



# **Owner's Manual**

Coredy G850

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# 1 Important Safety Information

This appliance can be used by children ages from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children younger than 8 years old should not use this device.

The robot must be used in accordance with the directions in this Instruction Manual. CoreDy Inc. cannot be held liable or responsible for any damages or injuries caused by improper use.

To reduce the risk of injury or damage, keep these safety precautions in mind when setting up, using and maintaining your robot:

- Read all safety and operating instructions before operating your robot.
- Retain the safety and operating instructions for future reference.
- Heed all warnings on your robot, battery, charging Dock and in the owner's manual.
- Follow all operating and use instructions.



The symbol on the product or its packaging indicates:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local authority for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. Please contact your local or regional waste authority for more information on collection, reuse and recycling programs.

## 1.1 Usage Restrictions

- Your robot is for indoor use only. Do not use the robot in outdoor, commercial or industrial environments.
- Before using this device, pick up objects like clothing, loose papers, pull cords for blinds or curtains, power cords, and any fragile objects. If the device passes over a power cord and drags it, there is a chance an object could be pulled off of a table or shelf.

- Your robot is not a toy. Do not sit or stand on this device. Small children and pets should be supervised when your robot is operating.
- Store and operate your robot in room temperature environments only.
- Do not use this device to pick up anything that is burning or smoking.
- Do not use this device to pick up spills of bleach, paint, or other chemicals, or anything wet.
- If the room to be cleaned contains a balcony, a physical barrier should be used to prevent access to the balcony and ensure safe operation.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the robot. Cleaning and maintenance shall not be performed by children without supervision.
- Do not place anything on top of your robot.
- Be aware that the robot moves on its own. Take care when walking in the area in which the robot is operating in to avoid stepping or tripping on it.
- Do not operate the robot in areas with exposed electrical outlets in the floor.

## **1.2 Battery and Charging**

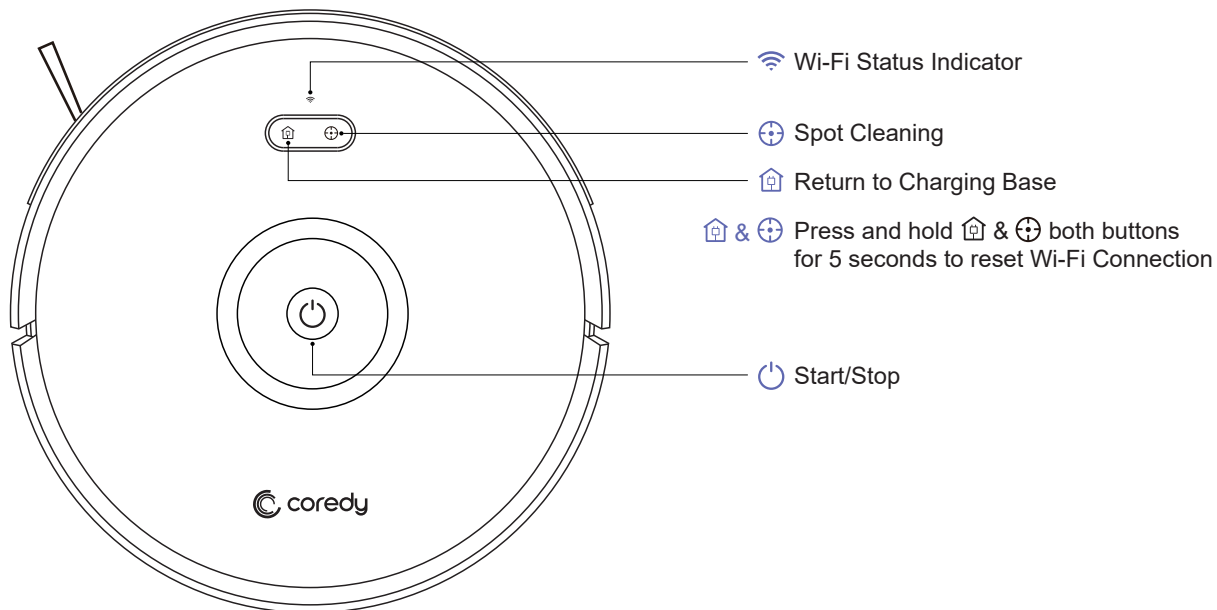
- Use only rechargeable battery packs with the correct specification approved by Coredy.
- Charge using a standard outlet only. Product may not be used with any type of power converter. Use of other power converters will immediately void the warranty.
- Do not use a Charging Dock with a damaged cord or plug. If the cord or plug is damaged, it must be serviced by the manufacturer or similarly qualified persons.
- Always charge and remove the battery from your robot and accessories before long-term storage or transportation.
- Charge indoors only.

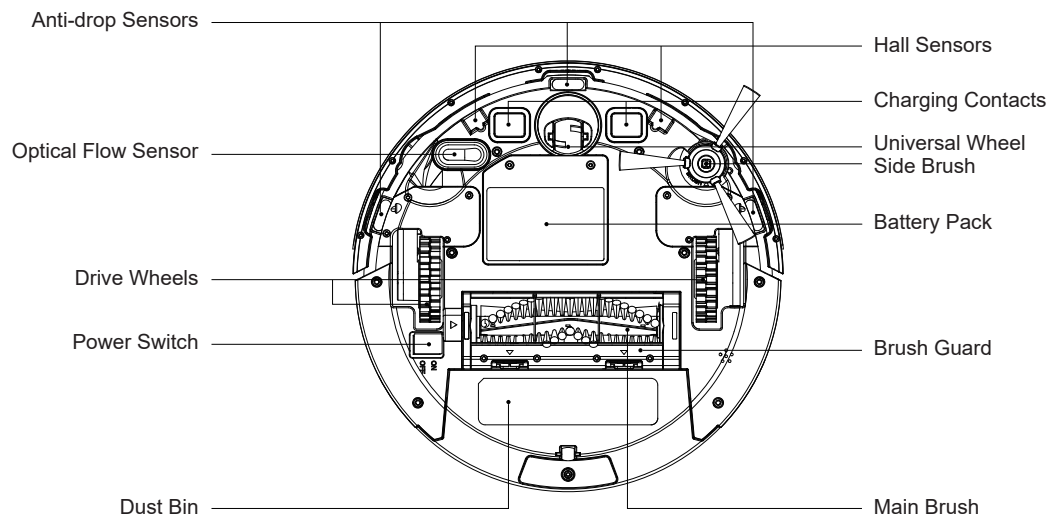
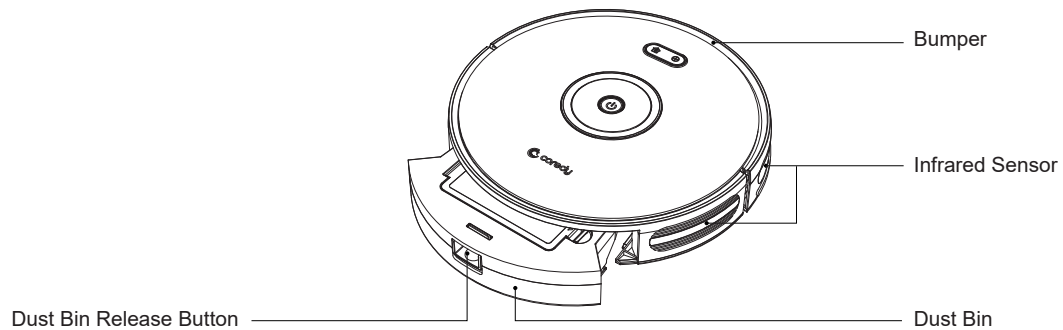
- Your robot's Charging Dock may be protected with a surge protector in the event of severe electrical storms.
- Never handle the Charging Dock with wet hands.
- Always disconnect your robot from the Charging Dock before cleaning or maintaining it.
- Please ensure voltage rating for enclosed Charging Dock matches standard outlet voltage.
- Used battery packs should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- Before every use, check the battery pack for any sign of damage or leakage. Do not charge damaged or leaking battery packs.
- If the battery pack is leaking, contact Coredy Customer Service for disposal.
- The battery pack must be removed from the robot before disposal.
- Do not crush or dismantle battery packs. Do not heat or place the battery pack near any heat source.
- Do not incinerate the battery pack. Do not short-circuit the battery pack.
- Do not immerse the battery pack in any liquid.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

