

Dr. Rock

Warm Eye Massager

溫熱眼部按摩儀

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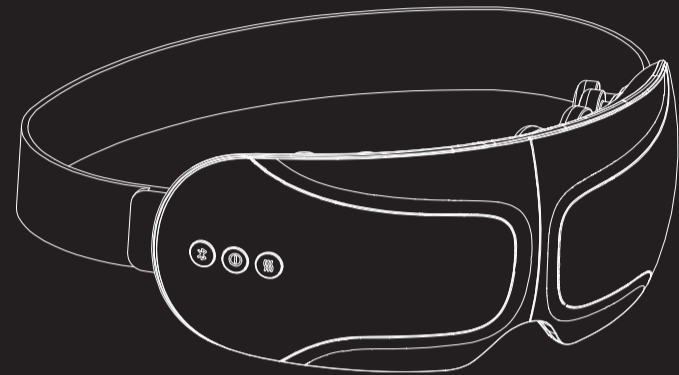


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Designed by Zikko in Hong Kong
www.zikkotech.com



User's manual

使用說明書

繁體中文	1 ~ 8
ENGLISH	9 ~ 16
简体中文	17 ~ 24

Wish you health and peace.
願健康與平安歸給您。

危險

使用本產品前請務必仔細閱讀並遵守《使用說明書》的操作指引，對不正確使用或不遵守本產品說明使用而造成的後果，本公司概不負責。請勿臉部化妝後使用本產品，會破壞您的妝容，化妝品也會對皮面造成污染，如皮面污染請使用清水擦拭。

請在溫度0°C-35°C範圍內使用本設備，並在溫度-20°C-45°C範圍內存放設備及其配件，當環境溫度過高或過低時，可能會引起設備故障。

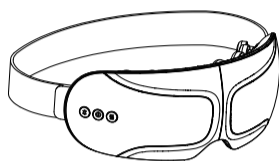
警告

- ※ 請勿在駕駛汽車時使用，以免因視線受到干擾導致事故。
- ※ 請勿在近水源或近火源處使用本產品。
- ※ 請勿在高電磁環境、高溫環境、潮濕環境中使用本產品。
- ※ 請勿摔碰或自行拆開本產品，遇到無法開機等情況請聯繫售後進行處理。
- ※ 請勿用濕手插拔USB充電線，以免導致觸電或發生事故。
- ※ 中風、高血壓及低血壓患者請勿使用。
- ※ 有青光眼、白內障、視網膜脫落、紅眼病等眼疾症狀時請勿使用。
- ※ 曾施行過眼部手術和有心臟病患者請勿使用。
- ※ 高燒、惡性腫瘤患者、腦血栓患者和骨質疏鬆症患者請勿使用。
- ※ 使用前請確保眼部無隱形眼鏡，取下發卡髮飾等。
- ※ 本產品為個人護理按摩產品，不能代替藥品和醫療器械。
- ※ 敏感性皮膚，面部過敏性皮炎，臉部位放有整形材料的，請在醫生指導下使用本產品。
- ※ 使用過程中如有不適請立即停止使用。
- ※ 請勿用於使用說明書中所記載的按摩以外的目的，以免發生事故，產生故障。
- ※ 本品具有發熱表面，對熱不敏感的人請謹慎使用。
- ※ 本品具有矽膠材質，對矽膠過敏的人請勿使用。
- ※ 本產品含有鋰電池，請勿自行拆卸、改裝或投擲火中，以免發生危險。
- ※ 廢棄本產品時，請依照城市有關環境保護規定進行處理，否則可能會造成環境污染。

產品參數

產品名稱	溫熱眼部按摩儀	產品型號	HXR-P060
產品尺寸	L190 * W72 * H71 mm	額定功率	6W
電池容量	3.7V 1200mAh	充電電壓	5V
產品重量	約210g	充電口類型	USB-C
執行標準	GB4706.1-2005 GB4706.10-2008		

