



User Manual

ZEROXCLUB HD Wireless 7" Backup Camera System

Model: HW02/SW02

Any questions or suggestions please send an email to customer service via
sales@uszeroxclub.com

FOREWORD:

Thank you for purchasing this ZEROXCLUB product. ZEROXCLUB is committed to providing high-quality products and a pleasant shopping experience.

- Before operating this backup system, please read these instructions carefully.
- Please keep this instruction manual in a safe place for future reference.
- If you have any questions, or if you require technical support, don't hesitate to get in touch with us at our service email address: sales@uszeroxclub.com
- We will respond within 24-hours to provide you with the support you require.
- Please keep these instructions or write down our email so that you can reach us if you have questions.

If you encounter the following:

1. When opened, it is found to be defective or missing parts;
2. You don't like it when you received;
3. Need technical support and help during the installation process;
4. Camera or monitor gets accident during use;
5. You order the wrong item;
6. Any other after-sales problems that need help.

Please contact us in time, we will provide you with the best service and technical support, and solve the problems.

This is our service Email: sales@uszeroxclub.com (We will reply to you within 24 hours.)

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1 WHATS IN THE PACKAGE

Congratulations! Our ZEROXCLUB wireless backup camera system will provide many years of reliable service because our monitors, cameras, and cables are of the highest quality.

Please examine the shipping box to see if there are any signs of rough handling. Unpack the box carefully and verify that each item shows no signs of shipping damage.

The image below provides an overview of all of the items that are part of this system. If any parts appear damaged or are missing, please get in touch with us in time at this email address: sales@uszeroxclub.com

 <p>Monitor x1</p>	 <p>Camera x2</p>	 <p>Installation Kit</p>	
 <p>Car Charger</p>	 <p>Antenna x3</p>	 <p>Power Cord x3</p>	 <p>Upgrade Bracket</p>
 <p>U-shaped Bracket</p>	 <p>Suction Cup Mount</p>	 <p>Sunshade</p>	 <p>SD Card Cover</p>

2 INSTALL GUIDE

The system components are designed to be assembled without difficulty and with simple tools.

2.1 Installation Safety Precautions

- Ensure the power supply circuit has circuit protection
- Connect the rear camera to a 12-14V DC circuit only
- Use insulated tools when working with power supply
- Use correct safety equipment when working at elevated levels
- Ensure correct polarity of 12V DC power supply to the camera.
Red = Positive.Black=Negative.
- Do not allow water to enter the LCD Display.
- Excessive heat can be caused by a loose connection.

2.2 Make an Installation Plan

We recommend that you make a plan before you begin the installation of your system components. This approach will eliminate the likelihood of running into problems with cable routing, camera mount locations, and power supply.

* Please test the system before installation with temporary mounting and wiring to make sure it can work well. (the method of powering the monitor and cameras refer to 2.5)

2.2.2 Suggested Installation Sequence

Based on our experience, we recommend that you follow this installation sequence:

- Assemble Installation Tools
- Install the Monitor
- Connect Monitor to the Power Supply
- Install the Cameras
- Connect Cameras' Red&Black Wire(s) to the Power Supply
- Test and Calibrate the System
- Adjust the Camera Views

- Secure the Cameras' Power Cord

2.3 Monitor Installation





The monitor is delivered with a metal U-shaped bracket.

To assemble the monitor: attach the cradle using the four knob bolts.

It also contains a Fan-shaped bracket, you can choose one according to your needs.

*The sunshade is removable, you can uninstall it if you don't need it.

◆ U-shaped Bracket Installation:

1. Put on the sunshade as the white dotted lines	2. Fixed the sunshade
	
3. Lay the screen face up, put the bracket on the fixed directions as the white dotted lines shows	4. Screw the knob bolts, then you can fix or adjust the screen angle
	

◆ Suction Cup Mount Installation:










2.4 Camera Installation

<h3>1. Install the Rear Cameras</h3>		
<p>1.1 Use the original bracket, and install it to the place you want.</p>		
		
<p>1.2 Use the updated bracket, and install it to the place you want.</p>		
<p>1. Mark camera mounting position. Screw on according to the mark.</p>	<p>2. Tighten the screws on both sides of the camera</p>	<p>3. Adjust the camera angle as needed.</p>
		
<h3>2. Connect the Power Cord</h3>		
<p>Connect the Power Cord to camera, then power it</p>		
		

*Before fixing the camera, you can adjust the lens of it.