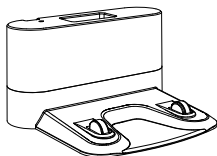
## 2 Product Diagram

### 2.1 Robot

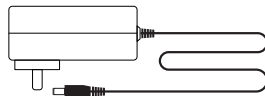




## 2.2 Accessories



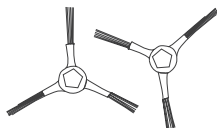
1 x Charging Dock



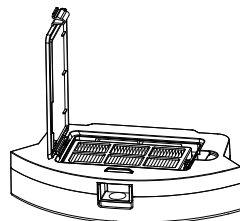
1 x Adapter



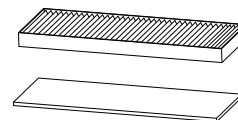
1 x Remote Control  
(with 2 x AAA batteries)



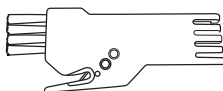
2 x Side Brushes



1 x Dust Bin



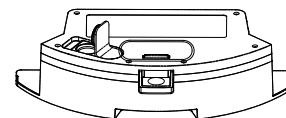
1 x Washable HEPA Filter  
and Sponge Filter



1 x Cleaning Brush



1 x Main Brush



1 x Water Tank  
(Sold Separately)



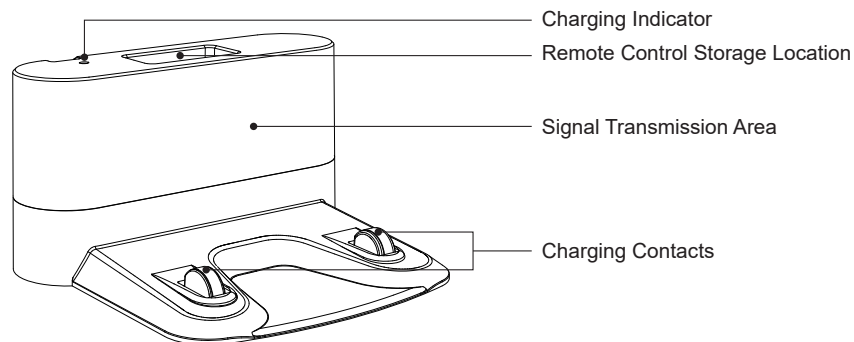
2 x Cleaning Cloths  
(Sold Separately)



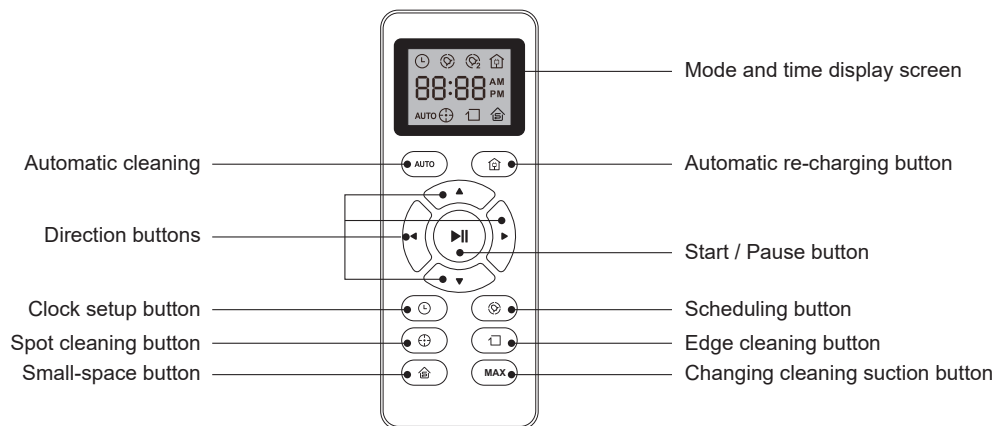
2 x Boundary Strips 6.6 ft/2m Length  
(Sold Separately)



## 2.3 Charging Dock












## 2.4 Remote Control



\*Install 2 AAA batteries (included in the package) before using the remote control for the first time.

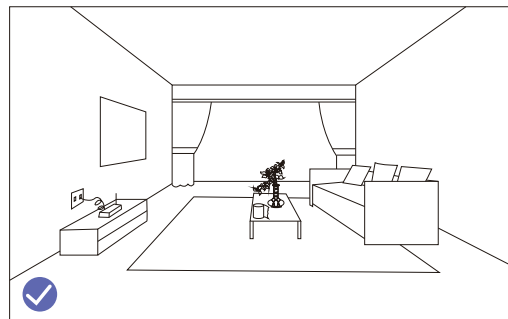
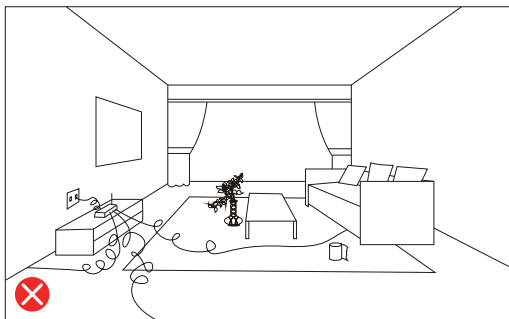
## 2.5 LED Indication

You can see the status of Coredy G850 Robot from the LED indicators.

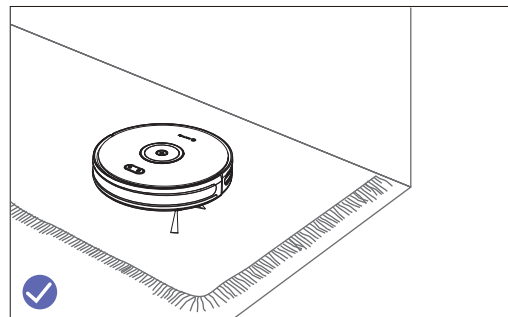
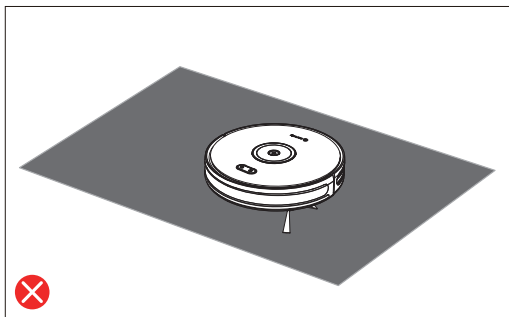
Light Status	Status
 Solid blue	Standby / Cleaning (when not on Charging Dock) / Fully charged
 Solid blue +  Solid Red	Low power (less than 15%) and returning to Charging Dock
 Pulsating purple	Charging
 Flashing blue +  Solid blue	Wi-Fi Pairing Mode
 Solid blue +  Solid blue	Charging Completed / Wi-Fi Connected
 Solid/Flashing red	Error indication; Refer to the "Troubleshooting" section in this manual for solutions.

## 3 Operating and Programming

### 3.1 Notes Before Cleaning



Before using Robot, pick up objects like clothing, loose papers, pull cords for blinds or curtains, power cords, and any fragile objects. If the Robot passes over a power cord and drags it, there is a chance an object could be pulled off of a table or shelf.

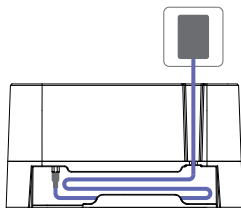


The robot may not run on certain dark or black colored surfaces since the Anti-drop Sensors that recognize an edge or a stair may regard this color as an edge.

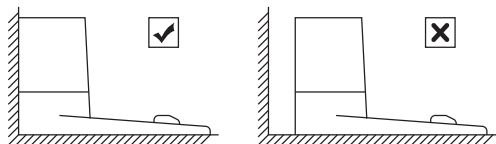
## 3.2 Quick Start

1. Plug in the Charging Dock and place the remaining wire into the channel at the bottom of the Charging Dock

**Note:** Failure to place the remaining wire into the channel, may cause Robot to become stuck while charging or cleaning.



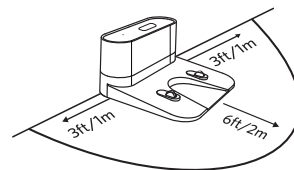
2. Place the Charging Dock on a hard level surface and against a wall.



3. Charging Dock Position

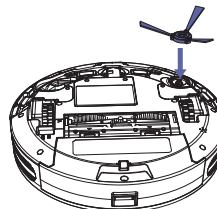
Place the Charging Dock against the wall and make sure it is in an open and uncluttered area leaving at least:

- 2 meters (6 feet) in the front of the Charging Dock.
- 1 meter (3 feet) on both sides of the Charging Dock.



4. Install Side Brushes


Attach Side Brushes to the bottom of Coredy G850 by pressing a brush into each slot until it clicks.

