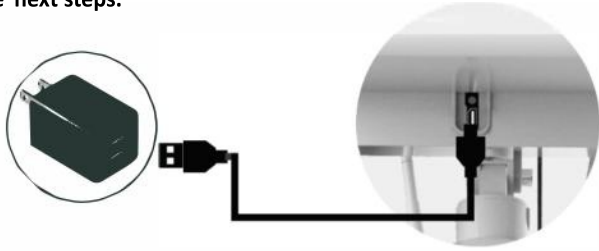


# QUICK GUIDE for Soliom S600

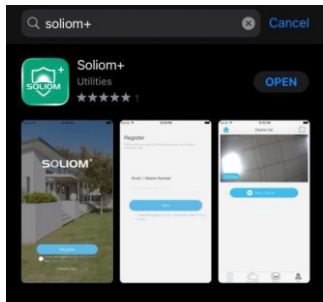
## Step 1.

When you first get the camera, please charge the camera for 12 hours, and when you find the battery box shows a solid green light, it means the camera is fully charged. Please enter into the next steps.



## Step 2.

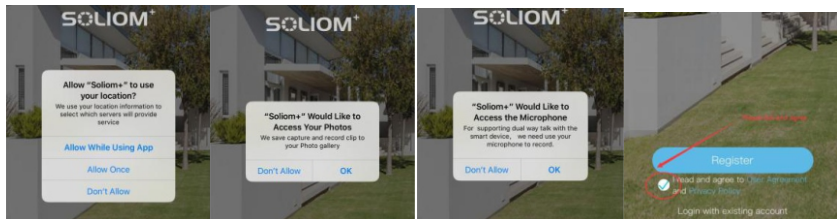
Download **Soliom+** APP from APP store or Google play.



## Step 3.

Register an account in Soliom+ app.

- Open the app and register your account with your Email address and it is recommended to verify your account from email so that you can retrieve password of your Soliom account in case.
- Set a password for your account and make note to remember it. (Password is 8-32 digit or alphabet combination)
- Click "Allow" or "Agree" on all access when you set up your account and camera.



- Finish the register process according to the voice prompt or User manual booklet.

## Note:

The required fields are country and state on Add address page which can locate your correct region server for a proper notifications and functions during you set up the account.

## Step 4.

Please check and make sure your phone connected well with your router 2.4G Wi-Fi.

## Note:

- Please let your phone to forget your 5G Wi-Fi password to avoid phone pick up your 5g Wi-Fi as priority automatically.
- Please enable your router DHCP option and set your router to dynamic IP addressing to avoid conflict with your other wireless devices for one static IP address.
- Please make sure your router Wi-Fi password correct and camera, phone and router are in the same Wi-Fi connection.

## Step 5.

Please turn on your camera and you will hear the voice prompt "The camera is now ready to begin pairing" and **Camera Blue LED blinks the same time**, which means the camera is ready and waiting for pair up.

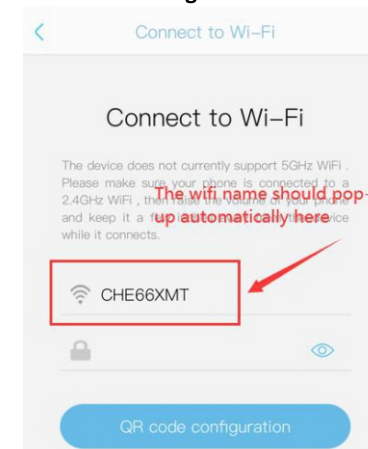


## Step 6.

Pair up your camera according to the user manual ( page 6-10 ). **Use camera to scan the QR code** which generated by the app on your phone.

## Step 7.

When you get into the Connect to Wi-Fi page, if your phone connected well with 2.4g Wi-Fi as STEP 4 stated, **your Wi-Fi name should pop-up automatically here**. Otherwise, you'll need to recheck your router Wi-Fi connection again.