產品清單



主機*1



Type-C 充電線*1



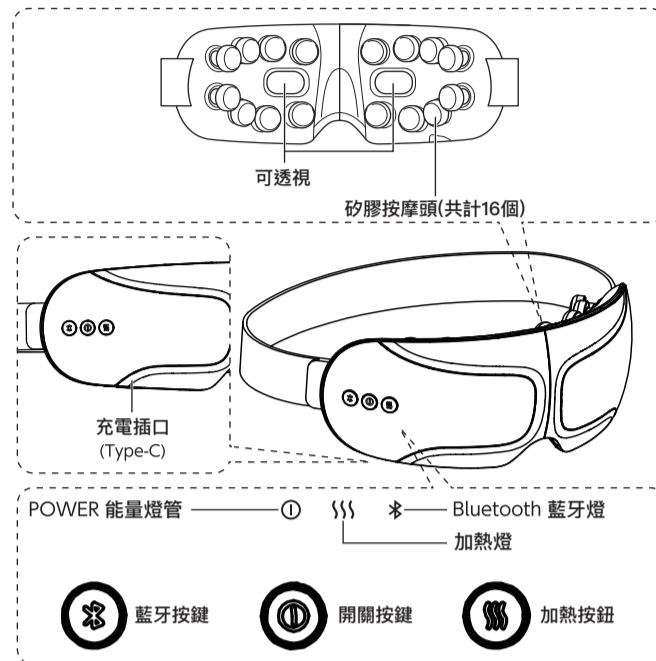
說明書*1



收納袋*1

2

各部分的名稱以及功能



3

產品操作說明

長按 鍵開機，開機後按鍵上方指示燈常亮。

短按 鍵切換按摩模式，開機默認放鬆模式，並開啟眼袋熱敷功能。

護眼儀共計5種按摩模式，分別為：放鬆模式、美目模式、睡眠模式、綜合模式、加熱模式。

模式一：放鬆模式，有震動和音樂及眼袋熱敷功能，語音播報：放鬆模式。

模式二：美目模式，有震動和音樂及眼袋熱敷功能，語音播報：美目模式。

模式三：睡眠模式，有震動和音樂及眼袋熱敷功能，語音播報：睡眠模式。

模式四：綜合模式，有震動和音樂及眼袋熱敷功能，語音播報：綜合模式。

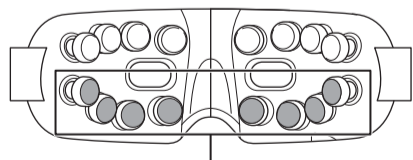
模式五：加熱模式，無振動和音樂，單獨開啟眼袋熱敷功能，語音播報：加熱模式。

短按 鍵可開啟/關閉音樂播放。

短按 鍵可開啟/關閉加熱狀態。(注：加熱模式下 鍵無法使用)

長按 鍵開啟藍牙功能，本機的藍牙名稱為:3D EYE MAGIC TAPPING，開啟藍牙後可在手機端查到此設備，連接成功後有「藍牙連接成功」的語音提示，可通過此設備播放手機裏的音頻文件。下次打開將自動連接上次使用的設備。

*注：開機默認工作時間為15分鐘，如需延長使用時間需要再次開啟主機。

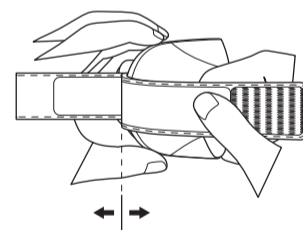


*注：眼袋熱敷功能開啟後，左右兩側下方的4個按摩頭會加熱到40°C左右，其餘按摩頭不發熱

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佩戴方式

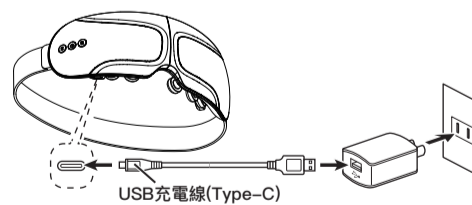
佩戴前請將按摩頭與雙眼部位對準後，並調節鬆緊帶到最舒服的位置後開機使用。鬆緊帶調節方式如下圖所示：