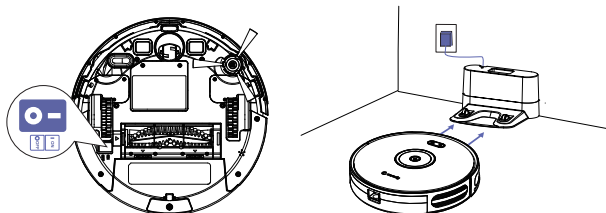


5. Activate the Robot





Place Coredy G850 onto the Charging Dock, making sure the metal charging contacts on the Charging Dock match up with those underneath the robot.

**Note:** On Initial Use, Switch on the Power Button on the Bottom of the Robot.

If successful, you will hear a series of tones. Once the  Power button illuminates, Coredy G850 is ready for use.



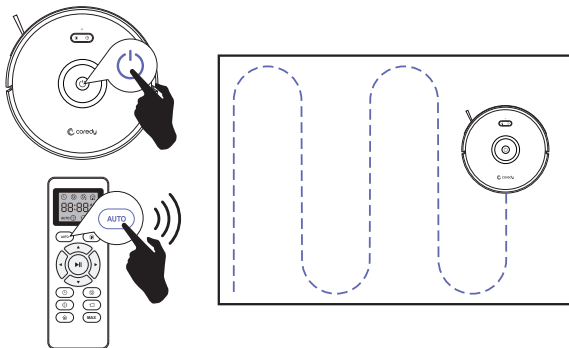
## 6. Start Cleaning Cycle

- Press the  power button once to wake up the robot.
- Press the  power button again to start a cleaning cycle (or  button on Remote Control).
- Press the  spot button to begin spot cleaning.





If the battery reaches low charge before finishing a cleaning cycle, the robot will return to the Charging Dock to recharge.

If the Charging Dock is inaccessible, Robot will not be able to recharge, please place the robot manually on Charging Dock for charging. ([Refer to Activate the Robot](#))

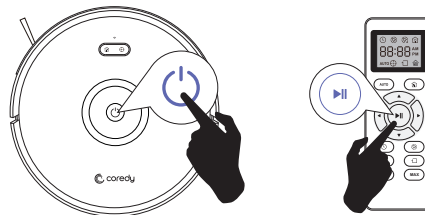
**Note:** Please refer to section 3.4 for more Cleaning Mode.





## 7. Pause

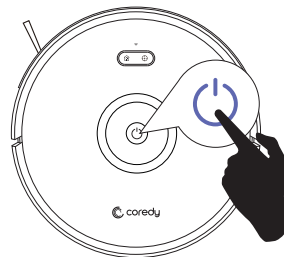
- To pause the robot during a cleaning cycle press the  button on robot or press the  button on the Remote Control.
- To resume the cleaning cycle, press  button again.
- To send robot back to the Charging Dock, press  button on the Remote Control.

**Note:** The actions listed above can also be managed from the buttons on the robot or via the Remote Control.



## 8. Reset

- Press and hold  &  both button on the Robot for around 5 seconds until you hear two beeps from the robot and the Wi-Fi indicator light on Robot is rapidly blinking blue.

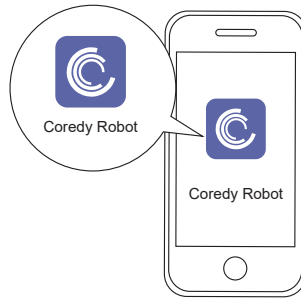


### 3.3 Use Your G850 with the “Coredy Robot” App

To enjoy all available features, it is recommended to control your Robot via the Coredy Robot App.



Scan the QR code shown below to download the latest version of the App or download from the App Store (iOS devices) or Google Play (Android devices).

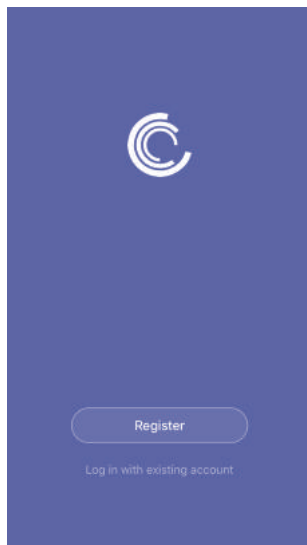


#### Before you start, make sure that :

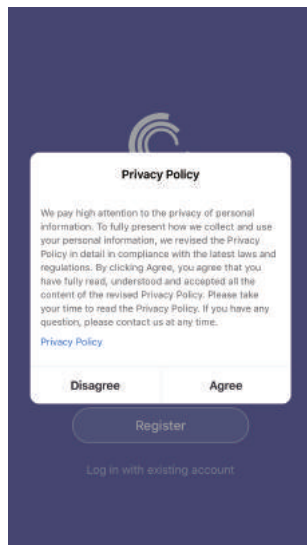
1. Your smartphone or tablet is connected to a 2.4 GHz Wi-Fi network ([Robot only supports 2.4 GHz network](#)).
2. Your smartphone or tablet is running iOS 8.0 (or above) or Android 4.4 (or above).
3. The Wi-Fi status light on Robot is rapidly flashing blue.
4. The Robot docked on the Charging Base to ensure it has enough power during setup.

## 1. Create a user account

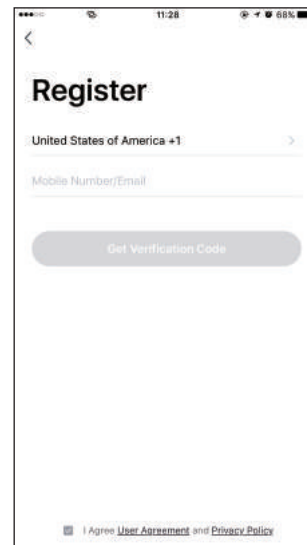
1. Open the App and create a user account.



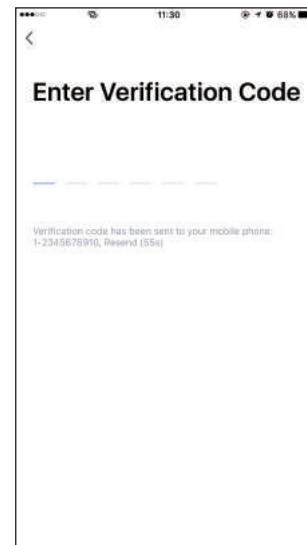
2. Agree to the "Privacy Policy".



3. Create your account with the mobile phone number or E-mail address.

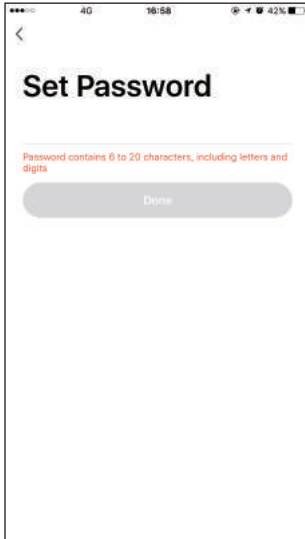


4. Enter verification code

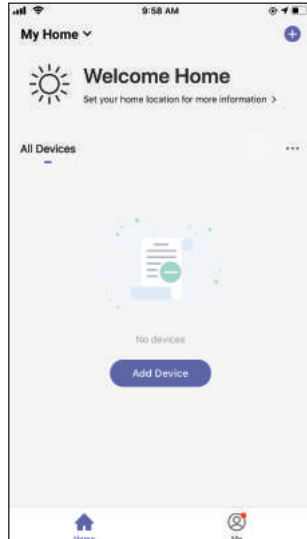


## 2. Add Device

5. Create a password 6-20 characters in length.



1. Press "Add Device" or tap the "+" in the top right corner to add.

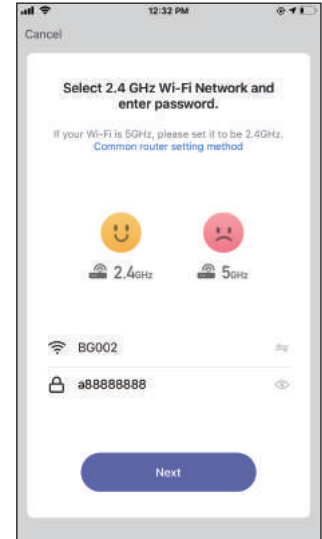


2. Add a Coredy G850 Robot to your Coredy account.





## 3. Wi-Fi Connection

1. Check and set your phone Wi-Fi setting first, then press ⇐ to select the same Wi-Fi on Coredy App, enter Wi-Fi password, press "Confirm" to connect.



