



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022


Page No.: 1 of 14

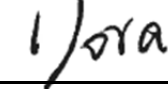
Client : Hangzhou Feitelaer Technology Co., LTD.

Address : 2000 North Shixin Rd, Building 2 Room 806, Hangzhou, Zhejiang, CN 311215

The following merchandise was (were) submitted and identified by the client as:

Name of Product : Ball pit with ball
Test Model : /
Model May Cover : /
Main Material: /
Supplier: /
Buyer: /
Labeled Age Grading: Not stated
Applicant's Specified Age Group for Testing : 6+ months
Age Grading for Test: 6+ months
Sample Received : Mar. 08, 2022
Test Period : Mar. 08, 2022 - Mar. 14, 2022
Test Specification and Conclusion:
Please refer to next page

Prepared By : 
David Chen
Testing Engineer

Reviewed By : 
Dora Cheng
Reporter Supervisor

Issued By : 

Ada Wang
Lab Manager



SZ2022030351-1E

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 2 of 14

Test Request	Conclusion
Mechanical and physical hazards according to ASTM F963-2017	PASS
Tracking label-consumer product safety improvement act of 2008-Sec.103	PASS
Flammability according to ASTM F963-2017	PASS
Physical & Mechanical test requirements of Title 16 PART 1500, Code of Federal Regulations, Chapter II – Consumer Products Safety Commission of U.S.A.	PASS
Soluble Heavy Metal according to Standard Consumer Safety Specification for Toy Safety-ASTM F963-2017	PASS
Total Lead Content according to Standard Consumer Safety Specification for Toy Safety-ASTM F963-2017	PASS
Total Lead content according to Consumer Product Safety Improvement Act of 2008, CPSIA section 101(a)(2).	PASS
Phthalates content according to Consumer Product Safety Improvement Act of 2008, CPSIA section 108	PASS

***** To be continued *****

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 3 of 14

TEST RESULTS:

Mechanical and physical hazards -ASTM F963-2017

Section	Description	Result
		1#
4.1	Material Quality	PASS
4.3.5.1	Total Lead	No Surface Coating
	Soluble Heavy Metal	No Surface Coating
4.3.5.2	Total Lead	PASS (see page 10)
	Soluble Heavy Metal	PASS (see page 9)
4.3.7	Stuffing Materials – Visual Inspection	PASS
4.5	Sound-Producing Toys	N/A
4.6	Small Objects	PASS
4.7	Accessible Edges	PASS
4.8	Projections	N/A
4.8.1	Bath Toy Projections	N/A
4.9	Accessible Points	PASS
4.10	Wires and Rods	N/A
4.11	Nails and Fasteners	N/A
4.12	Plastic Film	N/A
4.13	Folding Mechanisms and Hinges	N/A
4.14	Cords, Straps and Elastics	N/A
4.15	Stability and Over-Load Requirements	N/A
4.16	Confined Spaces	N/A
4.17	Wheels, Tires, and Axles	N/A
4.18	Holes Clearances, and Accessibility of Mechanisms	N/A
4.19	Simulated Protective Devices	N/A
4.20	Pacifiers	N/A
4.21	Projectile Toys	N/A
4.22	Teethers and Teething Toys	N/A
4.23	Rattles	N/A

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 4 of 14

Section	Description	Result
		1#
4.24	Squeeze Toys	N/A
4.25	Battery-Operated Toys (exclude section 4.25.10 Battery-powered ride-on toys)	N/A
4.26	Toys Intended to be Attached to a Crib or Playpen	N/A
4.27	Stuffed and Beanbag-Type Toys	N/A
4.28	Stroller and Carriage Toys	N/A
4.30	Toy Gun Marking	N/A
4.31	Balloons	N/A
4.32	Certain Toys with Spherical Ends	N/A
4.33	Marbles	N/A
4.34	Balls	PASS
4.35	Pompoms	N/A
4.36	Hemispheric-Shaped Objects	N/A
4.37	Yo Yo Elastic Tether Toys	N/A
4.38	Magnets	N/A
4.39	Jaw Entrapment in Handles and Steering Wheels	N/A
4.40	Expanding Materials	N/A
4.41	Toy Chests	N/A

Labeling and Instructional Literature Requirement

Section	Description	Result
		1#
5	Labeling Requirements	
5.1	Federal Government Requirements	PASS
5.2	Age Grading Labeling	PASS
5.3	Safety Labeling Requirements	PASS
5.4	Aquatic Toys	N/A
5.5	Crib and Playpen Toys	N/A
5.6	Mobiles	N/A