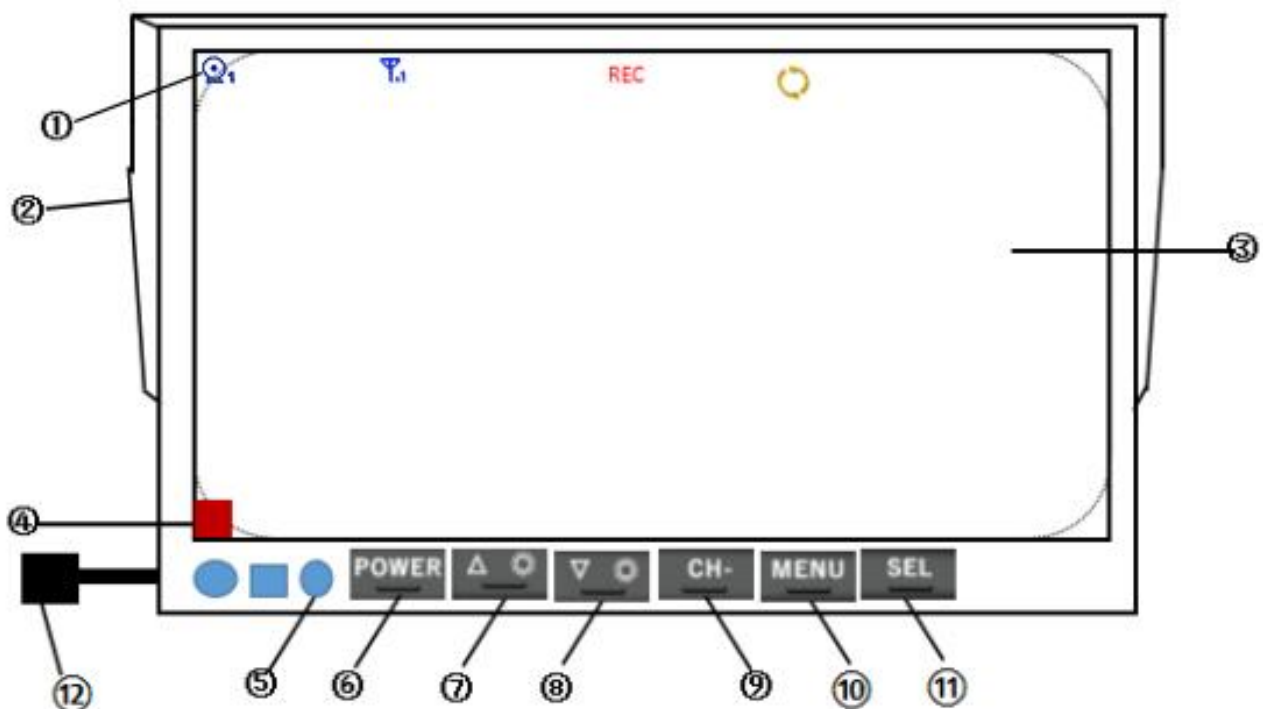
2.5 Power Monitor & Camera

Recommend to test system with temporary mounting and wiring before final installation.








1. Mount the antennas to cameras and monitor	2. Connect the power cord or car charger to camera and monitor	3. Power the camera and monitor
		<p>Use Car Charger</p>  <hr/> <p>Use Power Cord</p> 
		<p>Use Power Cord</p> 

3 SYSTEM DESCRIPTION

3.1 Main Screen Interface




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① 	Camera 1:: Each display will indicate its channel order and signal strength in its upper left.
② Sunshade (Removable)	Sunshade (Removable)
③ Screen Protective Film	Screen Protective Film: There is a screen protective film on the screen
④ Red Tag	It is used to remove the protective film. Not recommended to remove it.
⑤ Power Indicator Light	Power Indicator Light.
⑥ POEWR	A power button turns the display device on or off.
⑦ 	A Function Increase button. Select forward in display operation
⑧ 	A Function Decrease button. Select backward in display operation. Press and hold this button for a few seconds to rotate the system (not the image).
⑨ CH-	A Channel Switch button.
⑩ MENU	A Menu/Return button. Press to access menu or return to the previous panel.
⑪ SEL	A Confirm/Recording button. Press to turn on/off recording. Or press this button to confirm.
⑫ Power cord	Monitor Harness Connector
	REC: Recording video, there will be red REC in the upper-middle left of the display. In the event of SD card issues, re-format the SD card (RECORD menu).
	Rewrite: This shows this sign once you switched on the rewrite function.
	Red Lock: If the upper left side of the display shows the red lock , and the screen buttons cannot be operated indicating that the screen is locked. You need to press and hold the MENU button, and it will show the icon  , then press SEL button to confirm, the system will be unlocked.

3.2 Monitor Buttons

(1) **POWER**: Power ON/OFF Button

When this button is pressed once, the monitor is switched on. The next time this button is pressed, the monitor turns off.

(2) : Function Increase Button


There is no effect on the main interface.

In the menu state, press it to choose between these 8 menu options. In the parameters, press it to increase.