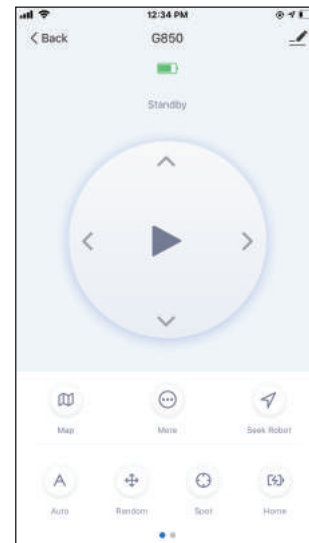
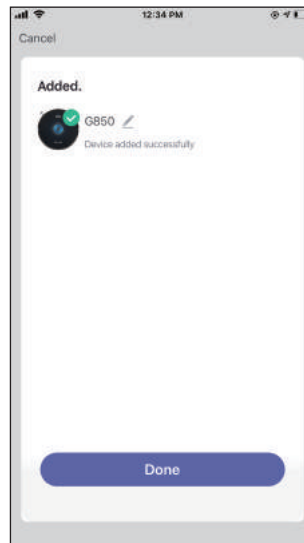
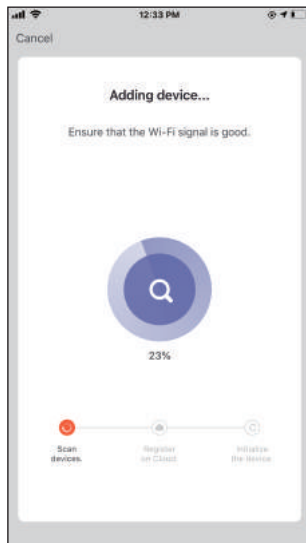
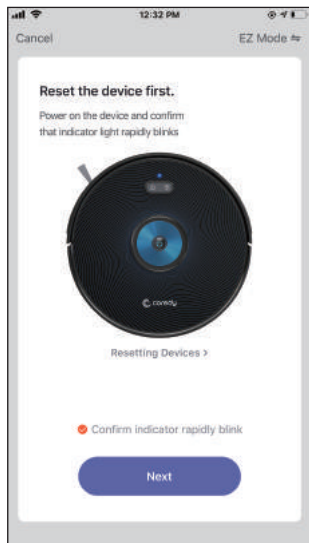


2. Turn on the main power switch on the bottom of the Robot, then press and hold  &  both buttons on the Robot for around 5 seconds until you hear two beeps from the Robot, confirm the Wi-Fi indicator light on Robot is rapidly blinking, press "Next".

3. Wait for the connection progress to reach 100%.

4. When the Robot has successfully connected, press "Done"

5. Wait 1-2 seconds for the Robot to go on standby.





## 4. Coredy App Control

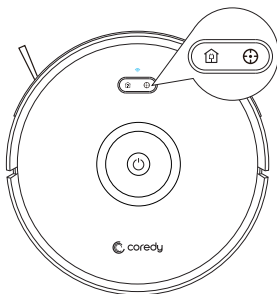
Follow the instructions in the App to set up the Wi-Fi connection.

- After connecting successfully, you can control Robot via the App.
- With the App, you can select a cleaning mode, set the time, schedule a cleaning, view the system status, receive notifications , and access additional features.

**Note:** If you have any problems during the Wi-Fi setup process, visit <http://shop.coredy.com> to contact our customer service team. If the Coredy Robot gets lost somewhere in your home, tap "Seek Robot" in the App to find the Robot. This function is available in the App only.

## 5. Reset the Wi-Fi Connection

Press and hold  &  both buttons on the Robot for around 5 seconds until you hear two beeps from the Robot and the Wi-Fi indicator light on Robot is rapidly blinking blue. Then you can follow the Wi-Fi instructions on the Coredy Robot App to set up the Wi-Fi connection.



## 6. Using Amazon Alexa

Follow the instructions to control your Coredy devices with Amazon Alexa. If you run into any difficulties during the process, please scroll down to the bottom for **Troubleshooting**.

**To use your Robot with Amazon Alexa, please ensure the following:**



Your Coredy Robot is connected to the Coredy Robot App.

You have an Alexa-enabled device (i.e., Amazon Echo, Echo Dot, Echo Show).

The Amazon Alexa App is installed on your smart device and you have created an account.

To control Coredy devices with Amazon Alexa:

For Robot only, do the following steps:

1. Open the Alexa App and select "Skills & Games" from the  menu.
2. On the Skills screen, search for "  Smart Life".
3. Select your Smart Life skill, then press "Enable".
4. Login with your Coredy Robot account so Alexa can control your Coredy devices.
5. Using "Smart Life" skill (for Robot only):

You do not need to discover your device as you can control the Robot with your voice by saying specific commands.

Alexa currently supports the following two commands:

- "Alexa, turn on Core-dy [kɔ:di] G850"
- "Alexa, turn off Core-dy [kɔ:di] G850"

6. If you add two or more Robot devices to CoreDy Robot App, you can edit name for each CoreDy Robot in either the CoreDy App or Alexa App. After named, give commands by using your Robot name. For example, if you name one CoreDy Robot "Robot 1", then you may use Alexa to control that device with the following commands:

- "Alexa, turn on Robot 1"
- "Alexa, turn off Robot 1"

## Troubleshooting

### What do I do if Alexa fails to discover my devices?

Check if there are any Internet connection problems.

Try to reboot the smart device and re-discover the device on Alexa.

### Why does the device's status Show "Offline" on Alexa?

Your wireless connection might have been lost. Reboot the smart device and re-discover on Alexa.

Internet access on your router could be unavailable. Check if your router is connected to the Internet and try again.

### Why can't I control CoreDy devices with Amazon Alexa?

Check if there are any Internet connection problems.

Check if you are using the proper commands when talking to Alexa. You must say the wake word "Alexa" first when making your request.

Repeat your question. Speak naturally and clearly to Alexa.

Make sure your CoreDy device is at least eight inches away from walls or other objects that may cause interference (such as microwave ovens).

## 7. Using Google Assistant

To use your Robot with Google Assistant, please ensure the following:

Your CoreDy Robot is connected to the CoreDy Robot App.

You have a Google Assistant enabled device (i.e. Google Home).

The Google Home App is already installed on your smart device, and you have created an account.

To control CoreDy devices with Google Assistant:

For Robot only, do the following steps:

1. Open the Google Home App.
2. Say "OK Google, talk to Robot" to the Google Assistant-enabled device (i.e. Google Home) to initiate the Google action for Robot.
3. Follow the instructions in the Google Home App to link Google Assistant with your CoreDy Robot account.
4. To control Robot with your voice, say specific commands to Google Assistant:

Google Assistant currently supports the following commands:

- "OK Google, turn on Core-dy [kɔ:di] G850"
- "OK Google, turn off Core-dy [kɔ:di] G850"
- "OK Google, find Core-dy [kɔ:di] G850"
- "OK Google, go home Core-dy [kɔ:di] G850"

(Note: Only supports above commands currently.)

5. If you add two or more Robot devices to CoreDy Robot App, you can edit name for each CoreDy Robot on the CoreDy App or Google Home App. After named, giving a command by using your Robot name. For example, if you name one CoreDy Robot "Robot 2", then you may use Google Assistant to control that device with the following commands:

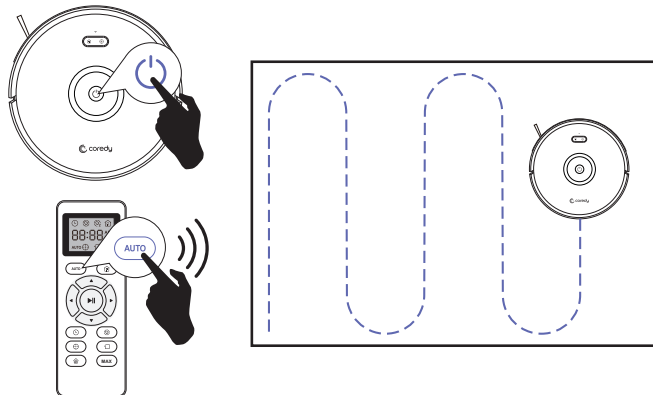
- "OK Google, turn on Robot 2"
- "OK Google, turn off Robot 2"
- "OK Google, find Robot 2"
- "OK Google, go home Robot 2"

## 3.4 How Coredy G850 Cleans Your Home

Coredy G850 continues this process until it has cleaned an entire level of your home. If its battery gets low before finishing a cleaning cycle, Coredy G850 returns to the Charging Dock to recharge.



