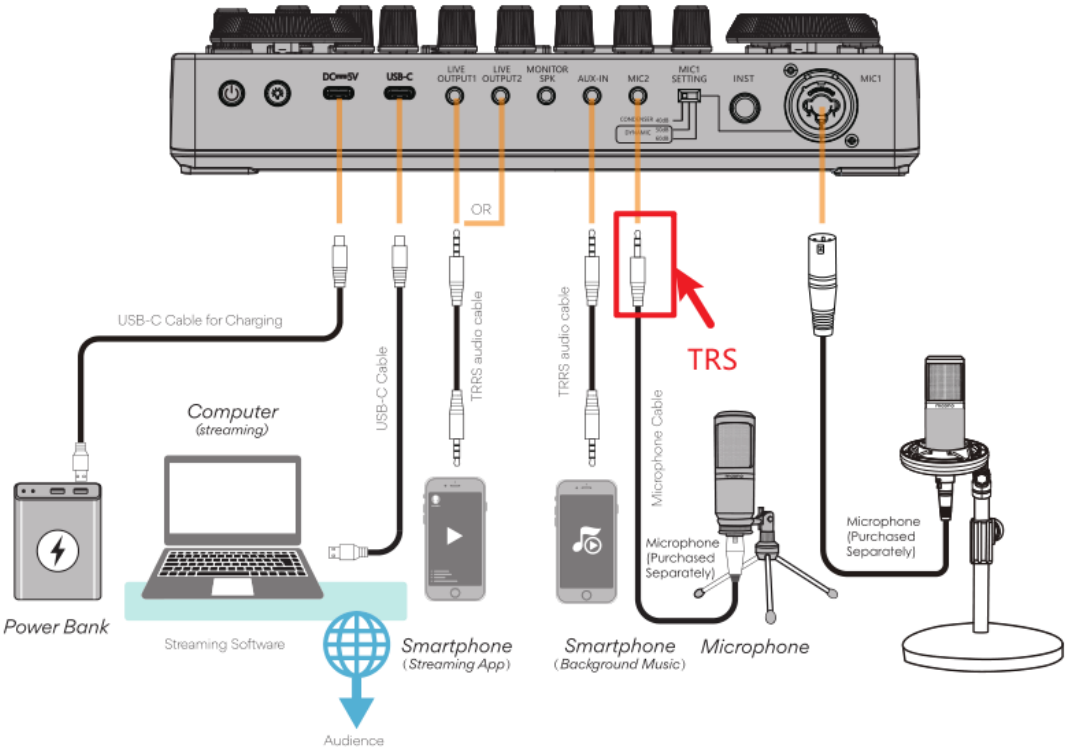
⚠ Note: Audio interface connected to the computer after the sound is small, no sound please see the following documents

Part 1： Audio interface problem elimination

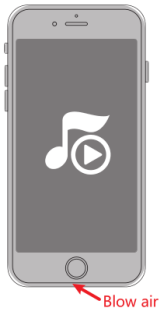
1. Check if the audio cable interface is correct



- Microphone is connected to the audio interface using the TRS plug, and ensure that the connection is solid and the connection jack is correct
- Computer： Replace a USB port connection (please do not use a hub) ， If it is a PC, you need to plug the USB into the back end of the host

- Mobile Phone：Please replace the other audio cable, if you use an adapter cable, please confirm that the adapter cable is available

  Tips：Using the phone recorder recording, in the recording, blow or tap on the microphone at the bottom of the phone, there is a level display is not connected successfully (reconnect or replace the audio cable)



2. Adjust the audio interface knob

- Adjust to the maximum to make sure the sound card functions properly

  Please adjust the Mic knob to the maximum

  Please adjust the Monitor fader to the maximum

- Please adjust the Output to the maximum --- Audio Output Control

(Note! Please keep it to the maximum to avoid forgetting)

