

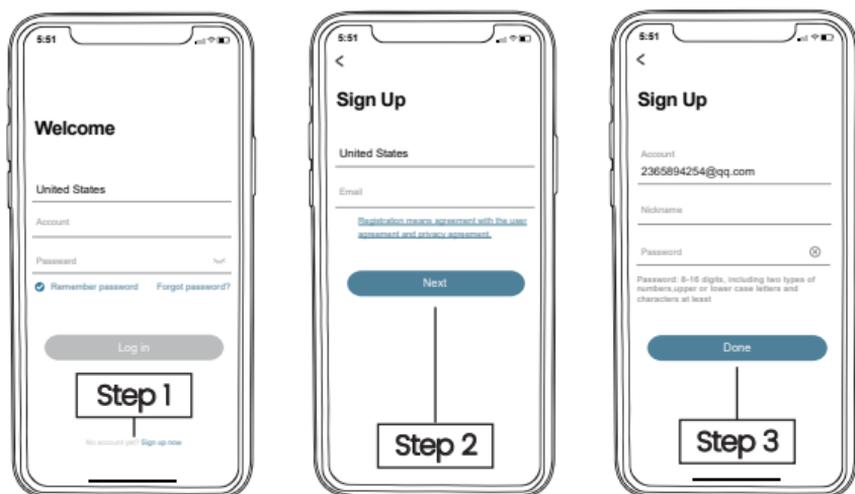
NOTE: Please turn on both of the following permissions.

- ① Allow ZUMIMALL App to access mobile cellular data and wireless LAN, otherwise it will fail to connect the camera.
- ② Allow ZUMIMALL App to receive pushed messages, otherwise, the phone will not receive alarms when motion is detected.



5. Account Registration

New user needs to sign up ZUMIMALL App with email address. Click 'Sign up' to create a New Account and follow the steps to complete registration.



6. Add Camera to App

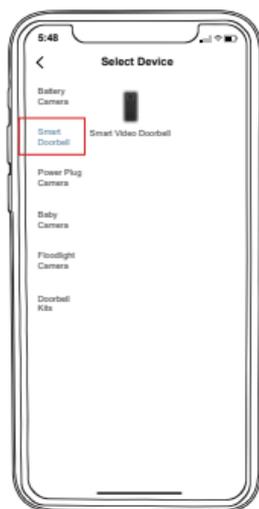
6.1 Preparations for connection

- ① Insert a Micro SD Card into the camera to save video clips or you can start the 7-day free cloud service. Without Micro SD Card or cloud service, no video will be saved.
- ② The camera only works with 2.4GHz Wi-Fi, not support 5GHz.
- ③ When connecting to the network, please take the camera close to the router (Recommended within 10-15ft).

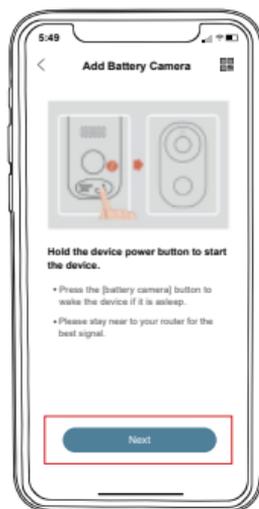
6.2 Connect Camera to App



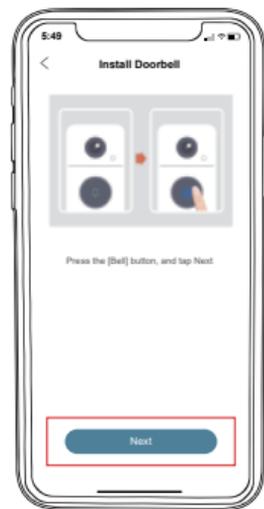
Tap 'Add Device'



Select 'Battery Camera'



