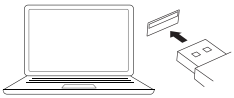


If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

# Quick Start Guide

## 1 Connect 2.4 GHz Receiver

Connect the 2.4 GHz receiver to the device USB port.

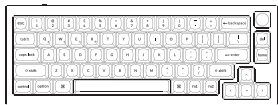
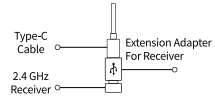


Switch toggle to 2.4 GHz mode

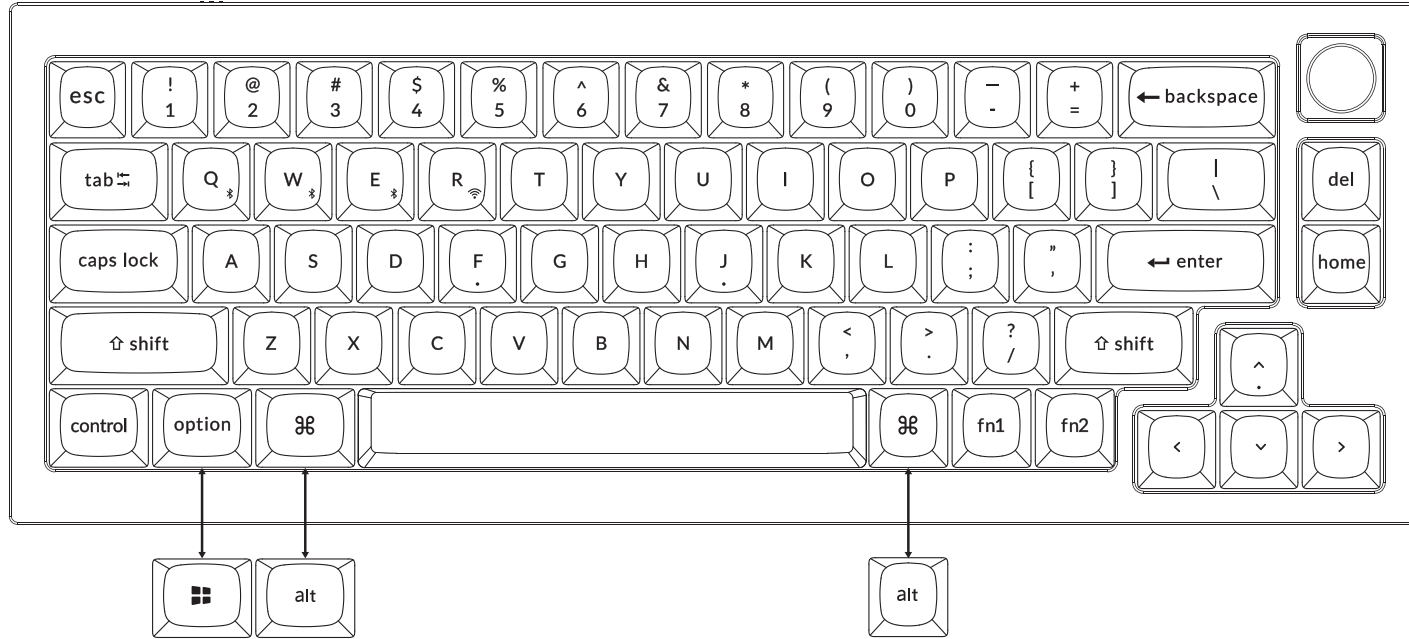


G / Cable / BT

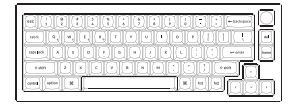
G = 2.4 GHz



Note: For the best wireless experience, we recommend using the extension adapter for receiver and putting the 2.4 GHz receiver somewhere on your desk close to your keyboard for a low rate of latency and fewer signal interferences.