- Condenser microphones need to turn on 48V (Note: After plugging in the microphone, click the button to turn on 48V)

maono
MAX
LOW
MID
HI
INST. GAIN
INST.VOL
MONITOR
MIN
AUX
MAX
AUX
MIC
INST
SOUNDPAD
MONITOR
OUTPUT
A Bb B C Db D Eb E F Gb G Ab
AUTO-TUNE
MIN
OUTPUT
MAX
MAX
10
8
6
4
2
0
① MIC ②
48V
BT
Open
A
B
C
SOUNDPAD
PAD VOL
PITCH
REVERB
REVERB PRESETS
SIDE CHAIN
MUSIC ONLY
DRY WET
LOOP BACK
DENOISE

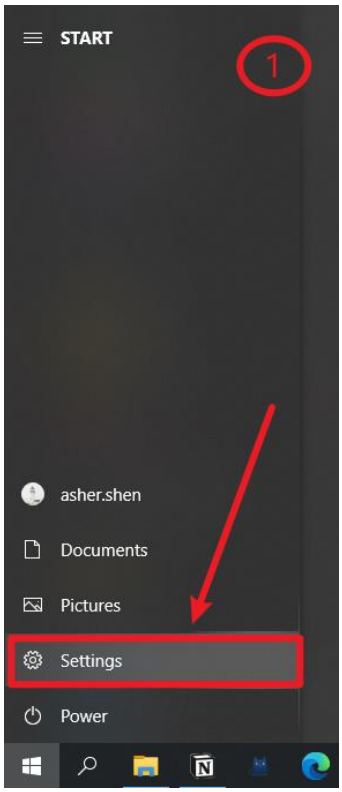
Part 2：Computer audio problems troubleshooting