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 5 of 14

Section	Description	Result
		1#
5.7	Stroller and Carriage Toys	N/A
5.8	Toys Intended to be Assembled by an Adult	N/A
5.9	Simulated Protective Devices	N/A
5.10	Toys with Functional Sharp Edges and Sharp Points	N/A
5.11	Small Objects, Small Balls, Marbles and Balloons (16 CFR 1500.19)	N/A
5.12	Toy Caps (16 CFR 1500.86 for Required Labeling)	N/A
5.13	Art Materials (16 CFR 1500.14(b)(8))	N/A
5.14	Electric Toys	N/A
5.15	Battery-Operated Toys	N/A
5.15.1	Battery-Powered Ride-On Toys	N/A
5.16	Promotional Materials	N/A
5.17	Magnets	N/A

Section	Description	Result
		1#
6	Instructional Literature	
6.1	Definition and Description	PASS
6.2	Crib and Playpen Toys	N/A
6.3	Mobiles	N/A
6.4	Toys Intended to be Assembled by an Adult	N/A
6.5	Battery-Operated Toys	N/A
6.6	Battery-Powered Ride-On Toys	N/A
6.7	Toys in contact with Food	N/A
6.8	Toy Chests	N/A
7	Producer's Markings	
7.1	Producer's Name and Address	PASS
7.2	Battery-Powered Ride-on Toys	N/A
7.3	Toy Chests	N/A

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 6 of 14

Section	Description	Result
		1#
8.5	Normal Use Testing	PASS
8.6	Abuse Testing	PASS
8.7	Impact Tests	PASS
8.8	Torque Tests for Removal of Components	PASS
8.9	Tension Test for Removal of Components	PASS
8.10	Compression Test	N/A
8.11	Tests for Tire Removal and Snap-in Wheel and Axle Assembly Removal	N/A
8.12	Flexure Test	N/A
8.13	Test Methods for Mouth-Actuated Toys and Mouth-Actuated Projectile Toys	N/A
8.14	Projectiles	N/A
8.15	Test for Stability of Ride-On Toys or Toy Seats	N/A
8.16	Pompoms are subjected to the torque test	N/A
8.17	Stalled Motor Test for Battery-Operated Toys	N/A
8.18	Tests for Battery-Powered Ride-on Toys	N/A
8.19	Test for Toys that Contain Secondary Cells or Batteries	N/A
8.20	Tests for Toys Which Produce Noise	N/A
8.21	Dynamic Strength Test for Wheeled Ride-on Toys	N/A
8.22	Plastic Film Thickness	N/A
8.23	Test for Loops and Cords	N/A
8.24	Yo Yo Elastic Tether Toy Test Methods	N/A
8.25	Magnet Test Methods	N/A
8.26	Test Methods for Locking Mechanisms or Other Means	N/A
8.27	Tests for Toy Chest Lids and Closures	N/A
8.28	Test for Overload of Ride-On Toys and Toy Seats	N/A
8.29	Stuffing Materials Evaluation	PASS
8.30	Expanding Materials	N/A

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 7 of 14

consumer product safety improvement act of 2008-Sec.103

Section	Description	Result
		1#
103	Tracking labels for children's products	PASS

Flammability

Section	Description	Description
		1#
4.2	A5.Flammability Testing Procedure for Solids and Soft Toys Remarks: The result of burn rate: <0.1in./s Note: The burn rate of all samples should be less than 0.1 in./s (all styles of) the toy sample (and its accessories) was/were tested, and the result only showed the failed/most severe burn rate.	PASS
	A6. Flammability testing procedure for fabrics	N/A

Remark:

#1: CPSC reserves the right to proceed if such burn rate may result in the product's causing substantial personal injury or substantial illness, as the burn rate is greater than 0.10 in./s and less than 0.15 in./s.

- DNI = Did Not Ignite

- IBE = Ignite But Self-Extinguished

***** To be continued *****



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 8 of 14

Physical & Mechanical test requirements of Title 16 PART 1500, Code of Federal Regulations, Chapter II – Consumer Products Safety Commission of U.S.A.