### 1. Auto Cleaning

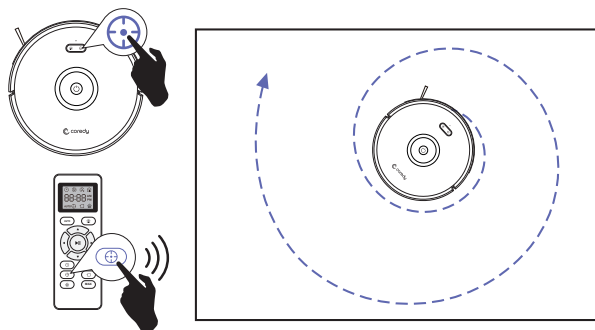
- Cleaning in Zig-zag routing for efficiently and thoroughly clean.
- At various times throughout the cleaning cycle, Coredy G850 touches up around the edges of the room, as well as chair legs and other furniture.
- Coredy G850 continues this process until it has cleaned an entire level of your home. If its battery gets low before finishing a cleaning cycle, Coredy G850 returns to the Charging Dock to recharge.
- Once Coredy G850 finishes its cleaning cycle, Coredy G850 returns to the Charging Dock to recharge.



## Cleaning Preferences

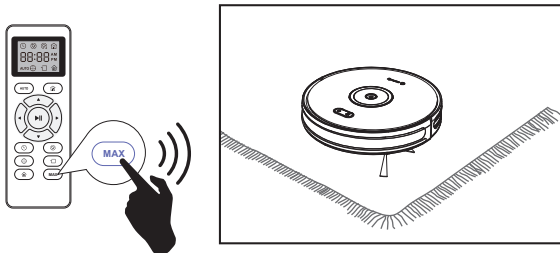
### 2. Spot Cleaning

When you select Spot Cleaning, robot intensely cleans a localized area by spiraling outward about 3 feet (1 meter) in diameter and then spiraling inward to where it started. When Spot Cleaning, robot boosts its vacuum power to provide the best cleaning possible where you need it. To use Spot Cleaning, place robot on top of the localized debris and press  on the Remote Control, or press the  spot button on the Robot.



### 3. Changing Cleaning Suction Power

Change the cleaning suction by pressing the button **MAX** on remote control to reach 2500 Pa. Vacuuming cleaning suction is 800 Pa by default.



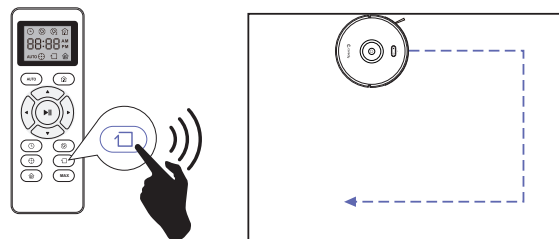
#### Note:

Support Boost Intellect technology, when a carpet is detected, suction is increased to 1500 Pa. Once off the carpet, normal suction returns.

If the level of the suction power is the maximum level before cleaning on a carpet, the robot will continue cleaning the carpet with the maximum power after moving on the carpet.

### 4. Edge Cleaning

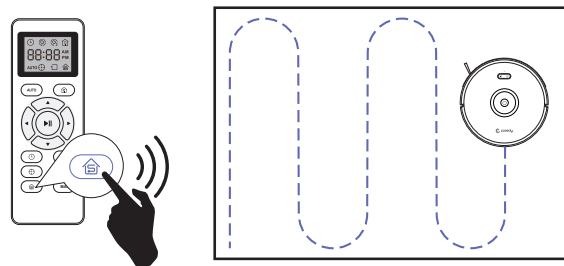
After robot finishes cleaning the open areas of your floor, it uses Edge Clean to ensure that it has cleaned along walls and around furniture legs. If you prefer a quicker edge cleaning, press the **□** button on Remote Control.



### 5. Single Room Cleaning

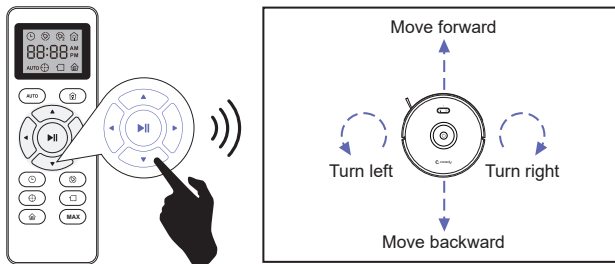
Coredy G850 intensively cleans one single room and stops after 30 minutes. Select this mode only when one specific room needs to be cleaned. Make sure to confine Coredy G850 to the room by closing the door.

Press **🏠** on the remote control to start cleaning in Single Room Mode.



## 6. Manual Cleaning

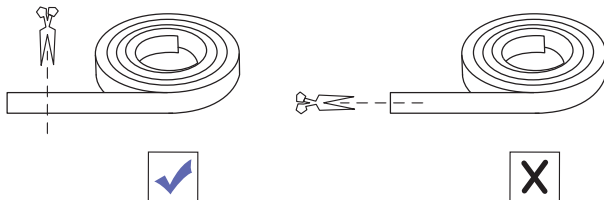
You can direct Coredy G850 to clean a particular area by using the directional buttons on the remote control.



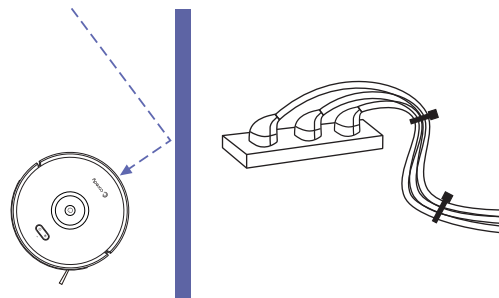
## 7. Use the Boundary Strip

With the Boundary Strip, you can keep Coredy G850 away from any area or item you do not want Coredy G850 to clean. Coredy G850 will recognize the Boundary Strip and will not cross into the blocked-off area.

1. Identify the area or item you do not want Coredy G850 to get close to.
2. If necessary, use scissors to cut the Boundary Strip to a shorter length. Be sure to correctly measure the length before cutting.



3. Apply adhesive tape to lay the Boundary Strip flat on the floor. Make sure the strip is placed FLAT on the floor.



**Note:** If the Boundary Strip is rolled up, remove and re-apply on the floor with adhesive tape. Otherwise, the Boundary Strip may not work well.

Make sure the Boundary Strip is placed on the same surface plane Coredy G850 is used on.

Be careful not to damage the floor when using adhesive tape. It is not recommended for use on carpets.

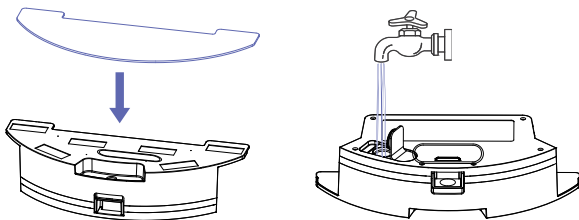
Keep the Boundary Strip away from objects that emit excessive heat.

## 3.5 Wet/Dry Mopping System

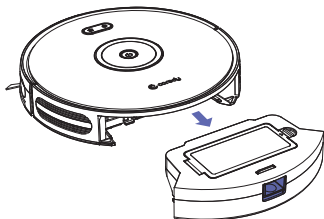
Coredy G850 supports wet/dry mopping function (Requires a water tank and mopping cloth, sold separately. Visit <http://shop.coredy.com> to purchase). The robot has a mopping system with an electronically-controlled water pump, can automatically control water flow to start/stop, offers 3 water flow levels (SMALL, AUTO, BIG), ensuring intelligent mopping cleaning for your home.

**Note:** Use the Coredy Robot App to select from 3 water flow levels for mopping cleaning.

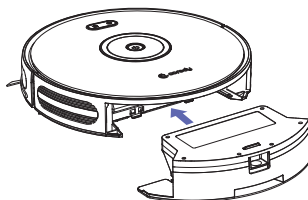
1. Attach the mop cloth to the water tank and fill the water tank with water.