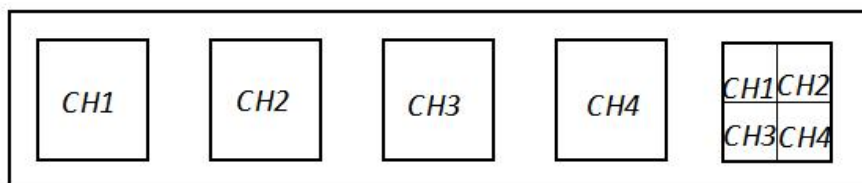
(3) : Function Decrease Button

There is no effect on the main interface.

In the menu state, press it to select between these 8 menu options. In the parameters, press it to reduce.

*If everything is backwards, press and hold the  button a few seconds can rotate the screen.

(4) **CH-** : Monitor Channel Selection Button



As shown in the figure, the user can choose to display different camera screens with this button. Repeated presses of this button will switch each camera channel on the screen as well as the dual camera channel or the quad camera channel (if Quad Split Screen mode is turned on). These single and multi-screen display options provide the user with great viewing flexibility.

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Before installing the cameras, you have to decide which cameras will be paired with which channel numbers so that the screen displays the ideal channel grouping when making channel selections. (If you need to renumber the cameras, you can re-pair them, see 4.2.1 for the pairing procedure).

* According to the actual situation, you can:

1. Turn on or off a certain camera via CAM-SETUP settings. For example, if you choose to close #1, the camera's image will no longer be displayed. (Path: Menu - CAM-SETUP - Turn ON/OFF the camera channel)
2. Select split-screen mode via MODE settings. There are a variety of split-screen modes to choose from and only support 2 or 4 cameras displayed at the same time. (Path: MENU - MODE - Choose split mode)

(5) **MENU** : Monitor System Menu Button

Press this button to access the menu settings.

In the Menu/Other options state, press it to back to the previous panel.

Note: You can only operate the **MENU** button to access the menu screen if you are in a single screen state. Please press **CH-** first to switch the screen to single screen.

Note: The **MENU** button cannot be operated to access the menu panel if it is recording. Please press **SEL** first to stop recording.


(6) **SEL** : When in menu mode, use to active selection

On the main screen: you can press the SEL button to turn recording on/off (if there is an SD card in the system).

In the options of the menu: you can press it to confirm the selection.

3.3 SD Card Access Port

The SD card access port is located on the top left of the monitor. the SD card is the main storage device on the monitor and the video images from the camera are captured. It contains a 32GB SD card. the SD card cover is kept separately in the package and needs to be closed and tightened by itself. (The system supports SD cards of up to 128GB).

- (1)  **Memory card protection** : Try to slide the little yellow tab if you can't write data and format on the computer.
- (2) If the system does not recognize the memory card, a prompt will pop up on the right side of the screen: **NO CARD**. Please try to reinsert the memory card or format the memory card.

4 SYSTEM OPERATION

The following graphic illustrates the layout of the software management system (SMS) panels and their associated sub-panels. Please note that you can press the buttons of the monitor or use the remote to access or modify the SMS panels. While they may appear to be complicated, they are not.

4.1 Menu Description

There are eight primary menu selections.

- Selected menu item highlights in yellow color.
- Press MENU Button won't bring up the main menu when in split-screen mode/recording mode.
- Use Function Increase Button or Function Decrease Button to select a menu item.
- SEL Button: means select, press it to activate the selected item.
- Sub-menu items may highlight in red color.
- To return from any selection press the MENU button or wait for a timeout.



Software Management System Panels and Sub-panels

Main-panels	Sub-panels
Paring	Set up which cameras are assigned to which numbers,#1 through #4
Picture	Brightness, Contrast, Hue,Volume(invalid)
Mir-flip	Normal,Mirror,Flip,Mir-flip
Mode	Split 1-2, Split 1-3, Split 1-4, Split 2-3, Split 2-4, Split 3-4, Quad, H-split, Split-off
Cam-setup	CAM1: on/off, CAM2: on/off, CAM3: on/off, CAM3: on/off,
System	Time, Language, Color-sys, Auto-dim, P-line
Play	Play recorded video
Record	Rewrite, Format

NOTE:

(1) Menu main panel won't bring up while monitoring in these situations: split-screen mode and recording mode. * Please press the **CH-** button to switch it to full screen and press the **SEL** button to stop recording before using the **MENU** button to enter the menu panel. Otherwise **MENU** button won't work.

- (2) The **POWER** button not working while playback of the video files.
- (3) Re-start recording the second file when you switch channels.
- (4) The content displayed on the screen is the content recorded by the system.

4.2 Pairing Operation

This is a pairing icon, you can refer to the pairing steps to pair the camera and monitor.

Press **MENU**→Go into PAIRING→**SEL**→ Begin to count down

- *Before leaving the factory, the camera has been paired with the screen.
- *Camera pairing can be redone as needed so that the cameras are paired with specific camera channel. (For example, if the rear camera shows on channel 1, but you want it to display on channel 2, you can switch the screen to channel 2 then refer to 4.2.1 to pair the rear camera with screen channel 2.)
- *Re-pair the camera if lost signal reception. (Screen will show "NO SINGAL".)

