Note: Audio interface connected to the computer after the sound is small, no sound please see the following documents Part 1: Audio interface problem elimination

1. Check if the audio cable interface is correct



- Microphone is connected to the audio interface using the TRS plug, and ensure that the connection is solid and the connection jack is correct
- Computer: Replace a USB port connection (please do not use a hub) , If it is a PC, you need to plug the USB into the back end of the host



 Mobile Phone: Please replace the other audio cable, if you use an adapter cable, please confirm that the adapter cable is available

Tips: Using the phone recorder recording, in the recording, blow or tap on the microphone at the bottom of the phone, there is a level display is not connected successfully (reconnect or replace the audio cable)



- 2. Adjust the audio interface knob
- Adjust to the maximum to make sure the sound card functions properly

Please adjust the Mic knob to the maximum

Please adjust the Monitor fader to the maximum

 Please adjust the Output to the maximum --- Audio Output Control

(Note! Please keep it to the maximum to avoid forgetting)

• Condenser microphones need to turn on 48V (Note: After

plugging in the microphone, click the button to turn on 48V)







Part 2: Computer audio problems troubleshooting

Windows

- 1. Windows basic settings
- STEP 1: Go to "Windows setting".

STEP 2: Select "System".





Settings			/	Windo Find a setting	ows Settin	gs ,^		2) ×
	⊒	System Display, sound, notifications, power		Devices Bluetooth, printers, mouse		Phone Link your Android, iPhone		Network & Internet Wi-Fi, airplane mode, VPN	
	¥	Personalization Background, lock screen, colors		Apps Uninstall, defaults, optional features	8	Accounts Your accounts, email, sync, work, other people	₽	Time & Language Speech, region, date	
	⊘	Gaming Xbox Game Bar, captures, Game Mode	Ģ	Ease of Access Narrator, magnifier, high contrast	Q	Search Find my files, permissions	۵	Privacy Location, camera, microphone	
	Ç	Update & Security Windows Update, recovery, backup							

STEP 3: Select "Sound" and go to "Sound Control Panel".

← Settings		3- · · ×
û Home	Sound	U
Find a setting	Output	Related Settings Bluetooth and other devices
System	Choose your output device 扬声聪 (Magnocraster F2)	Sound Control Panel
🖵 Display	扬声器 (Maonocaster E2) ~ Certain apps may be set up to use different sound devices than the one	Microphone privacy settings
네) Sound	selected here. Customize app volumes and devices in advanced sound options.	Ease of Access audio settings
Notifications & actions	Device properties	Help from the web
D Focus assist	Master volume	Troubleshooting Audio problem with Windows update KB5015878
🖒 Power & sleep	▲ Troubleshoot	Turning on spatial sound Setting up a microphone
📼 Storage	Manage sound devices	Fixing sound problems
[편] Tablet	Input	Get help
目 Multitasking	Choose your input device	Give feedback
Projecting to this PC	麦克风 (Maonocaster E2) >	
X Shared experiences	Certain apps may be set up to use different sound devices than the one selected here. Customize app volumes and devices in advanced sound options.	
🖞 Clipboard	Device properties	
> Remote Desktop	Test your microphone	
⑦ 关于	▲ Troubleshoot	
	Manage sound devices	
	Advanced sound options	

STEP 4: Set Maonocaster E2 as default recording device in

"Recording" of sound setting.



STEP 5: Double click "Maonocaster E2" go to "Properties", select

"Levels" and set it to 100.

参 线路 Proper	rties	\overline{C}
General Listen	Levels Advanced	S
	OK Cancel	Apply

STEP 6: Set the Maonocaster E2 as default playback device in

"Playback" of sound setting.





 After the basic setup is successful, please use the recorder to record (if you don't have it, please download it through Microsoft store) and test if it is back to normal. If it does not work properly

Please contact: Support@maono.com



2. Advanced Software Setup

If you can use it on the Windows Voice Recorder, but not on the

software or website, you can scan the QR code below to set it up

https://www.maono.com/pages/maonocaster-ame2-pro-manual-softwaredownload

Please contact us with any questions: Support@maono.com





MacOS

1 . macOS basic setting

Step 1: Click on Apple Logo in top-menu bar and select System

Preferences in the drop-down menu.







Step 2: On System Preferences screen, click on the Sound tab.

Step 3: On the next screen, switch to Input tab

Select your Maonocaster E2 from the list and make sure the input volume is set to the maximum level.

• • • < > iiii Sound	Q Search
Sound Select a device for sound input:	Effects Output Input 1
Name	Туре
MacBook Air Microphone	Built-in
Maonocaster E2	USB
2	
Settings for the selected device:	3
Input volume: 🖳 📜 🔲	
	?
Output volume: ┥ 🛏 V Shc	ow Sound in menu bar always ♢

After setting, input level will show you the input sound level



	bund	Q Search
Select a device for sound ou	Sound Effects Output Input	ut
Name	Туре	
MacBook Air Speakers	Built-in	
maono	Aggregate	device
Maonocaster E2	USB	
Apps may be able to access h Settings for the selected devi	ead pose information when playing	g spatialized audio.
		g spatialized audio. right
Settings for the selected devi	ce:	
Settings for the selected devi	Ce: left	right

Click on the output tab

Select Maonocaster E2 as the sound output

Adjust to maximum at output volume level

2.Advanced Software Setup

If you can use it on the recorder, but not on the software or

website, you can scan the QR code below to set it up

https://www.maono.com/pages/maonocaster-ame2-pro-manual-softwaredownload

Please contact us with any questions: Support@maono.com