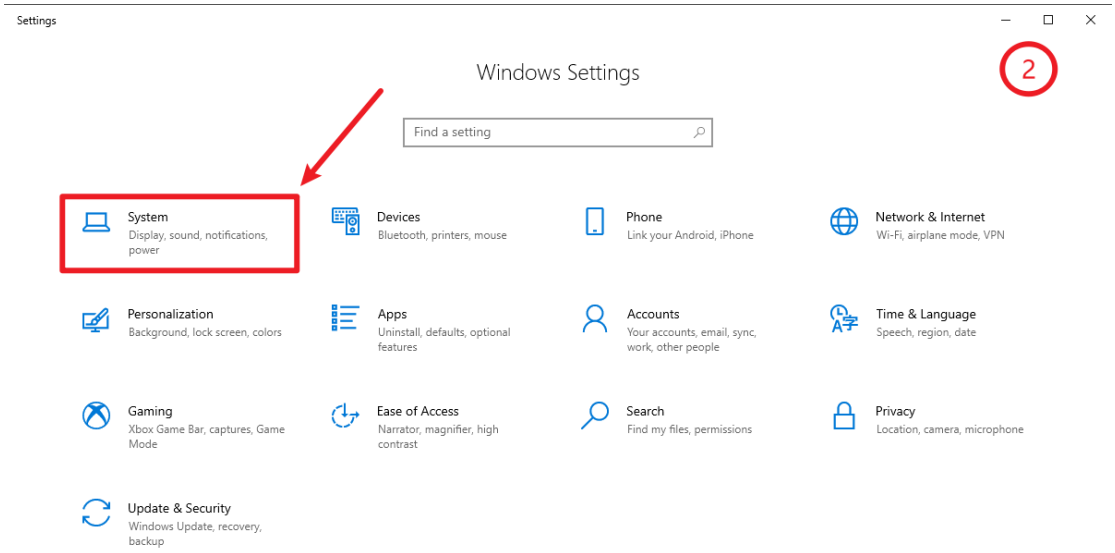
Windows

1. Windows basic settings

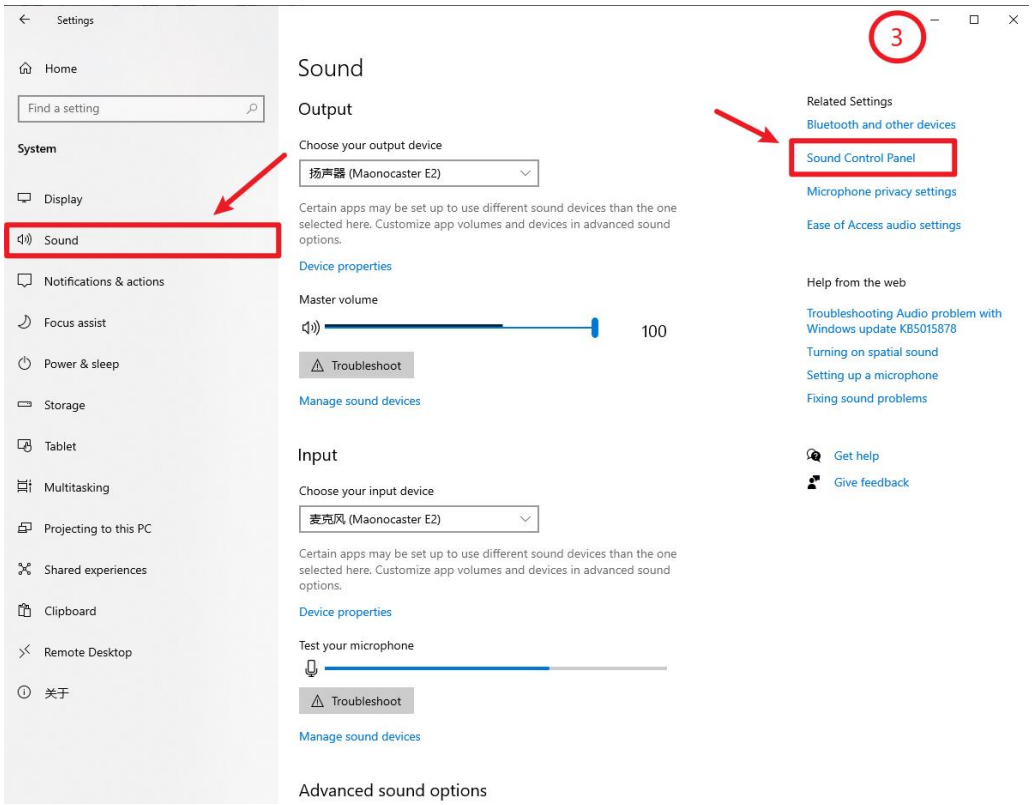
STEP 1: Go to “Windows setting”.

STEP 2: Select “System”.



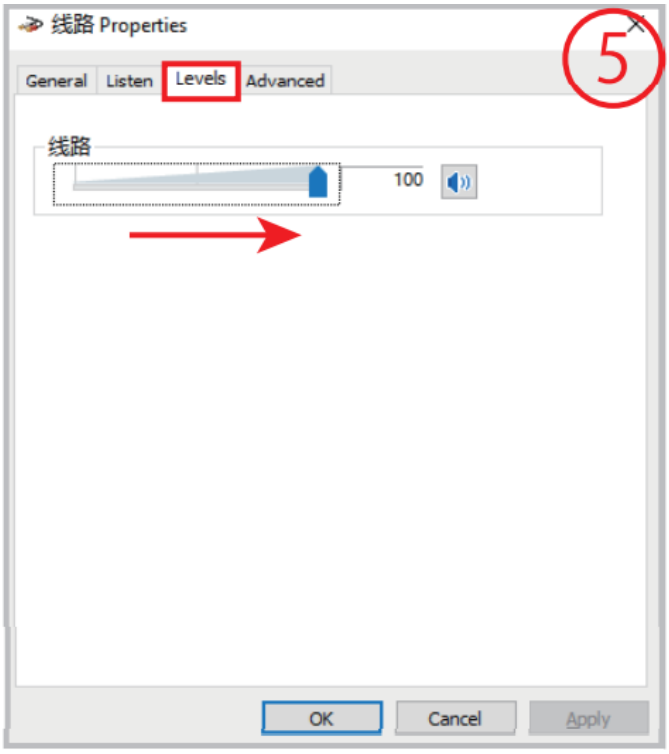


STEP 3: Select “Sound” and go to “Sound Control Panel”.