4.2.1 Pairing Method

- * Please confirm the monitor and camera have installed the antennas.
 - * Please make sure that the cameras' view has been turned on via the Menu - CAM-SETUP.
 - * Keep the camera and monitor closer when pairing them(within 3 feet).
1. Disconnect the camera and monitor. Then power up and turn on the monitor first.
 2. Please press the **CH-** button to switch the screen to the camera's screen for the full screen which you want to display this camera (full screen displays CAM 1/2/3/4);
 3. Press the **MENU** button on the monitor, choose the first icon "PAIRING", then press the **SEL** button to confirm and enter.

4. The screen appears “Pairing Start” and begins to count down, then please plug in the power of the camera. (**Note: Do not plug the camera into the power until the pairing count-down had already started.**)

5. During this time, you just keep powering the system and waiting for the countdown clock, the system will pair up automatically (within the 20s).

4.2.2 Pairing Notes

(1) Please make sure that you only power this camera, and disconnect other cameras to avoid the signal will be affected by others. Only one camera is paired at a time.

(2) Repeat the steps if it is unsuccessful.

(3) If failed, please observe the monitor and camera are powered (cover the infrared sensor to create the low light condition, then the infrared lights on each side of the camera will turn on).

(4) Powered the monitor firstly, finally powered the camera.

4.3 PICTURE Operation

The screen BRIGHTNESS/CONTRAST/HUE/VOLUME settings are found in the “PICTURE” icon and adjust the BRIGHTNESS/CONTRAST/HUE/VOLUME slider to the desired level.

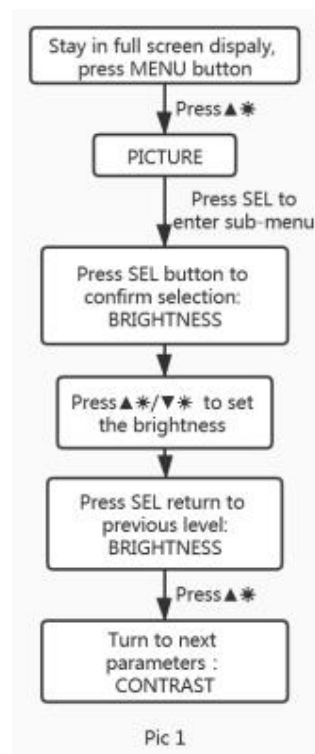
Press **MENU**→Go into PICTURE→**SEL**→adjust the BRIGHTNESS/CONTRAST/HUE/VOLUME

(Example: Adjust brightness → Press SEL → △ ☀/▽ ☀)

* The key operation of other parameters refer to Pic 1.

Note: Volume has no operational effect. Because the system does not have a microphone, it cannot record sound.

NOTE: Press **MENU** once to return to the menu, press twice to return to the camera view.



4.4 MIR-FLIP Operation

Allows you to flip and mirror the video.

Press MENU → △ ☀/▽ ☀ →MIR-FLIP→SEL (Press △ ☀/▽ ☀ button to choose the flip-style you want)

- Control camera mirroring and flipping, on a per camera basis.
- You can flip up and down or mirror the image of a certain a camera according to your needs:

NORMAL: The screen remains normal (default).

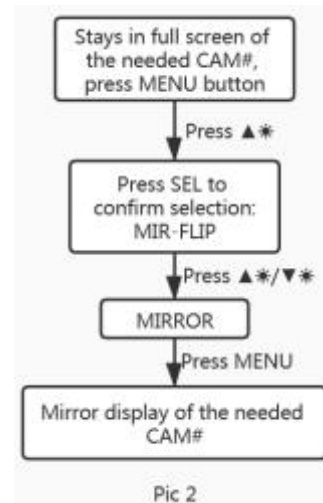
MIRROR: The image is flipped left and right.

FLIP: The image is flipped upside down.

MIR-FLIP: After the image is flipped left and right, it is flipped up and down again.

*The operations of other screen flip options are the same.

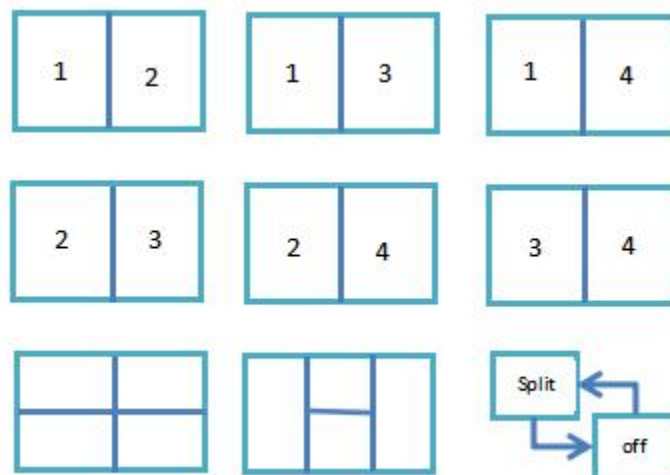
NOTE: Press **MENU** once to return to the menu, press twice to return to the camera view



4.5 MODE Operation

Control display split-screen mode setting.