## 2 Connect Bluetooth

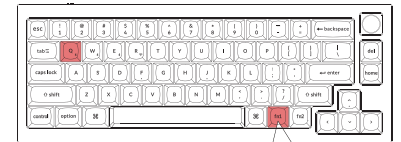


Switch toggle to Bluetooth



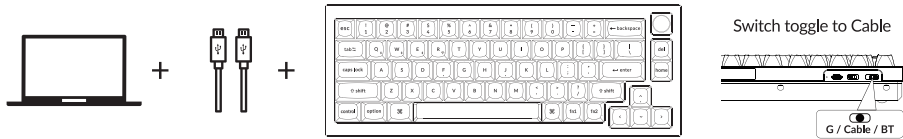
G / Cable / BT

Press fn1 + Q (for 4 seconds) and pair with device named Keychron Q2 Max



fn1 + Q

### 3 Connect Cable



### 4 The VIA Key Remapping Software

Please visit [usevia.app](https://usevia.app) to use the online VIA software to remap the keys.  
If the VIA cannot recognize your keyboard, please reach our support to get the instruction.



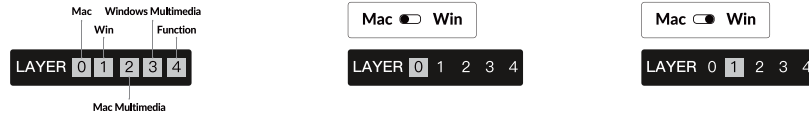
\*The online VIA software can only run on the latest version of Chrome, Edge, and Opera browsers yet.  
\*VIA only works when the keyboard is connected by wire to the computer.

### 5 The Layers

There are five layers of key settings on the keyboard.  
The layer 0 is for the Mac system.  
The layer 1 is for the Windows system.  
The layer 2 is for the Mac Multimedia keys.  
The layer 3 is for the Windows Multimedia keys.  
The layer 4 is for function keys.

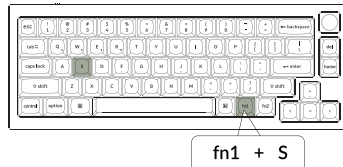
If your system toggle is switched to Mac, then the layer 0 will be activated.

If your system toggle is switched to Windows, then the layer 1 will be activated.

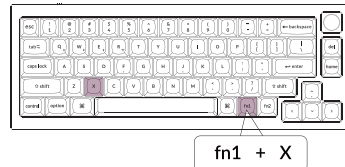


### 7 Adjust The Backlight Brightness

Press fn1 + S to increase the backlight brightness

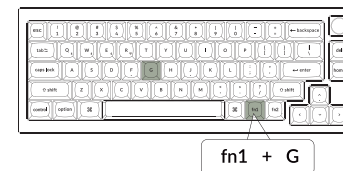


Press fn1 + X to decrease the backlight brightness

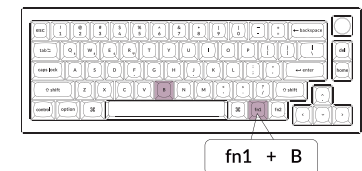


### 8 Adjust The Backlight Speed

Press fn1 + G to increase the light effect speed



Press fn1 + B to decrease the light effect speed



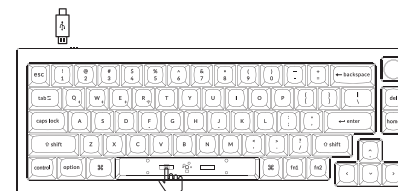
### 9 Warranty

The keyboard is highly customizable and easy to be rebuilt.  
If anything goes wrong with any of the keyboard components of keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.



Not Happy  
support@keychron.com

### 10 Factory Reset



Troubleshooting? Don't know what's going on with the keyboard?

1. Download the right firmware and QMK Toolbox from our website.
  2. Unplug the power cable and switch the keyboard to Cable mode.
  3. Remove the space bar keycap to find the reset button on the PCB.
  4. Hold the reset key first, then plug the power cable into the keyboard.  
Release the reset key after 2 seconds, and the keyboard will now enter DFU mode.
  5. Flash the firmware with the QMK Toolbox.
  6. Factory reset the keyboard by pressing fn2 + J + Z (for 4 seconds).
- \*Step by step guide can be found on our website.