## Trouble shooting for pair up:

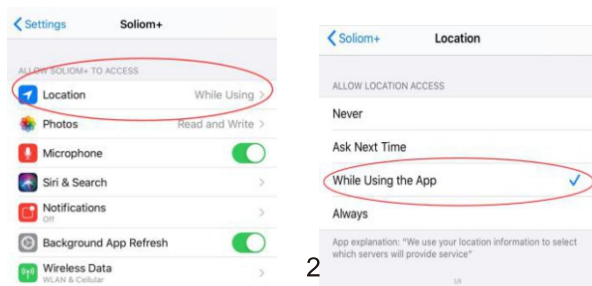
### 1. If the camera LED doesn't blink blue, which means the camera is not in ready to pair condition.

1) Please power on the camera and hold on the reset button for 4-5 seconds and then release it when you hear "system reset" to reset your camera to default.

### 2. When your camera always blinks and won't go into next step, which means your camera didn't pick up your QR code information or didn't pick up your Wi-Fi correctly.

1) Please make sure your phone is connected with your 2.4G Wi-Fi. When your 2.4g Wi-Fi connected correctly to your phone, your Wi-Fi name will be recognized by the camera and pop-up on the Wi-Fi input page automatically. **Only when your Wi-Fi name show up automatically, you can pair up smoothly.**

**If no pop-up of your Wi-Fi name, please check below and tick the location permission from your phone settings for Soliom+ APP.**



2) Please try to avoid your phone screen too light or too dark so that camera can read the QR code clearly without reflecting light.

3) Put your phone, camera and router within 1.5ft to get a strong Wi-Fi signal strength.

4) Please let your phone to forget your 5G Wi-Fi connection from your Phone Wi-Fi list.

5) If you use sound wave pair up, please make sure your phone volume is turned up and your router ID + password no more than 32 digits.

### 3. Pair up failed after you got 100% process finished or Camera LED stays blue or red, which means your camera can not recognize or timeout to obtain your router IP.

1) Put your phone, camera and router within 1.5ft to get a strong Wi-Fi signal strength.

2) Please enable your router DHCP option and set your router to dynamic IP addressing to avoid conflict with your other wireless devices for one static IP address.

3) Reboot your router to reallocate your IP address and refresh your network.

4) Reset the camera and change to sound wave pair up method for a try.

### 4. Camera always prompt up with "incorrect password"

1) You may switch upper case to input your special character wrongly.

2) Recommend you to change an easy Wi-Fi password for your router with 8-12 digits(numbers+letters) without special character to avoid input errors.

## LED indicators trouble shooting:

Battery box LED blinks green: Camera is in charging

Battery box LED stays green: Camera is fully charged

Camera LED blinks blue: Camera is ready for pairing

Camera LED stays blue: Camera paired successfully

Camera LED Blinks red once and stay solid blue: Camera detected motion

Camera NO LED after pairing successfully: Camera is in standby mode

Camera LED stays red: Camera didn't pick up Wi-Fi correctly

Camera LED always blinks red: Camera hardware defective

## More tips for your reference:

1. Point the antenna to sky, do not point it to the earth. The antenna is not waterproof upside down.

2. How to change motion detection time length from 10 seconds as defaulted?

Go to live view mode and find "Device setting" gear icon- go to "Active time" - change the time as you want.

P.S.: When you set the active time, the spotlight will turn up with the same time length when motion was triggered at night.

Active time	Cloud video length	SD card video length
15s	10s	15s
30s	20s	30s
60s	30s	60s

3. When you share your camera to family members, please let them to register an Soliom+ account using their email first and then start to share according to the user manual on page 12.

The shared users can not change administrator's password, the shared users are limited to the defined permission configurations.

4. Install micro sd card only when the camera **powered off**. Camera doesn't support plug&play.

5. The camera is defaulted as SD(720P) for a smooth transmission, you can click it to change to HD (1080P) for high resolution.