Press **MENU** → △ ☀/▽ ☀ →**MODE Setting**→**SEL**



4.6 CAM-SETUP Operation

You can choose from CAM 1, CAM 2, CAM 3, CAM 4, AUTOSCAN, SCANTIME.

Press **MENU** → Δ ☀/▽ ☀ → Press **SEL** to confirm → Δ ☀/▽ ☀ to choose ON or OFF the CAM screen (or adjust the scan time) → **SEL**

- You can select the next one by pressing the Δ ☀/▽ ☀ button, the other operation steps are the same.
- If you want to see the camera from a certain numbered screen, you have to make sure it has been turned ON in this menu, so that it can display the image.

NOTE: Press **MENU** once to return to the menu, press twice to return to the camera view

4.7 SYSTEM Operation

More advanced display settings are available in the "System" page, such as TIME, LANGUGE, COLOR-SYS, DELAYTIME, Auto-Dim, P-LINE.

Press **MENU** → Δ ☀/▽ ☀ → SYSTEM → **SEL**

- **TIME Operation Step:** Press **SEL** to confirm → press Δ ☀/▽ ☀ to choose the numbers (year, month, day, hour, minute, second) → press **SEL** to confirm and skip to the next one.
- **Other parameters operation steps:** Press Δ ☀/▽ ☀ to select the parameters → press **SEL** to confirm → press Δ ☀/▽ ☀ to select → press the **SEL** button to confirm.

P-LINE: If you want a camera screen to display the parking guideline, switch the screen to the single display of the camera screen and turn on P-LINE. So that that camera screen displays the parking guideline. Repeat the above steps if you want the other cameras to display the parking guide lines as well. The parking guide lines need to be controlled individually on each camera

screen.

NOTE: If the P-LINE function is not turned on for other camera channels, the parking guideline will not be displayed.

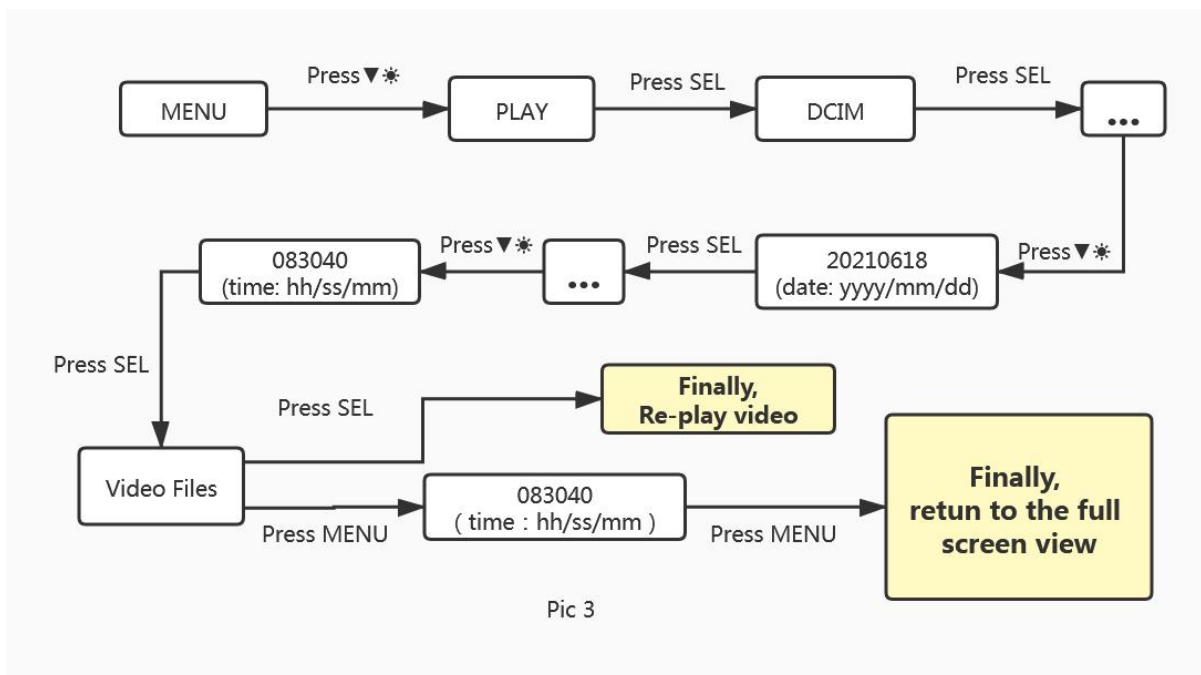
NOTE: Press **MENU** once to return to the menu, press twice to return to the camera view

4.8 PLAY Operation

You can playback the recorded videos on the monitor, or playback on the computer by reading the memory card data on the computer.