產品充電

第一次用或者長時間沒有使用的情況，請充電，充電方式如下：

1. 配件中的USB線要插在產品左側底部的的充電插口
2. 將USB連接線插入電源適配器中，並連接電源



3. 充電開始後，產品開關上方紅色指示燈閃爍
4. 產品滿電後充電指示燈轉為藍燈常亮，繼續充電3分鐘後指示燈熄滅，請在滿電後及時拔掉電源

*注：請勿在充電中使用本產品。產品電量不足時會有紅色指示燈閃爍，亮燈後請及時充電。

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故障排查

可能出現的狀況	可能原因/處理方式
按下電源鍵後無法啟動	請確認護眼儀電量是否充足 請確認護眼儀啟動操作是否規範(長按開關鍵1秒以上)
無法充電或續航時間很短	如在環境溫度特別高或者特別低的情況下,設備會無法啟動, 充電請在10-40°C的環境下進行 請檢查USB連接線和主機電源適配器是否接觸良好 第一次充電或者長時間未使用情況下, 請先充滿電後再進行使用 護眼儀在啟動中無法充電, 充電之前請先關閉電源
使用過程中停止	護眼儀使用15min後會自動停止工作, 屬於正常現象, 如需繼續使用可重新開啟電源 請確認護眼儀是否處於低電量狀態, 如電池電量不足, 請充電再使用
護眼儀藍牙無法配對	請確保護眼儀與藍牙設備之間的距離小於1M 請確保藍牙設備的藍牙功能正常, 並已開啟藍牙功能 藍牙設置方法請閱讀藍牙設備的使用說明書
藍牙連接後沒有聲音	請放大藍牙設備的音量 請確保護眼儀與藍牙設備之間沒有障礙物, 並靠近兩者距離
破音/雜音/中途藍牙連接中斷	請減小藍牙設備的音量 使用過程中請遠離微波爐, 無線路由器, 電視機, 收音機等有可能會干擾藍牙信號的電器 請關閉藍牙設備的均衡器設置 請確保護眼儀與藍牙設備處在比較近的位置 請確保護眼儀與藍牙設備均處於電量充足的狀態

*注:如按照上述步驟操作後, 問題仍然存在, 請切斷電源, 聯繫客服處理。

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保養及儲存

● 保養方法

1. 保養前, 請務必拔掉電源線。
2. 請勿使用清潔劑、稀釋劑、汽油及其他化學品擦拭。
3. 當主機髒污時, 可用干軟布或干毛巾進行擦拭, 避免在流水或其他液體中清洗。
4. 每次使用後請及時清潔按摩頭, 可用軟布或毛巾沾上少許清水擰乾後進行擦拭, 當按摩頭特別髒污時, 可用軟布沾上少許醫用酒精進行擦拭或消毒。
5. 請勿私自拆卸、修理、改造本產品, 以免引起事故或故障。

● 儲存方式

1. 保管時, 請務必拔掉電源。
2. 請不要保管在潮濕的地方或者陽光直射的地方。
3. 長時間不使用本產品時, 請先將產品充滿電後裝在收納袋中, 再置於乾燥、通風處。
4. 請勿存放在嬰幼兒或者寵物能夠觸碰到的地方。
5. 請勿摺疊儲存, 長期摺疊儲存可能會使產品產生褶皺或者破壞產品。
6. 請不要放置在容易褪色的布, 紙製品或者木製家具上。

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● 警告!