Turn on the Camera



Reset the Camera



Input Wi-Fi Password



Prepare the Scanning



Scan QR Code when Indicator Flashing Slowly in Red



Finished Installation When Reaches 100%



Perform Network Diagnosis



View Installation Tips

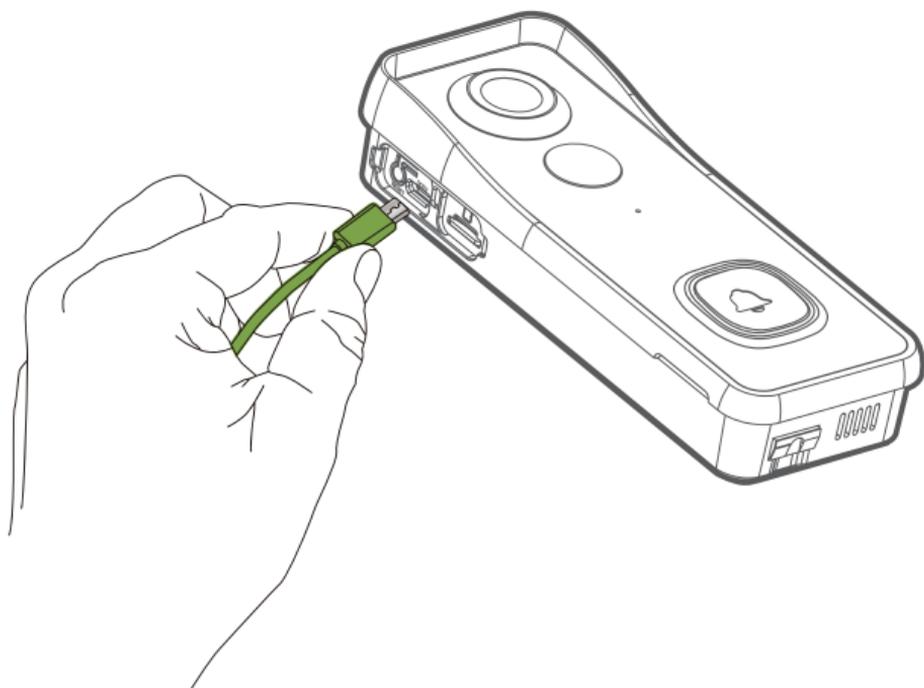
7. Charge your doorbell

Prior to the doorbell installation, please charge up your doorbell for about 8-10 hours till the charging LED turns BLUE from RED.

LED STATUS	INDICATION
 Solid red	Battery charging
 Solid blue	Fully charged

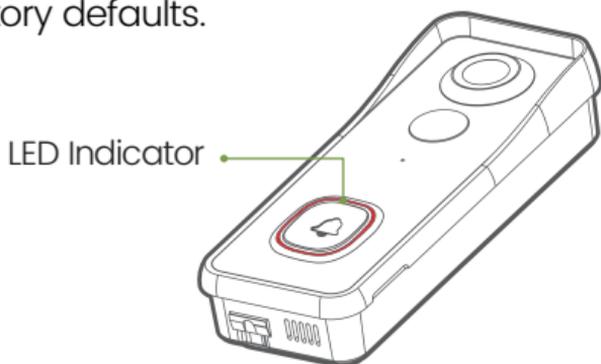
Compatible charger (not provided):

USB compatible mobile phone charger (DC 5V=1A~2A).



8. Set up Doorbell

- 1 Press your doorbell to activate, and you will see the LED indicator flashes red (once per second). If not, press and hold reset button for 5 seconds to restore factory defaults.



- 2 Start setting up your doorbell following the in-app instructions.

3 Tips

- Please operate the setup near your Wi-Fi router.
- Make sure your phone is connecting to a 2.4GHz Wi-Fi.
- Make sure the doorbell is turned on, and its indicator LED is flashing red. If not, press and hold RESET for 5 seconds.
- Ensure the Wi-Fi signal is good, and the Wi-Fi password is correct.

LED STATUS	INDICATION
 Solid red	Device is abnormal.
 Flash red (once/sec)	Ready for Wi-Fi configuration.
 Flash red (twice/sec)	Connecting to Wi-Fi
 Solid blue	Device is online
 Flash blue (once/sec)	Live-viewing doorbell cam
 Flash blue (twice/sec)	Firmware upgrading

9. Pair With Your Indoor Chime

- 1 Click the **SETTING** button on the chime, and the chime will be in pairing mode for 20 seconds, with its red LED flashing.



- 2 Press the doorbell button to send a pairing signal, and your chime will sound to react, together with its blue LED flashing. Chime pairing succeeds.



3 Chime settings.



Settings.

Click to enter / quit pairing mode;

Press & hold for 5 seconds to restore factory defaults.



Volume control button.

Click to control volume:

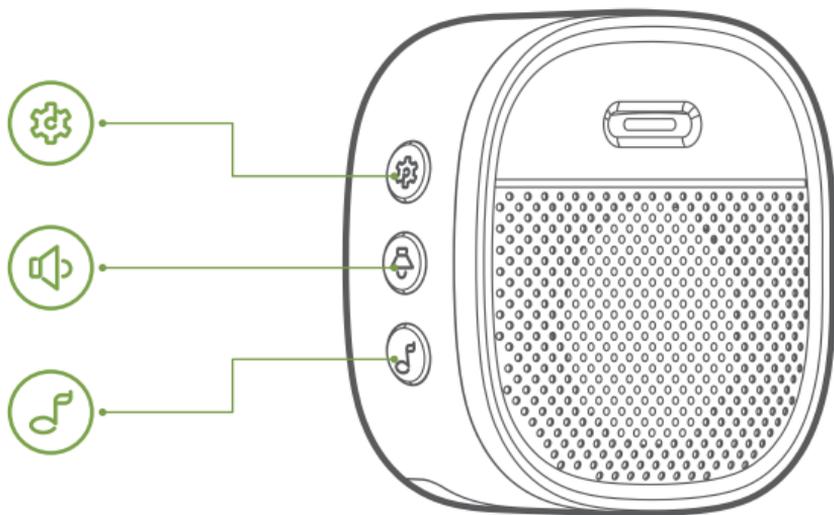
level 1: 110 dB; level 2: 100 dB

level 3: 90 dB; level 4: 80 dB



Ringtone selection.

Click to change ringtone (4 ringtones available).