Press **MENU** → △ ☀/▽ ☀ → **PLAYBACK** → **SEL**

- Play recorded video files on monitor, refer to **Pic 3** for operation.



- **REWRITE:** It will automatically overwrite the previous videos when the SD card is full. If you turn on it, please remember to save the video file in time if you need it to avoid it being overwritten.
- **FORMAT:** It will clear all data in the system. If not turned off, the system will always be formatted. (Please copy out the useful recording material first to avoid losing important videos before formatting. (* If you turn it on, the formatting will be always

happening.)

- Recording can only record what is on the screen, not all cameras unless in split screen mode. (*Recording does not start until press the SEL button)

NOTE: Press **MENU** once to return to the menu, press twice to return to the camera view

5 Troubleshooting

Camera stop working/ No signal

1. If the car engine has not been started, start the car engine
2. Check if the camera is receiving power: cover the camera's light sensor (like a light on the camera) with your hands.

If the infrared light is on, it means the camera is successfully powered on and normal, refer to 4.2.1 Pairing Steps to re-pair it.

If not, it means that the camera has not been powered on. Check the wiring or use another power source and power cord to test.



3. Check proper wiring to avoid loose and poor attachments and connections of wires, as this may affect the delivery of images. Make sure you have a good ground connection and confirm the positive or negative of the power cord wire is not wrong.
4. Check if the voltage is stable and keep at 12V+
5. Check if the little pin on the inside of the power plug for the camera is broken off.

6. Try to unplug the camera that isn't working and connected it to one that do to see if it works.
7. If the infrared light still is not on, please send me your Amazon order number to sales@uszeroxclub.com and we will send you a replacement camera.

Camera image turns pink

1. Disconnect the camera and reconnect it to see if it returns to normal.
2. Cover the sensor (the camera will go into IR mode), then release the sensor to see if the picture returns to normal.
3. If the image is still pink, there may be a problem with the IR converter, please send a picture of this issue and your Amazon order number to sales@uszeroxclub.com and we will send you a replacement camera.

The camera is foggy

Please contact us in time at sales@uszeroxclub.com with the picture of the issue and your Amazon Order ID, we will help you fix it.

The camera goes in and out of connectivity

1. Check proper wiring to avoid loose and poor attachments and connections of wires, as this may affect the delivery of images.
2. Check if the voltage is stable and keep at 12V+
3. Look at the camera to find if the antenna wire is off. Check if the antenna connector on the camera is loose.
4. Check the antenna connection for the monitor. Check if the antenna on the monitor has detached and check if the wires are not connected inside. Check if the antenna wire coming loose inside the monitor when the antenna is screwed on to the monitor.
5. Check if the monitor power cord can stay connected to the cigarette lighter outlet.
6. If it lose signal sometimes but comes back on, please spraying contact

cleaner on antenna connection on camera.

7. Please contact us at sales@uszeroxclub.com with your Amazon Order ID.

Black screen

1. If the car engine has not been started, start the car engine
2. Check power at camera plug and have 12v
3. Does camera power lead hooked up wrong?
4. If your black wire is connected to the ground, it may have a ground problem with the initial wiring. Check if the ground to the camera was slightly loose, and try to get the ground wire secured better. You can hook up a separate power supply or run a different power wire.
5. Make sure that when using the power adapter, you have power to the cigarette adapter. Test it for proper operation. Try another cigarette lighter or connect the screen with another power cord.
6. Check the battery if is good and use other 12V battery to try.
7. If you gone all the checking points and the screen still has no picture or words, and the buttons are not bright, the monitor is broken, please contact ZEROXCLUB email at sales@uszeroxclub.com with the picture of the issue and your Amazon order number.

The display freezing

1. Restart the screen
2. Remove the SD card and reboot the system to see if it works.
3. If the system is locked (the screen show s red lock), please unlock the system: press and hold the MENU button a few seconds, a yellow unlock appears to the right of red lock and then press the SEL button to confirm.
4. If the system is recording, please press SEL to exit the recording to see if the buttons can operate.
5. If it still can't work well after try, please contact us in time at sales@uszeroxclub.com with the video of the issue and your Amazon