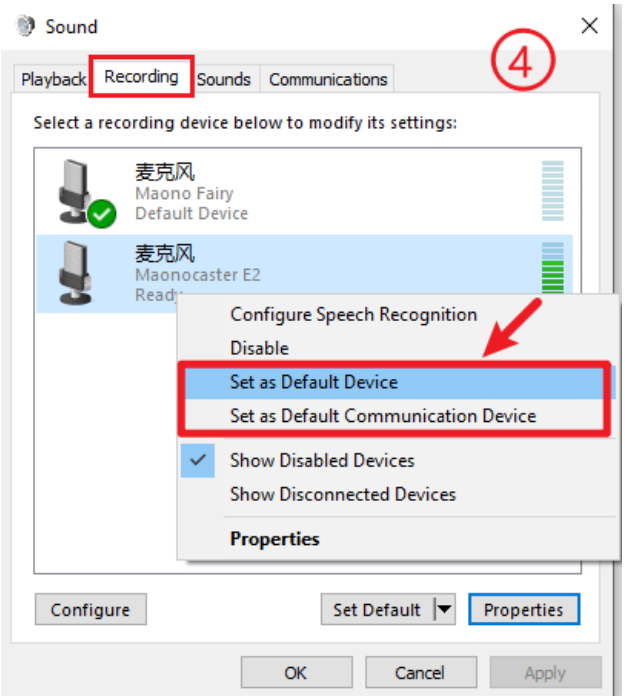


STEP 4: Set Maonocaster E2 as default recording device in “Recording” of sound setting.

STEP 5: Double click “Maonocaster E2” go to “Properties”, select “Levels” and set it to 100.

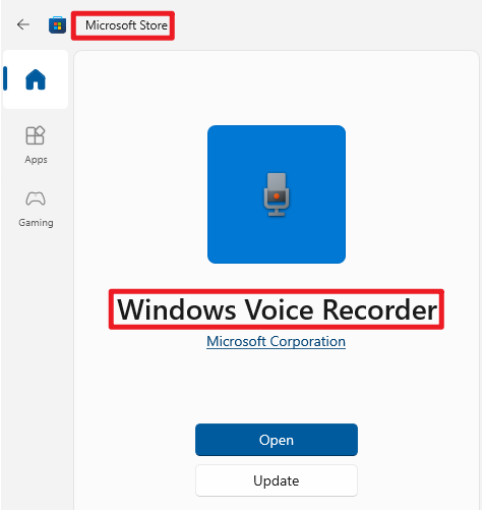


STEP 6: Set the Maonocaster E2 as default playback device in “Playback” of sound setting.



- After the basic setup is successful, please use the recorder to record (if you don't have it, please download it through Microsoft store) and test if it is back to normal. If it does not work properly

  Please contact：Support@maono.com



2. Advanced Software Setup

If you can use it on the Windows Voice Recorder, but not on the software or website, you can scan the QR code below to set it up

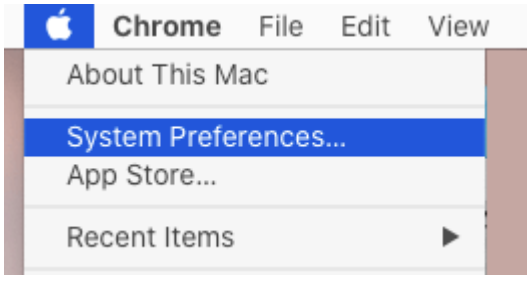
https://www.maono.com/pages/maonocaster-ame2-pro-manual-software-download