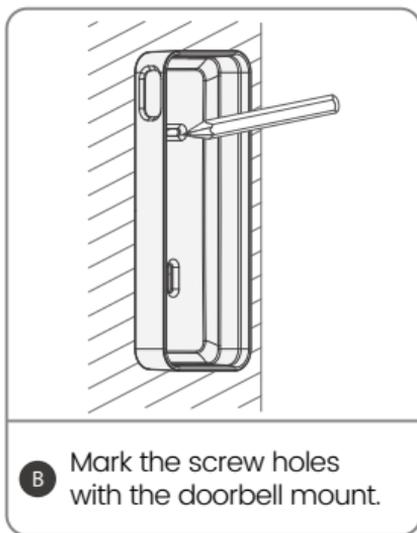


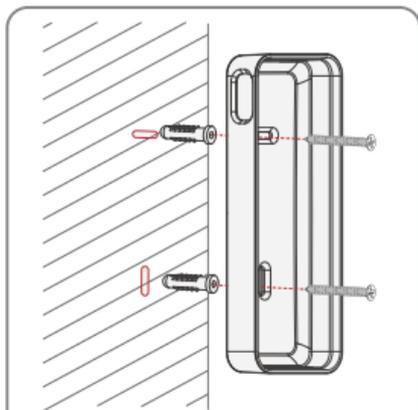
10. Install Your doorbell

- 1 Select location for your doorbell.

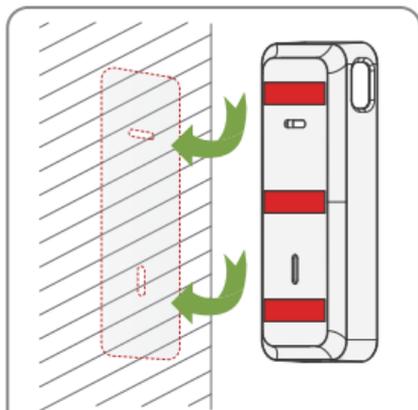


- 2 Mount your doorbell.

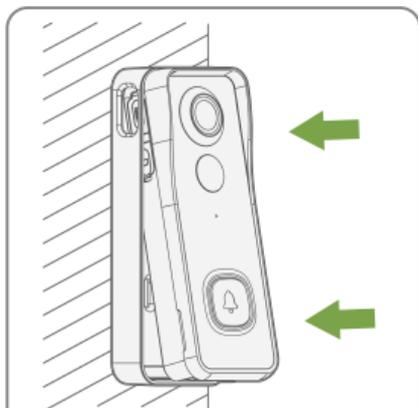




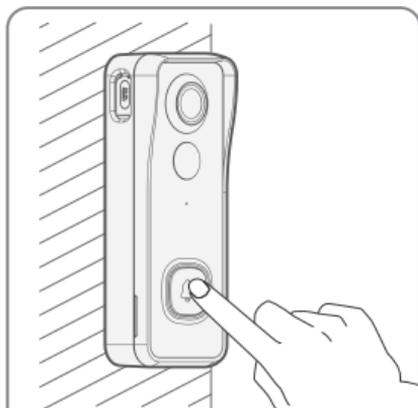
- C** Mount the rear mount to your wall with screws and tools.



- D** Adhesive tapes are optional to mount the doorbell on flat surfaces.



- E** Attach the doorbell to its rear mount, and push the doorbell to lock up.



- F** All set! Press the doorbell button to run a test.

II. Accessory (Optional)

🛒 Doorbell Angle Mounts

You can purchase the following angled brackets so as to point your doorbell to a specific view angle.

Horizontal Angle $\angle 25^{\circ} \sim 50^{\circ}$ (Adjustable)

Install
with
Corner
Mount



Sold separately

Vertical Angle $\angle 8^{\circ}$ (Stackable)

Install
with
Wedge
Mount



Sold separately

12. Trouble Shooting

Q1: Is the video doorbell powered by battery?

A1: Yes, there is a Li-ion battery built-in. Thanks to the low power consumption technology, a full charge lasts for more than 2 to 3 months in our lab test environment (Lab test condition: 10 events per day, 15 seconds video recording per event).

Q2: Does it support legacy hardwire power source?

A2: No, it doesn't. If you need longer battery endurance, suggest that adding a solar battery charger for your doorbell, if only there is sunshine in your doorbell location. You can contact our after-sale service to know where to buy.



Q3: Does it work with existing mechanical chime?

A3: No. The doorbell comes with a battery powered wireless chime to notify people when your visitor presses the doorbell button. And our wireless chime is 100% wireless, you can place it almost everywhere you like. The transmission distance in open space is more than 100 meters (328 feet).

Q4: How many wireless chimes can be added to the doorbell?

A4: You can add several wireless chimes to work with your video doorbell. And one chime can be paired with upto 8 video doorbells.

Q5: Does it support customized Motion Detection Zones.

A5: Yes it does. You can customize the detection zone in the doorbell settings.

Q6: Does the doorbell support cloud storage?

A6: Your doorbell support local video storage by TF card . And you can also activate the cloud storage service in the App so as to back up video clips into the cloud server. There is a 7-day-free cloud recording trial service.