Order ID, we will help you fix it.
The display screen is flickering
<ol style="list-style-type: none"> 1. Check if the wire come loose and is not making a connection. Hook it back up to see if it works. 2. Check if the voltage is stable and keep at 12V+, if it is not stable, please change a car battery or order a 12V DC power adapter filter rectifier to solve it. 3. If it still have this issue, please contact sales@uszeroxclub.com with the video of your issue and your Amazon order ID.
Monitor buttons can not work
<ol style="list-style-type: none"> 1. Remove the SD card and reboot the system to see if they work. 2. If the system is locked (the screen show s red lock), please unlock the system: press and hold the MENU button a few seconds, a yellow unlock appears to the right of red lock and then press the SEL button to confirm. 3. If the system is recording, please press SEL to exit the recording to see if the buttons can operate. 4. If the system is in split screen, please press CH- switch to single screen to see if the buttons can operate. 5. If it still can't work well after try, please contact us in time at sales@uszeroxclub.com with the video of the issue and your Amazon Order ID, we will help you fix it.
The buttons of the screen are not bright
<ol style="list-style-type: none"> 1. Check if the screen cable connection is loose. 2. Test the cigarette lighter for proper operation. Try another cigarette lighter or connect the screen with another power cord.
Pictures overexposed/wash out
<p>Please check if the camera is pointing at the sky (light source). If so, adjust it so that it is no longer looking directly at the light source.</p> <p>Note: When the screen is exposed, the brightness may not be adjusted.</p>

Please try to avoid this situation.

If the picture does not improve after adjustment, there may be a problem with the camera, please contact us with the picture and Amazon order number: sales@uszeroxclub.com

Fail to pair

1. When pairing, the distance between the camera and the screen is too far. Make sure to keep it within 3 feet.
2. Connecting the camera prematurely. Do not plug the camera into the power until the pairing count-down had already started.
3. Loose connection. Confirm connections are tight and correct.
4. The voltage is not enough 12V+. Change a car battery or order a 12V DC power adapter filter rectifier to solve it.
5. Pairing is interfered with. Please disconnect all cameras and connect the camera to be paired according to the pairing 4.2.1 pairing steps.
6. Check if the little pin on the inside of the power plug for the camera is broken off.
7. Check if the little pin on the inside of the plug for the antenna is broken off.

Can't find the SD card cover

1. Please find carefully from the package, it is individually packaged in a transparent sealed bag.
2. If it is lost, please ask us for it, and we will help you, instead of exchanging or returning it. Contact address: sales@uszeroxclub.com

The system says no SD card

1. Check if the SD card is defunct.
2. Remove SD card out of the monitor screen. Put other available SD card into the monitor to test.

6 FAQ

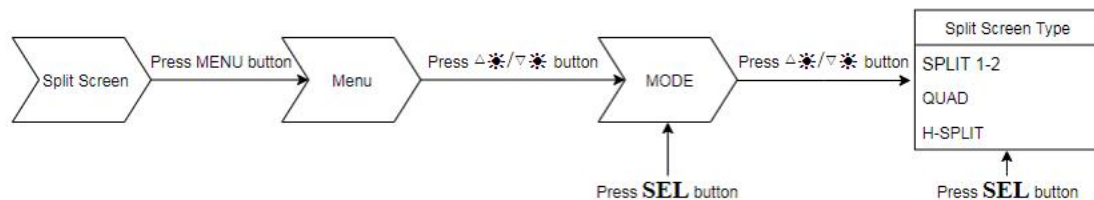
6.1 Q: How to turn on/off the Parking Guideline?

A: MENU → SYSTEM → P-LINE. (Before setting, please switch the screen on which you need to show the guideline to full screen.)



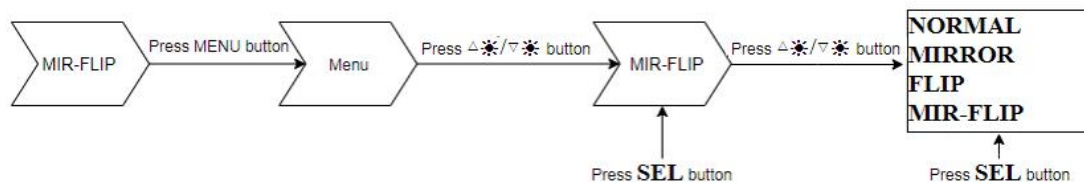
6.2 Q:How to go to split screen?

A: MENU → MODE.



6.3 Q:How to show a flip/mirror image?

A: MENU → MIR-FLIP.



6.4 Q: Why is it soundless?

A: Due to sound holes will reduce the waterproof coefficient of the camera, so we didn't enable this feature.

6.5 Q: Why does the screen flicker?

- A:**
1. It may be caused by the current, please try a stable power supply. (Power supply current 1-2A)
 2. Check proper wiring to avoid loose and poor attachments and connections of wires, as this may affect the delivery of images

6.6 Q: Why does the monitor not respond while pressing the “MENU” button on the quad screen mode?

A: The “MENU” button just works when the monitor stays on the full-screen mode and the record function is off. (Please press the “CH-” button to switch the screen to full screen, and then the “SEL” button to stop recording before entering menu settings.)

6.7 Q: What is REWRITE?

A: If it turn on, it will automatically overwrite the original video record when the SD capacity is full.

6.8 Q: What is FORMAT?

A: When you turns it on, all recorded videos will be deleted. And the formatting is always happening.