Please contact us with any questions: Support@maono.com

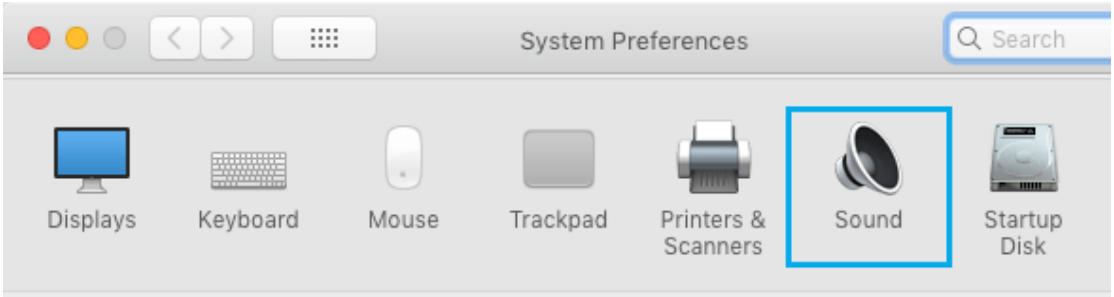
MacOS

1 . macOS basic setting

Step 1: Click on Apple Logo in top-menu bar and select System Preferences in the drop-down menu.

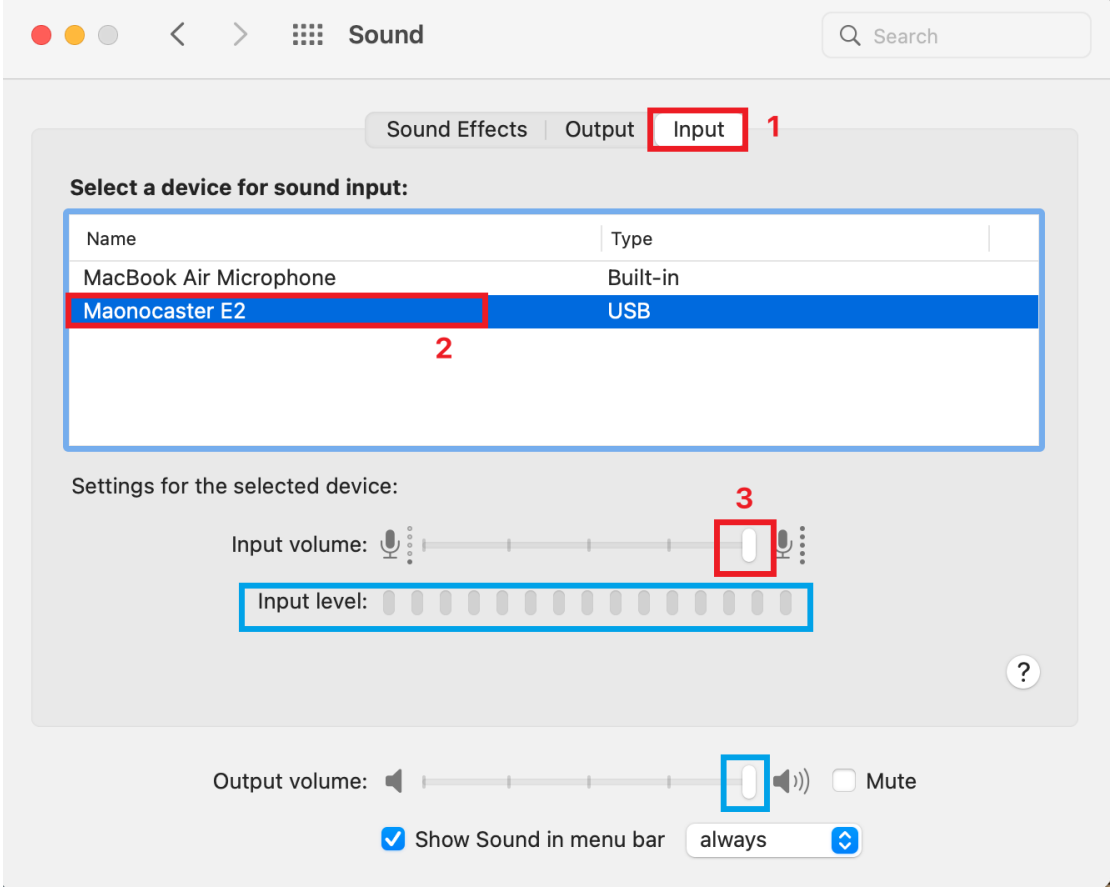


Step 2: On System Preferences screen, click on the Sound tab.