在取出電池前, 請確保設備已經斷電。
請勿將電池短路, 以防止造成電池燃燒引起火災。
請勿將電池投入火中, 以防止發生爆炸或釋放有毒物質。

電池拆除步驟

1. 用工具將設備外殼打開。
2. 將電路板處的螺絲扭開。
3. 用剪刀將電池正負極連接線依次剪開(電池正負極連接線需先後分開剪斷, 並確保正負極引線端子不要粘連, 避免短路)。
4. 取出電池。

● 保修和售後服務

自購買之日起7日內, 出現產品質量問題, 您可按發票價格一次性退清貨款或更換同款產品。
自購買之日起15日內, 出現產品質量問題, 您可更換同款產品。
自購買之日起12個月內, 出現產品質量問題, 可為您提供保修服務。

*注: 這一保證不包含任何使用、安裝、連接不當, 或由他人維修、意外、濫用造成的損壞。

聯繫保修服務時請提供以下信息

產品名稱	購買日期		
客戶姓名	聯繫方式		
客戶地址			
問題描述			

8

Danger

Before using this product, please carefully read and comply with the operating instructions in the User Manual. The company will not be responsible for the consequences caused by incorrect use or use without following the product instructions.

Please do not use this product after making up your face, which will damage your makeup. Cosmetics will also pollute the skin. If the skin is polluted, please use water to wipe it.

Please use this equipment within the temperature range of 0 °C - 35 °C, and store the equipment and its accessories within the temperature range of - 20 °C - 45 °C. When the ambient temperature is too high or too low, equipment failure may be caused.

Caution

Do not use it when driving a car to avoid accidents due to interference of vision.

Do not use this product near water source or fire source.

Please do not use this product in high electromagnetic environment, high temperature environment and humid environment.

Please do not touch or disassemble the product by yourself. In case of failure to start the device, please contact the after-sales service for treatment.

Do not plug or unplug the USB charging cable with wet hands to avoid electric shock or accidents.

Do not use it for heart patients, hypertension and hypotension patients.

Do not use it when you have symptoms of glaucoma, cataract, retinal detachment, red eye disease and other eye diseases.

Do not use it for patients who have had eye surgery or have heart disease.

Do not use it for patients with high fever, malignant tumor, cerebral thrombosis and osteoporosis.

Before use, please ensure that there are no contact lenses around the eyes, and remove the hair clips and hair ornaments.

This product is a personal care massage product and cannot replace drugs and medical devices.

For sensitive skin, facial allergic dermatitis and plastic materials on the face, please use this product under the guidance of a doctor.

In case of any discomfort during use, please stop using immediately.

Please do not use it for purposes other than massage recorded in the user manual to avoid accidents and failures.

This product has a heating surface, please use it with caution for people who are not sensitive to heat.

This product is made of silica gel. People allergic to silica gel should not use it.

This product contains lithium battery. Please do not disassemble, modify or throw it into fire to avoid danger.

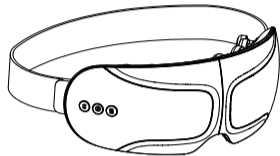
When discarding this product, please handle it according to the relevant urban environmental protection regulations, otherwise it may cause environmental pollution.

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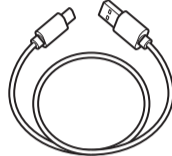
Product Parameters

Product Name	Warm Eye Massager	Product Model	HXR-P060
Product size	190mm*72mm*71mm	Rated Power	6 W
Battery capacity	3.7V 1200mAh	Charging Voltage	5 V $\overline{\sim}$ 2A
Product Weight	210g	Charging Port	USB Type-C