Test Items	Test Results
16 CFR 1500.48 Technical requirements for determining a sharp point in toys and other articles intended for use by children under 8 years of age	PASS
16 CFR 1500.49 Technical requirements for determining a sharp metal or glass edge in toys and other articles intended for use by children under 8 years of age	PASS
16 CFR 1500.50 Test methods for simulating use and abuse of toys and other articles intended for use by children	PASS
16 CFR 1500.51 Test methods for simulating use and abuse of toys and other articles intended for use by children 18 months of age or less	PASS
16 CFR 1500.52 Test methods for simulating use and abuse of toys and other articles intended for use by children 18 but not over 36 months of age	PASS
16 CFR 1500.53 Test methods for simulating use and abuse of toys and other articles intended for use by children over 36 but not over 96 months of age	PASS
16 CFR 1501 Method for identifying toys and other articles intended for use by children under 3 years of age which present choking aspiration or ingestion hazards because of small parts	PASS
16 CFR 1510 Requirements for rattles	N/A
16 CFR 1511 Requirements for pacifiers	N/A
16 CFR 1500.19 Misbranded toys and other articles intended for use by children	N/A
16 CFR 1500.121 Labeling requirements; prominence, placement, and conspicuousness	PASS

***** To be continued *****

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 9 of 14

ASTM F963-2017 4.3.5.2-Soluble Heavy Metal

Test Method: With reference to ASTM F963-2017 Sample was extracted by dilute hydrochloric acid, Analysis was performed by ICP-AES.

Test Items	MDL (mg/kg)	Test Results (mg/kg)				Limited Value* (mg/kg)
		2#	3#	4#	5#	
Soluble As	5	N.D.	N.D.	N.D.	N.D.	25
Soluble Cr	5	N.D.	N.D.	N.D.	N.D.	60
Soluble Ba	5	N.D.	N.D.	N.D.	N.D.	1000
Soluble Se	5	N.D.	N.D.	N.D.	N.D.	500
Soluble Sb	5	N.D.	N.D.	N.D.	N.D.	60
Soluble Cd	5	N.D.	N.D.	N.D.	N.D.	75
Soluble Hg	5	N.D.	N.D.	N.D.	N.D.	60
Soluble Pb	5	N.D.	N.D.	N.D.	N.D.	90

Test Items	MDL (mg/kg)	Test Results (mg/kg)			Limited Value* (mg/kg)
		6#	9#	10	
Soluble As	5	N.D.	N.D.	N.D.	25
Soluble Cr	5	N.D.	N.D.	N.D.	60
Soluble Ba	5	N.D.	N.D.	N.D.	1000
Soluble Se	5	N.D.	N.D.	N.D.	500
Soluble Sb	5	N.D.	N.D.	N.D.	60
Soluble Cd	5	N.D.	N.D.	N.D.	75
Soluble Hg	5	N.D.	N.D.	N.D.	60
Soluble Pb	5	N.D.	N.D.	N.D.	90

Remark: *The limited value is based on ASTM F963-2017 Standard Consumer Safety Specification for Toy Safety.

***** To be continued *****

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 10 of 14

ASTM F963-2017 4.3.5.2-Total Lead Content

Test Method: With reference to ASTM F963-2017 sample was digested in acid, Analysis was performed by ICP-AES.

Test Item	MDL (mg/kg)	Test Results (mg/kg)					Limited Value** (mg/kg)
		7#	8#	11#	12# [^]	13# [^]	
Total Lead	10	N.D.	N.D.	N.D.	N.D.	N.D.	100

Remark: **The limited value is based on Consumer Product Safety Improvement Act of 2008, CPSIA section 101(a)(2) and ASTM F963-2017.

Total Lead Content

Test Method: With reference to CPSC-CH-E1002-08.3-2012, Analysis was performed by ICP-AES.

Test Item	MDL (mg/kg)	Test Results (mg/kg)					Limited Value*** (mg/kg)
		7#	8#	11#	12# [^]	13# [^]	
Total Lead	10	N.D.	N.D.	N.D.	N.D.	N.D.	100

Remark: *** The Limited value is based on Consumer Product Safety Improvement Act of 2008, CPSIA section 101(a)(2).

CPSIA section 108-Phthalates Content

Test Method: With reference to CPSC-CH-C1001-09.4(2018), Analysis was performed by GC-MS.