2. Remove the dust bin from the robot.






3. Put back the water tank to robot.

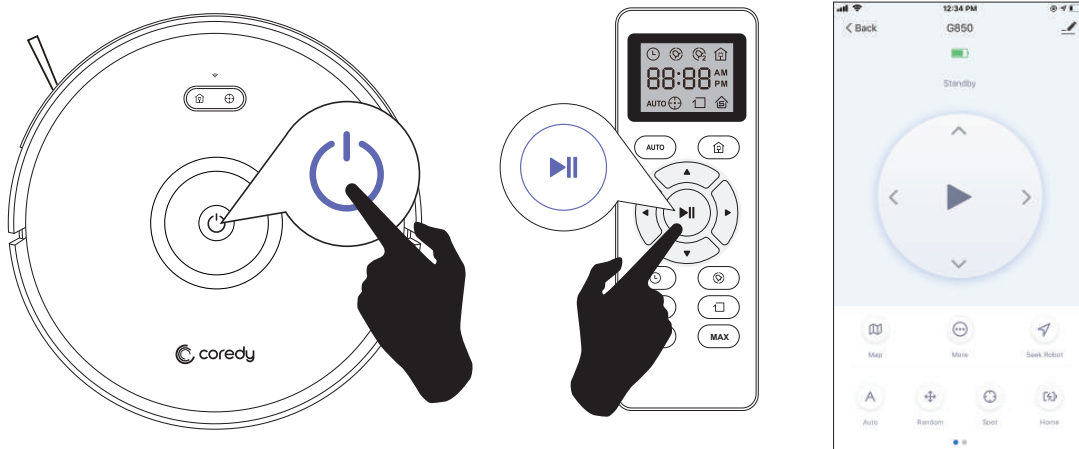


**Note:** If you are using a dry sweeping cleaning, skip to fill water in water tank.

## 4. Start Mopping Cleaning

Press the  power button to start mopping cleaning (or  button on Remote Control, or  button on CoreDy Robot App).

- \* Robot will automatically stop the water flow when it stops mopping cleaning.
- \* Robot cannot auto-detect and avoid carpet. Please manually relocate the robot if it travels to a carpeted area when mopping. For best results, set a virtual barrier by using the included magnetic boundary strips.

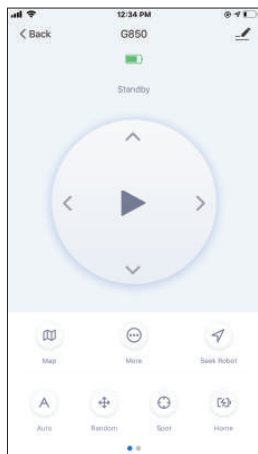




## 5. Select a Cleaning Mode

The robot has 3 cleaning modes within the mopping cleaning function: Auto, Spot and Edge. Use remote control or Coredy Robot App to select the desired cleaning mode to achieve optimal cleaning for your home.

Default cleaning mode: Auto

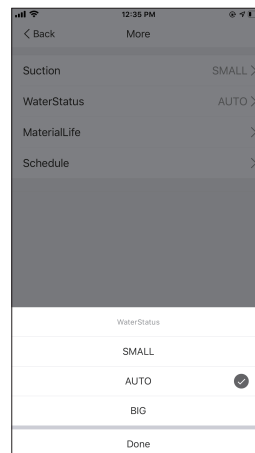


## 6. Select a Mopping Level

Use the Coredy Robot App to select from 3 water flow levels for mopping cleaning on the different surface floor.

Cleaning Mode	Adjustable Water Level	Runtime
Auto Mode	SMALL	150mins
	AUTO	120mins
	BIG	90mins

Default water flow level: AUTO



## 3.6 Cleaning Schedule

Coredy G850 has cleaning schedule settings which allow you to customize when the robot cleans your home.

### 1. Schedule Cleaning from Coredy Robot App

With the Coredy Robot App, you can schedule the G850 to start cleaning at any desired time from Sunday to Saturday (or certain days of the week).

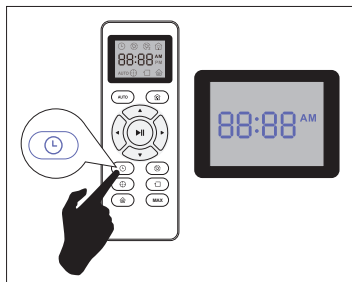
- Note:**
1. You can set the time and customize the cleaning schedules from Sunday to Saturday on the Coredy Robot App.
  2. Schedule accuracy is  $\pm 30$  seconds.
  3. This function is available in the App only.


### 2. Schedule Cleaning from Remote Control

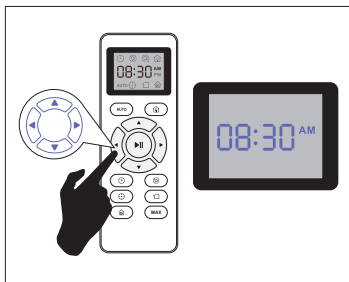
With the remote control, you can schedule G850 to start cleaning at a specified time.





- Note:**
1. Make sure the time is set correctly to your local time before setting a cleaning schedule.
  2. Make sure AM/PM is set correctly.
  3. Schedule accuracy is every 15 minutes.
  4. Make sure the remote control is near the robot while setting the clock or schedule.

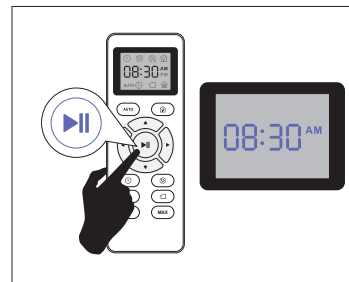
#### 2.1 Set the Remote Control's Clock



Press  button on Remote Control, and then the hour section begins to flash in the clock display setting window.

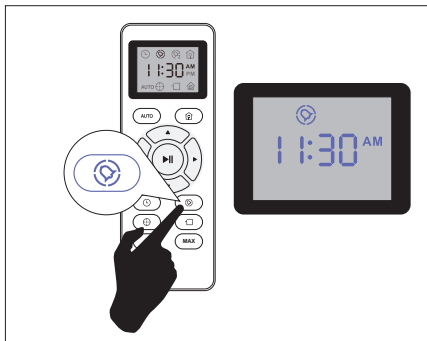



Press  or  button to select the desired figures. Press the  or  button to select the minute or hour section.

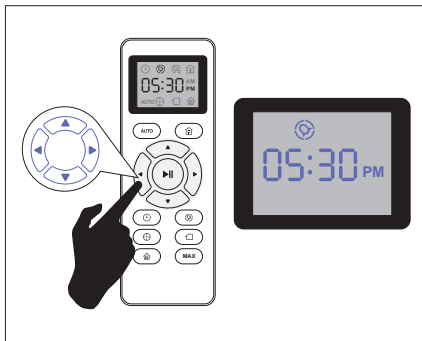






And then press the  button, the Robot will "BEEP" when the clock setting completed.

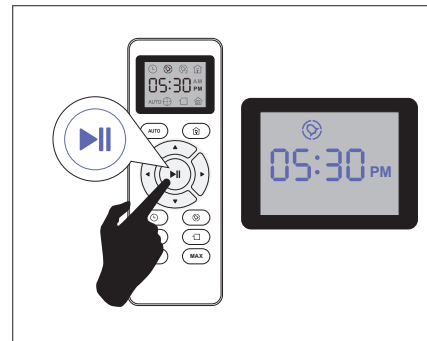
## 2.2 Setting Cleaning Schedule




Press  button on Remote Control, and then the hour section begins to flash in the Cleaning Schedule display setting window.




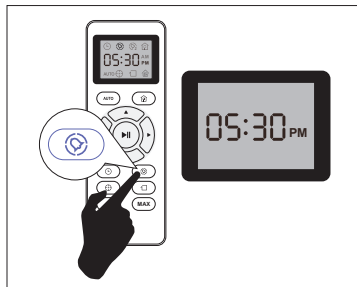
Press  or  button to select the desired values. Press the  or  button to select the minute or hour section.



And then press the  button, the Robot will “BEEP” when the Cleaning Schedule setting completed.

## 2.3 Cancel the Cleaning Schedule

Press and hold  button approximately 4 seconds on Remote Control, the Robot will “BEEP” when the Cleaning Schedule process has cancelled completely.



## 4 Regular Robot Care

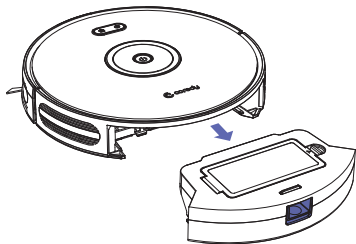
To keep robot running at peak performance, perform the following care procedures. If you notice robot picks up less debris from your floor, then empty the bin, clean the filter and clean the rolling brush.

Robot Part	Care Frequency	Replacement Frequency
Filter	Once per week (twice per week in homes with pets)	Every 2-3 months
Side Brush	Once per week (twice per week in homes with pets)	Every 2-3 months (or when visibly worn)
Rolling Brush	Once per week (twice per week in homes with pets)	Every 3-6 months
Brush Guard	Once per month	Every 3-6 months
Mopping Cloth (Sold separately)	After each use	Every 3-6 months (or when visibly worn)
Dust Bin	After each use	Every 12 months
Water Tank (Sold separately)	After each use	Every 12 months
Cliff Sensors Charging Contacts Floor Tracking Sensor Front Driving Wheel Universal Wheel	Once per month	—

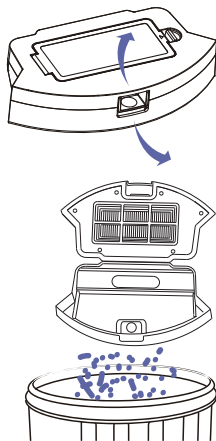
**Note:** Coredy manufactures various replacement parts and assemblies. If you think you need a replacement part, please contact Coredy Customer Care for more information.