Product List



Main Device*1



Type-C Charging Cable*1



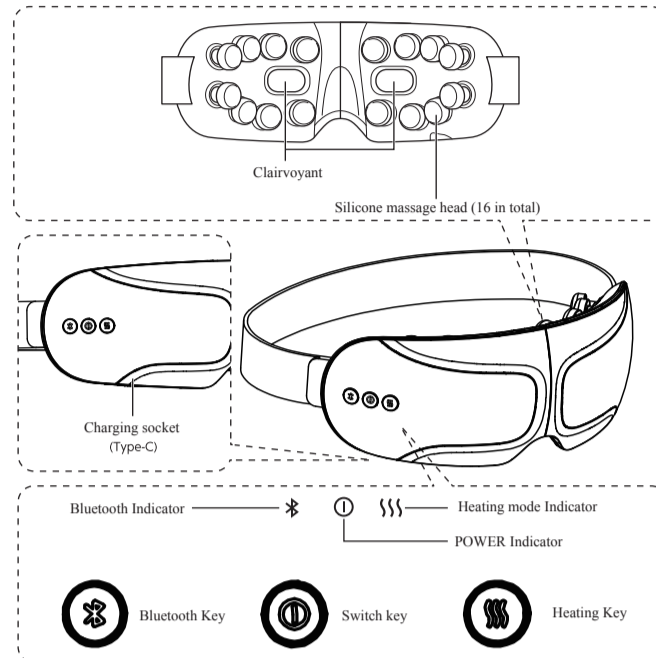
Instructions*1



Pouch*1

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Function and name of each part



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Product Operating Instructions

Press and hold the key to start the device, and the indicator above the key is always on after starting the device.
Short press the key the massage mode, the default relaxation mode is on, and the eye hot therapy function is on.

There are five massage modes in the eye massager, named as: **Relaxation mode, Eye beauty mode, Sleep mode, Comprehensive mode and the Heating mode.**

Mode 1: Relaxation mode, with vibration, music and eye hot therapy function, voice prompt for different mode: Relaxation mode.

Mode 2: eye beauty mode, with vibration, music and eye hot therapy function, voice prompt for different mode: eye beauty mode.

Mode 3: sleep mode, with vibration, music and eye hot therapy function, voice prompt for different mode: sleep mode.

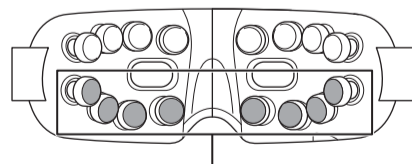
Mode 4: comprehensive mode, with vibration, music and eye hot therapy function, voice prompt for different mode: comprehensive mode.

Mode 5: heating mode, no vibration and music, separate hot therapy function, voice prompt for different mode: heating mode.

Short press the key can turn music on/off.

Short press the key can turn on/off the heating function. (Note: the key cannot be used in heating mode)
Long press the key to enable the Bluetooth function. The Bluetooth name of the phone is 3D EYE MAGIC TAPPING. After enabling Bluetooth, you can check it on the mobile phone.

After successful connection to this device, there will be a voice prompt of "successful Bluetooth connection". You can play the audio files in your phone through this device. Whenever next time you turn on the device, the last used device will be automatically connected.



*Note: The default working time of power on is 15 minutes.

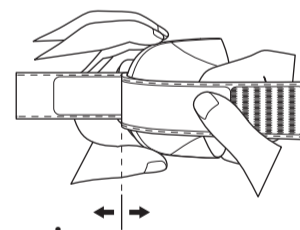
If you need to extend the service time, you need to turn on the host again.

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Wearing method

Before wearing, please align the massage head with your eyes and adjust the elastic belt to the most comfortable position before starting the machine.

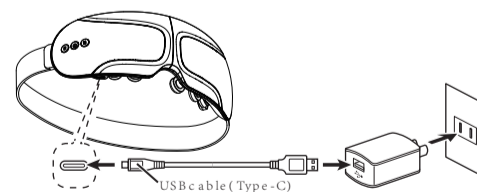
The elastic belt adjustment mode is shown in the figure below



Product charging

If it is used for the first time or has not been used for a long time, please charge it as follows:

1. The USB cable in the accessory should be plugged into the charging socket on the bottom left side of the product
2. Insert the USB cable into the power adapter and connect the power



3. After charging starts, the red indicator light above the switch key of the product flashes.

4. After the device is fully charged, the charging indicator turns to a steady blue light, and the indicator turns off after continuing to charge for 3 minutes. Please unplug the power supply in time after the product is fully charged.