Test Items	CAS No.	MDL (%)	Test Results (%)		Limited Value**** (%)
			7#	11#	
Di(2-ethylhexyl) phthalate (DEHP)	117-81-7	0.005	N.D.	N.D.	0.1
Dibutyl phthalate (DBP)	84-74-2	0.005	N.D.	N.D.	0.1
Benzyl butyl phthalate (BBP)	85-68-7	0.005	N.D.	N.D.	0.1
Di-iso-nonylphthalate (DINP)	28553-12-0	0.005	N.D.	N.D.	0.1
Diisobutyl phthalate (DIBP)	84-69-5	0.005	N.D.	N.D.	0.1
Dicyclohexyl phthalate(DCHP)	84-61-7	0.005	N.D.	N.D.	0.1
Di-n-pentyl phthalate(DPENP/DPP)	131-18-0	0.005	N.D.	N.D.	0.1
Di-n-hexyl phthalate(DHEXP/DnHP)	84-75-3	0.005	N.D.	N.D.	0.1

Remark: ****The Limited value is based on Consumer Product Safety Improvement Act of 2008, CPSIA section 108.

***** To be continued *****

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 11 of 14

- Note :**
- 1) MDL = Method Detection Limit.
 - 2) N.D. = Not detected, less than MDL.
 - 3) N/A= Not Applicable.
 - 4) N/R=The test item was not required according to Client's Requirement.
 - 5) ▲As the client required, the sample was tested in mixture.

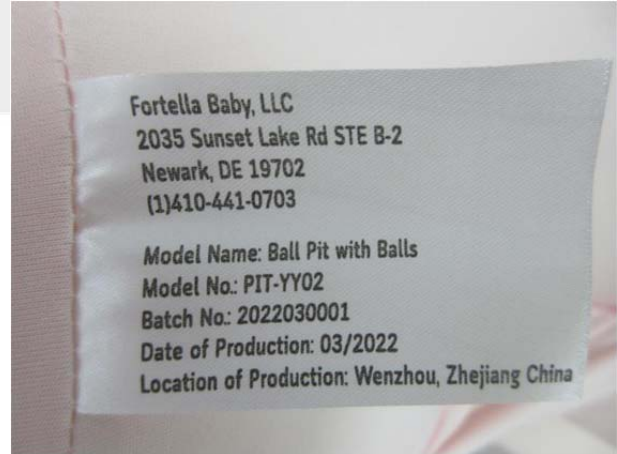
Test Part Description:

- | | |
|---|-----------------------------------|
| 1# Ball pit with ball | 2# White soft plastic ball (A1) |
| 3# Transparent soft plastic ball (A1) | 4# Silver soft plastic ball (A2) |
| 5# Grey soft plastic ball (A2) | 6# Green soft plastic ball (A2) |
| 7# White leather cable (A2) | 8# White plastic zipper head (A2) |
| 9# Grey fabric body (A2) | 10# Pink fabric body (A1) |
| 11# Sponge (A2) | |
| 12# White soft plastic ball (A1)+ Transparent soft plastic ball (A1)+ Silver soft plastic ball (A2) | |
| 13# Grey soft plastic ball (A2)+ Green soft plastic ball (A2) | |

PRODUCT PHOTOS



A1



A1

TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

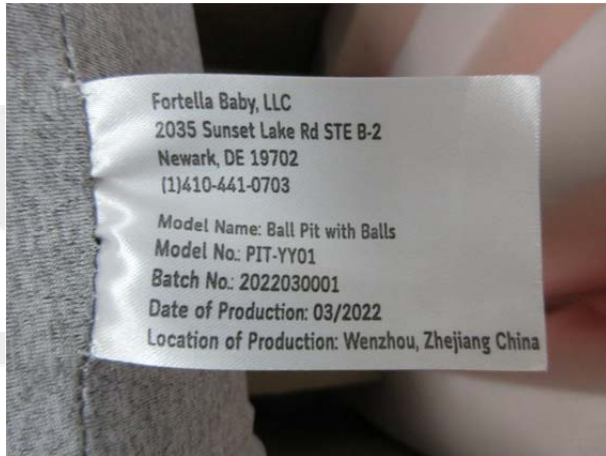
Page No.: 12 of 14



A1



A2



A2



A2

***** END OF REPORT *****



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 13 of 14

GENERAL CONDITIONS OF SERVICES

STQ Testing Services Co.,Ltd. (hereinafter "STQ"), The testing or examining under the request of the customer should obey terms as follow, according to regulation of "Contract Law of the People's Republic of China" on processing and undertaking contract, our company have legal right of termination without any reason and have the right to accept or refuse testing or examining request:

1. STQ only acts for the person or body originating the instructions (the "Clients"). No other party is entitled to give instructions, particularly on the scope of testing or delivery of report or certificate, unless authorized by the Clients.
2. Sample recycling: when the testing or examining is finished, the customer should recycle the sample. Within 30 days after issuing of testing report, if the customer could not recycle the sample or send notification of sample recycling in written (for example, if the sample belongs to consumables, toxic drugs, dangerous goods and other items that are not suitable for long-term storage, such as semi-finished products and fragile samples such as liquids and powders, the retention period will be shortened to 7 days). After the retention period, STQ has the right to dispose of the sample arbitrarily without paying compensation or compensation to the customer and take no responsibility for the consequences that damages the customer's trade secrets and intellectual property rights due to the loss of the sample.
3. The delivery and return fee of the samples which need to do testing at STQ should be paid by the client. STQ will not bear the responsibility for the testing error that is caused by transporting, packaging and labelling.
4. The Clients shall always comply with the following before or during STQ providing its services:
 - a) provide sample(s) and relevant data, at the same time, guarantee the consistence of the sample(s)' name they declared with the sample(s) or the goods provided. Otherwise, STQ will not bear any relevant responsibilities;
 - b) giving timely instructions and adequate information to enable STQ to perform the services effectively;
 - c) supply, when requested by STQ, any equipment and personnel for the performance of the services;
 - d) take all necessary steps to eliminate or remedy any obstruction in the performance of the services;
 - e) inform STQ in advance of any hazards or dangers, actual or potential, associated with any order of samples or testing;
 - f) provide all necessary access for STQ's representative to enable the required services to be performed effectively;
 - g) ensure all essential steps are taken for safety of working conditions, sites and installations during the performance of services;
 - h) fully discharge all its liabilities under any contract like sales contract with a third party, whether or not a report or certificate has been issued by STQ, failing which STQ shall be under no obligation to the Clients.
5. Subject to STQ's accepting the Client's instructions, STQ will issue reports or certificates which reflect statements of opinion made with due care within the scope of instructions but STQ is not obliged to report upon any facts outside the instructions, if there were any dissidence about the report or certificate, the Client should provide the written declaration to STQ within 15 days after the date receiving the report or certificate, otherwise, STQ will not hear the case after the date limit.
6. STQ is irrevocably authorized by the Clients to deliver at its discretion the report or the certificate to any third party when instructed by the Clients or where it implicitly follows from circumstances, trade custom, usage or practice as determined by STQ.
7. A test report will be issued in confidence to the Clients and it will be strictly treated as such by STQ. It may not be reproduced either in its entirety or in part and it may not be used for advertising or other unauthorized purposes without the written consent of STQ. The Clients to whom the Report is issued may, however, show or send it, or a certified copy thereof prepared by STQ, to his customer, supplier or other persons directly concerned. STQ will not, without the consent of the Clients, enter into any discussion or correspondence with any third party concerning the contents of the report unless required by the relevant governmental authorities, laws or court orders.
8. Applicants wishing to use STQ's reports in court proceedings or arbitration shall inform STQ to that effect prior to submitting the sample for testing.
9. The report will refer only to the sample tested and will not apply to the bulk, unless the sampling has been carried out by STQ and is stated as such in the Report. Also, the report is only for reference.
10. Any documents containing engagements between the Clients and third parties like contracts of sale, letters of credit, bills of lading, etc. are regarded as information for STQ only and do not affect the scope of the services or the obligations accepted by STQ.
11. If the Clients do not specify the methods/standards to be applied, STQ will choose the appropriate ones and further information regarding the methods can be obtained by direct contact with STQ, for the in-house method, STQ will only provide the summary.
12. No liability shall be incurred by and no claim shall be made against STQ or its servants, agents, employees or independent contractors in respect of any loss or damage to any such materials, equipment and property occurring whilst at STQ or any work places in which the testing is carried out, or in the course of transit to or from STQ or the said work places, whether or not resulting from any acts, neglect or default on the part of any such servants, agents, employees or independent contractors of STQ.
13. STQ will not be liable, or accept responsibility for any loss or damage howsoever arising from the use of information contained in any of its reports or in any communication whatsoever about its said tests or investigations.
14. Except for term 11 and term 12, if the test sample is damaged due to the negligence of ZOTAC, the total compensation for loss and damage to the sample or loss to the customer shall not exceed twice of the test service fee.
15. In the event of STQ prevented by any cause outside STQ's control from performing any service for which an order has been given or an agreement made, the Clients shall pay to STQ:
 - a) the amount of all abortive expenditure actually made or incurred;
 - b) a proportion of the agreed fee or commission equal to the proportion (if any) of the service actually carried out by STQ, and STQ shall be relieved of all responsibility whatsoever for the partial or total non-performance of the required service.