## 4.1 Emptying Robot's Bin and Cleaning Robot's Filter

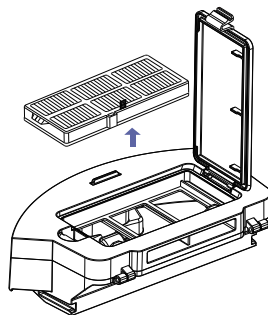
1. Press dust bin release button to remove it.



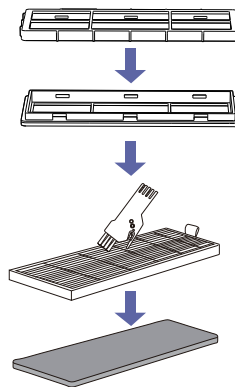
2. Open dust bin door to empty it.



3. Remove filter by grasping the white tab.

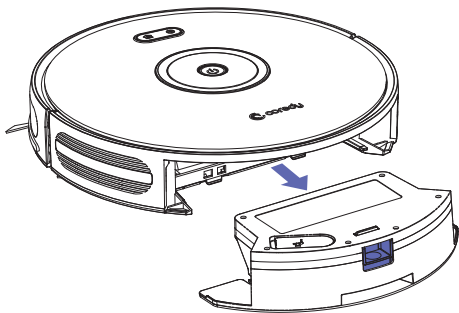


4. Shake off debris by tapping the filter against your trash container.

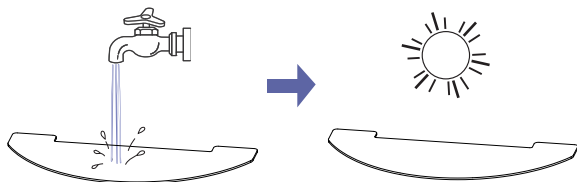


## 4.2 Cleaning Robot's Water Tank and Mop Cloth (Sold Separately)

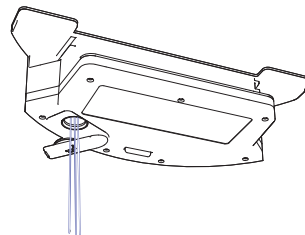
- 1.** Press water tank release button to remove it.



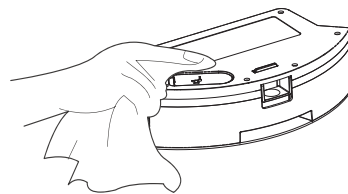
- 2.** Remove the cleaning mop cloth from water tank, wash and lay flat to dry.



- 3.** Empty the remaining water from the water tank.

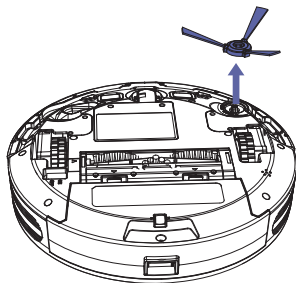


- 4.** Use soft and dry cloth to wipe the outside of water tank, lay flat to dry. Avoid direct sunlight.

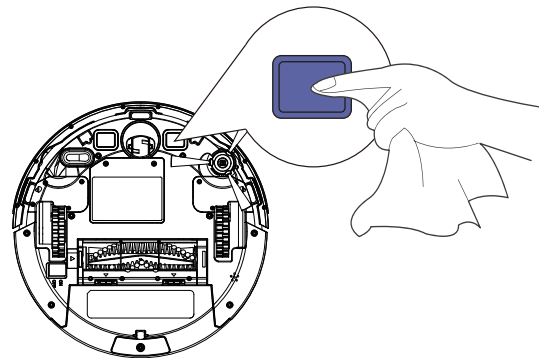


## 4.3 Cleaning Robot's Side Brush

1. Remove the brush
2. Clean the brush and the brush stand and reinstall the brush.

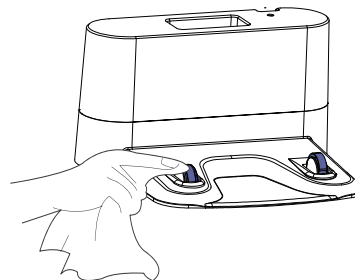
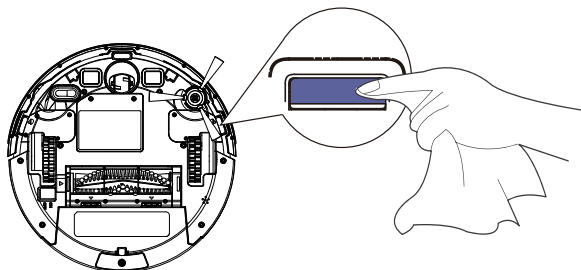


2. Wipe the charging contacts on Robot and the Charging Base with a clean, dry cloth.



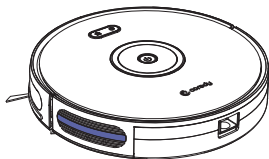
## 4.4 Cleaning Robot's Cliff Sensors and Charging Contacts

1. Wipe Robot's Cliff Sensors with a clean, dry cloth.



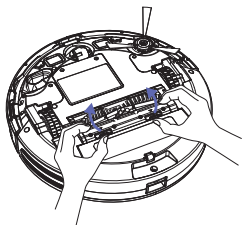
## 4.5 Cleaning Robot's Floor Tracking Sensor

Use a clean, dry microfiber or soft cotton cloth to wipe any debris that has accumulated in the round sensor opening on the right side of the bottom surface. Do not spray cleaning solution directly into the sensor entrance.

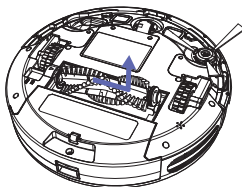


## 4.6 Cleaning Robot's Rolling Brush

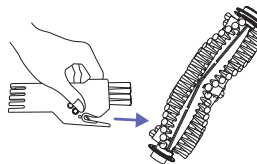
1. Pull on the release tabs to unlock the brush guard as shown.



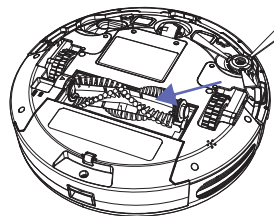
2. Lift the rolling brush to remove.



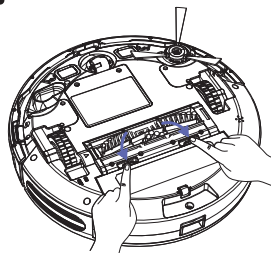
3. Clean the rolling brush with the provided cleaning tool or a vacuum cleaner.



4. Reinstall the rolling brush by inserting the fixed protruding end first and then clicking into place.



5. Press down to snap the brush guard into place.





## 4.7 Battery and Charging Information

### Lithium-Ion Battery

**Important:** Lithium-Ion batteries and products that contain lithium-Ion batteries are subject to stringent transportation regulations. If you need to ship this product (with the battery included) for service, travel or any other reason, you **MUST** comply with the following shipping instructions:

- Remove the lithium-Ion battery from the product
- Place a piece of tape over the battery's metal charging contacts
- Reinstall the battery (with the tape on it) in the product and secure the battery door
- Package the product in its original packaging or in your own packaging that prevents any movement during transportation
- Ship via ground transportation only (no air shipping)

### Battery Charging

To extend battery life, always keep robot charged on the Home Base when not in use.

### Battery Storage

If storing robot off the Charging Dock, remove the battery first. Then store robot and the battery in a cool, dry place.

### Battery Disposal

Contact your local waste management authority for battery recycling and disposal regulations in your area.

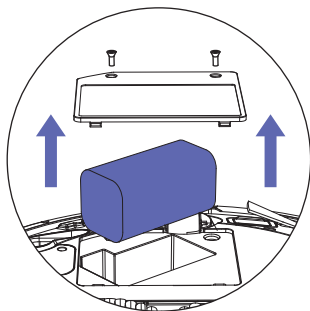
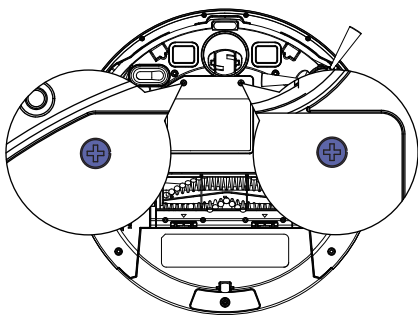
### Battery Replacement

You can visit Coredy's website <http://shop.coredy.com> to purchase the battery or other accessories for the robot.