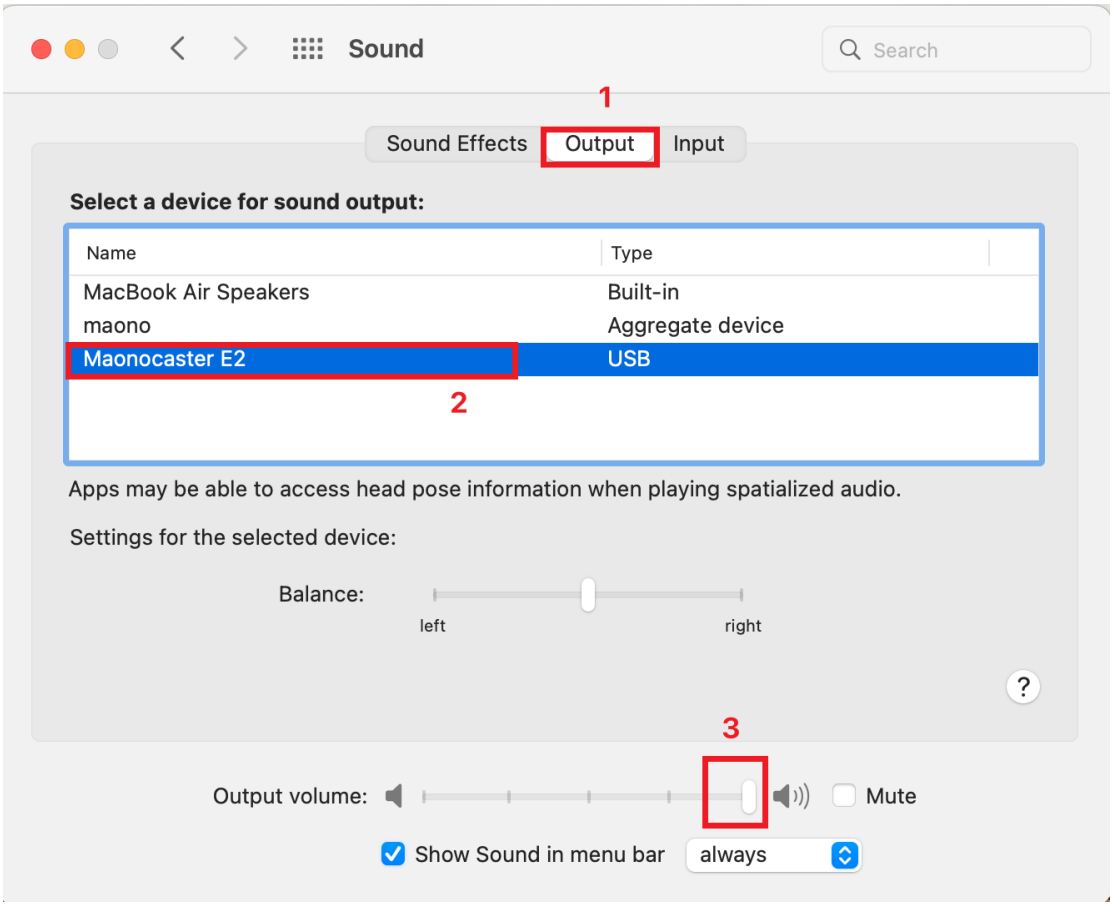


Step 3: On the next screen, switch to Input tab

Select your Maonocaster E2 from the list and make sure the input volume is set to the maximum level.



After setting, input level will show you the input sound level



Click on the output tab

Select Maonocaster E2 as the sound output

Adjust to maximum at output volume level

2.Advanced Software Setup

If you can use it on the recorder, but not on the software or website, you can scan the QR code below to set it up

https://www.maono.com/pages/maonocaster-ame2-pro-manual-software-download

Please contact us with any questions: Support@maono.com

Customer support: support@maono.com