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com



TEST REPORT

Reference No. : SZ2022030351-1E

Date : Mar. 14, 2022

Page No.: 14 of 14

16. STQ shall be discharged from all liabilities for all claims for loss, damage or expense unless suit is brought within one calendar year after the date of the performance by STQ of the service relating to the claim or in the event of any alleged non-performance within one year of the date when such service should have been completed.
17. The Clients acknowledge that STQ does not, either by entering into a contract or by performing service, assume or undertake to discharge any duty of the Clients to any other persons. STQ is neither an insurer nor a guarantor and disclaims all liability in such capacity.
18. The Clients shall hold harmless and indemnify STQ and its officers, employees, agents or independent contractors against all claims made by any third party for loss, damage or expense of whatsoever nature including reasonable legal expenses relating to the performance or non-performance of any services to the extent that the aggregate of any such claims relating to any one service exceed the limits mentioned in Clause 13.
19. Any unauthorized alteration, forgery or falsification of the content or appearance of the report/certificate is unlawful and offenders may be prosecuted to the fullest extent of the law; in the event of improper use of the report, STQ reserves the right to withdraw it, and to adopt any other measures which may be appropriate.
20. Samples are deposited with and accepted by STQ on the basis that either they are insured by the Clients or the Clients assumes entire responsibility for loss through fire, theft, burglary or for damages arising in the course of analysis or handling, without recourse whatsoever to STQ or its servants, agent, employees or independent contractors.
21. If the requirements of the Clients require the analysis of samples by the Clients' or any third party's laboratory, STQ will only convey the result of the analysis without responsibility for its accuracy. If STQ is only able to witness an analysis by the Clients' or any third Party's laboratory STQ will only confirm that the correct sample has been analyzed without responsibility for the accuracy of any analysis or results.
22. In the event of any unforeseen additional time or costs being incurred in the course of carrying out any of its services, STQ shall be entitled to charge the Clients additional fees to reflect the additional time and costs incurred.
23. All rights (including but not limited to copyright) in any reports, certificates or other materials produced by STQ in the course of providing its services shall remain vested in STQ.
24. Unless otherwise agreed in written, payment should be arranged within 10 days after the invoice date or the debit note date. If the payment is overdue, the overdue penalty shall be calculated at 1‰ per day of the unpaid part till the actual payment date. All expenses, costs and losses incurred by STQ as a result of collecting or claiming the fees owed shall be borne by the customer, including but not limited to attorney fees, litigation fees, preservation fees, preservation guarantee fees, travel expenses, etc.
25. Test results may be transmitted by electronic means at the Client's request. However, it should be noted that electronic transmission cannot guarantee the information contained will not be lost, delayed or intercepted by third party. STQ is not liable for any disclosure, error or omission in the content of such messages as a result of electronic transmission.
26. If necessary, STQ may subcontract part of or all tests to competent subcontractors. If no objection is raised at the time of the Clients submitting the application, STQ shall assume the Client's approval.
27. This report/certificate does not relieve sellers/suppliers from their contractual responsibility with regards to the quality/quantity of this delivery nor does it prejudice the Client's right to claim towards sellers/suppliers for compensation for any apparent and/or hidden defects not detected during STQ's random inspection or testing or audit.
28. The testing data and result(s) in this report is(are) just for scientific research, education, internal quality control and product development etc.
29. STQ reserves the right to include Special Conditions in addition to the foregoing General Conditions if warranted by the particular circumstances of the required test or investigation [this clause is only effective when the other party has been informed].
30. The foregoing General Conditions shall in all respects be governed, construed, interpreted and operated in accordance with the relevant Chinese laws and regulations. Unless otherwise agreed, the arbitration shall take place in P. R. C
31. These General Condition have been drafted in Chinese and may be translated into other languages. In the event of any discrepancy, the Chinese version shall prevail.
32. In general sample will be stored for 30 days. But for liquid, powder, etc semi-product & fragile product, it will be stored only for 7 days.

STQ Testing Services Co., Ltd.

Add.: Building 1, 15 Yinzhu Road, High-new district, Suzhou, China 215129

Tel.: +86/(0)512 67991866

Fax: +86/(0)512 87661802

Web: www.stq-cert.com

Technical service: TS@stq-cert.com

Customer service: CS@stq-cert.com