*Note: Do not use this product during charging.

The blue indicator will flash when the power of the product is low. Please charge the battery in time after the indicator is on.

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Troubleshooting

Possible conditions	Possible causes/handling methods
Unable to start after pressing the power key	Please confirm whether the power of the device is sufficient.
	Please confirm whether the starting operation of the device is standardized (press and hold the key for more than 1 second).
Unable to charge or short battery life	If the device cannot be started at a particularly high or low ambient temperature, please charge it at 10-40 °C.
	Please check whether the USB connection cable and the host power adapter are in good contact.
	When charging for the first time or not using for a long time, please fully charge before using.
Stopped during its use	The device will automatically stop working 15 minutes after use, which is a normal phenomenon. If you need to continue using it, you can turn on the power again.
	Please confirm whether the eye massager is in a low power state. If the battery is low, please charge it before use.
Bluetooth pairing issue	Please ensure that the distance between the device and the Bluetooth device is less than 1 meter.
	Please ensure that the Bluetooth function of the Bluetooth device is normal and enabled.
	For Bluetooth settings, please read the user manual of the Bluetooth device.
No sound after Bluetooth connection	Please increase the volume of the Bluetooth device.
	Please ensure that there is no obstacle between the device and the Bluetooth device and that they are close to each other.
Broken sound/noise/Bluetooth connection is interrupted halfway	Please reduce the volume of the Bluetooth device.
	Please keep away from microwave oven, wireless router, TV, radio and other appliances that may interfere with Bluetooth signal.
	Please turn off the equalizer setting of the Bluetooth device.
	Please ensure that the device is close to the Bluetooth device.
	Please ensure that the device and Bluetooth device are fully charged.

*Note: If the problem still exists after following the above steps, please cut off the power and contact the customer service.

Maintenance and Storage Method after its use

● Maintenance method

1. Be sure to unplug the power cable or cord before maintenance.
2. Do not use detergent, thinner, gasoline or other chemicals to wipe.
3. When the device is dirty, it can be wiped with a dry soft cloth or dry towel to avoid washing in running water or other liquids.
4. After each use, please clean the massage head in time. When the massage head is particularly dirty, wipe or disinfect it with a soft cloth dipped in a small quantity of medically approved cleaner.
5. Please do not disassemble, repair or modify this product without permission to avoid accidents or failures.

● Storage Method

1. Be sure to unplug the power supply during storage.
2. Please do not keep it in a damp place or a place exposed to direct sunlight.
3. If the product is not used for a long time, please fully charge the product and put it in the storage bag, then put it in a dry and ventilated place.
4. Do not store it in a place where infants or pets can touch it.
5. Do not fold the device for storage. Long term folding storage may wrinkle or damage the product.
6. Please do not place it on cloth, paper products or wooden furniture that are easy to fade.

Warning!

Before removing the battery, make sure the device is powered off.
Do not short circuit the battery to prevent it from burning and causing fire.
Do not put the battery into fire to prevent explosion or release of toxic substances.

Battery Removal Procedure:

1. Open the equipment shell with a tool.
2. Unscrew the screws at the circuit board.
3. Use scissors to cut the positive and negative terminal connecting wires of the battery in turn (the positive and negative terminal connecting wires of the battery shall be cut off in turn, and ensure that the positive and negative lead terminals are not stuck to avoid short circuit).
4. Remove the battery.

● Warranty and after-sales service

Within 7 days from the date of purchase, if there is a product quality problem, you can get back the payment or replace the same product immediately to the invoice price.

In case of any product quality problem within 15 days from the date of purchase, you can replace the same product.

We can provide you with warranty service in case of product quality problems within 12 months from the date of purchase.

*Note: This guarantee does not cover any damage caused by improper use, installation, connection, or repair, accident by others.

Product name		Purchase date	
Customer Name		Contact information	
Customer address			
Problem description			