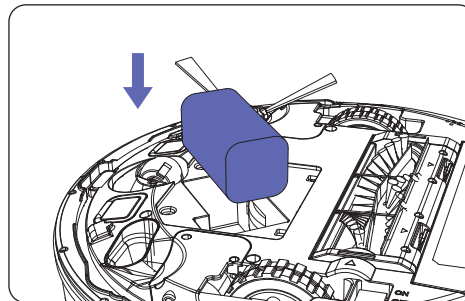
## Battery Removal

Follow these instructions to remove and reinstall robot's battery:

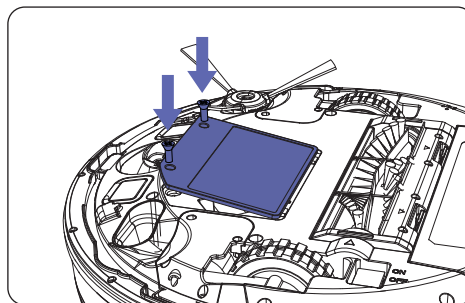
1. Unscrew the door and the two screws on the battery door, then remove.




2. Reinstall the battery with the battery label and tabs facing up.



3. Reinstall the battery door and the two screws. Take care not to pinch the side brush in the battery door when re-installing the battery.



## 5 Troubleshooting

Robot will tell you something is wrong with a two-tone distress sound followed by message. The indicator  will also blink, or illuminate red. Refer to the chart as below to resolve Robot's problem. If the problem is not resolved, please contact our customer service team for cost free technical assistance.

### Rebooting Instructions

For some errors, rebooting the Robot may resolve the problem. To reboot Robot, press the power button on the bottom on Robot. You will hear an audible tone signifying a successful reboot.

### Indicator Lighting Red

Robot Blinks and Sounds		Likely Cause	What to Do
Indicator Lighting Red	One beep	<ul style="list-style-type: none"><li>• Robot's front driving wheel is stuck.</li></ul>	<ul style="list-style-type: none"><li>• Clean the front driving wheel, then press the power button to restart the robot.</li></ul>
	Two beeps	<ul style="list-style-type: none"><li>• Robot's side brush is stuck.</li></ul>	<ul style="list-style-type: none"><li>• Clean the side brush, then press the power button to restart the robot.</li></ul>
	Three beeps	<ul style="list-style-type: none"><li>• Robot's vacuum fan is stuck or its filter is clogged.</li></ul>	<ul style="list-style-type: none"><li>• Remove and empty robot's dust bin.</li><li>• Clean robot's filter, then briskly tap the bin to loosen any remaining trapped debris.</li><li>• Make sure the vacuum inlet is not blocked by any hair or debris.</li></ul>
	Four beeps	<ul style="list-style-type: none"><li>• Robot's main rolling brush is stuck.</li></ul>	<ul style="list-style-type: none"><li>• Remove and clean the main rolling brush and brush guard, then press the power button to restart the robot.</li></ul>

## Indicator Flashing Red



Robot Blinks and Says		Likely Cause	What to Do
Indicator Flashing Red	Two beeps	<ul style="list-style-type: none"> <li>Robot's bumper is stuck.</li> </ul>	<ul style="list-style-type: none"> <li>Tap robot's bumper several times to dislodge any debris that might be trapped underneath.</li> <li>Press robot's bumper 5-10 times to ensure bumper contracts freely.</li> </ul>
	Three beeps	<ul style="list-style-type: none"> <li>Robot's cliff sensors are dirty.</li> <li>Robot is hanging over a drop, or it is stuck on a dark surface.</li> </ul>	<ul style="list-style-type: none"> <li>Clean robot's cliff sensors gently with a dry cloth.</li> <li>Start cleaning in a new location if robot is hanging over a drop, or on a dark surface.</li> <li>Use boundary strip or a physical barrier to block off the problem area.</li> </ul>
	Four beeps	<ul style="list-style-type: none"> <li>Robot's battery power level is too low.</li> <li>Robot cannot return to its charging dock.</li> </ul>	<ul style="list-style-type: none"> <li>Manually take the robot on the charging dock to charge.</li> <li>Ensure there are no obstacles in front of the charging dock or starting position, wipe the charging contacts on both charging dock and robot with a clean, dry cloth.</li> </ul>




## Frequently asked questions

Problems	Solutions
Coredy G850 cannot be activated.	<ul style="list-style-type: none"> <li>• Make sure the main power switch is in the ON position.</li> <li>• Make sure the battery is fully charged.</li> <li>• Replace the batteries (2 AAA) in the remote control.</li> <li>• Make sure the remote control is within range (16 ft/5 m) of Coredy G850.</li> <li>• If you still have trouble, turn off the main power switch and then turn it back on.</li> </ul>
The remote control does not work.	<ul style="list-style-type: none"> <li>• Replace the batteries in the remote control.</li> <li>• Make sure Coredy G850 is turned on and fully charged.</li> </ul> <p>Note: Limited workable range distance is 5m/16.5ft.</p>
Coredy G850 stops working suddenly.	<ul style="list-style-type: none"> <li>• Check if Coredy G850 is trapped or stuck on an obstacle.</li> <li>• Check if the battery level is too low.</li> <li>• If you still have trouble, turn off the main power switch, wait for 2 seconds, and then turn it back on.</li> </ul>
You cannot schedule cleanings.	<ul style="list-style-type: none"> <li>• Make sure the main power switch on the bottom of Coredy G850 is turned on.</li> <li>• Make sure the time, time of day (AM/PM), and the scheduled time have been set correctly.</li> <li>• Check if Coredy G850's power is too low to start cleaning.</li> </ul>
Suction power is weak.	<ul style="list-style-type: none"> <li>• Check if any obstructions are blocking the suction inlet.</li> <li>• Empty the dust collector.</li> <li>• Clean the filters with a vacuum cleaner or a cleaning brush.</li> <li>• Check if the filters are wet due to water or other liquid on the floor. Air-dry the filters completely before use.</li> </ul>
Coredy G850 cannot be charged.	<ul style="list-style-type: none"> <li>• Check if the indicator on the Charging Base lights up. If not, contact the Coredy service center to repair or replace the Charging Base.</li> <li>• Dust off the charging contact pins with a dry cloth.</li> <li>• Check if you can hear a beep when Coredy G850 is docked onto the Charging Base. If not, contact the Coredy service center to repair or replace the Charging Base.</li> </ul>

Problems	Solutions
Coredy G850 cannot return to the Charging Base.	<ul style="list-style-type: none"> <li>Remove objects within 3 ft/1 m to the left and right side and within 6 ft/2 m of the front of the Charging Base.</li> <li>When Coredy G850 is in the vicinity of the Charging Base (distance within 26ft/8M), it returns more quickly. However, if the Charging Base is located far away (distance over 26ft/8M), Coredy G850 needs more time to return. Please be patient as it travels back.</li> <li>Clean the charging contact pins.</li> </ul>
The rolling brush does not rotate.	<ul style="list-style-type: none"> <li>Clean the rolling brush.</li> <li>Check if the rolling brush and brush guard have been installed properly.</li> </ul>
Coredy G850's movements or travel path are abnormal.	<ul style="list-style-type: none"> <li>Clean the sensors carefully with a dry cloth.</li> <li>Restart Coredy G850 by turning the power switch off and on.</li> </ul>

## 6 Specifications

	Product Model	G850
	Input	19 V  0.6 A
	Master Operating Voltage	DC 14.4 V
	Power Consumption	28 W
	Battery Type	DC 14.4 V Li-ion 3200 mAh
	Dust Collector Capacity	0.5 L
	Water Tank Capacity	0.3 L
	Cleaning Time	Max. 120 mins
	Charging Time	300 - 360 mins

	Input	19 V  0.6 A
	Output	19 V  0.6 A



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US COST FREE Tech Support:  
**+1 (800) 999 8470**  
(PST Mon-Sun 06:00-24:00)

UK COST FREE Tech Support:  
**+44 (808) 134 9909**  
(GMT Mon-Sun 14:00-08:00)

MODEL: G850  
E-mail: [support@coredytech.com](mailto:support@coredytech.com)  
Website: <http://shop.coredy.com>



@coredytech



@CoredyOfficial



@coredy\_robotvacuum



@Coredy Official