6.9 Q: How to start recording a video?

A: Press the "SEL" button once to record, and a “REC” label will appear and flash indicating that the recording is on. Press the "SEL" button again to stop recording. There is no this option on the menu (only the video image is seen), only controlled by the "SEL" button on the monitor.

6.10 Q: Why does the “MENU” button can't work?

A: Split-screen mode, recording mode, and the monitor was triggered by one of the cameras, then the menu can't be brought up. Please make sure the monitor conditions are: full screen, stop recording, and nor of the camera be triggered.

6.11 Q: Why does the signal bar fluctuate when I am driving?

A: When driving, signal reception may drop at times. Changing the angle of the antennas may improve it, keeping the tip of the antenna as far away from metal objects as possible. Also, other devices also will affect it. If this doesn't work, please get in touch with us at sales@uszeroxclub.com

* There is a 10ft antenna extension cable to boost the signal. If you would like to try it, please contact us, we are willing to send it to you for free.



6.12 Q: What should I do if the camera is foggy or if there is water inside the lens area?

A: Please contact us for the replacement camera via sales@uszeroxclub.com

6.13 Q: Why does the screen keep showing the sign of “No Card”?

A: 1. Remove SD card out of the monitor screen and reformat before you put back in monitor.

2. Use another SD card for testing.

6.14 Q: The monitor emits smoke after connection. (Smoke or melting of camera wires.)

A: The positive and negative poles are connected in reverse and cause a short circuit. Please read the installation guide carefully before installation.

6.15 Q: Why doesn't the camera shine?

A: The night vision mode will automatically turn on in the dark environment.

6.16 Can I add more cameras?

A: Yes, this system supports four cameras. And the CM-SW01 camera is compatible with this system.

6.17 Q: How can I do when the camera doesn't work?

A: Please contact us at sales@uszeroxclub.com in time, and we will send the replacement to you.

6.18 Q: How to extend the life of the camera?

A: Though our cameras are waterproof, please protect it from water and high temperature. Because it will shorten its lifespan. If it is soaked in water for a long time, the water is still possible to get in. The camera will be broken once it gets water.

Please do not worry, if the camera gets water inside, please get in touch with us at sales@uszeroxclub.com and we will solve the problem.

6.19 Q: Why is there a slight delay when cars behind us pass by? Why is the image skipping a bit while on road? Or losing picture when driving or the display freezing occasionally and is going away for several seconds?

A: This is a signal problem, it is affected by the weather, the material of the car, the environment in your area, and other factors.

Please contact us via sales@uszeroxclub.com and we will provide you with an extended antenna cable, which will shorten the reception distance of the signal and improve the reception.

6.20 Q: How to use a backup camera kit longer in summer?

- A:**
1. Park your car in a cool place to escape the heat.
 2. If the temperature inside the car is too high, you can turn on the air conditioner to cool down.
 3. If time permits, we should first open the doors and windows to ventilate and cool down.
 4. Install the monitor in a place where it can be temporarily removed when not in use and installed when needed.
 5. Blocking the front glass can effectively reduce the temperature inside the car.
 6. Apply a film to the window to block the heat and ultraviolet rays inside the sun.

7 General Information

7.1 Introduction and Specifications

This camera system is intended for vehicle surrounding monitoring during driving.

It consists of 2 weather-rated cameras and a screen, as well as related accessories. It requires the monitor to be connected to a 12-24 Volt Direct Current power source (Currently limited to 1~2A).

7.2 General Safety Warnings

Improper installation can cause personal injury or property damage. For assistance contact ZEROXCLUB customer service.

- Do not disassemble or attempt to repair any part of the camera system.
- There are no user-serviceable parts inside the ZEROXCLUB Rear camera system. Contact ZEROXCLUB customer service if the part is ever compromised
- Children should be supervised to ensure that they do not play with the appliance.
- To avoid an electrical shock hazard, relevant actions should be performed by qualified and certified professionals. Disconnect all sources of power to the camera before installing.
- NEVER test when smoking. Never use a flame.
- To reduce the risk of fire, connect the camera only to a circuit provided with a maximum branch circuit over the current protection device.
- To avoid an electric shock injury or damage to the system, we recommend that a qualified technician with appropriate training and experience be obtained to perform this critical connection.

8 Warranty

ZEROXCLUB offers a full 24 months warranty and replacement policy. We also provide lifetime technical support to ensure that you enjoy your modern backup camera for many years to come.

To obtain warranty support, or if you are not satisfied in any way, or have any issues with your purchase, don't hesitate to get in touch with us first for help, we will try our best to make you satisfied.

We promise that you will receive the best service from us, and we will try our best to help you until your problem is solved.

Every message will be replied to within 24h. Our contact email is sales@uszeroxclub.com, you can write it down or add it to your address book.

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ZEROXCLUB Support Email: sales@uszeroxclub.com